Report Title:	Change Request Details
Run Date and Time:	2025-12-17 22:29:40 Indochina Time
Run by:	Iyawat Kongmalai
Table name:	change_request

Change Request

Change Number:	CHG0032483	State:	Closed
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	Refer client issue ID from section Summary of deploy
Requested by:	Khanittha Jaichuen	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Patch Data, Fix Bug
CAB Date:	2024-11-07	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-11-07 22:00:00	Deployed by:	Khipthaseth Chetounruen
Planned End date:		Parent Change:	
Status:	UAT Signoff : Completed, Approve Patch data : Complete, Step Deploy : Pass, Present CAB	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5804 Couldn't change statement date
#5809 Cash Receipt Letter display address incomplete
#5805 create index on T_UW_PRODUCT

Description:

Couldn't change statement date
Cash Receipt Letter display address incomplete
create index on T_UW_PRODUCT

Planning

Summary of Deployment:

Defect No.

Title

Client Issue ID

create index on T_UW_PRODUCT

#5805

Couldn't change statement date(Patch)

#5804

Cash Receipt Letter display address incomplate

#5809

| Source & Reason for Request: |

#5804 Couldn't change statement date (Patch)

Issue   : เนื่องจากกรมธรรม์เริ่มคุ้มครอง 1/1/2024 แต่วันที่สิ้นสุดความคุ้มครองไม่ถูกต้อง

Impact   : ทำให้ไม่สามารถเปลี่ยน Statement Date ได้

Solution : eBao Patch data วันสิ้นสุดความคุ้มครองกรมธรรม 100000814390088 จาก 08-04-2025 เป็น 31-12-2024

#5809 Cash Receipt Letter display address incomplete

Issue   : บริษัทที่อยู่ยาว

Impact   : Cash Receipt Letter แสดงที่อยู่ไม่ครบ

Solution : eBao แก้ไข Letter เพิ่มขนาดฟิลด์ที่อยู่

#5805 create index on T_UW_PRODUCT

Issue   : UI ที่เกี่ยวข้องกับ CS process พบ performance issue

Impact   : UI Response ในการแสดงผลค่อนข้างหน่วง

Solution : eBao create index ที่ T_UW_PRODUCT

| Deployment Steps details: |

After day end batch
For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2

Backup table "T_UW_PRODUCT, T_AUDIT_LOG, t_group_policy, t_group_product, t_contract_master, t_contract_product, t_policy"

3.

[#5805]
Execute script file as "#5805_create index.sql"

4.

[#5804]
Execute script file as "#5804_DataPatch_20241030.sql"

5.

Check log.

6.

Save log file.

For App

STEP

OPTION

1

Go to App Server.

2

Backup File Name : CashReceipt.rpt
path : /ebao/gls/EBAO_TMP_HOME/print_file/template/Letter/011/BCP

3

Copy File Name : CashReceipt.rpt
To path : /ebao/gls/EBAO_TMP_HOME/print_file/template/Letter/011/BCP

4

restart print server

Detail

Required deploy in DR site:

Yes

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Khanittha/ 065-4426147

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:
Reference (CR):	false	CR File Attachment:
Approve for Patch Data:	true	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

| Actual start date: | 2024-11-27 12:09:21 |
| Actual end date: | 2024-11-27 12:09:24 |

Conflicts

Closure Information

Close code:

Successful

Close notes:

Successful

Note

| Watch list: | | Work notes list: |

Additional comments:

Work notes:

| **Related List Title:** | Conflict List |
| **Table name:** | conflict |

None

Related List Title:	Approval List
Table name:	sysapproval_approver
Query Condition:	Approval for = CHG0032483
Sort Order:	Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032483	2024-11-21 10:58:39
Approved	Natsant Chansiripaiboon	CAB Approval	2024-11-13 09:05:47 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1345065_skwr Q982xYszD8J7mF19	CHG0032483	2024-11-13 08:46:47
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032483	2024-11-13 08:46:47
Approved	Sunya Khanto	CAB Approval		CHG0032483	2024-11-13 08:46:47
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032483	2024-11-13 08:46:47
Approved	Chanin Sinchai	Change Management 2		CHG0032483	2024-11-06 11:18:16
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032483	2024-11-06 11:18:16
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032483	2024-11-06 11:09:29
No Longer Required	Chanin Sinchai	Operation		CHG0032483	2024-11-06 11:09:29
Approved	ITOper	Operation		CHG0032483	2024-11-06 11:09:29
No Longer Required	Sunya Khanto	Operation		CHG0032483	2024-11-06 11:09:29
Approved	Chanin Sinchai	Change Management		CHG0032483	2024-11-06 08:39:37

Related List Title:	Change Task List
Table name:	change_task
Query Condition:	Change request = CHG0032483
Sort Order:	Number in ascending order

1 Change Tasks

▲ Number	Short description	Type	State	Planned start date	Planned end date	Assignment group	Assigned to
CTASK0010275	Required deploy in DR site	Planning	Closed			Deploy DR	