

# Izi Omoziku

FRONT END WEB DEVELOPER

Vaughan, Ontario

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“Be the change that you want to see in the world.”

## Summary

Pursuing my second degree in Computer Science at Ryerson University using Python, Java, C, Unix, and C++ to design algorithms that solve complex problems and analyze datasets from databases. After 6 months of learning Figma, Javascript, Next.js, HTML5, Git, and CSS, I designed and built a web responsive website for two companies. These projects can be viewed on my website.

## Skills

**Front-end** JavaScript, React, Next.js, HTML5, CSS, Git, Figma  
**Programming** Python, JAVA, Unix, C, C++

## Work Experience

### Hvac Mechanical Systems

Vaughan, ON

ASSISTANT ACCOUNT MANAGER

Mar. 2018 - Sep. 2021

- Increased the total revenue by 9%, from \$130k to \$142k during a two-year span by bringing in 350 customers after reaching out to over 800 customers.
- Improved customer satisfaction, making the company's Google ratings increased from 4.0 to 4.7 during a two- year span by working along with technicians and ensuring they are at the job site within one hour after customer calls.

### Shoppers Drug Mart

Vaughan, ON

CUSTOMER SERVICE REPRESENTATIVE

May. 2017 - Sep. 2021

- Boosted customer happiness by 26%, from 56% to 77% during a five-year span by allowing customers to purchase non-cosmetic products at the cosmetic check-out machines. This reduced the wait time at the checkout line by 50%, from five-minute to two-minute.
- Increased customer happiness by 26% by advising over 300 customers on the right products to buy which led to an increase in google ratings from 4.5 to 5.0.
- Decreased customer wait time at the pharmacy by 40%, from 60 to 35-minute, by performing data entry of over 300 incoming drugs into the system. This allowed more pharmacists to be available to meet customer needs.

## Personal Projects

### HVAC Mech

FINAL PROJECT CAN BE VIEWED IN MY WEBSITE

- Designed and built a website for a hypothetical HVAC company using Figma, JavaScript, HTML5, and CSS

### Perfect Health

FINAL PROJECT CAN BE VIEWED IN MY WEBSITE

- Designed and built a website for a hypothetical Spa business using Figma, Next.js, HTML5, and CSS

## Education

### Ryerson University

Toronto, ON

B.S. IN COMPUTER SCIENCE

Sept. 2020 - April. 2023

### Queen's University

Kingston, ON

B.S. IN BIOCHEMISTRY AND BUSINESS

Sept. 2015 - April. 2019