

Report Title: Change Request Details
Run Date and Time: 2025-12-17 22:23:35 Indochina Time
Run by: Iyawat Kongmalai
Table name: change_request

Change Request

Change Number:	CHG0032505	State:	Closed
BU:	SE Life	Type:	CAB
Project Name:	GLS-eBao	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	INC0074860, INC0075287
Requested by:	Khanittha Jaichuen	Hold Change Request:	false
Requested by Department:	Solution Delivery Department	Type of Deployment:	Patch Data, Fix Bug
CAB Date:	2024-12-11	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-12-12 22:00:00	Deployed by:	Khiphaseth Chetounruen
Planned End date:		Parent Change:	
Status:	UAT Signoff : Completed, Approve Patch data : Complete, Present CAB, Step Deploy : Pass	Solution No.:	-
		solution no (check):	true

On hold reason:

Title:

#5835 patch data of Liability Code 5002 Daily Room&Board
#5828 [IBSL] T_OIC_POLICY_BENEFICAIRY_DATA missing data

Description:

patch data of Liability Code 5002 Daily Room&Board
[IBSL] T_OIC_POLICY_BENEFICAIRY_DATA missing data

Planning

Summary of Deployment:

Patch Data and hotfix program

Defect No.

Title

Client Issue ID

INC0074860

patch data of Liability Code 5002 Daily Room&Board

#5835

INC0075287

[IBSL] T_OIC_POLICY_BENEFICAIRY_DATA missing data

#5828

Source & Reason for Request:

#5835 patch data of Liability Code 5002 Daily Room&Board (Patch)

Issue : หลัง Issue กรรมการ User ขอเพิ่ม Liability Code 5002 Daily Room&Board

Impact : ระบบแสดงผลประโยชน์เดิม

Solution : Patch Data เพิ่ม Liability Code 5002 Daily Room&Board (Patch Data Policy no. 100000884450088, 100000884129088)

#5828 [IBSL] T_OIC_POLICY_BENEFICAIRY_DATA missing data (Fix)

Issue : ระบบไม่ Extract ข้อมูล IBSL ในส่วนของกรรมการ Head count ที่ยังไม่มีข้อมูลผู้เอาประกัน

Impact : ไม่สามารถส่งข้อมูลได้

Solution : eBao แก้ไขระบบโดย Extract ข้อมูล Dummy ในส่วนของกรรมการ Head count ที่ยังไม่มีข้อมูลผู้เอาประกัน

Deployment Steps details:

After day end batch

For db file hotfix

STEP

OPTION

1

Login DB server with oracle account , check the client character set:

2

Backup table "T_POLICY_ACCUTOR_PARAM, T_CONTRACT_ACCUTOR_PARAM, T_AUDIT_LOG"

3.

Backup package "pkg_life_IBSL_extract_data"

4.

[#5835]
Execute script file as "#5835_DATAPATCH_20241203.sql"

5.

[#5828]
Execute script file as "#pkg_life_IBSL_extract_data (3).sql"

6.

Check log.

7

Save log file.

For App

STEP

OPTION

1

Go to App Server.

2

Restart the app server (after hotfix).

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Khanittha/ 065-4426147

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:

Reference (CR):	false	CR File Attachment:	
Approve for Patch Data:	true	Patch Data File Attachment:	
Test Case Project URL:			
Defect Project URL:			
Other Support document,pls. explain and insert file on top (optional):			

Actual Deploy

Actual start date:	2025-01-13 10:35:04
Actual end date:	2025-01-13 10:35:07

Conflicts

Closure Information

Close code:	
Successful	
Close notes:	
Successful	

Note

Watch list:		Work notes list:	
Additional comments:			
Work notes:			

Related List Title: Conflict List

Table name: conflict

None

Related List Title: Approval List

Table name: sysapproval_approver

Query Condition: Approval for = CHG0032505

Sort Order: Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032505	2025-01-09 11:15:53
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032505	2024-12-16 12:42:32

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Natsant Chansiripaiboon	CAB Approval	<p>2024-12-16 14:10:08 - Natsant Chansiripaiboon (Comments)</p> <p>reply from: natsant.c@tgh.co.th</p> <p>Approved.</p> <p>Ref:MSG1378070_34VC uVGHM6jCINBhy9u2</p> <p>Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<mailto:Natsant.c@tgh.co.th> > Tel : 02-6311311 ext.5611 Mobile : 095-5356251</p>	CHG0032505	2024-12-16 12:42:32
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032505	2024-12-16 12:42:32
Approved	Sunya Khanto	CAB Approval		CHG0032505	2024-12-16 12:42:32
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032505	2024-12-11 11:28:45
Approved	Chanin Sinchai	Change Management 2		CHG0032505	2024-12-11 11:28:45
No Longer Required	Khiphaseth Chetounruen	Operation		CHG0032505	2024-12-09 16:12:57
Approved	ITOper	Operation		CHG0032505	2024-12-09 16:12:57
No Longer Required	Sunya Khanto	Operation		CHG0032505	2024-12-09 16:12:57
No Longer Required	Chanin Sinchai	Operation		CHG0032505	2024-12-09 16:12:57
Approved	Chanin Sinchai	Change Management		CHG0032505	2024-12-09 11:00:21