Izi **Omoziku**

FRONT END WEB DEVELOPER

Vaughan, Ontario

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"Be the change that you want to see in the world."

Summary

Pursuing my second degree in Computer Science at Ryerson University using Python, Java, C, Unix, and C++ to design algorithms that solve complex problems and analyze datasets from databases. After 6 months of learning Figma, Javascript, Next.js, HTML5, Git, and CSS, I designed and built a web responsive website for two companies. These projects can be viewed on my website.

Skills

Front-end   JavaScript, React, Next.js, HTML5, CSS, Git, Figma
Programming   Python, JAVA, Unix, C, C++

Work Experience

Hvac Mechanical Systems   *Vaughan, ON*
ASSISTANT ACCOUNT MANAGER   *Mar. 2018 - Sep. 2021*

- Increased the total revenue by 9%, from $130k to $142k during a two-year span by bringing in 350 customers after reaching out to over 800 customers.
- Improved customer satisfaction, making the company's Google ratings increased from 4.0 to 4.7 during a two- year span by working along with technicians and ensuring they are at the job site within one hour after customer calls.

Shoppers Drug Mart   *Vaughan, ON*
CUSTOMER SERVICE REPRESENTATIVE   *May. 2017 - Sep. 2021*

- Boosted customer happiness by 26%, from 56% to 77% during a five-year span by allowing customers to purchase non-cosmetic products at the cosmetic check-out machines. This reduced the wait time at the checkout line by 50%, from five-minute to two-minute.
- Increased customer happiness by 26% by advising over 300 customers on the right products to buy which led to an increase in google ratings from 4.5 to 5.0.
- Decreased customer wait time at the pharmacy by 40%, from 60 to 35-minute, by performing data entry of over 300 incoming drugs into the system. This allowed more pharmacists to be available to meet customer needs.

Personal Projects

HVAC Mech
FINAL PROJECT CAN BE VIEWED IN MY WEBSITE

- Designed and built a website for a hypothetical HVAC company using Figma, JavaScript, HTML5, and CSS

Perfect Health
FINAL PROJECT CAN BE VIEWED IN MY WEBSITE

- Designed and built a website for a hypothetical Spa business using Figma, Next.js, HTML5, and CSS

Education

Ryerson University   *Toronto, ON*
B.S. IN COMPUTER SCIENCE   *Sept. 2020 - April. 2023*

Queen's University   *Kingston, ON*
B.S. IN BIOCHEMISTRY AND BUSINESS   *Sept. 2015 - April. 2019*