

Report Title: Change Request Details
Run Date and Time: 2025-12-17 22:34:49 Indochina Time
Run by: Iyawat Kongmalai
Table name: change_request

Change Request

Change Number:	CHG0032462	State:	Closed
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	Refer client issue ID from section Summary of deploy
Requested by:	Khaniththa Jaichuen	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Patch Data
CAB Date:	2024-10-10	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-10-10 18:00:00	Deployed by:	Khiphaseth Chetounruen
Planned End date:		Parent Change:	
Status:	UAT Signoff : Completed, Approve Patch data : Complete, Present CAB, Step Deploy : Pass	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5787 System not generate bill
#5681 Value of claim_payment_account_date missing

Description:

System not generate bill
Value of claim_payment_account_date missing

Planning

Summary of Deployment:

Defect No.

Title

Client Issue ID

System not generate bill

#5787

Value of claim_payment_account_date missing

#5681

Source & Reason for Request:

#5787 System not generate bill (Patch)

Issue : เนื่องจากมีการทำรายการนำเข้าผู้ءาประกันที่เคยลาออกแล้วเข้าใหม่ด้วยแผนที่ต่างจากเดิม โดยปกติระบบจะเปลี่ยน Product Num รายการเดิม เช่น จาก 10X เป็น 90X ซึ่งกรณีนี้มี 1 Product ที่ไม่เปลี่ยน

Impact : ไม่สามารถ Generate Bill ได้

Solution : eBao Patch Data Product Num รายการเดิม จาก 106 เป็น 906 โดย eBao กำลังหาสาเหตุ

#5681 [IBSL] Value of claim_payment_account_date missing (Patch)

Issue : เนื่องจากตอนดึงข้อมูล IBSL ระบบส่งข้อมูลการจ่ายเคลมของทุกเคส ทำให้เคลมที่ยังไม่ทำจ่ายไม่มีข้อมูล claim_payment_account_date

Impact : ไม่สามารถส่งข้อมูลได้

Solution : eBao แก้ไขโปรแกรมไปแล้ว จึงขอ Patch Data ก่อนหน้าที่ไม่มีข้อมูลตั้งแต่ล่า

Deployment Steps details:

Before day end batch
For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2

Backup table "t_contract_product, T_AUDIT_LOG, T_OIC_CLAIM_PAYMENT_DATA"

3.

[#5787]

Execute script file as "#5787_DATAPATCH_20241007.sql"

4.

[#5681]

Execute script file as "#5681_DATA_PATCH_20240724.sql"

5.

Check log.

6.

Save log file.

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Khaniththa/ 065-4426147

Supporting Documents

UAT SignOff:	true
App Scan:	false

UAT SignOff File Attachment:
App Scan File Attachment:

Exception Form:	false	Exception File Attachment:
Reference (CR):	false	CR File Attachment:
Approve for Patch Data:	true	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document, pls. explain and insert file on top (optional):

Actual Deploy

Actual start date: 2024-11-27 12:03:19

Actual end date: 2024-11-27 12:03:22

Conflicts

Closure Information

Close code:

Successful

Close notes:

Successful

Note

Watch list:

Work notes list:

Additional comments:

Work notes:

Related List Title: Conflict List**Table name:** conflict

None

Related List Title: Approval List**Table name:** sysapproval_approver**Query Condition:** Approval for = CHG0032462**Sort Order:** Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032462	2024-11-21 10:57:38
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032462	2024-10-21 15:04:47

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Natsant Chansiripaiboon	CAB Approval	2024-10-22 07:53:49 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1322453_kw0A XGFBNfvlSxg6rtZ3	CHG0032462	2024-10-21 15:04:47
Approved	Sunya Khanto	CAB Approval		CHG0032462	2024-10-21 15:04:47
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032462	2024-10-21 15:04:47
Approved	Chanin Sinchai	Change Management 2		CHG0032462	2024-10-10 14:31:35
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032462	2024-10-10 14:31:35
No Longer Required	Khiphaseth Chetounruen	Operation		CHG0032462	2024-10-10 09:57:21
No Longer Required	Sunya Khanto	Operation		CHG0032462	2024-10-10 09:57:21
Approved	ITOper	Operation		CHG0032462	2024-10-10 09:57:21
No Longer Required	Chanin Sinchai	Operation		CHG0032462	2024-10-10 09:57:21
Approved	Chanin Sinchai	Change Management		CHG0032462	2024-10-08 11:32:20