

Report Title: Change Request Details
Run Date and Time: 2025-12-17 22:30:43 Indochina Time
Run by: Iyawat Kongmalai
Table name: change_request

Change Request

Change Number:	CHG0032479	State:	Review
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	Redmine #5469
Requested by:	Songkiat Apiwattanakul	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Patch Data
CAB Date:	2024-10-31	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-10-31 18:00:00	Deployed by:	Khiphaseth Chetounruen
Planned End date:		Parent Change:	
Status:	Inform CAB, UAT Signoff : Completed, Approve Patch data : Complete, Step Deploy : Pass	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5469 System generate fee record incorrect , because system not response

Description:

#5469 System generate fee record incorrect , because system not response

Planning

Summary of Deployment:

ดำเนินการ Patch Data เพื่อยกเลิก Payment Record ที่ไม่ถูกต้อง

Source & Reason for Request:

เนื่องจาก Server GLS eBao มีปัญหาทำให้ต้องมีการ Restart ทำให้ ระบบ Generte Payment Record ผิด 2 กรณี จึงจะต้องทำการ Patch Data

Claim case : 010065761673903 เนื่องจาก Claim Cancel แล้ว แต่ระบบ ได้มีการ Gen Payment Record โดย eBao ดำเนินการ patch ยกเลิกรายการส่งจ่ายโรงพยาบาลวิภาวธรรม แต่ระบบแสดงยอดซ้ำ จาก 40869.01 เป็น 81738.02 โดย eBao ดำเนินการ patch ยกเลิกรายการซ้ำ แล้วดำเนินการจ่ายใหม่

Deployment Steps details:

For db file hotfix

STEP

OPTION

1.

Login DB server with oracle account , check the client character set:

2.

[#5469]
Execute script file as "#5469_DataPatch_20241104.sql"

3.

Check log.

4.

Save log file.

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Songkiat 0813460408

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:
Reference (CR):	false	CR File Attachment:
Approve for Patch Data:	true	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:	2025-01-13 10:33:27
Actual end date:	2025-01-13 10:33:30

Conflicts

Closure Information

Close code:	
Close notes:	

Note

Watch list:		Work notes list:	
Additional comments:			
Work notes:			

Related List Title: Conflict List

Table name: conflict

None

Related List Title: Approval List

Table name: sysapproval_approver

Query Condition: Approval for = CHG0032479

Sort Order: Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032479	2025-01-09 11:13:59
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032479	2024-11-25 09:19:27

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Natsant Chansiripaiboon	CAB Approval	<p>2024-11-25 11:48:51 - Natsant Chansiripaiboon (Comments)</p> <p>reply from: natsant.c@tgh.co.th</p> <p>Approved.</p> <p>Ref:MSG1357435_m5O CvfX5EUFdiwOlxlo7</p> <p>Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<mailto:Natsant.c@tgh.co.th> Tel : 02-6311311 ext.5611 Mobile : 0828495628</p>	CHG0032479	2024-11-25 09:19:27
Approved	Chakkapong Ouwiratana	CAB Approval		CHG0032479	2024-11-25 09:19:27
Approved	Sunya Khanto	CAB Approval		CHG0032479	2024-11-25 09:19:27
Approved	Chanin Sinchai	Change Management 2		CHG0032479	2024-11-05 17:26:37
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032479	2024-11-05 17:26:37
No Longer Required	Chanin Sinchai	Operation		CHG0032479	2024-11-05 16:07:40
No Longer Required	Sunya Khanto	Operation		CHG0032479	2024-11-05 16:07:40
Approved	ITOper	Operation		CHG0032479	2024-11-05 16:07:40
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032479	2024-11-05 16:07:40
Approved	Chanin Sinchai	Change Management		CHG0032479	2024-10-30 10:39:40