

Ian Walsh

Mission, KS 66202

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Professional Profile

A hardworking, intuitive, reliable, and eager individual continually looking to learn and expand skill set. Software development student will be continually focused on going above and beyond to support the team and serve customers. Trained in multiple programming languages and offering a variety of different IT centered abilities including: Oracle SQL, UNIX, databases, Object oriented programming, networking, software development lifecycle, and data structures. Motivated to continue to learn and grow as a continuing software professional.

Education

Associate of Applied Science, Computer Information Systems, expected November 2020

Johnson County Community College, Overland Park, KS

Dean's List Honoree GPA 1 semester, Part-time Honor Roll Honoree GPA 1 semester

Launchcode LC101 program, expected January 2021

Relevant skills

Information Technology

- Built in-depth knowledge in multiple object oriented programming languages, including: C++, Java, Python, C#, JavaScript, PHP
- Applied knowledge of networking fundamentals and structure to create working networks
- Knowledge of a variety of algorithms and data structures to store and manipulate data
- Creating/manipulating databases in Oracle SQL to create structures to store and access data
- Active problem solving on the fly, while under time constraints in order to build a finished program in a given time frame
- Reviewed system specifications to understand each job and plan the correct actions, minimizing errors

Customer Service

- Independently solved problems, including missing order items to ensure customers get their items on-time
- Quickly responded to and resolved customer complaints regarding service and item issues
- Worked with sales and warehouse teams to locate and fulfill customers' orders
- Tracked department supplies to identify low items and keep stock at optimal levels for customer demands
- Consulted with customers to understand their needs and suggest best products and services to meet their needs and improve experiences
- Handled customers' property safely and in a timely manner to provide great service
- Continuously classified and filed records to keep the system efficient and organized

Work History

Fulfillment Specialist, Target, Mission, KS

November 2018 – Present

Detailing specialist, Waterway Carwash, Overland Park, KS

April 2018 - September 2018

General Mechanic, Shawnee Auto Center, Shawnee, KS

January 2017 – January 2018

Lifeguard, Roeland Park Aquatic Center, Roeland Park, KS

June 2016 – January 2017