

Report Title: Change Request Details
Run Date and Time: 2025-12-17 22:34:35 Indochina Time
Run by: Iyawat Kongmalai
Table name: change_request

Change Request

Change Number:	CHG0032463	State:	Scheduled
BU:	SE Life	Type:	CAB
Project Name:	Infrastructure	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	INC0071948
Requested by:	Theerapat Thamnusarn	Hold Change Request:	false
Requested by Department:	Infrastructure and Operation Department	Type of Deployment:	Fix Bug
CAB Date:	2024-10-10	Assignment group:	Infrastructure
Business service:		Assigned to:	ITInfra
Planned Deploy Date:	2024-10-10 18:00:00	Deployed by:	Theerapat Thamnusarn
Planned End date:	2024-10-10 23:20:00	Parent Change:	
Status:	Solution No. : Completed, UAT Signoff : Completed, Present CAB, Step Deploy : Pass	Solution No.:	ARB241003
		solution no (check):	true

On hold reason:

Title:

Update patch windows server 2008R2 issue RAS

Description:

Update patch windows server 2008R2 to windows server 2008R2 SP1 and KB4490628 , KB3033929 and Virtual patch

Planning

Summary of Deployment:

Update patch (Security update)

Source & Reason for Request:

เพื่อ Update windows server 2008R2 ที่ติดประเด็น RAS

Deployment Steps details:

วิธี deploy ตาม file Action Plan Update patch.xlsx

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Theerapat Thamnusarn

Tel : 02-631-1311 # 5395

Mobile : 081 921 8516

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:
Reference (CR):	false	CR File Attachment:
Approve for Patch Data:	false	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:

Actual end date:

Conflicts

Closure Information

Close code:

Close notes:

Note

Watch list:

Work notes list:

Additional comments:

Work notes:

2024-10-11 09:24:16 - ITInfra (Work notes)

ดำเนินการ update patch windows server 2008R2 and Virtual patch server sl-opddb01 sl-opdapp01 เรียบร้อยครับ ผลทดสอบตาม file แนบ Result Update patch and Virtual Patch OPD Claim SL.docx

Related List Title: Conflict List

Table name: conflict

None

Related List Title: Approval List
Table name: sysapproval_approver
Query Condition: Approval for = CHG0032463
Sort Order: Created in descending order

15 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032463	2024-11-21 10:57:50
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032463	2024-10-21 15:04:47
Approved	Sunya Khanto	CAB Approval		CHG0032463	2024-10-21 15:04:47
Approved	Natsant Chansiripaiboon	CAB Approval	2024-10-22 07:53:48 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1322459_LC4 HnNQw1HyC2DJkILcx	CHG0032463	2024-10-21 15:04:47
Approved	Chakkapong Ouwiratana	CAB Approval		CHG0032463	2024-10-21 15:04:47
Approved	Chanin Sinchai	Change Management 2		CHG0032463	2024-10-15 10:15:44
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032463	2024-10-15 10:15:44
No Longer Required	Sittipong Boriboon	Infrastructure		CHG0032463	2024-10-09 10:31:29
No Longer Required	Theerapat Thamnusarn	Infrastructure		CHG0032463	2024-10-09 10:31:29
No Longer Required	Massakorn Wongnavasurak	Infrastructure		CHG0032463	2024-10-09 10:31:29
No Longer Required	Auttachai Phet-a-dipong	Infrastructure		CHG0032463	2024-10-09 10:31:29
Approved	Sunya Khanto	Infrastructure		CHG0032463	2024-10-09 10:31:29
No Longer Required	Artit Inlam	Infrastructure		CHG0032463	2024-10-09 10:31:29
No Longer Required	ITInfra	Infrastructure		CHG0032463	2024-10-09 10:31:29
Approved	Chanin Sinchai	Change Management		CHG0032463	2024-10-09 10:02:11