

**Report Title:** Change Request Details  
**Run Date and Time:** 2025-12-17 22:30:43 Indochina Time  
**Run by:** Iyawat Kongmalai  
**Table name:** change\_request

### Change Request

Change Number:	CHG0032479	State:	Review
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	Redmine #5469
Requested by:	Songkiat Apiwattanakul	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Patch Data
CAB Date:	2024-10-31	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-10-31 18:00:00	Deployed by:	Khiphaseth Chetounruen
Planned End date:		Parent Change:	
Status:	Inform CAB, UAT Signoff : Completed, Approve Patch data : Complete, Step Deploy : Pass	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5469 System generate fee record incorrect , because system not response

Description:

#5469 System generate fee record incorrect , because system not response

### Planning

Summary of Deployment:

ดำเนินการ Patch Data เพื่อยกเลิก Payment Record ที่ไม่ถูกต้อง

Source &amp; Reason for Request:

เนื่องจาก Server GLS eBao มีปัญหาทำให้ต้องมีการ Restart ทำให้ระบบ Generte Payment Record ผิด 2 กรณี จึงจะต้องทำการ Patch Data

Claim case : 010065761673903 เนื่องจาก Claim Cancel แล้ว แต่ระบบ ได้มีการ Gen Payment Record โดย eBao ดำเนินการ patch ยกเลิกรายการสั่งจ่ายโรง พยาบาลวิภาวดี แต่ระบบแสดงยอดซ้ำ จาก 40869.01 เป็น 81738.02 โดย eBao ดำเนินการ patch ยกเลิกรายการซ้ำ แล้วดำเนินการจ่ายใหม่

Deployment Steps details:

For db file hotfix

STEP

OPTION

1.

Login DB server with oracle account , check the client character set:

2.

[#5469]

Execute script file as "#5469\_DataPatch\_20241104.sql"

3.

Check log.

4.

Save log file.

### Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Songkiat 0813460408

### Supporting Documents

UAT SignOff:	true
App Scan:	false
Exception Form:	false
Reference (CR):	false
Approve for Patch Data:	true

UAT SignOff File Attachment:
App Scan File Attachment:
Exception File Attachment:
CR File Attachment:
Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

### Actual Deploy

Actual start date: 2025-01-13 10:33:27  
 Actual end date: 2025-01-13 10:33:30

### Conflicts

### Closure Information

Close code:

Close notes:

### Note

Watch list:

Work notes list:

Additional comments:

Work notes:

**Related List Title:** Conflict List

**Table name:** conflict

None

**Related List Title:** Approval List

**Table name:** sysapproval\_approver

**Query Condition:** Approval for = CHG0032479

**Sort Order:** Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032479	2025-01-09 11:13:59
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032479	2024-11-25 09:19:27

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Natsant Chansiripaiboon	CAB Approval	<p>2024-11-25 11:48:51 - Natsant Chansiripaiboon            (Comments)            reply from:            natsant.c@tgh.co.th</p> <p>Approved.</p> <p>Ref:MSG1357435_m5O            Cvfx5EUFdiwOlxlo7</p> <p>Best Regards.            Natsant Chansiripaiboon            E-mail :            Natsant.c@tgh.co.th&lt;ma            ilto:Natsant.c@tgh.co.th            &gt;            Tel : 02-6311311            ext.5611            Mobile : 0828495628</p>	CHG0032479	2024-11-25 09:19:27
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032479	2024-11-25 09:19:27
Approved	Sunya Khanto	CAB Approval		CHG0032479	2024-11-25 09:19:27
Approved	Chanin Sinchai	Change Management 2		CHG0032479	2024-11-05 17:26:37
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032479	2024-11-05 17:26:37
No Longer Required	Chanin Sinchai	Operation		CHG0032479	2024-11-05 16:07:40
No Longer Required	Sunya Khanto	Operation		CHG0032479	2024-11-05 16:07:40
Approved	ITOper	Operation		CHG0032479	2024-11-05 16:07:40
No Longer Required	Khiphaseth Chetounruen	Operation		CHG0032479	2024-11-05 16:07:40
Approved	Chanin Sinchai	Change Management		CHG0032479	2024-10-30 10:39:40