

Report Title: Change Request Details

Run Date and Time: 2025-12-17 22:34:06 Indochina Time

Run by: Iyawat Kongmalai

Table name: change\_request

Change Request

Change Number:	CHG0032465	State:	Implement
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	Redmine No : 5793
Requested by:	Songkiat Apiwattanakul	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Fix Bug
CAB Date:	2024-10-17	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-10-17 22:00:00	Deployed by:	Khiphaseth Chetounruen
Planned End date:		Parent Change:	
Status:	Present CAB, Step Deploy : Pass, UAT Signoff : Completed	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5793 Claim Register (IPD) Report execute error

Description:

Claim Register (IPD) Report execute error

Planning

Summary of Deployment:

Defect No.

Title

Client Issue ID

Claim Register (IPD) Report execute error

#5793

Source & Reason for Request:

#5793 Claim Register (IPD) Report execute error

Issue : Claim Register IPD Report ไม่สามารถ run ได้

Impact : User ไม่สามารถเรียก Report ได้

Solution : eBao ได้ทำการแก้ไข Report

Deployment Steps details:

Ater day end batch  
For db file hotfix

STEP

OPTION

1.

Login DB server with oracle account , check the client character set:

2.

[#5793]  
Execute script file as "REPORT\_3314"

4.

Check log.

5.

Save log file.

6.

Restart App Server.

Detail

Required deploy in DR site:

Yes

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Songkiaa 0813460408

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:
Reference (CR):	false	CR File Attachment:
Approve for Patch Data:	false	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:2025-01-13 10:33:50

Actual end date:

Conflicts

Closure Information

Close code:

Close notes:

Note

Watch list:Work notes list:

Additional comments:

Work notes:

Related List Title: Conflict List

Table name: conflict

None

Related List Title: Approval List

Table name: sysapproval\_approver

Query Condition: Approval for = CHG0032465

Sort Order: Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032465	2025-01-09 11:15:44

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Natsant Chansiripaiboon	CAB Approval	2024-11-25 11:48:52 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th  Approved.  Ref:MSG1357404_uywF zakOaAPLh2zMyNOp  Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<ma ilto:Natsant.c@tgh.co.th > Tel : 02-6311311 ext.5611 Mobile : 0828495628	CHG0032465	2024-11-25 09:15:55
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032465	2024-11-25 09:15:55
Approved	Sunya Khanto	CAB Approval		CHG0032465	2024-11-25 09:15:55
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032465	2024-11-25 09:15:55
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032465	2024-11-07 12:23:17
Approved	Chanin Sinchai	Change Management 2		CHG0032465	2024-11-07 12:23:17
No Longer Required	Chanin Sinchai	Operation		CHG0032465	2024-11-07 08:30:42
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032465	2024-11-07 08:30:42
Approved	ITOper	Operation		CHG0032465	2024-11-07 08:30:42
No Longer Required	Sunya Khanto	Operation		CHG0032465	2024-11-07 08:30:42
Approved	Chanin Sinchai	Change Management		CHG0032465	2024-10-15 13:25:10

**Related List Title:** Change Task List  
**Table name:** change\_task  
**Query Condition:** Change request = CHG0032465  
**Sort Order:** Number in ascending order

1 Change Tasks

▲ Number	Short description	Type	State	Planned start date	Planned end date	Assignment group	Assigned to
CTASK0010279	Required deploy in DR site	Planning	Open			Deploy DR	