

Report Title: Change Request Details

Run Date and Time: 2025-12-17 23:20:14 Indochina Time

Run by: Iyawat Kongmalai

Table name: change\_request

Change Request

Change Number:	CHG0032447	State:	Closed
BU:	INDARA	Type:	CAB
Project Name:	AS400	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	RE2409019
Requested by:	Somsak Limpairod	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Change Program
CAB Date:	2024-10-03	Assignment group:	Operation
Business service:		Assigned to:	Chanin Sinchai
Planned Deploy Date:	2024-10-03 21:00:00	Deployed by:	Chanin Sinchai
Planned End date:		Parent Change:	
Status:	Reference : Pass, Step Deploy : Pass, UAT Signoff : Completed, Solution No. : Completed, Present CAB	Solution No.:	ARB241001
		solution no (check):	true

On hold reason:

Title:

RE2409019 แก้ไข IBS Data Error

ใน วันที่ 3/10/2024 คุณบุญชัย ดำเนินการ Present, คุณสุทิสฯ Surport

Description:

แก้ไข IBS Data Error

Time line :

Dev+SIT+UAT 25/9/2024 – 30/9/2024

Sign Off 1-2/10/2024

CAB 3/10/2024 By K.Boonchai

Deploy 3/10/2024 By K.ChaninS

Go-live 4/10/2024

Planning

Summary of Deployment:

แก้ไขโปรแกรม Polisy/400 เพื่อส่งข้อมูลให้ IBS ได้ถูกต้อง

Source & Reason for Request:

เหตุผล IT :

เพื่อส่งข้อมูล IBS ให้ OIC ได้ถูกต้อง

1.แก้ไขเลขกรมธรรม์ ของรายการจ่ายเคลมที่ส่งให้ระบบ IBS ดังนี้

เดิม ใช้เลขกรมธรรม์(8หลัก) + effective date

แก้ไขเป็น ใช้เลขกรมธรรม์(8หลัก) + Inception date (วันเริ่มคุ้มครอง)

2.แก้ไข Data Type ของกรมธรรม์ อัปเดตภัย ที่ส่งให้ระบบ IBS ดังนี้

กรณีเป็นรายการสลักหลังเพิ่ม Location ทาง OIC ให้ส่งค่า Data Type เป็น '7'

Deployment Steps details:

Status = Signoff

Step Deploy = S@1491 - IBS error (PR 03-10-2024).DOCX

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Somsak

Supporting Documents

UAT SignOff:

true

UAT SignOff File Attachment:

App Scan:

false

App Scan File Attachment:

Exception Form:

false

Exception File Attachment:

Reference (CR):

true

CR File Attachment:

Approve for Patch Data:

false

Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:

2024-10-21 07:51:53

Actual end date:

2024-10-21 07:51:56

Conflicts

Closure Information

Close code:

Successful

Close notes:

Complete

Note

Watch list:

Work notes list:

Additional comments:

Work notes:

Related List Title:

Conflict List

Table name:

conflict

None

Related List Title:

Approval List

Table name:

sysapproval\_approver

Query Condition:

Approval for = CHG0032447

Sort Order:

Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032447	2024-10-15 10:14:13
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032447	2024-10-08 17:03:53
Approved	Sunya Khanto	CAB Approval		CHG0032447	2024-10-08 17:03:53
Approved	Natsant Chansiripaiboon	CAB Approval	2024-10-09 07:41:39 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th  Approved.  Ref:MSG1309981_Muq QrJzFsvTbZceNr0B0	CHG0032447	2024-10-08 17:03:53
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032447	2024-10-08 17:03:53
Approved	Chanin Sinchai	Change Management 2		CHG0032447	2024-10-02 13:05:03
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032447	2024-10-02 13:05:03

State	Approver	Assignment group	Comments	Approval for	▼ Created
No Longer Required	ITOper	Operation		CHG0032447	2024-10-02 13:04:55
Approved	Chanin Sinchai	Operation		CHG0032447	2024-10-02 13:04:55
No Longer Required	Sunya Khanto	Operation		CHG0032447	2024-10-02 13:04:55
No Longer Required	Khiphaseth Chetounruen	Operation		CHG0032447	2024-10-02 13:04:55
Approved	Chanin Sinchai	Change Management		CHG0032447	2024-10-02 08:32:37

**Related List Title:** Change Request List

**Table name:** change\_request

**Query Condition:** Parent Change = CHG0032447

**Sort Order:** Change Number in descending order

1 Change Requests

▼ Change Number	Title	Type	State	Planned Deploy Date	Planned End date	Assigned to
CHG0032460	RE2409019 แก้ไข IBS Data Error ส่งข้อมูล IBS ให้ OIC ได้ถูกต้อง (Ref. CHG0032447)	CAB	Review	2024-10-10 21:00:00		Chanin Sinchai