

Report Title: Change Request Details
Run Date and Time: 2025-12-17 23:19:45 Indochina Time
Run by: Iyawat Kongmalai
Table name: change_request

Change Request

Change Number:	CHG0032449	State:	Review
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No.:	#5771
Requested by:	Songkiat Apiwattanakul	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Fix Bug
CAB Date:	2024-10-03	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-10-03 18:00:00	Deployed by:	Khiphaseth Chetounruen
Planned End date:		Parent Change:	
Status:	Step Deploy : Pass, UAT Signoff : Completed, Present CAB	Solution No.:	.
		solution no (check):	true

On hold reason:

Title:

Batch of Synchronize Party to CIF execute fail

Description:

Batch of Synchronize Party to CIF execute fail

Planning

Summary of Deployment:

แก้ไข view v_changed_party_for_syn ให้แทนค่า Surname ว่าง เป็น " "

Source & Reason for Request:

Batch of Synchronize Party to CIF execute fail เนื่องจากพบรายการลูกค้าต่างชาติ ที่ไม่มี Surname ทำให้ไม่สามารถ Sync ไปที่ Table Staging ได้

Deployment Steps details:

For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2.

[# 5771]

1. Execute script file as "v_changed_party_for_syn.sql"

3.

Check log.

4.

Save log file.

After run script , please restart App Server and Batch Server.

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Songkiat 0813460408

Supporting Documents

UAT SignOff:	true
App Scan:	false
Exception Form:	false
Reference (CR):	false
Approve for Patch Data:	false

UAT SignOff File Attachment:
App Scan File Attachment:
Exception File Attachment:
CR File Attachment:
Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date: 2024-10-29 10:01:21
 Actual end date: 2024-10-29 10:01:28

Conflicts**Closure Information**

Close code:

Successful

Close notes:

Successful

Note

Watch list:

Work notes list:

Additional comments:

Work notes:

Related List Title: Conflict List**Table name:** conflict

None

Related List Title: Approval List**Table name:** sysapproval_approver**Query Condition:** Approval for = CHG0032449**Sort Order:** Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032449	2024-10-15 10:14:33
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032449	2024-10-08 17:03:54
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032449	2024-10-08 17:03:54

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Natsant Chansiripaiboon	CAB Approval	2024-10-09 07:41:39 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1310008_nPW XdeNegfvHMX1gZTJZ	CHG0032449	2024-10-08 17:03:54
Approved	Sunya Khanto	CAB Approval		CHG0032449	2024-10-08 17:03:54
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032449	2024-10-02 10:21:34
Approved	Chanin Sinchai	Change Management 2		CHG0032449	2024-10-02 10:21:34
Approved	ITOper	Operation		CHG0032449	2024-09-30 15:52:58
No Longer Required	Chanin Sinchai	Operation		CHG0032449	2024-09-30 15:52:58
No Longer Required	Khiphaseth Chetounruen	Operation		CHG0032449	2024-09-30 15:52:58
No Longer Required	Sunya Khanto	Operation		CHG0032449	2024-09-30 15:52:58
Approved	Chanin Sinchai	Change Management		CHG0032449	2024-09-30 13:53:07