

Report Title: Change Request Details
Run Date and Time: 2025-12-17 22:16:09 Indochina Time
Run by: Iyawat Kongmalai
Table name: change_request

Change Request

Change Number:	CHG0032537	State:	Scheduled
BU:	INDARA, SE Life, TGH, RDD, SECAP, SEM, SEMR	Type:	CAB
Project Name:	Infrastructure	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	INC0077433
Requested by:	Theerapat Thamnusarn	Hold Change Request:	false
Requested by Department:	Infrastructure and Operation Department	Type of Deployment:	Fix Bug
CAB Date:	2025-01-16	Assignment group:	Infrastructure
Business service:		Assigned to:	ITInfra
Planned Deploy Date:	2025-01-16 10:12:15	Deployed by:	Theerapat Thamnusarn
Planned End date:	2025-01-17 10:12:24	Parent Change:	
Status:	UAT Signoff : Completed, Step Deploy : Pass, Present CAB	Solution No.:	ARB
		solution no (check):	true

On hold reason:

Title:

แก้ไข Password Policy CyberArk PAM issue KPMG

Description:

แก้ไข Password Policy CyberArk PAM ตาม นโยบายการรักษาความมั่นคงปลอดภัยด้านเทคโนโลยีสารสนเทศและ ความพร้อมด้านการรับมือภัยคุกคามทางไซเบอร์

Planning

Summary of Deployment:

Password Policy (Security update)

Source & Reason for Request:

เพื่อแก้ไข ISSUE KPMG password policy ระบบ CyberArk PAM ตาม นโยบายการรักษาความมั่นคงปลอดภัยด้านเทคโนโลยีสารสนเทศและ ความพร้อมด้านการรับมือภัยคุกคามทางไซเบอร์

Deployment Steps details:

วิธี deploy ตาม file Configuration Password Policy ระบบ CyberArk PAM.pdf

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Theerapat Thamnusarn

Tel : 02-631-1311 # 5395

Mobile : 081 921 8516

Supporting Documents

UAT SignOff:

true

App Scan:

false

Exception Form:

false

Reference (CR):

false

Approve for Patch Data:

false

UAT SignOff File Attachment:

App Scan File Attachment:

Exception File Attachment:

CR File Attachment:

Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:

Actual end date:

Conflicts

Closure Information

Close code:

Close notes:

Note

Watch list:

Work notes list:

Additional comments:

Work notes:

Related List Title:

Conflict List

Table name:

conflict

None

Related List Title: Approval List
Table name: sysapproval_approver
Query Condition: Approval for = CHG0032537
Sort Order: Created in descending order

15 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032537	2025-01-30 13:34:45
Approved	Chakkapong Ouwiratana	CAB Approval		CHG0032537	2025-01-20 13:37:57
Approved	Natsant Chansiripaiboon	CAB Approval	<p>2025-01-20 13:50:53 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th</p> <p>Approved.</p> <p>Ref:MSG1414608_zf0w ArFxyPjF9iB4RfJn</p> <p>Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<mailto:Natsant.c@tgh.co.th> Tel : 02-6311311 ext.5611 Mobile : 095-5356251</p>	CHG0032537	2025-01-20 13:37:57
Approved	Theerapat Thamnusarn	CAB Approval		CHG0032537	2025-01-20 13:37:57
Approved	Sunya Khanto	CAB Approval		CHG0032537	2025-01-20 13:37:57
Approved	Chanin Sinchai	Change Management 2		CHG0032537	2025-01-20 10:46:42
Approved	Theerapat Thamnusarn	IT MOA		CHG0032537	2025-01-20 10:46:42
No Longer Required	Artit Inlam	Infrastructure		CHG0032537	2025-01-15 13:13:24
No Longer Required	Auttachai Phet-a-dipong	Infrastructure		CHG0032537	2025-01-15 13:13:24
Approved	ITInfra	Infrastructure		CHG0032537	2025-01-15 13:13:24
No Longer Required	Massakorn Wongnavasurak	Infrastructure		CHG0032537	2025-01-15 13:13:24
No Longer Required	Sunya Khanto	Infrastructure		CHG0032537	2025-01-15 13:13:24
No Longer Required	Theerapat Thamnusarn	Infrastructure		CHG0032537	2025-01-15 13:13:24
No Longer Required	Sittipong Boriboon	Infrastructure		CHG0032537	2025-01-15 13:13:24
Approved	Chanin Sinchai	Change Management		CHG0032537	2025-01-15 10:38:33