

Report Title: Change Request Details
Run Date and Time: 2025-12-17 23:19:45 Indochina Time
Run by: Iyawat Kongmalai
Table name: change_request

Change Request

| | | | |
|--------------------------|--|----------------------|------------------------|
| Change Number: | CHG0032449 | State: | Review |
| BU: | SE Life | Type: | CAB |
| Project Name: | GLS-eBao | Risk: | Moderate |
| Project Type: | Quick Fix | Reference No: | #5771 |
| Requested by: | Songkiat Apiwattanakul | Hold Change Request: | false |
| Requested by Department: | Solution Delivery Department | Type of Deployment: | Fix Bug |
| CAB Date: | 2024-10-03 | Assignment group: | Operation |
| Business service: | | Assigned to: | ITOper |
| Planned Deploy Date: | 2024-10-03 18:00:00 | Deployed by: | Khiphaseth Chetounruen |
| Planned End date: | | Parent Change: | |
| Status: | Step Deploy : Pass, UAT Signoff : Completed, Present CAB | Solution No.: | . |
| | | solution no (check): | true |

On hold reason:

Title:

Batch of Synchronize Party to CIF execute fail

Description:

Batch of Synchronize Party to CIF execute fail

Planning

Summary of Deployment:

แก้ไข view v_changed_party_for_syn ให้แทนค่า Surname ว่าง เป็น " "

Source & Reason for Request:

Batch of Synchronize Party to CIF execute fail เนื่องจากพบรายการลูกค้าต่างชาติ ที่ไม่มี Surname ทำให้ไม่สามารถ Sync ไปที่ Table Staging ได้

Deployment Steps details:

For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2.

[# 5771]

1. Execute script file as "v_changed_party_for_syn.sql"

3.

Check log.

4.

Save log file.

After run script , please restart App Server and Batch Server.

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Songkiat 0813460408

Supporting Documents

| | | |
|-------------------------|-------|------------------------------|
| UAT SignOff: | true | UAT SignOff File Attachment: |
| App Scan: | false | App Scan File Attachment: |
| Exception Form: | false | Exception File Attachment: |
| Reference (CR): | false | CR File Attachment: |
| Approve for Patch Data: | false | Patch Data File Attachment: |

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

| | |
|--------------------|---------------------|
| Actual start date: | 2024-10-29 10:01:21 |
| Actual end date: | 2024-10-29 10:01:28 |

Conflicts

Closure Information

| | |
|--------------|--|
| Close code: | |
| Successful | |
| Close notes: | |
| Successful | |

Note

| | | | |
|----------------------|--|------------------|--|
| Watch list: | | Work notes list: | |
| Additional comments: | | | |
| Work notes: | | | |

Related List Title: Conflict List

Table name: conflict

None

Related List Title: Approval List

Table name: sysapproval_approver

Query Condition: Approval for = CHG0032449

Sort Order: Created in descending order

12 Approvals

| State | Approver | Assignment group | Comments | Approval for | ▼ Created |
|----------|-------------------------|----------------------------|----------|--------------|---------------------|
| Approved | Supachart Songsompun | VP IT Operation Management | | CHG0032449 | 2024-10-15 10:14:33 |
| Approved | Chakkapong Ouiwiratana | CAB Approval | | CHG0032449 | 2024-10-08 17:03:54 |
| Approved | Sumrarn Haruehansavasin | CAB Approval | | CHG0032449 | 2024-10-08 17:03:54 |

| State | Approver | Assignment group | Comments | Approval for | ▼ Created |
|--------------------|----------------------------|---------------------|--|--------------|---------------------|
| Approved | Natsant Chansiripaiboon | CAB Approval | 2024-10-09 07:41:39 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1310008_nPW XdeNegfvHMX1gZTJZ | CHG0032449 | 2024-10-08 17:03:54 |
| Approved | Sunya Khanto | CAB Approval | | CHG0032449 | 2024-10-08 17:03:54 |
| Approved | Sumrarn Haruehansavasin | IT MOA | | CHG0032449 | 2024-10-02 10:21:34 |
| Approved | Chanin Sinchai | Change Management 2 | | CHG0032449 | 2024-10-02 10:21:34 |
| Approved | ITOper | Operation | | CHG0032449 | 2024-09-30 15:52:58 |
| No Longer Required | Chanin Sinchai | Operation | | CHG0032449 | 2024-09-30 15:52:58 |
| No Longer Required | Khipthaseth Chetounruen | Operation | | CHG0032449 | 2024-09-30 15:52:58 |
| No Longer Required | Sunya Khanto | Operation | | CHG0032449 | 2024-09-30 15:52:58 |
| Approved | Chanin Sinchai | Change Management | | CHG0032449 | 2024-09-30 13:53:07 |