Report Title:	Change Request Details		
Run Date and Time:	2025-12-17 22:26:35 Indochina Time		
Run by:	Iyawat Kongmalai		
Table name:	change_request		

Change Request

Change Number:	CHG0032494	State:	Review
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	Refer client issue ID from section Summary of deploy
Requested by:	Songkiat Apiwattanakul	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Fix Bug
CAB Date:	2024-11-21	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-11-21 22:00:00	Deployed by:	Khipthaseth Chetounruen
Planned End date:		Parent Change:	
Status:	UAT Signoff : Completed, Step Deploy : Pass, Present CAB	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5823 User found error after submit automatic cheque

Description:

User found error after submit automatic cheque

Planning

Summary of Deployment:

Defect No.

Title

Client Issue ID

User found error after submit automatic cheque

#5823

Source & Reason for Request:

#5823 User found error after submit automatic cheque

Issue   :   Payment user พบ Error หลังจาก Submit Automatic cheque เพื่อทำจ่ายค่าสินไหมให้โรงพยาบาล

Impact   : ไม่สามารถ Submit Payment จ่ายโรงพยาบาลได้

Solution : eBao แก้ไขโปรรแกรม

Deployment Steps details:

After day end batch
For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2

Backup package "PKG_LIFE_LETTER_GENERATION_NEW"

3.

[#5823]
Execute script file as "PKG_LIFE_LETTER_GENERATION_NEW.sql"

4.

Check log.

5.

Save log file.

Detail

Required deploy in DR site:

Yes

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Songkiat 081-3460408

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:

| Reference (CR): | false | CR File Attachment: | |
| Approve for Patch Data: | false | Patch Data File Attachment: | |

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

| Actual start date: | 2025-01-13 10:32:53 |
| Actual end date: | 2025-01-13 10:32:56 |

Conflicts

Closure Information

Close code:

Close notes:

Note

| Watch list: | | Work notes list: | |

Additional comments:

Work notes:

| Related List Title: | Conflict List |
| Table name: | conflict |

None

Related List Title:	Approval List
Table name:	sysapproval_approver
Query Condition:	Approval for = CHG0032494
Sort Order:	Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032494	2025-01-09 11:13:30

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Natsant Chansiripaiboon	CAB Approval	2024-11-25 13:53:52 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1358001_7033 HFtpyaxkeOXEZgU9 Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<mailto:Natsant.c@tgh.co.th > Tel : 02-6311311 ext.5611 Mobile : 0828495628	CHG0032494	2024-11-25 13:39:41
Approved	Sunya Khanto	CAB Approval		CHG0032494	2024-11-25 13:39:41
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032494	2024-11-25 13:39:41
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032494	2024-11-25 13:39:41
Approved	Chanin Sinchai	Change Management 2		CHG0032494	2024-11-20 09:48:49
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032494	2024-11-20 09:48:49
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032494	2024-11-19 15:18:31
Approved	ITOper	Operation		CHG0032494	2024-11-19 15:18:31
No Longer Required	Chanin Sinchai	Operation		CHG0032494	2024-11-19 15:18:31
No Longer Required	Sunya Khanto	Operation		CHG0032494	2024-11-19 15:18:31
Approved	Chanin Sinchai	Change Management		CHG0032494	2024-11-19 13:27:08

Related List Title:	Change Task List
Table name:	change_task
Query Condition:	Change request = CHG0032494
Sort Order:	Number in ascending order

1 Change Tasks

▲ Number	Short description	Type	State	Planned start date	Planned end date	Assignment group	Assigned to
CTASK0010278	Required deploy in DR site	Planning	Open			Deploy DR	