

Ivan Ortiz

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Professional Experience

Software Engineer

IKEA

August 2020 – Present
Conshohocken, PA (Remote)

- Rebranded a suite of emails for Click & Collect using XSLT, XML payloads, and the WaitWhile API, achieving a 50% reduction in average customer wait time when picking up online orders across all IKEA stores in the US.
- Engineered multiple full-stack applications using React, RESTful APIs, Java, and Spring Boot. This includes “Order Delayed”, which enables co-workers to send email and SMS notifications to customers. Automated this process using JavaScript, Google Cloud BigQuery, Kubernetes Engine, Artifact Registry, and Cron Job, eliminating the need for manual sending of over 20,000 emails and SMS messages.
- Contributed to the frontend development of “Plocklista”, an Android mobile application built with React and Capacitor. This application generates the most efficient path for co-workers to pick items on the sales floor, resulting in an increase in pick speeds by over 80%.
- Developed a library utilizing Java, Gradle, and Jfrog Artifactory, designed to streamline the workflow of IKEA engineers. This library simplifies the integration of frequently used technologies and services such as the Microsoft Graph API, various Google Cloud Platform SDKs, and internal IKEA RESTful APIs, among others.

Education

Bachelor of Science in Computer Science

St. John's University

January 30, 2015
Queens, NY

Projects

Make the NFL Great Again — make-the-nfl-great-again.vercel.app

Progressive web application for my fantasy football league, complete with a database for tracking statistics and a content management system for articles and updates, enhancing user engagement and experience.

- Next.js, React, Tailwind CSS, Supabase, SQL, Sanity, GitHub, Vercel

Personal Website — ivanortiz.me

A digital portfolio, showcasing coding projects, personal insights, and my contact information.

- Vanilla HTML, CSS, and JavaScript, GitHub, Netlify

Destination Wedding Website — ivanandmarilynn.com

A dedicated website developed to provide guests with comprehensive information. This included details about the schedule, travel accommodations, FAQs, and more, ensuring a seamless experience for all attendees.

- Gatsby, React, HTML, CSS, JavaScript, Sass, Bootstrap 5, GitHub, Netlify

Technologies & Skills

- Programming Languages: JavaScript, Java, SQL
- Web Technologies: HTML, CSS, React, Bootstrap, Tailwind CSS
- Tools & Platforms: RESTful APIs, HTTP requests, cURL, Postman, Git, GitHub, Figma
- Cloud & DevOps: Google Cloud Platform, familiar with Docker and Kubernetes
- Project Management: Confluence, Jira, agile methodologies, Kanban board
- Languages: Bilingual – English and Spanish (fluent in speaking, reading, and writing)