

**Report Title:** Change Request Details  
**Run Date and Time:** 2025-12-17 22:30:15 Indochina Time  
**Run by:** Iyawat Kongmalai  
**Table name:** change\_request

Change Request

Change Number:	CHG0032481	State:	Scheduled
BU:	SE Life	Type:	CAB
Project Name:	Line OA	Risk:	Moderate
Project Type:	Quick Fix	Reference No:	RE2408009
Requested by:	Chatchawan Wannasupaphon	Hold Change Request:	false
Requested by Department:	IT Project Management Department	Type of Deployment:	Change Program
CAB Date:	2024-11-14	Assignment group:	Operation
Business service:		Assigned to:	ITOper
Planned Deploy Date:	2024-11-14 17:00:00	Deployed by:	Prasertchai Kookanjanachaikul
Planned End date:		Parent Change:	
Status:	Solution No. : Completed, UAT Signoff : Completed, AppScan : Pass, Present CAB, Step Deploy : Pass	Solution No.:	ARB241102
		solution no (check):	true

On hold reason:

Title:

LineOA - SE life - Selfservice Phase 2.1 (API)

Description:

LineOA - SE life - Selfservice Phase 2.1 (API)

- ให้ลูกค้าแจ้งความต้องการขอเปลี่ยนค่านำหน้าชื่อ ผ่านทาง LineOA ได้

(เพิ่มการ Return title name ที่ API)

Planning

Summary of Deployment:

LineOA - SE life - Selfservice Phase 2.1 (API) - ให้ลูกค้าแจ้งความต้องการขอเปลี่ยนค่านำหน้าชื่อ ผ่านทาง LineOA ได้ (เพิ่มการ Return title name ที่ API)

Source & Reason for Request:

LineOA - SE life - Selfservice Phase 2.1 (API) - ให้ลูกค้าแจ้งความต้องการขอเปลี่ยนค่านำหน้าชื่อ ผ่านทาง LineOA ได้ (เพิ่มการ Return title name ที่ API)

Deployment Steps details:

ตาม File แนบ "Step Deployment for LifeOA SE Life – Self Service Phase 2.docx"

Detail

Required deploy in DR site:

No

Change database Structure:

NO

"Do Nothing" Implications:

Areas Impacted By This Change:

Rollback/Fallback Plan (if any):

Risks & Mitigations:

Supporting Person After Deployment:

Prasertchai Kookanjanachaikul <prasertchai.k@tgh.co.th> (บอจ IT)

Supporting Documents

UAT SignOff:	true	UAT SignOff File Attachment:
App Scan:	false	App Scan File Attachment:
Exception Form:	false	Exception File Attachment:
Reference (CR):	true	CR File Attachment:
Approve for Patch Data:	false	Patch Data File Attachment:

Test Case Project URL:

Defect Project URL:

Other Support document,pls. explain and insert file on top (optional):

Actual Deploy

Actual start date:

Actual end date:

Conflicts

Closure Information

Close code:

Close notes:

Note

Watch list:	Work notes list:
Additional comments:	
Work notes:	

Related List Title: Conflict List

Table name: conflict

None

**Related List Title:** Approval List  
**Table name:** sysapproval\_approver  
**Query Condition:** Approval for = CHG0032481  
**Sort Order:** Created in descending order

12 Approvals

State	Approver	Assignment group	Comments	Approval for	▼ Created
Approved	Supachart Songsompun	VP IT Operation Management		CHG0032481	2025-01-09 11:14:42
Approved	Sumrarn Haruehansavasin	CAB Approval		CHG0032481	2024-11-25 13:39:39
Approved	Natsant Chansiripaiboon	CAB Approval	2024-11-25 13:53:51 - Natsant Chansiripaiboon (Comments) reply from: natsant.c@tgh.co.th  Approved.  Ref:MSG1357979_cTsI0 PD2GddBLTZCsWEE  Best Regards. Natsant Chansiripaiboon E-mail : Natsant.c@tgh.co.th<mailto:Natsant.c@tgh.co.th> > Tel : 02-6311311 ext.5611 Mobile : 0828495628	CHG0032481	2024-11-25 13:39:39
Approved	Sunya Khanto	CAB Approval		CHG0032481	2024-11-25 13:39:39
Approved	Chakkapong Ouiwiratana	CAB Approval		CHG0032481	2024-11-25 13:39:39
Approved	Sumrarn Haruehansavasin	IT MOA		CHG0032481	2024-11-18 11:42:26
Approved	Chanin Sinchai	Change Management 2		CHG0032481	2024-11-18 11:42:26
Approved	ITOper	Operation		CHG0032481	2024-11-18 08:05:42
No Longer Required	Sunya Khanto	Operation		CHG0032481	2024-11-18 08:05:42
No Longer Required	Khiphaseth Chetounruen	Operation		CHG0032481	2024-11-18 08:05:42
No Longer Required	Chanin Sinchai	Operation		CHG0032481	2024-11-18 08:05:42
Approved	Chanin Sinchai	Change Management		CHG0032481	2024-11-04 09:37:23