

Report Title: Change Request Details

Run Date and Time: 2025-12-17 23:18:15 Indochina Time

Run by: Iyawat Kongmalai

Table name: change\_request

Change Request

Change Number:	CHG0032455	State:	Review
BU:	INDARA	Type:	CAB
Project Name:	P&O-Peripheral	Risk:	High
Project Type:	Large Project	Reference No:	RE2404002
Requested by:	Somsak Limpairod	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Change Program
CAB Date:	2024-10-10	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-10-10 17:00:00	Deployed by:	Chanakan Bumrungrkit
Planned End date:		Parent Change:	
Status:	UAT Signoff : Completed, Reference : Pass, Solution No. : Completed, Present CAB, Step Deploy : Pass	Solution No.:	ARB240906
		solution no (check):	true

On hold reason:

Title:

RE2404002 สร้าง Package PA Family (Tele) ในระบบ TM ==> ขายผ่าน Central Group New Agent  
(Central Group = CG)

Description:

RE2404002 สร้าง PA Package Family (Tele) ในระบบ TM==> Central Group New Agent

เป็น กรรมการ ที่ขาย ช่องทาง Tele Sale อยู่แล้ว แต่ เพิ่ม ขายผ่าน Central Group New Agent อีก 1 Agent

Dev 16-27/9/2024  
UAT 27/9/2024 - 4/10/2024  
Sing Off 7-9/10/2024  
CAB 10/10/2024  
Deploy 10/10/2024  
Go Live 11/10/2024

Planning

Summary of Deployment:

Project สร้าง Package PA Family (Tele) ในระบบ P&O: ผ่านช่องทางโทรศัพท์ มีแผนประกันภัย,เบี้ยและ สัญญาประกันภัยต่อใหม่ทั้งหมด

Source & Reason for Request:

เหตุผล IT :

เพื่อ Dev. TM System ให้รองรับ ข้อมูล Class 4-63 (TSF) (มี 32+4 Packages) PA Family (Tele) จาก ระบบ Maxar => TM => P&O System

Deployment Steps details:

STATUS = UAT + Sign Off

Deploy Step : Step deploy TM Window application - PA-FAMILY.DOCX By K.Chanakan

Detail

Required deploy in DR site:

No

Change database Structure:

NO

“Do Nothing” Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Somsak, Chanakan, Anugool

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:
Reference (CR):	true	CR File Attachment:
Approve for Patch Data:	false	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:	2024-11-27 12:05:31
Actual end date:	2024-11-27 12:05:35

Conflicts

Closure Information

Close code:

Successful

Close notes:

Complete

Note

Watch list:

Work notes list:

Additional comments:

Work notes:

Related List Title:

Conflict List

Table name:

conflict

None

Related List Title:

Approval List

Table name:

sysapproval\_approver

Query Condition:

Approval for = CHG0032455

Sort Order:

Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032455	2024-11-21 10:58:09
Approved	Natsant Chansiripaiboon	CAB Approval	2024-10-22 07:53:50 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th  Approved.  Ref:MSG1322425_YuP GUIUpIFzOXEICKvy8	CHG0032455	2024-10-21 15:04:45
Approved	Sunya Khanto	CAB Approval		CHG0032455	2024-10-21 15:04:45
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032455	2024-10-21 15:04:45
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032455	2024-10-21 15:04:45
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032455	2024-10-10 14:34:13
Approved	Chanin Sinchai	Change Management 2		CHG0032455	2024-10-10 14:34:13
No Longer Required	Sunya Khanto	Operation		CHG0032455	2024-10-10 08:55:25
Approved	ITOper	Operation		CHG0032455	2024-10-10 08:55:25
No Longer Required	Chanin Sinchai	Operation		CHG0032455	2024-10-10 08:55:25
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032455	2024-10-10 08:55:25
Approved	Chanin Sinchai	Change Management		CHG0032455	2024-10-09 09:25:32

**Related List Title:** Change Request List  
**Table name:** change\_request  
**Query Condition:** Parent Change = CHG0032455  
**Sort Order:** Change Number in descending order

2 Change Requests

▼ Change Number	Title	Type	State	Planned Deploy Date	Planned End date	Assigned to
CHG0032546	RE2501001 project Telesale CG (Update Report เพิ่มการตัด บัตรเครดิต) RE2501002 project Telesale CG (เพิ่ม โหมด Payment 3M, 6M, 1Y)  Appno : A0088, A0196 (Central Group = CG)	CAB	Assess	2025-01-31 17:00:00		ITOper
CHG0032468	RE2404002 Project CG PA Family tele Recuring : Phase2 (REQ3136)  (Central Group = CG)	CAB	Review	2024-10-31 17:00:00		ITOper