

VLADIMIR IZMALKOV

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SUMMARY

Technical Writer with a strong technical background and 15+ years of experience in documentation, including 5+ years of leading cross-functional documentation teams.

Specialising in technical documentation for developers and other engineers using docs-as-code.

Documented open-source and enterprise, B2B and B2C products and services: cloud platform, IaaS, PaaS, SaaS, DBaaS, and databases (DBMS), as well as applied software for education, retail, and emergency management.

I have a wide area of expertise, love my work, and my hobby is learning new technologies in IT!

EXPERIENCE

Senior Technical Writer

Vaticle LTD

Nov 2022 - Present

London, UK

- Developed product documentation for a family of products: open-source DBMS, Enterprise edition, and DBaaS cloud service. Including installation guides, quick start guides, developer guides, tutorials, and API references.
- Collaborated with software engineers to build CI/CD automation, tests, and API reference content generation.
- Interviewed subject matter experts.
- Actively participated in process management to improve release policies, UX-related breaking changes documentation, style guide, and copy editing practices.

Lead Technical Writer

VK Cloud Solutions (ex. Mail.Ru Cloud Solutions)

Nov 2020 - Nov 2022

Moscow, Russia

- Developed product and project documentation for three enterprise products for B2B clients, including Private cloud and Public cloud platforms (IaaS, PaaS, SaaS, DBaaS, etc.) with web GUI, API, and CLI.
- Developed many different documents, including documentation portal articles, Tender bids, Terms of references, Technical projects, Software descriptions, Functional specifications, Design notes, Manual testing programs, User guides, Admin guides, API references, tutorials, etc.
- Designed a full technological stack (AsciiDoctor, Antora, Docker, Git) to develop and deliver docs faster with the Docs-as-code approach. This shortened TTM from 3-4 days to same-day delivery.
- Led 2 teams: recruiting, training, motivating, weekly sprints, retrospective meetings, style guide discussions, daily scrum, and periodic one-on-one feedback meetings. Built an internal knowledge base.
- Managed security certification projects for two enterprise products.

Read more on the next page.

EDUCATION

Master in Spaceship engineering

BMSTU

2005 - 2011 Moscow, Russia

Bachelor in Computer Science

BMSTU

2010 - 2011 Moscow, Russia

Ph.D. in Technology

All-Russian Research Institute for Civil Defense and Emergencies(VNII GOChS)

2011 - 2015 Moscow, Russia

SKILLS

Docs-as-code Text editing

Software development

Security certification

Critical thinking Databases

Soft skills Agile UX

Team management

People management

Ownership

Technical writing

Knowledge management

Information architecture

TECHNOLOGIES

AsciiDoc Antora Pandoc

Markdown MkDocs

Hugo ReStructuredText

Sphinx MS Office XaaS

OpenStack GCP AWS

Git Python Jira API

EXPERIENCE (CONTINUATION)

Dean (part-time project)

GeekBrains

Jan 2021 - Jun 2021 Moscow, Russia

- Developed a full Technical writer training program and recruited trainers.

Senior Technical Writer

Mail.Ru Group

Jul 2019 - Nov 2020 Moscow, Russia

- Wrote open source documentation both in English and Russian for in-memory DBMS Tarantool with 7,000+ public installations worldwide at the time. Big enterprise and internal clients.
- Managed Security certification for the Tarantool Data Grid product: organized certification process, designed information security requirements, interviewed engineers to implement required security features, and wrote over 35 documents for certification.
- Eliminated more than one year of technical debt in the documentation for the Data Grid product.
- Developed project documentation and tender bids for 10+ projects.

Head of Research and IT Departments

VNII GOChS, EMERCOM of Russia

Apr 2016 - Jul 2019 Moscow, Russia

- Created System-112 and AIUS RSChS test labs to research and showcase emergency services communication procedures and technologies.
- Provided expertise and consultant services for System-112 integration for IT companies.
- Managed international projects and developed project documentation for the World Bank Group and other international and domestic clients. Supervised implementation of emergency management automated systems in Russia and abroad.
- Managed research department, conducted research for Federal program of System-112 creation in Russia and AIUS RSChS-2030 project.
- Led the IT support team of the Institute. 500+ PCs, three server rooms, CCTV, and other IT systems.

Total work experience: since 2008.
See more [in](https://www.linkedin.com/in/vaizmalkov/) www.linkedin.com/in/vaizmalkov/

YouTrack

Assana

Confluence

Notion

HTTP(s)

FTP

DNS

TCP/IP

SSH

Wireshark

Postman

DBaaS

Kubernetes

Terraform

Vagrant


Docker

Linux


Windows

macOS

MOST PROUD OF

 **I really love my job**
I like to think of myself as a UX pathfinder, drawing a map for users. **To Boldly Go Where No Man Has Gone Before...**

 **Head of the VK Technical Writers Guild**
Managed Technical Writers Guild of 40+ colleagues, organized meetups, workshops, and professional training sessions.

 **Created two teams of technical writers**
Recruited, trained, and led two documentation teams and a few more standalone technical writers.

LANGUAGES

English

Russian

German