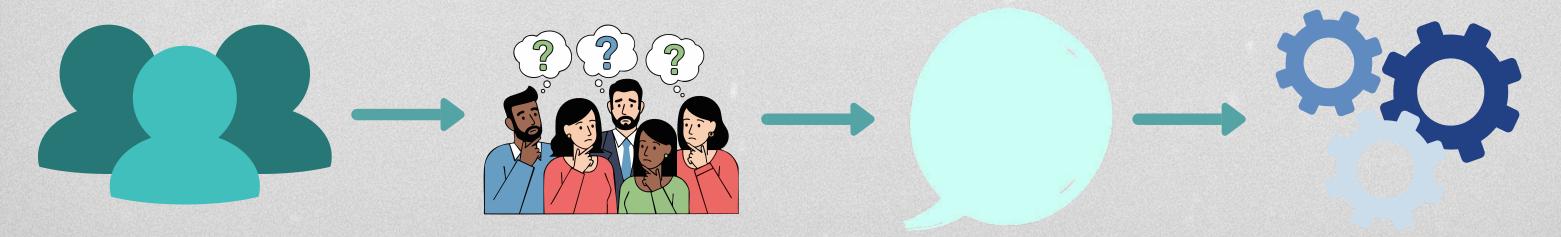


Personalizing User Experience with Data

Presented by: Group Ten

# WHY PERSONALIZATION MATTERS IN THE MOVIE INDUSTRY

- Too many movies, too little time.
- Users struggle to find content they'll enjoy.
- Platforms risk losing engagement and subscriptions



### BUSINESS PROBLEM

The goal is to help a movie-streaming platform increase user engagement by showing each viewer movies that match their unique taste.

- By predicting what users will like, the platform can:
  - Keep viewers watching longer.
  - Increase subscription renewals.
  - Strengthen user loyalty.

# PROJECT OBJECTIVES

- Predict what movies users will enjoy
- Recommend top 5 personalized choices
- Evaluate accuracy and reliability

### DATA INSIGHTS

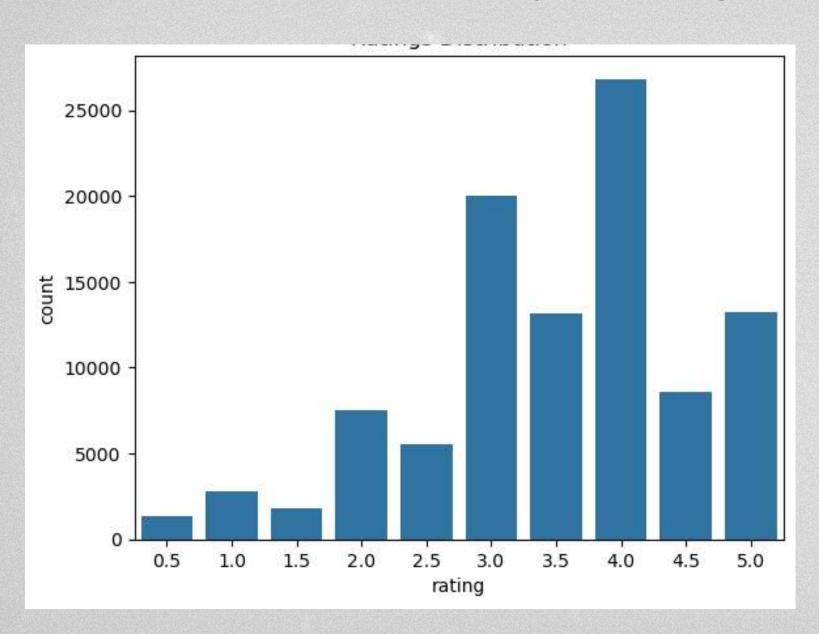
- Source: MovieLens dataset
- 100,000 ratings from 600+ users
- 9,000+ unique movies
- Ratings: 0.5-5 stars
- The most active user rated 7,376 movies
- The average rating was 3.5/5 stars
- Drama and Comedy were among the most common genres"

# HOW IT WORKS

Our system learns from user behavior:

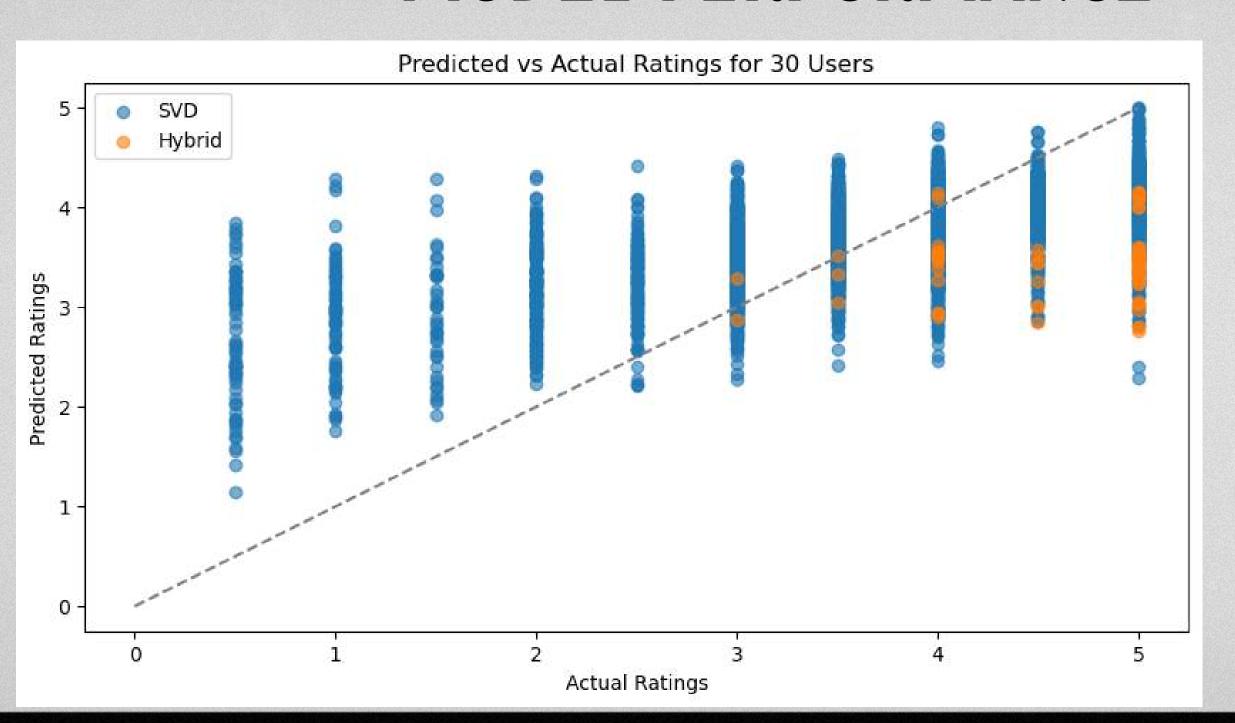
- 1. Looks at movies you've rated highly.
- 2. Finds other users who liked similar movies.
- 3. Recommends movies they loved, that you haven't seen yet!

# RATING DISTRIBUTION



Most ratings are between 3.0 and 5.0

# MODEL PERFORMANCE



Model Accuracy:

RMSE = 0.83

MAE = 0.65

Meets success criteria

# CONTENT-BASED FILTERING EXAMPLE

If you liked Toy Story (1995), our model recommends:

- Turbo (2013)
- Monsters, Inc. (2001)
- Moana (2016)
- The Emperor's New Groove (2000)"



## HYBRID RECOMMENDATIONS EXAMPLE

For User #1, our hybrid model's top recommendations were:

- The Princess Bride (1987)
- Great Escape (1963)
- Lawrence of Arabia (1962)
- City of God (2002)"



# BUSINESS IMPACT

- Higher engagement: Users discover more movies they love.
- Better retention: Happier users stay subscribed longer.
- Smarter content decisions: Insights can guide which movies to promote or acquire.

## CONCLUSION

- Built a system that predicts what users will enjoy.
- Model is accurate and reliable.
- Personalized recommendations drive engagement and growth.

# RECOMMENDATIONS

- Use the hybrid model for diverse, accurate results.
- Add more features like tags and demographics.
- Retrain the model regularly.
- Build a user-friendly web app.
- Collect user feedback for improvement.

## NEXT STEPS

- Create weighted user profiles for better personalization
- Explore Neural Collaborative Filtering for deeper learning
- Track coverage to ensure diverse recommendations

