

PRIVACY POLICY

Effective Date: November 18, 2025

1. Introduction

Welcome to Nebula AI Hub ("we," "our," or "us"). We operate the website nebulahub.ai (the "Website"). This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our Website and interact with our services.

By using our Website, you agree to the collection and use of information in accordance with this Privacy Policy. If you do not agree with this policy, please do not use our Website.

2. Information We Collect

2.1 Personal Information You Provide

When you submit a form on our Website, we collect your name, email address, phone number, and any textual description or message you provide. Additionally, we collect your program interest selection, a link to your GitHub profile if provided, and your uploaded CV or resume. This information allows us to understand your inquiry and respond appropriately to your needs.

2.2 Automatically Collected Information

We automatically collect certain information when you visit our Website through cookies and similar tracking technologies. This includes usage data such as information about how you interact with our Website, including pages visited, time spent, and navigation patterns. We also collect device information including your IP address, browser type, operating system, and device identifiers. Furthermore, we collect analytics data through Google Analytics, Facebook Pixel, and Google Tag Manager to understand user behavior and improve our services.

3. How We Use Your Information

We use the collected information for several purposes depending on the nature of your inquiry. For sales-related requests, we use your information to contact you regarding our services, products, and business opportunities. For recruitment purposes, we evaluate your qualifications and contact you regarding employment or collaboration opportunities. We use your contact information to respond to your inquiries, requests, or messages in a timely manner.

Additionally, we may send you promotional materials, newsletters, and updates about our services for marketing purposes, though you can opt-out at any time. We analyze website usage data to improve our services and enhance user experience. We also use your information to serve targeted advertisements and measure the effectiveness of our marketing campaigns.

4. Data Retention

We retain your personal information for a period of **three (3) months** from the date of collection. After this period, your data will be securely deleted from our systems unless we are required by law to retain it for a longer period. This retention period allows us to adequately respond to your inquiries and fulfill our business purposes while respecting your privacy.

5. Cookies and Tracking Technologies

We use Google Analytics to collect and analyze data about website traffic and user behavior. Facebook Pixel is employed to track conversions, optimize advertisements, and build targeted audiences. We also utilize Google Tag Manager to manage and deploy marketing tags and tracking codes efficiently.

These technologies help us understand how visitors use our Website and allow us to continuously improve our services. You can control cookie preferences through your browser settings, though disabling cookies may affect your experience on our Website and limit certain functionality.

6. Third-Party Services

We may share your information with Brevo, an email marketing and communication platform that we use to send you emails, newsletters, and marketing communications. These third parties have access to your personal information only to perform specific tasks on our behalf and are obligated not to disclose or use it for any other purpose.

We do not sell, trade, or rent your personal information to third parties. Your data is shared only with service providers who assist us in operating our Website and conducting our business, and only to the extent necessary for them to perform these services.

7. Data Security

We implement appropriate technical and organizational security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. These measures include encryption, secure server infrastructure, and access controls. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security. We continuously monitor and update our security practices to maintain the highest level of protection for your data.

8. Your Rights

You have several rights regarding your personal information. You may request access to the personal information we hold about you and receive a copy of this data. If any of your information is inaccurate or incomplete, you have the right to request correction. You also have the right to request deletion of your personal information from our systems.

Furthermore, you can opt-out of receiving marketing communications at any time by sending a single email to info@nebulahub.ai or by clicking the unsubscribe link included in any marketing email. To exercise any of these rights, please contact us at info@nebulahub.ai, and we will respond to your request in a timely manner.

9. International Data Transfers

Our company is located in Georgia. Your information may be transferred to and processed in countries outside your country of residence. These countries may have data protection laws that differ from those of your country. By using our Website, you consent to such transfers and acknowledge that we will take appropriate steps to ensure your data receives adequate protection.

10. Children's Privacy

Our Website is not intended for children under the age of 18. We do not knowingly collect personal information from children. If you are a parent or guardian and believe we have inadvertently collected information from a child, please contact us immediately at info@nebulahub.ai so we can delete it. Protecting children's privacy is important to us, and we take this responsibility seriously.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the new Privacy Policy on this page and updating the "Effective Date" at the top of this document. We encourage you to review this Privacy Policy periodically to stay informed about how we protect your information. Your continued use of the Website after any changes indicates your acceptance of the updated Privacy Policy.

12. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at **Nebula AI Hub** via email at info@nebulahub.ai or visit our Website at nebulahub.ai. We are committed to addressing your privacy concerns and will respond to your inquiries promptly.

Thank you for trusting Nebula AI Hub with your information.