

# Bus Order Summary

Order Number: **OD-324283**

Hotline: +6010-3966688  
+604-3327718

Purchase Date: 25 Apr 2017 09:45 PM

Cart ID: BUS08bd6331dd004c33b

Dear NAZIFAS BINTI MOHD HUSSEIN,

Thank you for ordering from [Easybook.com](http://Easybook.com).

Please reach the pick-up point **30 min** before departure. Below is your order details:

**\*Please print out this Order Summary and present to counter upon check in. Failure to print, the counter has the right to charge RM 0.50 for every ticket printed.**

## Order Details

Number of Pax:	1		
Ticket ID:	18671461		
Depart:	Kelantan, Terminal Kota Bharu (Stesen Bas Kota Bharu, Jalan Pendek, 15000, Kelantan (+609-7474330))		
Arrive:	Selangor, Damansara Damai (-)		
Departure Time:	01 May 2017 09:00 PM	Seat Number:	6B
Company:	Transnasional	Transnasional Ticket No.:	1066677291
Passenger Name:	NAZIFAS BINTI MOHD HUSSEIN	Transnasional Trip No.:	SKMK19
NRIC:	930120036050	Transnasional Master Route ID:	KKN-SAM/64/05E
Coach Code:	-	Transnasional Booking No.:	88G2875398 <b>*Please quote the above Transnasional Booking Number while check-in at Transnasional counter.</b>
Contact:	600194016067	Passport:	
Gender:	Female	Passport Expiry:	
Date of Birth:	20 Jan 1993	Nationality:	Malaysia

Current Transaction easiPoint:	163.00
Executable easiPoint:	322.52
NonExecutable easiPoint:	163.00

**NON-REFUNDABLE - NO REFUND WOULD BE GRANTED.** Please check the selected schedule information carefully before check out, ticket purchases are final and are not refundable or changeable. Duplicate transactions are also not refundable because duplicate transactions block other customers from purchasing tickets. There will be no refund for any unused or partly used services.

## Terms and Conditions

1. You are advised to print out the order summary to speed up the check-in process.
2. On departure date, customer has to bring a valid ID (IC/Passport that was entered into the system while buying the ticket) to the counter.
3. Upon validation of your ID number in the system. A ticket/ boarding pass will be issued to you to board the coach.
4. Tickets sold are not refundable.

5. No refund will be allowed for loss of ticket, lateness or forbidden entry into the country of destination.
6. Each passenger is allowed to carry luggage not exceeding 20kg, the company will not be liable for any losses or damages to their luggage.
7. Neither drugs nor illegal items are allowed. Passenger will have to bear the responsibility for the possession of forbidden items if discovered.
8. Passengers are obliged to comply and accept the company's final arrangements in the event of coach breakdown, causing delays in departure / arrival or change in seating arrangement. Neither refund of tickets nor claims will be entertained by the company or agency involved.
9. Return tickets sold are strictly non-changeable.
10. Please make sure you have filled up the necessary embarkation cards before the custom clearance, kindly approach the bus captains if you need one (if applicable).
11. If you are travelling between two countries, the coach will only wait for at most 20 minutes at the immigration checkpoint. If you are late and the bus has left, it is your own responsibility to arrange your own transport to the destination. Please inform the driver before the checkpoint if you need longer waiting time.
12. Easybook responsibility does not include maintaining the quality of buses, staff behavior and punctuality.
13. Easybook responsibility does not include customer error of waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
14. Easybook responsibility does not include the change of boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point by the bus operator.
15. In case a booking confirmation e-mail and SMS gets delayed or fails because of technical reasons or as a result of incorrect email ID / phone number provided by the user, a ticket will be considered 'booked' as long as the ticket shows up on the booking confirmation page of Easybook.
16. Due to some unforeseen circumstances, Easybook reserves the right to amend the order summary and inform customer by email and/or sms latest within the next working day from the purchase date.

Server : 01

Desktop Browser

