Report Title:	Change Request Details
Run Date and Time:	2025-12-17 22:24:31 Indochina Time
Run by:	Iyawat Kongmalai
Table name:	change_request

Change Request

Change Number:	CHG0032501	State:	Review
BU:	SE Life	Type:	CAB
Project Name:	LS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	INC0074928 LS_Prod_LS regular Deployment V471
Requested by:	Jintaluck Kantawong		
Requested by Department:	Solution Delivery Department	Hold Change Request:	false
CAB Date:	2024-11-28	Type of Deployment:	Fix Bug
Business service:		Assignment group:	Operation
Planned Deploy Date:	2024-12-06 22:00:00	Assigned to:	ITOper
Planned End date:		Deployed by:	Khipthaseth Chetounruen
Status:	Inform CAB, UAT Signoff : Completed, Reference : Pass	Parent Change:	
		Solution No.:	n/a
		solution no (check):	true

On hold reason:

Title:

Release LS_Prod_LS regular Deployment V471

Description:

Release LS_Prod_LS regular Deployment V471

Planning

Summary of Deployment:

Client Issue IDTitleRoot CauseNew Assignee CR-4937Modify Claim API and Claim UI to support Claim business. Phetcharat KetjaroonBenjaporn KatenateITCR-4863LS_NB API eCommerceApplicationService for support product MRTA and Product Package Phetcharat KetjaroonYutthana YamsuksawatIT1823/LPRO-1663:ISSUE20Refer LPRO-1663 : ISSUE20 cancel payment not insert negative F11-5For void payment(payment with repay loan and payment not comes from batch) ,should generete negative F11-5Vatcharee WoranatekulChawanop ImsaengchanAccount1838/LPRO-1663:ISSUE35Refer LPRO-1663 : ISSUE35 Undo of Repay loan was reversed againAdd comments in redmineVatcharee WoranatekulChawanop ImsaengchanAccount1809/LPRO-1663:issue04Refer LPRO-1663 : ISSUE04 Reverse ETI Cases Report Vatcharee WoranatekulChawanop ImsaengchanAccount5604LS Claim After User change disbursement and add Beneficiary then system errorfix: after delete,then click add button errorRattana JoomarongSuntari SretkitClaim5602LS_NB After Config New Form_ID = 18 Screen Declaration Information Sorting incorrectoptimize this point to sort by DECL_IDPinrata LaywilaiAraya RatanaudomNB5588Claim: Related CR#5488 Need add 3 fields at Claim Accept, Claim Approve and Claim Enquiry.add 3 fields at Claim Approve and Claim EnquiryNatsicha BoonprasertSuntari SretkitClaim5587Claim: Related CR#5488 System display Template 6 for Health deduct incorrecttemplate issueSineenart TongklaiSuntari SretkitClaim5584Claim: Related CR#5488 System display discharge letter incorrect of HSO6. Natsicha BoonprasertSuntari SretkitClaim5570LS_POS Policy no.661000050911 Why system generate 'Life Protection Renew Certificate' Doubleincorrect programming.when do NB collection,system will not generate lifeprotection letter,but when generate letter in renewal,system will tell letter generate or not before, if not,it will generate letterThitiporn ReangsuwanKanjanut ChoosakunlerdlumBVCQM 5569

Request to check Black list Level – 3 [นางจริยา ซูสกุล] Eligible for Unmatch Suspense Refund

Not consider transaction number is empty when checking AML approve tasks

Nichavee JohnjarearnChawanop ImsaengchanPayment5568Claim: Related CR#5488 Display liability 5034 in Template incorrect.change table6Sineenart TongklaiSuntari SretkitClaim5544LS_Collection Policy no.674000039072 After collection Bank Counter 1,300 baht but system display doublecase scenario:1.policy status Accepted, do collection,collection amount:1300,policy status change to inforce ,run GL batch(or run by policy)2.Reverse to data entry(New business->Reverse and withdraw->Reverse Policy),run GL batch(or run by policy)3.Do Payment Requisition, tranfer to same policy ,generate internal transfer record,run GL batch(or run by policy)4.make policy inforce again. run GL batch(or run by policy)5.Customer service->Adhoc service->Reverse Alteration select Balance Refund record, click submitPolicy status change to waiting for data entry,Policy balance is incorrectWaree LaorkulTharachai IamnakhaFinance5500LS_Claim Policy no.662000137245 why have Claim Acceptance - Payable Interest 593.30 bahtwhen clear Estimated Payment Date for Death Claim field,click save button,Death Claim Interest and Withholding Tax will be blank and will not saved to database,but Estimated Payment Date for Death Claim field in page still dispaly system date(default setting),after case settled,in query claim Estimated Payment Date for Death Claim and Death Claim Interest and Withholding Tax is blankRattana JoomarongSuntari SretkitClaim5479LS_Collection Upload Group Billing cannot upload in TR date - 29-02-2567TR date is string format in execl,after SimpleDateFormat find 2-29 is not exist in 2567,so update to 3-01-2567 and caused this issueKulcharee ChookiatareekulChawanop Imsaengchan <chawanop.i@tgh.co.th>Finance5442LS_Claim After User make Direct Billing Settlement then system generate "Claim settlement letter(send to Hospital)" 0 bahtReproduce steps for the issue user raised in #5442:1. Select 4 records to recalculate and submit in Direct Billing Settlement;2. After submitting successfully, click 'Back' from IE navigator, back to the stage of 4 records selected;3. Untick the 4 selected records and tick other 7 records to recalculate and submit.fix solution: To update direct billing settlement data according to selected data, rather than the statusPaweena PratumchaiSuntari SretkitClaim5441LS_Claim After User make "Direct Billing Settlement" then system not do generate "Claim settlement letter"The root cause is DB error, value too large for column "T_BIZ_EVENT_LIST"."EVENT_DATA" (actual: 2336, maximum: 2048).User selected about 90 records in Direct Billing Settlement UI one time, it exceeds DB column length. The resolution is to extend the DB column length from 2048 to 3072, it supports about 120 records.Paweena PratumchaiSuntari SretkitClaim5431LS_NB After User make postpone policy no.662000254337 Why system generate receive Method Debit-credit agentpayment for health examination in every category and every Status: Declined, Postpone, Withdraw. No refunds from customers or agentsPinrata LaywilaiAraya RatanaudomNB5211LS_Claim : System clear APL loan of Policy 631000246913 within grace period when death claim imbalance. Rattana JoomarongSuntari SretkitClaim5095Policy terminated and repay loan by death claim, loan interest accrual is not 0Policy terminated and repay loan by death claim, loan interest accrual is not 0Vatcharee WoranatekulChawanop ImsaengchanAccount4931[Sale Platform]Can not submit task Error 'Status of life assured is invalid.'Select not active partyPhetcharat KetjaroonYutthana YamsuksawatIT4389Claim : Need add new value "INET" for field "Report Via"OptimizationSineenart TongklaiSuntari SretkitClaim4330Party status is Waiting for confirm and Policy belong this party is age -4Add 'Please Select' in Nationality dropdown list in individual party UIPhetcharat KetjaroonYutthana YamsuksawatIT1951LS_Claim Product HS PLus: HLO2 Discharge Letter excess incorrectOptimizationNatsicha BoonprasertSuntari SretkitClaim3303LS_Collection Policy no.48300200 After POS User Change Frequency from Monthly to Heft-Year why Office Receipt Discardedif policy is inforce and prem status =regular and products 's frequency is monthly, it is montly policy,if not, letter status should not be DiscardedKulcharee ChookiatareekulChawanop Imsaengchan <chawanop.i@tgh.co.th>Finance

Source & Reason for Request:

Release LS_Prod_LS regular Deployment V471

Deployment Steps details:

Deployment Steps details:
Package: sftp
[Package] = FTP: /seg_sftp/SEG_LS/Production/ls-seg-distribution-SEG_LS_Prod_V0.471.zip

STEP

OPTION

 1

 Stop APP 2 Site & Batch.

2

Deploy Core DB Part.

3

Deploy Core APP Package.

4

Check and save log file.

5

Restart Print Service.

6

Check and Save log

Detail

Required deploy in DR site:

Yes

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Phetcharat Ketjaroon

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:
Reference (CR):	false	CR File Attachment:
Approve for Patch Data:	false	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:	2025-01-13 10:32:09
Actual end date:	2025-01-13 10:32:12

Conflicts

Closure Information

Close code:

Successful

| Close notes: | |

Close release

Note

| Watch list: | | Work notes list: | |

| Additional comments: | |

| Work notes: | |

| **Related List Title:** | Conflict List |
| **Table name:** | conflict |

None

Related List Title:	Approval List
Table name:	sysapproval_approver
Query Condition:	Approval for = CHG0032501
Sort Order:	Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032501	2025-01-09 11:13:55
Approved	Natsant Chansiripaiboon	CAB Approval	2024-12-09 07:05:21 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1370573_ZcAUX6FJSvWeCgbb1ESO Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<mailto:Natsant.c@tgh.co.th> Tel : 02-6311311 ext.5611 Mobile : 095-5356251	CHG0032501	2024-12-06 20:04:46
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032501	2024-12-06 20:04:46

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032501	2024-12-06 20:04:46
Approved	Sunya Khanto	CAB Approval		CHG0032501	2024-12-06 20:04:46
Approved	Chanin Sinchai	Change Management 2		CHG0032501	2024-11-28 14:49:33
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032501	2024-11-28 14:49:32
Approved	ITOper	Operation		CHG0032501	2024-11-27 23:08:10
No Longer Required	Sunya Khanto	Operation		CHG0032501	2024-11-27 23:08:10
No Longer Required	Chanin Sinchai	Operation		CHG0032501	2024-11-27 23:08:10
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032501	2024-11-27 23:08:10
Approved	Chanin Sinchai	Change Management		CHG0032501	2024-11-27 08:43:28

Related List Title:	Change Task List
Table name:	change_task
Query Condition:	Change request = CHG0032501
Sort Order:	Number in ascending order

1 Change Tasks

▲ Number	Short description	Type	State	Planned start date	Planned end date	Assignment group	Assigned to
CTASK0010277	Required deploy in DR site	Planning	Open			Deploy DR	