

Isaac Tay

AI Software Engineer with a strong interest in building Software/AI & Machine Learning models for public good.

EXPERIENCE

Synechron, Singapore — *Software Engineer*

Sep 2024 - Present

- Worked on several AI-oriented projects for multiple banks, residing in Singapore (Mizuho, UOB).
- Developed an ML pipeline using Azure AI Services to automate key information extraction from invoices, reducing processing time and enabling faster uploads for mandatory audits.
- Designed and developed a Chatbot powered by Retrieval-Augmented Generation (RAG), to query company knowledge base, replying with relevant information.
- Led the development of a dashboard software for the HR department, tracking business unit's headcount compliance.
- Completed company-sponsored training in Java (J2EE) and Cloud technologies, enhancing technical expertise.
- Designed and containerised applications using Docker/Podman, deployed on Azure and AWS EC2.
- Organized and coordinated corporate events for 30+ employees, demonstrating leadership and project management skills.

Groundup.AI, Singapore — *Data Science Intern*

Jan 2024 - Jul 2024

- Led the development, validation, and deployment of predictive maintenance Machine Learning models using audio files as training data.
- Managed the deployment of edge computing devices (Google's Coral Board) and AI models for real-time analytics in client environments.
- Generated and presented comprehensive reports to stakeholders, showcasing the integration of AI with IoT to enhance client confidence and project outcomes.

Hummingbird Bioscience, Singapore — *AI Engineer/Web-Dev Intern*

Sep 2023 - Dec 2023

- Fine-tuned, tested, and evaluated various Large Language Models, benchmarking their performance against GPT-3.5 and GPT-4, to determine the best model for the summarising of academic papers on cancer research.
- Used Streamlit framework to develop a Chatbot UI, backed by OpenAI's LLM.
- Maintained and enhanced an internal Chatbot that retrieves and summarizes academic papers daily, redesigning the UI to better align with research scientists' reading workflows.

Bosch GmbH, Singapore — *Data Science Intern*

Jun 2022 - Jun 2023

- Collaborated with a research scientist in the development of a smart and sustainable HVAC system, by translating academic research into practical code implementations.
- Conducted comprehensive literature reviews on anomaly detection and predictive maintenance in HVAC systems.
- Built an end-to-end forecasting system by designing a Python ETL pipeline and developing time series models for accurate anomaly detection in HVAC systems.
- Developed and deployed PowerBI dashboards with intuitive visualizations to help users identify anomalies at a glance, backed by the time series model.

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github.com/izack8

izack.dev (click me to learn more!)

SKILLS

Programming Languages

Python, Java, Swift,
JavaScript, SQL, CLI, HTML,
CSS

Libraries & Frameworks

torch/tensorflow, pandas,
LangChain, VectorDB,
Streamlit, FastAPI,
Springboot, ReactJS, Tailwind
CSS

Tools & Platforms

Git, Docker/Podman, Azure
Cloud, Vercel, Railway

Certifications

Azure AI Fundamentals,
Azure Fundamentals

PROJECTS

Codebot

NTU capstone project: to study the performance of LLMs between using RAG and fine-tuning. (TL;DR: RAG performs better (for most contexts))

Portfolio Website (izack.dev)

A personal website to showcase my projects, software engineering skills, and experiences

Backend Service for izack.dev

An extension from my personal website, handling authentication, and CRUD operations

EDUCATION

Nanyang Technological University (NTU)

Aug 2020 - Aug 2024

Bachelor's in Electrical and Electronics Engineering w/ a specialisation in AI