

ORI CLETUS IKENNA

PROFILE

Cletus is a Mission-driven Full-Stack Software Developer, knowledgeable in structuring, developing and implementing responsive applications. I have a passion for clean code, collaboration, analyzing and creating efficient software solutions for real-world challenges. I have a bachelor's degree in Information Management Technology. I am currently taking a diploma program in I.T Web programming at Nova Scotia Community College. I am passionate and confident in accepting challenges with an interest in solving IT problems with creative thinking.

CONTACT

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LINKEDIN:

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ADDRESS

91 Moxham Drive, Sydney, Nova Scotia. B1S2A4

SKILLS

- Troubleshooting
- Teamwork
- Network
- Software
- Web Development
- Office 365
- Windows OS
- Visual basic
- Exchange/SharePoint
- php
- Java
- Process Automation
- Collaboration
- Communication
- Analytical
- HTML/CSS/ JavaScript
- Cloud Computing
- System Analysis
- Research
- Database
- Project management
- Logical

EXPERIENCE

Solutions Engineer

Dell Canada - NS, Canada

Jul 2019

I worked as a Lead Tech for Dell Canada in a project at Ford Motors Dealership. I was responsible for;

- Windows 7 to 10 Migration
- Imaging
- Backup and Restore
- Staging
- Wiping, OS Updates and Software experience
- I performed my duties efficiently without disturbing the day to day business.
- I made sure I documented, signoff and submitted report at the end of the project.

Web Developer Intern

Nova Scotia Community College Marconi Campus - NS, Canada

May 2019

- I was responsible for developing a website for the Stone Church Restoration Society using WordPress.
- I was responsible for discussing with Client to know what they want.
- I researched on the project to get Content for my website
- I worked closely with my team member making sure the project was completed, tested and launched

Information Technology Technical Support

Federal Ministry of Works – Delta State, Nigeria

April 2016 – March 2017

- I am responsible for diagnosing, resolving software and user's problems.
- I was the first point of contact for all IT & technical queries.
- I run software updates and patches.
- I worked closely and effectively with staff to replace/repair defective hardware and software.
- I installed software, configured and tested PC's, analyzed functionality of peripheral appendages.

HOBBIES

- I enjoy playing soccer on weekends.
- I enjoy playing board games.
- Researching and keeping up with the latest trends in technology.

DATE OF BIRTH

23 March 1995

CERTIFICATIONS

- Nova Scotia Occupational Health and Safety
- Nova Scotia Work Health Management Information System
- Persuasive UX: The power of self-Image (Lynda.com)

VOLUNTEER EXPERIENCE

- NSCC Student Orientation
- Cape Breton Stone church Restoration Society
- Learning Facilitator Microsoft code to learn
- Chemistry Lab instructor science club

System Analyst and Software Support Officer

JARSOFT ICT SOLUTIONS – Imo State, Nigeria

June 2014- December 2014

- Communicated with clients to understand business process and what the needed
- Analyzed various information System
- Proffered solution to exiting System
- Worked as an intermediary between the client and developers to build a new system
- I managed and help develop company Websites
- Performed quality testing of new features of software's.
- Took ownership of technical issues and worked with different groups to resolve more advanced issues when necessary.
- Created workaround procedures when standard procedures have failed and ensured issues are resolved in time.
- Escalated urgent problems requiring more in-depth knowledge to appropriate internal resources.
- Participated in providing training to customers as required.
- Recognized end-users' need for additional products and service.
- Updated and created online knowledge base articles to reduce support requests.

EDUCATION

IBM Enterprise Design Thinking – Team Essentials for AI

August 2019

IBM Enterprise Design Thinking Practitioner

August 2019

Diploma in I.T Web programming - (In view)

Nova Scotia Community College Marconi Campus – NS, Canada

September 2018 – May 2020

Project Management Professional Certificate

British Project Management Academy

November 2016

B.Tech (Hons) Information Management Technology (3.94)

Federal University of Technology Owerri - Imo State, Nigeria

2010 – 2015

- Dissertation: Design and Implementation of a web-based Examination Screening System
- Graduated among top 10
- Graduated with a CGPA of 3.94

West African Senior School Certificate Examination

Alvana Model Secondary School – Imo State, Nigeria

2005 – 2011

REFERENCE

Name: Rev. Fr. Bill Burke

Place of Work: St Marguerite Bourgeoys Sydney Nova Scotia

Position: Parish Priest

Phone Number: (902) 577-8117

Name: Darren Andrews

Place of Work: Nova Scotia Community College Marconi Campus

Position: Faculty, Information Technology

Phone Number: (902) 577-5253 / (902) 563-2654

Email: Darren.andrews@nscc.ca

Name: Gary Billard

Place of Work: Nova Scotia Community College Marconi Campus

Position: Faculty, Information Technology

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