



**II Semester B.B.A. Examination, June/July 2025**  
**(NEP Scheme)**  
**AVIATION MANAGEMENT**  
**Paper – 2.3 : Airport Operations Management**

Time : 2½ Hours

Max. Marks : 60

***Instruction : Answers should be written in English only.***

**SECTION – A**

1. Answer any six sub-questions. **(6×2=12)**
- a) Define AOCS.
  - b) What is centralized Passenger Terminal System ?
  - c) What do you mean by Airport operations ?
  - d) What do you mean by a schedule flight ?
  - e) Why do we need a Passenger Terminal Building ?
  - f) Define Terminal operations.
  - g) What is joint venture agreement ?
  - h) What is Departure Control System ?

**SECTION – B**

Answer any three questions. Each question carries 4 marks. **(3×4=12)**

- 2. Explain who all are users of AOCS.
- 3. Write short notes on Aircraft Utilisation by airline.
- 4. Explain flight planning and planning sheet.
- 5. Explain A.T.C. functions.
- 6. Explain the functions of terminal building.



**SECTION – C**

**Answer any three questions. Each question carries 12 marks.**

**(3x12=36)**

7. Explain in brief the role and importance of AOCS in Airports.
8. Write short notes on :
  - a) Joint venture agreements.
  - b) Scheduling constrain and factors.
  - c) Short haul flight.
9. Explain ICAO guidance on quality service management and Noise control procedures.
10. Briefly explain :
  - a) Airport planning.
  - b) Airport layout plan.
  - c) Environmental planning.
11. Explain Passenger Information System in brief.