

# I. Spam Friend Request

Frequency: 4

Mocked? ✓

## SQL Questions:

Q1: For each month in 2020, what is the friend request acceptance rate?

- request\_id, accepted, group by month
- countif(accepted), count all

Q2: What percent of users in the United States accepted a friend request last week?

- user\_id, accepted\_one\_request, filter by US
- ratio: user accepted at least one / all user in the us

Table:

users

Columns:

user_id	INT	The unique identifier of the Facebook user
country	STRING	Country of the Facebook user
facebook_age	INT	Days since the user signed up for Facebook

Sample Rows:

user_id	country	facebook_age
---------	---------	--------------

1001	'US'	120
1002	'CA'	400
1003	'MX'	6

Table:

friend\_requests

Columns:

date	STRING	The date a friend request was sent
sender_id	INT	The user that sent a friend request
receiver_id	INT	The user that received a friend request
result	INT	0 if no response, 1 if accepted, 2 if rejected

Sample Rows:

date	sender_id	receiver_id	result
------	-----------	-------------	--------

'2020-01-01'		1001		9991		0
'2020-01-01'		1001		1032		1
'2020-01-01'		1002		5555		2
'2020-01-01'		1002		1234		1

## Applied Data

1. How to detect spam requests?
  - a. Always start with the goal: decrease the bad experience created by spam friend request so that users could have a consistent and healthy experience
  - b. Ground truth: define what is a spam?
    - i. User feedback: Deleted the requests
    - ii. Identity, connections, interactions,
  - c. Labeled data, how to design the algorithm?
2. What would be the features to include in your algorithm?
  - a. Elaborated by above
3. How do you apply this algorithm?
  - a. Block completely
  - b. Down-rank the requests
  - c. Add a flag to the spam friend requests
4. How would you measure the launch of the algorithm?
  - a. Primary metric: acceptance rate increases
  - b. Secondary metric: number of connections per user,
  - c. Counter metric: product DAU because of the increase in the connections

## Product Interpretation:

5. # of friend requests dropped by 10%
  - a. Low-hanging fruit: verify this change is unexpected
    - i. Competitor,
    - ii. seasonality: YoY,
    - iii. platform-wise: other metrics?
    - iv. technical issues
  - b. Less exposure to send friend requests?
    - i. Impressions of friend request button / user
  - c. The recommendation makes no sense
    - i. CTR rate of the friend requests
  - d. Users are genuinely less interested in sending friend requests
    - i. # of searches for people / user
6. Product manager comes to you and suggests that *People you may know* algorithm is the reason why the number dropped, how do you validate that?
  - a. DiD of the CTR
  - b. A/B test again

7. New algorithms to detect spam friend requests, how would you go about measuring if the algorithm works better?
  - a. Primary metric: Average CTR of the top k results
  - b. Secondary metric: Acceptance rate, Initiated first conversation
  - c. Counter metric: product DAU vs messenger DAU

### III. Dwell Time

Frequency: 4 times

Mocked?

#### Product Interpretation:

△ Q1: When a user "opens the Facebook page" and "closes the Facebook page", we say it is a "session" for an active user. For example, an active user can log in and log out for 10 times a day. Then, we say this user has 10 sessions on that day. How do you measure which sessions are valuable for user?

Valuable: performed meaningful actions to the users

Users:

content creator: high throughput, low quality, high quality, low throughput

- # of sessions with post > 10 / user
- # of sessions with posts reactions / comments / > 100 / user

consumer - deeply engage vs surfer

- Passive: # sessions with impressions > x
- Active: # sessions with engagement > x
- With specific intention: # active search / check birthday / words with friends

Q2: There're two major types of users, one who login and just browse, one who deeply engage within each session.

#### Technical Analysis: SQL Question (onsite)

```
User_id | event_time | event_name | session id
        open menu
        close menu

Table1: user-sessions
date | user_id | start_time | end_time | end_reason
-----
'2020-09-01' | 1 | 1964783746 | 1964783924 | 'close-app'
'2020-09-01' | 1 | 1964783528 | 1964783809 | 'crash'
'2020-09-02' | 2 | 1964783123 | 1964783345 | 'close-app'
'2020-09-02' | 3 | 1964783252 | 1964783658 | 'crash'

Table2: dim_all_users
user_id | country | is-active
-----
1 | 'US' | TRUE
2 | 'US' | FALSE
```

1. What is the average time (in seconds) each user stays on Facebook on specific date?
  - a. `user_id, avg_dwell`
2. What is the percentage of active users who crashed when using Facebook from the US area on a specific date?
  - a. `user_id, crashed_at_least_once, country`
  - b. `count(crashed) / count(active users)`
3. Calculate the average dwell time in seconds across all sessions (i.e. return one number)? Dwell time is the length of time between opening and closing the menu.
  - a. `avg(end_time - start_time) using lag`
4. Get the percentage of all sessions that have both `nav_menu_open` and `nav_menu_close`?
  - a. `session_id, open, close, by self_join`
  - b. `countif(open is not null and close is not null) / count(session_id)`
5. Lets say we want to account for missing events by setting the dwell time to 60 seconds whenever a `nav_menu_close` event is missing. Can you write a query to re-calculate the new average dwell time when we default to 60 seconds of dwell time whenever `nav_menu_close` is missing?
  - a. `session_id, open, close by self_join`
  - b. `avg(COALESCE(close-open, 60))`
6. Calculate the average gap between each session.
7. Calculate the app bounce rate, from `app_1` -> `app_2` -> `app_1`

# V. Instagram

Frequency: 1

Mocked? No

## Technical Analysis: SQL Question

## Product Interpretation: Product Sense

1. Instagram's Android users engagement is really low, how would you go about analyzing it?
2. If you were the DS for stories, PM comes to you and mentions that the number of reads for Instagram Stories is lower than Facebook Stories.
3. Given the hypothesis you wanted to analyze is true, how would you go about changing it?
4. How would you run an A/B test around it?

### Facebook stories vs Instagram Stories

1. Facebook stories' number of views < Instagram's, why?
  - a. Product level
    - i. The number of DAU facebook < instagram
  - b. Feature level
    - i. Content creator
      1. Fewer content creators
      2. Less motivation to share on facebook: a real-life social network, or less followers than instagram
        - a. Stories being viewed by friends vs public ratio
        - b. Follower friends / public ratio
      3. Tools are not conducive compared to instagram
    - ii. Consumption
      1. Less exposure
      2. Less relevant, exciting stories
      3. Genuinely less interested

## Applied Data: Modeling

## Quantitative Analysis: Statistics and Probability

## VII. Messenger, Payment

### Technical Analysis: SQL Question

### Product Interpretation: Product Sense

1. What is Messenger's value to Facebook?
  - a. Product level:
    - i. User engagement, longer term strategy: Private-message: time spent
    - ii. Revenue: payment, auto-reply robots for business, ads
  - b. Ecosystem:
    - i. More dependencies
    - ii. More time spent in the system
    - iii. More data collected about the user
2. How to define DAU of Messenger?
  - a. 30-day average of daily login users who performed one of the meaningful actions
    - i. Engaged in a conversation
    - ii. Sent payment
    - iii. Clicked into an ads
3. If DAU of Messenger increase, but % using decreased, why?
  - a. Number of new users joining, fewer contacts,
  - b.  $\% = \text{users with engagement} / \text{DAU}$ 
    - i. Less exposure to engagement
    - ii. Less relevant notifications
    - iii. Users are genuinely less interested in chatting in messenger (longer-term issue) check with competitors

### Applied Data: Modeling

### Quantitative Analysis: Statistics and Probability

distribution of number of transactions, mean, median,  
distinguish small business and suspicious account

## IX. Spam Account / Posts / News

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

- 1.
- 2.

Applied Data: Modeling

3. Facebook designed a new spam filter to downrank spam posts, how do you evaluate the success?

[Post 1](#), [△](#)

4. What's the impact of fake news on Facebook, you'll have 8 hours to analyze this, what would you look at and what would you do? (No historical records, no user report, no NLP scoring, no A/B testing)
5. How would you define the impact?
6. If you were asked to develop a model around this, what variables would you use?

The following features

1. Account registration time
2. Amount of purchase
3. Transaction Log - history of ad purchases
4. IP address log
5. Ad image / URL for the current purchase
6. Change of address / email / phone
7. # of friends
8. Account access
9. Call account holder

Quantitative Analysis: Statistics and Probability

- [△](#) Spam account is 1% of total user, the spam detection model accuracy is 95%
1. What is the probability that the user is a spam if the model predicts the account is a spam?



2. Out of 100k users, how many of the users are spam accounts?
3. What is the variance | standard deviation of the prediction out of 100k users?

# XI. Ads

Frequency:  
Mocked?

## Technical Analysis: SQL Question

## Product Interpretation: Product Sense

1. The Facebook Integrity team wants to test the precision of new enforcement that is meant to target spammers on Facebook. This enforcement blocks all messages that happen between users who don't share any connections (mutual friends). The team wants you to design the experiment in a way that will provide conclusive results.
2. How would you design and set up this experiment?
3. What information, if any, would you need to properly determine the sample size and length of the experiment?
4. Which metrics would you plan to track in order to define the performance of the enforcement? Why did you choose these metrics?
5. How would you identify Fake Accounts on Facebook/Instagram?

### **Branded Ads and Direct Response Ads**

Q1. What is the difference between branded ads and direct response? (Context: advertisers have separate budgets)

Q1.1 How do you define branded vs direct response ads

Q2. How do you evaluate the hypothesis: Facebook is not good on brand advertising.

Advertisers are spending less budget on it.

Q3. What if branded ads revenue decreased?

### **Video Length**

Q1. Shall we launch longer video if the longer the video, the higher the chances of users clicking into the video. (overall engagement of videos vs immediate ads revenue; longer-term metrics like engagement, DAU)

Q2. Facebook launched video ads products a few years ago. How do you know if it's helping advertisers?

Not relevant:

有些users会用偷来的信用卡在FB上买广告。以下有9个feature，如果你只能选择3个feature来predict 一个user有没有用偷来的信用卡，你会选哪三个。

1. Account registration time
2. Amount of purchase
3. Transaction Log - history of ad purchases. check 1point3acres for more.

4. IP address log
5. Ad image / URL for the current purchase
6. Change of address / email / phone
7. # of friends
8. Account access-baidu 1point3acres
9. Call account holder

这题没有正确答案。因为不同的fraud type会用到不同的feature。最后我们把每个feature都讨论了一边。这一轮基本只考business intuition；面试官会给很多hints，因为很多面试者没有biz context。

## Applied Data: Modeling

## Quantitative Analysis: Statistics and Probability

## XIII. News Feed

Frequency:  
Mocked?

### Technical Analysis: SQL Question

```
# Table 1: recorded all the comments posted by users
user_id | ds | comments
ds --# date
comments -- # of comments posted by the user
# Table 2: recorded all the user information and country
user_id | country -- country where the user register at
```

- Q1. return the total number of posts per user in May 2020  
Q2. return the percentage of users that posted comments in May 2020

### Product Interpretation: Product Sense

- Q1: What if the product team wants to change the layout of news feed, such that more feeds could be seen, i.e. the size of a single post shrinks - you'll need to click 'See more' to see the full post. Do you think it's a good idea?  
Q2: How to measure if this is a good product change?  
Q3: If two countries have varying responses to the product change, why do you think it's the case and how do you measure it?

Recommend other groups

- Q1: How to decide on the best ratio of 'Recommend other groups' post vs other feeds (especially ads) in the news feed? (Find the right balance, trade-off, baseline -> A/B test!)  
Q2: Brainstorm ideas to increase the number of comments for the Facebook group posts

Public posts vs private posts

- Q1. How to decide on the best ratio of public posts vs private post?

### Applied Data: Modeling

[Potential answer](#)

- △ Q1. How do you measure the negative impact of reshare on facebook? (potentially bad news reshare, also popular posts being prioritized more like top news, not )

# Quantitative Analysis: Statistics and Probability

## XV. Best Friend on Facebook

Frequency:

Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

Applied Data: Modeling

Q1: How do you determine a user's best friend on facebook?

Q2: What's the most important variable in determining the relationship?

Quantitative Analysis: Statistics and Probability

## XVII. Notification feature

Frequency:  
Mocked?

### Technical Analysis: SQL Question

- Q1. Can you write a query to compute the median number of notifications users see each day?  
Q2. using the same table given in the last question, can you write a query to compute the daily dismissal rate for each notification type?  
Q3. Another table is given with columns: date, time, user\_id, event\_name. Can you write a query to fetch the percentage of users who saw a 'suggested\_friend' notification on each date who also added a friend on the same day they saw the notification?

### Product Interpretation: Product Sense

- Q1. How would you design the notification feature?  
Q2. What is your hypothesis? How do you verify the hypothesis?
- Q1. Say you are on the team, What kinds of metrics should we be measuring to understand the health of the notifications ecosystem? How should we define these metrics?  
Q2. Looking at our data, we know that there are instances where users ignore notifications. What hypothesis do you have to explain why this occurs?  
Q3. What are the pros and cons of each of the three spamminess metrics we discussed (notifications/user, notification dismissal rate, notification ignore rate)? How would you use these metrics, and what other metrics would you look at?  
Q4. How would you interpret the metric you computed in the previous question and how is it different from a 'conversion rate' metric?

### Applied Data: Modeling

### Quantitative Analysis: Statistics and Probability

## XVIII. Brand Marketing Measurement

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

What are the metrics that advertisers care the most? Of course, how do you make them think that FB advertising makes sense?

Applied Data: Modeling

Quantitative Analysis: Statistics and Probability



## XX. Parents on Facebook

Frequency:

Mocked?

### Technical Analysis: SQL Question

### Product Interpretation: Product Sense

[Very good answer](#)

Q1: What is the impact of parent's presence on Facebook?

Q2: How to measure the engagement of the kids/teenagers?

Q3: When designing the experiment, how would you randomize to avoid biases, e.g. factor other than parents joining.

Q4:

### Applied Data: Modeling

Q1: How do you measure the impact of parents' presence on Facebook?

Q2: How do you improve, knowing that there's an impact on Facebook?

Q3:

### Quantitative Analysis: Statistics and Probability

# XXI. Portal

Frequency:  
Mocked?

## Technical Analysis: SQL Question

```
# Table 1 video_calls:
caller| recipient| ds| call_id| duration
# Table 2 fb_dau:
user_id| DAU_flag| ds| country
```

Q1: On 2020-01-01 how many people initiated multiple calls?

Q2: % of DAU used the video calls function by each country on 2020-01-01?

## Product Interpretation: Product Sense

[A sample answer](#)

Q1. Facebook messenger has video calling features, they have a product called Portal, currently selling at around \$200.

Q1.1 How do you determine the number of target buyers; who would buy?

Q1.2 How do you find out who has the disposable income to purchase Portal?

Q1.3 How do you find out if Portal has met the needs of purchasers?

Q2. Facebook plans to sell in Europe but to get enough market share, may need to price at \$20 below cost, is it worth it? Just focus on the video call feature.

Q2.1 What's the potential impact of Portal to Facebook overall? (ecosystem dependency)

Q2.2 How do we decide if we want to launch a 1 for 1 promotion?

Follow up questions:

how to define a potential buyer? (distribution of number of calls per day/ per week at a fixed location)

How to measure the increase of DAU is due to the launch of the product?

## Applied Data: Modeling

## Quantitative Analysis: Statistics and Probability

## XXII. Instagram switch account

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

Applied Data: Modeling

Quantitative Analysis: Statistics and Probability

## XXIV. Facebook Memory Page

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

Applied Data: Modeling

Quantitative Analysis: Statistics and Probability

## XXV. Health of Facebook Group

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

Applied Data: Modeling

Quantitative Analysis: Statistics and Probability

## XXVI. Instagram switch account

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

Applied Data: Modeling

Quantitative Analysis: Statistics and Probability

## XXVII. Facebook SMS verification

Frequency:  
Mocked?

### Technical Analysis: SQL Question

FB -(send verification code)-> mobile carriers -(send as sms)-> user -(confirm)-> FB。FB有发给carrier的log和user的confirm的记录（见下），但从carrier到user是黑盒。FB一天可以向carrier发送多次请求，但用户一天之用确认一次。

Q1. How many requests have we sent to the carriers?

```
sms_send
| ds (date) | carrier | country | phone num | event_type |
event_type : 发送信息的类型, 包括"confirm", "recovery", etc

confirm
| ds | phone |
```

### Product Interpretation: Product Sense

- Q1. If the number of confirmation dropped by x%, what could we do about it?
- Q2. If the number of sent requests stands constant, the no. of confirmation dropped by x%, what could've gone wrong?
- Q3. If we could confirm that the drop was due to the carrier, how do we find out which carrier it was? (confirmation rate WoW by carrier)
- Q4. If all the carriers had downtime, FB needs to contact all 5 carrier, how should we choose?

### Applied Data: Modeling

### Quantitative Analysis: Statistics and Probability

## XXVIII. Workspace

Frequency:  
Mocked?

### Technical Analysis: SQL Question

Region	country	company_id	no_of_onboarded_employee
--------	---------	------------	--------------------------

Q1. Calculate the average number of onboarded employees per country per region

### Product Interpretation: Product Sense

Q1. We recently identify that the average number of onboarded are decreasing recently, what are the reasons you can think of?

Q2. We are recently thinking about publishing a DO NOT DISTURB function, what are you going to do to determine if you are going to publish this feature? (linked to Q1, users are less likely to be onboarded if disturbed constantly)

### Applied Data: Modeling

### Quantitative Analysis: Statistics and Probability





## XXIX. Restaurant

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

Applied Data: Modeling

Group restaurant recommendation, build a new feature

Quantitative Analysis: Statistics and Probability

# XXX. Facebook Shop

Frequency: 2

Mocked?

## Technical Analysis: SQL Question

```
date | order_id | sender | timestamp, sender = 1: seller, sender=0: buyer
```

Q1. how many orders have message from buyer on date xxxx.

Q2. how many orders have messages both from buyer and seller.

Q3. how many orders with last message sent from seller.

## Product Interpretation: Product Sense

Q1. How to determine if a seller is bad or good?

Q2. Follow-up: how to determine if an auto-reply is good or bad, how to quantify that?

## Applied Data: Modeling

## Quantitative Analysis: Statistics and Probability

## XXXI. Question Template

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

Applied Data: Modeling

Quantitative Analysis: Statistics and Probability

## XXXII. Question Template

Frequency:  
Mocked?

Technical Analysis: SQL Question

Product Interpretation: Product Sense

Applied Data: Modeling

Quantitative Analysis: Statistics and Probability





DAP: Number of daily active people, measured every day.

Likes: Total number of daily likes given in Facebook, measured every day.

Likes/DAP (likes per DAP): Measure of engagement.

Q1: Likes per DAP is 10. What do you expect the median likes per user to be?  $> 10$ ,  $< 10$ ,  $\sim 10$ ?  
Why?

How does the distribution of likes look like?

Q2: This week, likes per DAP is up 10% y/y. Why do you think that is? \*/

Facebook (including mobile app and in-app browser)

Messenger

Instagram

Portal-branded devices

Oculus Products

Facebook Shops

Facebook Business Tools

Audience Network

Spark AR Studio

AB Test Questions

1. AA test vs AB test?



