

**Report Title:** Change Request Details  
**Run Date and Time:** 2025-12-17 22:23:35 Indochina Time  
**Run by:** Iyawat Kongmalai  
**Table name:** change\_request

### Change Request

Change Number:	CHG0032505	State:	Closed
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	INC0074860, INC0075287
Requested by:	Khaniththa Jaichuen	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Patch Data, Fix Bug
CAB Date:	2024-12-11	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-12-12 22:00:00	Deployed by:	Khiphaseth Chetounruen
Planned End date:		Parent Change:	
Status:	UAT Signoff : Completed, Approve Patch data : Complete, Present CAB, Step Deploy : Pass	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5835 patch data of Liability Code 5002 Daily Room&Board  
#5828 [IBSL] T\_OIC\_POLICY\_BENEFICAIRY\_DATA missing data

Description:

patch data of Liability Code 5002 Daily Room&Board  
[IBSL] T\_OIC\_POLICY\_BENEFICAIRY\_DATA missing data

### Planning

Summary of Deployment:

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Patch Data and hotfix program

Defect No.

Title

Client Issue ID

INC0074860

patch data of Liability Code 5002 Daily Room&Board

#5835

INC0075287

[IBSL] T\_OIC\_POLICY\_BENEFICAIRY\_DATA missing data

#5828

Source & Reason for Request:

#5835 patch data of Liability Code 5002 Daily Room&Board (Patch)

Issue : หลัง Issue กรมธรรม์ User ขอเพิ่ม Liability Code 5002 Daily Room&Board

Impact : ระบบแสดงผลประโยชน์เดิม

Solution : Patch Data เพิ่ม Liability Code 5002 Daily Room&Board (Patch Data Policy no. 100000884450088, 100000884129088)

#5828 [IBSL] T\_OIC\_POLICY\_BENEFICAIRY\_DATA missing data (Fix)

Issue : ระบบไม่ Extract ข้อมูล IBSL ในส่วนของกรมธรรม์ Head count ที่ยังไม่มีข้อมูลผู้เอาประกัน

Impact : ไม่สามารถส่งข้อมูลได้

Solution : eBao แก้ไขระบบโดย Extract ข้อมูล Dummy ในส่วนของกรมธรรม์ Head count ที่ยังไม่มีข้อมูลผู้เอาประกัน

Deployment Steps details:

After day end batch

For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2

Backup table "T\_POLICY\_ACCUTOR\_PARAM, T\_CONTRACT\_ACCUTOR\_PARAM, T\_AUDIT\_LOG"

3.

Backup package "pkg\_life\_IBSL\_extract\_data"

4.

[#5835]

Execute script file as "#5835\_DATAPATCH\_20241203.sql"

5.

[#5828]

Execute script file as "#pkg\_life\_IBSL\_extract\_data (3).sql"

6.

Check log.

7

Save log file.

For App

STEP

OPTION

1

Go to App Server.

2

Restart the app server (after hotfix).

#### Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Khaniththa/ 065-4426147

#### Supporting Documents

UAT SignOff:	true
App Scan:	false
Exception Form:	false

UAT SignOff File Attachment:
App Scan File Attachment:
Exception File Attachment:

Reference (CR):	false	CR File Attachment:
Approve for Patch Data:	true	Patch Data File Attachment:
Test Case Project URL:		
Defect Project URL:		
Other Support document, pls. explain and insert file on top (optional):		

**Actual Deploy**

Actual start date:	2025-01-13 10:35:04
Actual end date:	2025-01-13 10:35:07

**Conflicts****Closure Information**

Close code:

Successful

Close notes:

Successful

**Note**

Watch list:	Work notes list:
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Additional comments:

Work notes:

**Related List Title:** Conflict List**Table name:** conflict

None

**Related List Title:** Approval List**Table name:** sysapproval\_approver**Query Condition:** Approval for = CHG0032505**Sort Order:** Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032505	2025-01-09 11:15:53
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032505	2024-12-16 12:42:32

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Natsant Chansiripaiboon	CAB Approval	<p>2024-12-16 14:10:08 - Natsant Chansiripaiboon            (Comments)            reply from:            natsant.c@tgh.co.th</p> <p>Approved.</p> <p>Ref:MSG1378070_34VC            uVGHM6jCINBhy9u2</p> <p>Best Regards.            Natsant Chansiripaiboon            E-mail :            Natsant.c@tgh.co.th&lt;ma            ilto:Natsant.c@tgh.co.th            &gt;            Tel : 02-6311311            ext.5611            Mobile : 095-5356251</p>	CHG0032505	2024-12-16 12:42:32
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032505	2024-12-16 12:42:32
Approved	Sunya Khanto	CAB Approval		CHG0032505	2024-12-16 12:42:32
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032505	2024-12-11 11:28:45
Approved	Chanin Sinchai	Change Management 2		CHG0032505	2024-12-11 11:28:45
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032505	2024-12-09 16:12:57
Approved	ITOper	Operation		CHG0032505	2024-12-09 16:12:57
No Longer Required	Sunya Khanto	Operation		CHG0032505	2024-12-09 16:12:57
No Longer Required	Chanin Sinchai	Operation		CHG0032505	2024-12-09 16:12:57
Approved	Chanin Sinchai	Change Management		CHG0032505	2024-12-09 11:00:21