IVAN ORTIZ

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ivanortiz.me

github.com/ivort1

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WORK EXPERIENCE

Software Engineer   **August 2020 – Present**
IKEA   Conshohocken, PA (Remote)

- Developed a rebranded suite of emails for our online pickup service using XSLT, XML payloads generated by backend systems, and the WaitWhile API, resulting in a 50% reduction in average customer wait time across all stores.
- Created a user interface using React for co-workers to send out e-mail and SMS notifications manually. Automated the process using JavaScript, Google Cloud BigQuery, Kubernetes Engine, Artifact Registry, Cron Job, and multiple internal REST APIs. This prevented coworkers from having to manually send more than 20,000 emails and sms messages and counting.
- Helped build Plocklista, a mobile Android application with React and Capacitor that automates the route for co-workers picking items on the sales floor for online pickup orders. Coworker pick speeds increased by more than 80%.

IT Technician   **July 2015 – August 2020**
IKEA   Covina, CA

- Maintained hardware in multiple stores and managed our ticketing system (iDesk) to ensure timely and efficient resolution of co-worker incidents.
- Served as the main point of contact for technical vendors, including Dell, HP, Acteon, Lexmark, Advantech, Wincor, and oversaw IT projects within the stores, ensuring successful implementation.

EDUCATION

Bachelor of Science in Computer Science   **January 30, 2015**
St. John's University   Queens, NY

PROJECTS

Personal Portfolio — ivanortiz.me
My website reveals a little bit about me, my coding projects, & my contact information.

- Vanilla HTML, CSS, and JavaScript, GitHub, Netlify

Destination Wedding Website — ivanandmarilynn.com
My fiancé (now wife) & I decided on having a destination wedding & I built this site to make it easier for our guests to view all relevant information pertaining to the wedding including the schedule, travel accommodations, FAQs, etc.

- Gatsby / React, HTML, CSS, JavaScript, SCSS, Bootstrap 5, GitHub, Netlify

TECHNOLOGIES & SKILLS

- Programming Languages: JavaScript, familiar with Java
- Web Technologies: HTML, CSS, React, Bootstrap, Material UI, Tailwind CSS
- Tools & Platforms: RESTful APIs, HTTP requests, cURL, Postman, Git, GitHub, Figma
- Cloud & DevOps: Google Cloud Platform, familiar with Docker and Kubernetes
- Project Management: Confluence, Jira, Agile Methodologies, Kanban board
- Languages: Bilingual – English and Spanish (fluent in speaking, reading, and writing)