

# Ivan J. Zapata-Rivera

(551) 666-8559 | [ivan.zapata.rivera@gmail.com](mailto:ivan.zapata.rivera@gmail.com) | New Jersey

**Portfolio** <https://ivanzapatarivera.com/>

**LinkedIn** <https://www.linkedin.com/in/ivanzapatarivera/>

**GitHub** <https://github.com/ivanzapatarivera>

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MERN Stack Web Developer with a professional certificate from Rutgers University and background designing mobile first responsive apps using front-end technologies like React, JavaScript (ES6 and Vanilla), jQuery, REST API, Bootstrap, and HTML5, with repositories on GitHub. Hosted on cloud services such as Heroku (AWS) and Netlify with support on the back-end using MongoDB (Atlas + AWS), Node.js and Express.js. Diverse professional experience in project management and leading a team of over 200 employees.

## Skills

- **Frontend:** React JS, HTML5, CSS3, Bootstrap, JavaScript (ES6 and Vanilla), jQuery, JSX
- **Backend:** REST API, Axios, Node.js, Express, MongoDB (NoSQL), MySQL (SQL), Sequelize (ORM)
- **Interpersonal:** Communication, Teamwork, Problem Solving, Troubleshooting, Planning, Detail-Oriented

## Projects

[Employee Directory \(GitHub Repository | Deployed Application - GitHub Pages\)](#)

- Manage, filter and order employees alphabetically.
- Technologies: React JS, HTML5, CSS3, Bootstrap, JavaScript (ES6, Vanilla and JSX), REST API

[PhotoLog \(GitHub Repository | Deployed Application - Heroku\)](#)

- Post timeline messages, upload photos and organize them automatically by location albums.
- Technologies: HTML5, CSS3, Bootstrap, JavaScript (ES6 and Vanilla), Node.js, Express, MongoDB

[WX'er \(GitHub Repository | Deployed Application - GitHub Pages\)](#)

- Weather current conditions, forecast and briefing and see last location searched when reopening app.
- Technologies: HTML5, CSS3, Bootstrap, JavaScript (ES6 and Vanilla), jQuery, REST API, Axios

## Experience

[United Airlines. Inflight Services. Newark, NJ. May 2012 - Present](#)

- Create operation performance reports, design pilot programs, testing and implementation of best practices.
- Review and discuss operation performance with local, national and international leadership.
- Face daily requirements, and develop fast and efficient solutions across functional teams and customers.
- Participate in team support, improvement and recognition of over 200 members.

[Santander Puerto Rico, Rules and Procedures Officer, San Juan, PR. June 2009 - April 2012](#)

- Plan, design and implement proposals for internal customers to increase efficiency and revenue resulting in lowering costs and time consumption.
- Measure performance and customer service in front-office and back-office procedures.
- Support corporate communication to ensure standardized procedures are followed to increase internal and external customers' satisfaction.
- Ensure policies and procedures were documented, maintained and enhanced to meet federal regulations and business goals.

## Education

- Rutgers University, New Jersey, Full Stack Flex Certificate
- Polytechnic University of Puerto Rico, MBA in International Enterprises and BBA in Management