Report Title:	Change Request Details
Run Date and Time:	2025-12-17 22:32:26 Indochina Time
Run by:	Iyawat Kongmalai
Table name:	change_request

Change Request

Change Number:	CHG0032472	State:	Closed
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	Refer client issue ID from section Summary of deploy
Requested by:	Khanittha Jaichuen	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Patch Data, Fix Bug
CAB Date:	2024-10-24	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-10-24 18:00:00	Deployed by:	Khipthaseth Chetounruen
Planned End date:		Parent Change:	
Status:	UAT Signoff : Completed, Approve Patch data : Complete, Present CAB, Step Deploy : Pass	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5556 Member List Report(GRP054) display data not match with header
#5790 patch data of liability
#5796 patch data relation of family

Description:

Member List Report(GRP054) display data not match with header
patch data of liability
patch data relation of family

Planning

Summary of Deployment:

Defect No.

Title

Client Issue ID

Member List Report(GRP054) display data not match with header

#5556

patch data of liability

#5790

patch data relation of family

#5796

Source & Reason for Request:

#5556 Member List Report(GRP054) display data not match with header (Fix bug)

Issue   : Member List Report(GRP054) บางกรมธรรม์ คอลัมน์ Email ไม่มีข้อมูล ทำให้ข้อมูลในคอลัมน์อื่นๆ ขยับมาแทนที่

Impact   : Member List Report(GRP054) แสดงข้อมูลไม่ตรงคอลัมน์

Solution : eBao แก้ไขรายงาน

#5790 patch data of liability (Patch)

Issue   : หลัง Issue กรมธรรม์ ลูกค้าขอเปลี่ยนแปลงผลประโยชน์

Impact   : ผลประโยชน์เดิมไม่ถูกต้อง

Solution : eBao Patch data Max Amount per Day เป็น 100,000 ของ Liability 5037 In-Hospital Dr.'s visit Fees - First day กรมธรรม์ 100000810080088,

100000812668088, 100000812775088, 100000812882088, 100000812989088, 100000813096088, 100000813106088, 100000813213088

#5796 patch data relation of family (Patch)

Issue   : User ระบุความสัมพันธ์ผู้เอาประกันผิด

Impact   : ความสัมพันธ์ผู้เอาประกันไม่ถูกต้อง

Solution : eBao Patch data ความสัมพันธ์ Policy no. 100000766221088 Member no. 2606, 2610 จาก Parents เป็น Children

Deployment Steps details:

Before day end batch
For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2

Backup table "t_contract_accutor_param, T_AUDIT_LOG, t_edoc_upload_insured, t_insured_first_log, t_insured_first"

3.

Backup package "pkg_life_rpt_member_list"

4.

[#5556]
Execute script file as "pkg_life_rpt_member_list.sql"

5.

[#5790]
Execute script file as "#5790_DATAPATCH_20241016.sql"

6.

[#5796]
Execute script file as "#5796_DATAPATCH_20241017.sql"

7

Check log.

8

Save log file.

Detail

| Required deploy in DR site: |
| No |
| Change database Structure: |
| NO |
| "Do Nothing" Implications: |
| Areas Impacted By This Change: |
| Rollback/Fallback Plan (if any): |
| Risks & Mitigations: |
| Supporting Person After Deployment: |
| Khanittha/ 065-4426147 |

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:	
App Scan:	false	App Scan File Attachment:	
Exception Form:	false	Exception File Attachment:	
Reference (CR):	false	CR File Attachment:	
Approve for Patch Data:	true	Patch Data File Attachment:	

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:	2024-11-27 12:08:35
Actual end date:	2024-11-27 12:08:37

Conflicts

Closure Information

Close code:
Successful
Close notes:
Successful

Note

Watch list:		Work notes list:	

Additional comments:
Work notes:

Related List Title:	Conflict List
Table name:	conflict

None

Related List Title:	Approval List
Table name:	sysapproval_approver
Query Condition:	Approval for = CHG0032472
Sort Order:	Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032472	2024-11-21 10:58:21

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032472	2024-10-28 12:23:36
Approved	Sunya Khanto	CAB Approval		CHG0032472	2024-10-28 12:23:36
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032472	2024-10-28 12:23:36
Approved	Natsant Chansiripaiboon	CAB Approval	2024-10-28 14:21:14 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1327872_76gnYDppt4o9Bb45Ongy Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<mailto:Natsant.c@tgh.co.th> Tel : 02-6311311 ext.5611 Mobile : 0828495628	CHG0032472	2024-10-28 12:23:36
Approved	Chanin Sinchai	Change Management 2		CHG0032472	2024-10-24 13:47:37
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032472	2024-10-24 13:47:37
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032472	2024-10-22 16:15:01
No Longer Required	Chanin Sinchai	Operation		CHG0032472	2024-10-22 16:15:01
Approved	ITOper	Operation		CHG0032472	2024-10-22 16:15:01
No Longer Required	Sunya Khanto	Operation		CHG0032472	2024-10-22 16:15:01
Approved	Chanin Sinchai	Change Management		CHG0032472	2024-10-22 10:18:16