



II Semester B.B.A. Examination, June/July 2025
(SEP)
AVIATION MANAGEMENT
BBAV 2.3 : Introduction to Airport Operations

Time : 3 Hours

Max. Marks : 80

Instruction : Answers should be written in **English** only.

SECTION – A

Answer **any seven** questions. **Each** question carries **two** marks.

(7×2=14)

1. a) What is in line baggage screening ?
- b) What is PAT down search ?
- c) Expand CCTV and EDS.
- d) Define check-in.
- e) Give examples for GSE.
- f) What is a non contact bay ?
- g) Mention any two regulatory bodies of Indian civil aviation.
- h) What do you mean by sustainable fuel ?
- i) Define ARFF.
- j) What is crisis management ?

SECTION – B

Answer **any three** questions. **Each** question carries **eight** marks.

(3×8=24)

2. Explain the challenges in delivering customer service at airport.
3. Briefly explain the components of airport management.
4. Describe the economic impact of airports on local communities.
5. Briefly explain the safety precautions during towing.
6. What is turn around management ? Explain.

P.T.O.



SECTION – C

Answer **any three** questions. **Each** question carries **fourteen** marks. **(3×14=42)**

7. Write a note on airside operations.
 8. Elucidate the functions of air traffic control.
 9. Explain the types of airport in terms of size and passenger volume.
 10. Explain the different levels of passenger baggage screening.
 11. Describe the emergency services at airport.
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