Report Title:	Change Request Details
Run Date and Time:	2025-12-17 22:16:23 Indochina Time
Run by:	Iyawat Kongmalai
Table name:	change_request

Change Request

Change Number:	CHG0032536	State:	Canceled
BU:	INDARA, SE Life, TGH, SECAP, SEM, SEMR	Type:	CAB
		Risk:	Moderate
Project Name:	Infrastructure	Reference No:	form e-mail: Palo alto firewall _ PAN-OS Software Updates Version .msg
Project Type:	Quick Fix		
Requested by:	Theerapat Thamnusarn	Hold Change Request:	false
Requested by Department:	Infrastructure and Operation Department	Type of Deployment:	Fix Bug
		Assignment group:	Infrastructure
CAB Date:	2023-11-16	Assigned to:	ITInfra
Business service:		Deployed by:	Theerapat Thamnusarn
Planned Deploy Date:	2023-11-16 21:00:00	Parent Change:	
Planned End date:	2023-11-16 23:59:00	Solution No.:	ARB231108
Status:	Reference : No Info, No Request Approval, UAT Signoff : No Info	solution no (check):	true

On hold reason:

Title:

Firewall palo alto PAN-OS 9.1 will end of life on December 13, 2023

Description:

- Upgrade Software Version PAN-OS 9.1 to PAN-OS 10.2.6

Planning

Summary of Deployment:

Upgrade Software Version (Security issue)

Source & Reason for Request:

เพื่อ Upgrade PAN-OS 9.1 firewall palo alto ที่จะหมดอายุ เป็น PAN-OS 10.2.6

Deployment Steps details:

วิธีการ Deploy ตาม file Firewall and Panorama Upgrade Action Plan.xlsx

Detail

Required deploy in DR site:

No

Change database Structure:

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Theerapat Thamnusarn
Tel : 02-631-1311 # 5395
Mobile : 081 921 8516

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:
Reference (CR):	true	CR File Attachment:
Approve for Patch Data:	false	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:

Actual end date:

Conflicts

Closure Information

Close code:

Successful

Close notes:

ดำเนินการ upgrade เรียบร้อย

Note

| Watch list: | | Work notes list: |

Additional comments:

Work notes:

2025-01-15 13:15:25 - Chanin Sinchai (Work notes)

copy ผิด

Related List Title: Conflict List

Table name: conflict

None