

# OUSSAMA IZI

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Hay Sidi Bouhaja Rue 79 N 21, Tanger, Morocco

 +212 622 296 917 |  izioussama18@gmail.com

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## Professional Summary

Motivated Junior Developer and IT Support Technician with a strong foundation in **web development (React.js, PHP, JavaScript, HTML/CSS)** and over 1.5 years of experience solving technical issues for end-users. Skilled at learning quickly, adapting to new technologies, and delivering user-friendly solutions. Now seeking a **remote developer role** where I can contribute to projects while expanding my knowledge in **DevOps, cloud, and modern web technologies**.

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## Professional Experience

### Freelance Web Developer – Upwork

*Remote | 2021 – Dec 2023*

- Designed and developed responsive websites and e-commerce platforms for small businesses.
- Implemented clean, maintainable code in **PHP, JavaScript, and React.js**.
- Collaborated with clients to gather requirements and deliver tailored solutions.
- Integrated simple admin panels, forms, and dynamic content to improve usability.

### IT Support Technician – Computer Morocco Solution (CMS)

*Tanger, Morocco | Jan 2023 – Jul 2024*

- Delivered day-to-day technical support for Windows and macOS users.
  - Set up laptops, monitors, and user accounts in Microsoft 365.
  - Managed IT equipment inventory and performed routine device maintenance.
  - Documented IT procedures to streamline workflows.
  - Partnered with senior technicians to troubleshoot complex problems.
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## Education

**Web Development Certification** – Simplon.co (Centre SoliCode), Tanger | 2020 – 2021

**Web Development Qualification** – OFPPT, Tanger | 2020 – 2021

**Baccalaureat – Physical Sciences** – Lycee Allal El Fassi, Tanger | 2019 – 2020

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## Key Skills

- **Web Development:** React.js, PHP, HTML, CSS, JavaScript
  - **Basic DevOps Tools:** Git, Linux CLI, Bash scripting
  - **IT Support & Systems:** Microsoft 365, Windows/macOS troubleshooting
  - **Soft Skills:** Problem solving, teamwork, client communication
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## Languages

- Arabic – Native
  - English – Fluent
  - French – Basic
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## Interests

Web development, cloud technologies, sports, gaming, traveling