Report Title:	Change Request Details
Run Date and Time:	2025-12-17 22:24:46 Indochina Time
Run by:	Iyawat Kongmalai
Table name:	change_request

Change Request

Change Number:	CHG0032500	State:	Closed
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	INC0074389 - #5830, INC0074816 - #5826
Requested by:	Khanittha Jaichuen		
Requested by Department:	Solution Delivery Department	Hold Change Request:	false
CAB Date:	2024-11-28	Type of Deployment:	Patch Data, Fix Bug
Business service:		Assignment group:	Operation
Planned Deploy Date:	2024-11-28 18:00:00	Assigned to:	ITOper
Planned End date:		Deployed by:	Khipthaseth Chetounruen
Status:	UAT Signoff : Completed, Approve Patch data : Complete, Present CAB, Reference : Pass, Step Deploy : Pass	Parent Change:	
		Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5830 patch data of FCL
#5826 System should not extract payment data of bill cancel with status N

Description:

patch data of FCL
System should not extract payment data of bill cancel with status N

Planning

Summary of Deployment:

Defect No.

Title

Client Issue ID

patch data of FCL

#5830

System should not extract payment data of bill cancel with status N

#5826

Source & Reason for Request:

#5830 patch data of FCL (Patch)

Issue　　:　หลัง Issue กรมธรรม์ User ขอเปลี่ยนแปลง FCL

Impact　:　ระบบแสดง FCL เดิม

Solution : Patch Data FCL จาก 3,000,000 เป็น 3,500,000 Product GTL , TPD(Policy no. 100000884129088, 100000884450088)

#5826 System should not extract payment data of bill cancel with status N(Fix)

Issue　　:　ระบบ Extract ข้อมูล IBSL ในส่วนของบิล Cancel

Impact　:　ไม่สามารถส่งข้อมูลได้

Solution : eBao แก้ไข โดยแก้ไขให้ไม่ต้อง Extract ข้อมูล

Deployment Steps details:

Before day end batch
For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2

Backup table "t_policy_level_sa_limit, T_AUDIT_LOG"

3.

Backup package "pkg_life_IBSL_extract_data"

4.

[#5830]
Execute script file as "#5830_DATAPATCH_20241122.sql"

5.

[#5826]
Execute script file as "#pkg_life_IBSL_extract_data (2).sql"

6.

Check log.

7

Save log file.

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Khanittha/ 065-4426147

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:	
App Scan:	false	App Scan File Attachment:	
Exception Form:	false	Exception File Attachment:	
Reference (CR):	false	CR File Attachment:	
Approve for Patch Data:	true	Patch Data File Attachment:	

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:	2025-01-13 10:32:32
Actual end date:	2025-01-13 10:32:35

Conflicts

Closure Information

Close code:

Successful

Close notes:

Successful

Note

Watch list:		Work notes list:	

Additional comments:

Work notes:

Related List Title:	Conflict List
Table name:	conflict

None

Related List Title:	Approval List
Table name:	sysapproval_approver
Query Condition:	Approval for = CHG0032500
Sort Order:	Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032500	2025-01-09 11:15:13
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032500	2024-12-02 21:49:08
Approved	Sunya Khanto	CAB Approval		CHG0032500	2024-12-02 21:49:08
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032500	2024-12-02 21:49:08
Approved	Natsant Chansiripaiboon	CAB Approval	2024-12-03 07:21:00 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1366248_TOi7bbGJ5EpDg23TibfL	CHG0032500	2024-12-02 21:49:08
Approved	Chanin Sinchai	Change Management 2		CHG0032500	2024-11-28 14:48:45
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032500	2024-11-28 14:48:45

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	ITOper	Operation		CHG0032500	2024-11-27 23:07:19
No Longer Required	Khipthaseth Chetounruen	Operation		CHG0032500	2024-11-27 23:07:19
No Longer Required	Chanin Sinchai	Operation		CHG0032500	2024-11-27 23:07:19
No Longer Required	Sunya Khanto	Operation		CHG0032500	2024-11-27 23:07:19
Approved	Chanin Sinchai	Change Management		CHG0032500	2024-11-26 16:07:46