



**II Semester B.B.A. Examination, June/July 2025**

**(SEP)**

**AVIATION MANAGEMENT**

**BBAV 2.2 : Organisational Behaviour**

Time : 3 Hours

Max. Marks : 80

***Instruction : Answers to be written in English only.***

**SECTION – A**

Answer any 7 out of 10 questions. Each question carries two marks. **(7×2=14)**

1. a) Define Organisational Behaviour.
- b) What is Perception ?
- c) State the meaning of motivation.
- d) Mention any two differences between a group and a team.
- e) Define group dynamics.
- f) What do you mean by organisational development ?
- g) Define organisational culture.
- h) What are the few organisational ethics ?
- i) Define diversity and inclusion.
- j) Define stress.

**SECTION – B**

Answer any 3 out of 5 questions. Each question carries eight marks. **(3×8=24)**

2. Discuss the scope of organisational behaviour.
3. Describe the determinants of personality.
4. Discuss the group formation.
5. Explain the types of leadership styles.
6. What are the causes of CWB and how to prevent and manage CWB ?



**SECTION – C**

**Answer any 3 out of 5 questions. Each question carries fourteen marks. (3x14=42)**

7. Explain Henry Fayol's Fourteen principles of management.
8. Explain the factors influencing perception.
9. Discuss the various conflict management styles.
10. Describe the types of organisational structure.
11. What are the contemporary issues in organisational behaviour ?