

ISHA CHAUHAN

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EDUCATION

University of New Mexico | Bachelor of Science in Computer Science

August 2019 - May 2023

- GPA: 3.75/4.0
- Minor: Mathematics

EXPERIENCE

Information Technology Administrator

August 2023 - January 2024

District Attorney's Office | Albuquerque, NM

- **Troubleshooted** and resolved over **70** technical support tickets, addressing a wide range of issues, including computer **setup** and **configuration**
- Successfully **creating** and **deploying powershell** scripts to allow maintenance of **300+** devices
- Proactively **managing** systems and servers using **Active Directory** to maintain user accounts, permissions, and group policies

Software Developer Intern

June 2023 - August 2023

New Mexico Corrections Department | Santa Fe, NM

- **Customized** the agency website by creating **WordPress** themes and plugins to enhance **user experience**
- **Built** single page **applications** by fetching user data to **display** information about the offender by searching the **database** for their name, age and offender number
- Technologies used: **Wordpress, HTML, CSS, JavaScript, SQL, Rest API**

Software Developer Intern

January 2022 - May 2022

University of New Mexico | Albuquerque, NM

- **Designed** and **implemented** a **user-friendly interface** for UNM's Anthropology Department portal, ensuring a positive experience for students, faculty and staff
- **Conducted** a comprehensive analysis of **user feedback** through surveys, usability testing, and direct communication channels which **increased** user traffic by **15%**
- Technologies used: **Figma, HTML, CSS, React, MySQL, Node.js**

PERSONAL PROJECTS

- **Personal Website** (<https://www.ishaarc.com/>)
Developed a personalized professional website using a tech stack of HTML, CSS, and JavaScript. Deployed the website seamlessly on Netlify and consistently maintained it over time
- **Distributed Auction** (<https://github.com/izha135/CS351-Project-5---Distributed-Auction>)
Developed a decentralized auction system using Java to provide a transparent, secure, and efficient platform for conducting auctions
- **Mazes** (<https://github.com/izha135/Mazes>)
Developed a tool using Java to visualize the four popular maze-solving algorithms: A*, Random Mouse, Pledge, and Wall Following.

SKILLS

Programming – HTML, CSS, JavaScript, Java, SQL

Frameworks/Libraries – React, Node.js, Flask, Material UI, Sass/Less, Bootstrap

Tools/Technologies – Git, AWS, Rest API, Linux, Webpack, Babel, VS Code, Figma