

Report Title: Change Request Details
Run Date and Time: 2025-12-17 22:16:09 Indochina Time
Run by: Iyawat Kongmalai
Table name: change_request

Change Request

| | | | |
|--------------------------|--|----------------------|----------------------|
| Change Number: | CHG0032537 | State: | Scheduled |
| BU: | INDARA, SE Life, TGH, RDD, SECAP, SEM, SEMR | Type: | CAB |
| Project Name: | Infrastructure | Risk: | Moderate |
| Project Type: | Quick Fix | Reference No: | INC0077433 |
| Requested by: | Theerapat Thamnusarn | Hold Change Request: | false |
| Requested by Department: | Infrastructure and Operation Department | Type of Deployment: | Fix Bug |
| CAB Date: | 2025-01-16 | Assignment group: | Infrastructure |
| Business service: | | Assigned to: | ITInfra |
| Planned Deploy Date: | 2025-01-16 10:12:15 | Deployed by: | Theerapat Thamnusarn |
| Planned End date: | 2025-01-17 10:12:24 | Parent Change: | |
| Status: | UAT Signoff : Completed, Step Deploy : Pass, Present CAB | Solution No.: | ARB |
| | | solution no (check): | true |

On hold reason:

Title:

แก้ไข Password Policy CyberArk PAM issue KPMG

Description:

แก้ไข Password Policy CyberArk PAM ตามนโยบายการรักษาความมั่นคงปลอดภัยด้านเทคโนโลยีสารสนเทศและ ความพร้อมด้านการรับมือภัยคุกคามทางไซเบอร์

Planning

Summary of Deployment:

Password Policy (Security update)

Source & Reason for Request:

เพื่อแก้ไข ISSUE KPMG password policy ระบบ CyberArk PAM ตามนโยบายการรักษาความมั่นคงปลอดภัยด้านเทคโนโลยีสารสนเทศและ ความพร้อมด้านการรับมือภัยคุกคามทางไซเบอร์

Deployment Steps details:

วิธี deploy ตาม file Configuration Password Policy ระบบ CyberArk PAM.pdf

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Theerapat Thamnusarn

Tel : 02-631-1311 # 5395

Mobile : 081 921 8516

Supporting Documents

| | | |
|-------------------------|-------|------------------------------|
| UAT SignOff: | true | UAT SignOff File Attachment: |
| App Scan: | false | App Scan File Attachment: |
| Exception Form: | false | Exception File Attachment: |
| Reference (CR): | false | CR File Attachment: |
| Approve for Patch Data: | false | Patch Data File Attachment: |

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:

Actual end date:

Conflicts

Closure Information

Close code:

Close notes:

Note

Watch list:

Work notes list:

Additional comments:

Work notes:

Related List Title: Conflict List

Table name: conflict

None

Related List Title: Approval List
Table name: sysapproval_approver
Query Condition: Approval for = CHG0032537
Sort Order: Created in descending order

15 Approvals

| State | Approver | Assignment group | Comments | Approval for | ▼ Created |
|--------------------|-------------------------|----------------------------|---|--------------|---------------------|
| Approved | Supachart Songsompun | VP IT Operation Management | | CHG0032537 | 2025-01-30 13:34:45 |
| Approved | Chakkapong Ouiwiratana | CAB Approval | | CHG0032537 | 2025-01-20 13:37:57 |
| Approved | Natsant Chansiripaiboon | CAB Approval | 2025-01-20 13:50:53 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th Approved. Ref:MSG1414608_zf0w ArFxyPjF9iB4RfJn Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<ma ilto:Natsant.c@tgh.co.th > Tel : 02-6311311 ext.5611 Mobile : 095-5356251 | CHG0032537 | 2025-01-20 13:37:57 |
| Approved | Theerapat Thamnusarn | CAB Approval | | CHG0032537 | 2025-01-20 13:37:57 |
| Approved | Sunya Khanto | CAB Approval | | CHG0032537 | 2025-01-20 13:37:57 |
| Approved | Chanin Sinchai | Change Management 2 | | CHG0032537 | 2025-01-20 10:46:42 |
| Approved | Theerapat Thamnusarn | IT MOA | | CHG0032537 | 2025-01-20 10:46:42 |
| No Longer Required | Artit Inlam | Infrastructure | | CHG0032537 | 2025-01-15 13:13:24 |
| No Longer Required | Auttachai Phet-a-dipong | Infrastructure | | CHG0032537 | 2025-01-15 13:13:24 |
| Approved | ITInfra | Infrastructure | | CHG0032537 | 2025-01-15 13:13:24 |
| No Longer Required | Massakorn Wongnavasurak | Infrastructure | | CHG0032537 | 2025-01-15 13:13:24 |
| No Longer Required | Sunya Khanto | Infrastructure | | CHG0032537 | 2025-01-15 13:13:24 |
| No Longer Required | Theerapat Thamnusarn | Infrastructure | | CHG0032537 | 2025-01-15 13:13:24 |
| No Longer Required | Sittipong Boriboon | Infrastructure | | CHG0032537 | 2025-01-15 13:13:24 |
| Approved | Chanin Sinchai | Change Management | | CHG0032537 | 2025-01-15 10:38:33 |