| | | | |
|---|---|---|---|
| **Report Title:** | Change Request Details | | |
| **Run Date and Time:** | 2025-12-17 23:18:30 Indochina Time | | |
| **Run by:** | Iyawat Kongmalai | | |
| **Table name:** | change_request | | |

## Change Request

| | | | |
|---|---|---|---|
| Change Number: | CHG0032454 | State: | Closed |
| BU: | SE Life | Type: | CAB |
| Project Name: | GLS-eBao | Risk: | Moderate |
| Project Type: | Quick Fix | Reference No: | Refer client issue ID from section Summary of deploy |
| Requested by: | Khanittha Jaichuen | | |
| Requested by Department: | Solution Delivery Department | Hold Change Request: | false |
| CAB Date: | 2024-10-03 | Type of Deployment: | Patch Data, Fix Bug |
| Business service: | | Assignment group: | Operation |
| Planned Deploy Date: | 2024-10-03 22:00:00 | Assigned to: | ITOper |
| Planned End date: | | Deployed by: | Khipthaseth Chetounruen |
| Status: | Inform CAB, Approve Patch data : Complete, Step Deploy : Pass, UAT Signoff : Completed | Parent Change: | |
| | | Solution No.: | - |
| | | solution no (check): | true |

**On hold reason:**

**Title:**

#5680 System extract incorrect data of Payment initial Data
#5755 System must be extract value of cov_amt
#5754 System extract insrd_beneficiary_seq_no incorrect
#5762 patch data for Reporting Date and birth date
#5756 System not extract policy data of claim
#5758 System extract duplicate data of table t_oic_claim_simb2_data

**Description:**

System extract incorrect data of Payment initial Data
System must be extract value of cov_amt
System extract insrd_beneficiary_seq_no incorrect
patch data for Reporting Date and birth date
System not extract policy data of claim
System extract duplicate data of table t_oic_claim_simb2_data

## Planning

**Summary of Deployment:**

Defect No.

Title

Client Issue ID

System extract incorrect data of Payment initial Data

#5680

System must be extract value of cov_amt

#5755

System extract insrd_beneficiary_seq_no incorrect

#5754

patch data for Reporting Date and birth date

#5762

System not extract policy data of claim

#5756

System extract duplicate data of table t_oic_claim_simb2_data

#5758

## Source & Reason for Request:

#5680 System extract incorrect data of Payment initial Data (Hotfix&Patch)

Issue     : การส่งข้อมูลการรับชำระเบี้ย IBSL ฟิลด์ pmt_prd_premium_date, pmt_prd_premium_receipt_date ไม่มีข้อมูล

Impact   : ไม่สามารถส่งข้อมูลได้

Solution : eBao แก้ไข batch กรณี Bill ที่รับชำระยังไม่เต็มจำนวน จะไม่ส่งข้อมูล และ Patch Data IBSL กรณีที่ Bill ที่ข้อมูลไม่ครบ

#5755 System must be extract value of cov_amt(Hotfix&Patch)

Issue     : การส่งข้อมูลผลประโยชน์ของผู้เอาประกัน IBSL ฟิลด์ cov_amt เป็น Null

Impact   : ไม่สามารถส่งข้อมูลได้

Solution : eBao แก้ไข batch โดยส่งค่า 0 แทน Null และ Patch Data IBSL กรณีที่เป็น Null

#5754 System extract insrd_beneficiary_seq_no incorrect (Hotfix&Patch)

Issue     : การส่งข้อมูลลำดับผู้รับผลประโยชน์ IBSL ฟิลด์ insrd_beneficiary_seq_no ซ้ำ

Impact   : ไม่สามารถส่งข้อมูลได้

Solution : eBao แก้ไข batch โดยส่งค่า Running number แทน และ Patch Data IBSL กรณีที่ซ้ำ

#5762 patch data for Reporting Date and birth date (Patch)

Issue     :  User กรอกข้อมูล Reporting Date และ Birth date ไม่ถูกต้อง

Impact   : ไม่สามารถส่งข้อมูล IBSL ได้

Solution : eBao Patch Data Reporting Date เป็นค่าเดียวกันกับ Acceptance Date และ Birth date จาก 07-02-1195 เป็น 07-02-1995

#5756 System not extract policy data of claim (Patch)

Issue     :  การส่งข้อมูลเคลม IBSL ไม่พบข้อมูลกรมธรรม์

Impact   : ไม่สามารถส่งข้อมูลได้

Solution : eBao Patch สถานะ Customer ID 5298668 จาก Invalid เป็น Valid กำลังหาสาเหตุที่สถานะแสดงไม่ถูกต้อง

#5758 System extract duplicate data of table t_oic_claim_simb2_data (Hotfix&Patch)

Issue     :  การส่งข้อมูล SIMB ของ IBSL ซ้ำ

Impact   : ไม่สามารถส่งข้อมูลได้

Solution : eBao แก้ไข batch โดยไม่ให้ดึงข้อมูลซ้ำ และ Patch Data IBSL กรณีที่ซ้ำ

Deployment Steps details:

After day end batch
For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2

Backup table "t_oic_payment_data, T_AUDIT_LOG, t_oic_policy_beneficairy_data, t_oic_policy_coverage_data, t_claim_case, t_oic_claim_data, t_customer, t_contract_master, t_oic_claim_simb2_data"

3.

Backup package "pkg_life_IBSL_extract_data"

4.

[#5755]
Execute script file as "pkg_life_IBSL_extract_data.sql"Execute script file as "#5755_DATAPATCH_20240912.sql"

5.

[#5754]
Execute script file as "#5754_DATAPATCH_20240910.sql"

6.

[#5680]
Execute script file as "#5680_DATA_PATCH_20240723.sql"

7

[#5762]
Execute script file as "#5762_DATAPATCH_20240923.sql"

8

[#5756]
Execute script file as "#5756_DATAPATCH_20240924.sql"

9

[#5758]
Execute script file as "#5758_DATAPATCH_20240913.sql"

10

Check log.

11

Save log file.

For App

STEP

OPTION

1

Go to App Server.

2

2.1 Backup file : RecvPayDisposal.class
  In path     : /ebao/gls/EBAO_HOME/applications/insurance/web/WEB-INF/classes/com/ebao/life/finance/arap/counter/recvpay/RecvPayDisposal.class

3

3.1 Copy File Name : 'RecvPayDisposal.class'
      To path      : /ebao/gls/EBAO_HOME/applications/insurance/web/WEB-INF/classes/com/ebao/life/finance/arap/counter/recvpay/RecvPayDisposal.class

4

Restart the app server (after hotfix).

## Detail

Required deploy in DR site:

Yes

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Khanittha/ 065-4426147

## Supporting Documents

| | | | |
|---|---|---|---|
| UAT SignOff: | true | UAT SignOff File Attachment: | |
| App Scan: | false | App Scan File Attachment: | |
| Exception Form: | false | Exception File Attachment: | |
| Reference (CR): | false | CR File Attachment: | |
| Approve for Patch Data: | true | Patch Data File Attachment: | |

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

## Actual Deploy

| | |
|---|---|
| Actual start date: | 2024-10-29 10:01:57 |
| Actual end date: | 2024-10-29 10:02:00 |

## Conflicts

## Closure Information

Close code:

Successful

Close notes:

Successful

## Note

| | | | |
|---|---|---|---|
| Watch list: | | Work notes list: | |

Additional comments:

Work notes:

| | |
|---|---|
| **Related List Title:** | Conflict List |
| **Table name:** | conflict |

None

| Related List Title: | Approval List |
|---|---|
| Table name: | sysapproval_approver |
| Query Condition: | Approval for = CHG0032454 |
| Sort Order: | Created in descending order |

12 Approvals

| State | Approver | Assignment group | Comments | Approval for | ▼ Created |
|---|---|---|---|---|---|
| Approved | Supachart Songsompun | VP IT Operation Management | | CHG0032454 | 2024-10-15 10:15:22 |
| Approved | Sumrarn Haruehansavasin | CAB Approval | | CHG0032454 | 2024-10-08 17:03:55 |
| Approved | Natsant Chansiripaiboon | CAB Approval | 2024-10-09 07:41:37 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th<br><br>Approved.<br><br>Ref:MSG1310010_uHCt v3Khw3CyOctdZH4B | CHG0032454 | 2024-10-08 17:03:55 |
| Approved | Sunya Khanto | CAB Approval | | CHG0032454 | 2024-10-08 17:03:55 |
| Approved | Chakkapong Ouiwiratana | CAB Approval | | CHG0032454 | 2024-10-08 17:03:55 |
| Approved | Chanin Sinchai | Change Management 2 | | CHG0032454 | 2024-10-03 14:49:17 |
| Approved | Sumrarn Haruehansavasin | IT MOA | | CHG0032454 | 2024-10-03 14:49:17 |
| No Longer Required | Sunya Khanto | Operation | | CHG0032454 | 2024-10-03 10:53:35 |
| Approved | ITOper | Operation | | CHG0032454 | 2024-10-03 10:53:35 |
| No Longer Required | Chanin Sinchai | Operation | | CHG0032454 | 2024-10-03 10:53:35 |
| No Longer Required | Khipthaseth Chetounruen | Operation | | CHG0032454 | 2024-10-03 10:53:35 |
| Approved | Chanin Sinchai | Change Management | | CHG0032454 | 2024-10-01 16:42:26 |

| Related List Title: | Change Task List |
|---|---|
| Table name: | change_task |
| Query Condition: | Change request = CHG0032454 |
| Sort Order: | Number in ascending order |

1 Change Tasks

| ▲ Number | Short description | Type | State | Planned start date | Planned end date | Assignment group | Assigned to |
|---|---|---|---|---|---|---|---|
| CTASK0010274 | Required deploy in DR site | Planning | Closed | | | Deploy DR | |