



II Semester B.B.A. Examination, June/July 2025

(SEP)

AVIATION MANAGEMENT

BBAV 2.2 : Organisational Behaviour

Time : 3 Hours

Max. Marks : 80

Instruction : Answers to be written in English only.

SECTION – A

Answer **any 7** out of 10 questions. **Each** question carries **two** marks.

(7×2=14)

1. a) Define Organisational Behaviour.
- b) What is Perception ?
- c) State the meaning of motivation.
- d) Mention any two differences between a group and a team.
- e) Define group dynamics.
- f) What do you mean by organisational development ?
- g) Define organisational culture.
- h) What are the few organisational ethics ?
- i) Define diversity and inclusion.
- j) Define stress.

SECTION – B

Answer **any 3** out of 5 questions. **Each** question carries **eight** marks.

(3×8=24)

2. Discuss the scope of organisational behaviour.
3. Describe the determinants of personality.
4. Discuss the group formation.
5. Explain the types of leadership styles.
6. What are the causes of CWB and how to prevent and manage CWB ?



SECTION – C

Answer **any 3** out of 5 questions. **Each** question carries **fourteen** marks. **(3×14=42)**

7. Explain Henry Fayol's Fourteen principles of management.
 8. Explain the factors influencing perception.
 9. Discuss the various conflict management styles.
 10. Describe the types of organisational structure.
 11. What are the contemporary issues in organisational behaviour ?
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