

IZI OMOZIKU

Vaughan, ON | 647 - 609 - 4488 | iziomoziku@yahoo.com

PROFILE

Pursuing a second degree in Computer Science at Ryerson University with experience using Python, Excel, Java, C, Unix, and C++ in modeling and designing algorithms to solve complex problems and analyze datasets from databases. I have 2 years of working experience in managing 20 business accounts, where I also brought in over 350 customers to a mid-size company within the HVAC industry.

Core competencies include UNIX, Python, Java, C, C++, Statistics, Data Structures, Data Entry, Microsoft Excel, Microsoft PowerPoint, Communication, Marketing Analysis, Market Research, Independent, Attention to Details, Sales, Organized, Teamwork, Problem solver.

EDUCATION EXPERIENCE

Ryerson University. Toronto, ON

I have learned how to work with Python, Java, C, C++, and Unix

Computer Science Student

09/20 - present

- Independently developed a high-performance algorithm using Python that converts English dictionary to French dictionary.
- Independently used UNIX's command-line interface to develop an algorithm that searches through a hospital database and provides the generic name or dosage of a drug when a user enters the medication code.
- Applied Java object-oriented concepts of classes, objects, inheritance, and polymorphism to repeatedly and consistently solve problems in data structures, GUI programming, reading and writing data, concurrency control, and generic programming.
- Manipulated, created, and identified data structures and algorithms using Python, C, and C++.

WORK EXPERIENCE

HVAC Mechanical Systems. Vaughan, ON

I learned how to work independently, make sales calls, communicate with customers, work along with technicians and co-workers,

Assistant Account manager/Sales Associate

03/18 - 09/20

- Increased the total revenue by 9%, from \$130k to \$142k during a two-year span by bringing in 350 customers after reaching out to over 800 customers.
- Improved customer satisfaction, making the company's Google ratings increased from 4.0 to 4.7 during a two-year span by working along with technicians and ensuring they are at the job site within one hour after customer calls.

Shoppers Drug Mart. Vaughan, ON

I learned how to perform data entry, problem-solving, attention to detail, interact with customers and work along with the pharmacy team.

Customer Service Representative

05/12 - 09/17

- Boosted customer happiness by 26%, from 56% to 77% during a five-year span by allowing customers to purchase non-cosmetic products at the cosmetic check-out machines. This reduced the wait time at the checkout line by 50%, from five-minute to two-minute.
- Increased customer happiness by 26% by advising over 300 customers on the right products to buy which led to an increase in google ratings from 4.5 to 5.0.
- Decreased customer wait time at the pharmacy by 40%, from 60 to 35-minute, by performing data entry of over 300 incoming drugs into the system. This allowed more pharmacists to be available to meet customer needs.

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VOLUNTEER EXPERIENCE

Queen's University. Kingston, ON

I learned how to organize, Work in teams, use Microsoft Excel, Access, and Powerpoint, create marketing analyses, marketing campaigns, and prepare cost estimates.

Marketing Associate

09/18 - 04/19

- Raised brand awareness within a university by collaborating within a group of 4 to brainstorm two marketing campaigns that led to an increase in email signup by 17%, from 267 to 315.
- Utilized Microsoft Excel to calculate cost estimates, prepared status reports, and draw connections between marketing data analysis in a visual representation in order for clients to get a better picture.

Providence Care Hospital. Kingston, ON

I learned how to work in a team, organize, communicate with customers and doctors.

Event Coordinator

09/17 - 04/19

- Decreased the time doctors spent between patients by 53%, from 15 to 7-minutes during a two-year span by setting up appointments and organizing their flow of paperwork. This allowed the doctors to have more time with their patients.
- Created additional 5 hours of free time per week for an occupational therapist, by collaborating within a team of 3 to teach sign language to her patients with mental illness. This gave the occupational therapist more time to develop an effective summer program for her patients.

EDUCATION

Ryerson University, Toronto, ON.

Bachelor of Science in Computer Science

2020 - 2023

Queen's University, Kingston, ON.

Bachelor of Science in Biochemistry, and Business

2015 - 2019

HARD SKILLS

UNIX, Python, C, C++, Excel, Java, Data Structures, Statistics, Data Entry