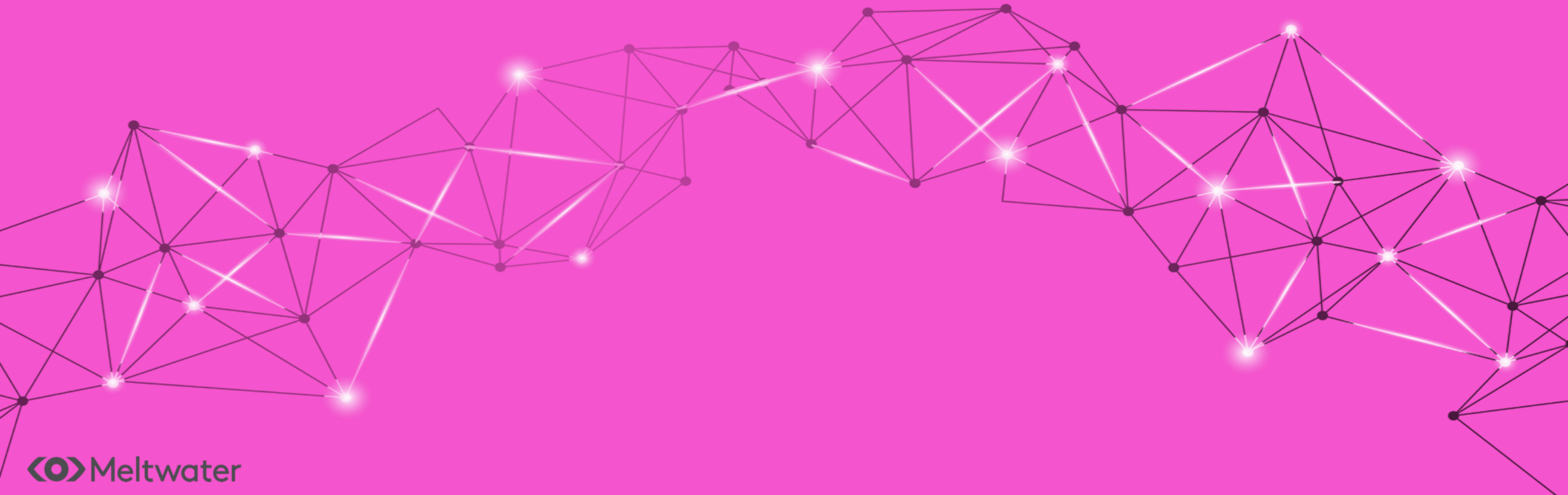


timeTM

November 2022 | Monthly Report



TIME Overview

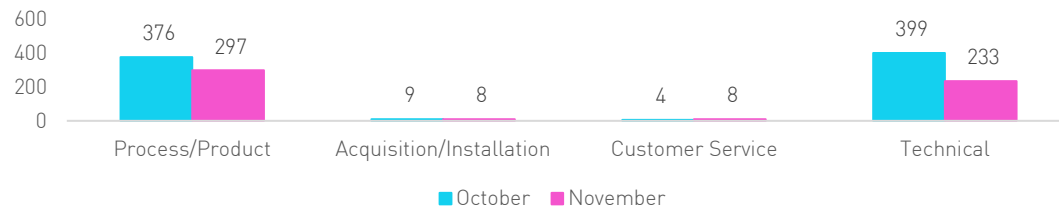
TIME Overview

In November 2022, Process/Product was the most mentioned topic across news and social media, followed closely by Technical. News that **TIME** had sold the AIMS Group data centre business to DigitalBridge for USD440 million made up most of the news coverage on **TIME**. It was mentioned that under this partnership, **TIME** will divest 49.0% of the ordinary shares, 100.0% of the irredeemable convertible preference shares in AIMS Data Centre Holding, and another 21.0% of the ordinary shares from the AIMS Data Centre in Thailand. Reports added that around 1 billion ringgit will be allocated for **TIME**'s shareholders as a special dividend.

TIME's social media mentions were mainly on Forums, where a variety of topics were discussed, including questions and feedback about **TIME**'s products and services. Most of the mentions this quarter were inquiries about WAN IP addresses on **TIME**'s Fibre broadband and routers. For example, a user asked whether **TIME** was starting to assign private WAN IP addresses instead of public IP addresses. Notably, there were also complaints about **TIME**'s prolonged internet outages in Cyberjaya, Kelana Jaya and Damansara Damai. Across all markets, Malaysia had the highest total volume of news articles and social media mentions in November 2022. For news, 12.8% of **TIME**'s news coverage was from top-tier* sources, while 87.2% were from non-top-tier sources.

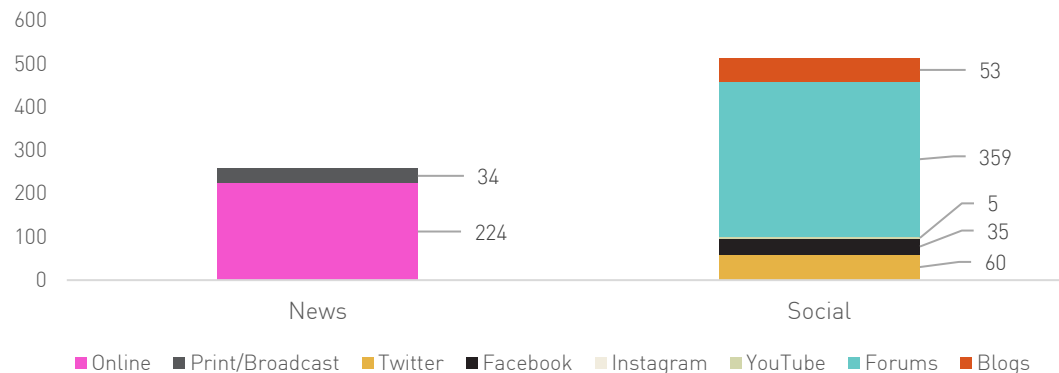
Among its competitors, Celcom had the highest volume of news articles and social media mentions, followed by Maxis, Telekom Malaysia, and **TIME**. Similar to **TIME**, Process/Product and Technical had the most mentions across news and social media amongst **TIME**'s competitors. Celcom ranked the highest for Facebook, Instagram, and YouTube, while Maxis ranked the highest for Twitter, Forums and Blogs.

Month-on-Month

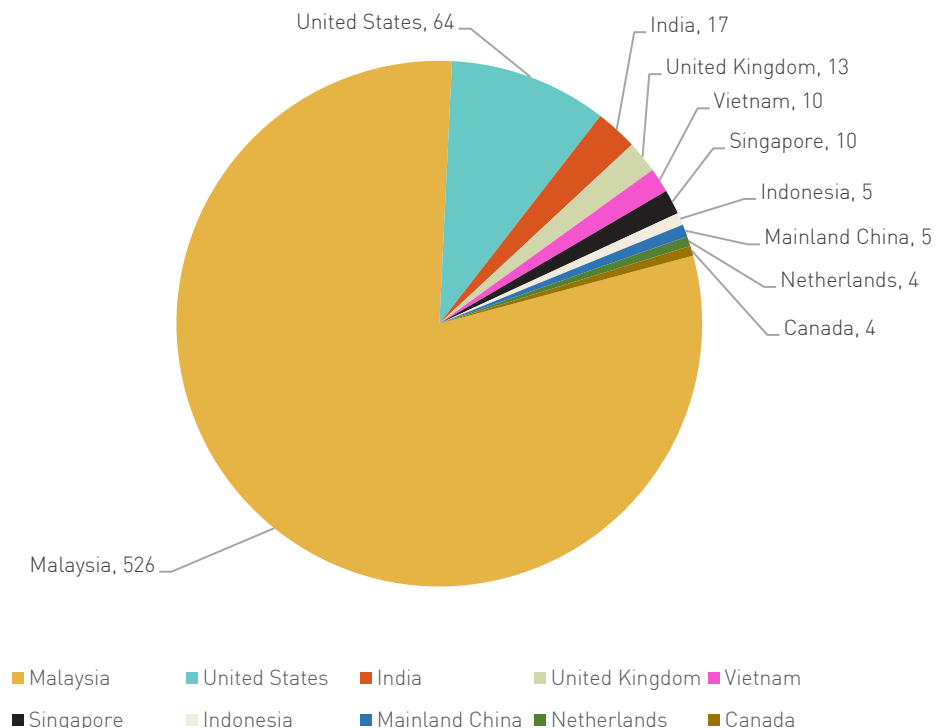


Note: Chart only reflects articles/mentions/posts that fall within the topic categories

Channels

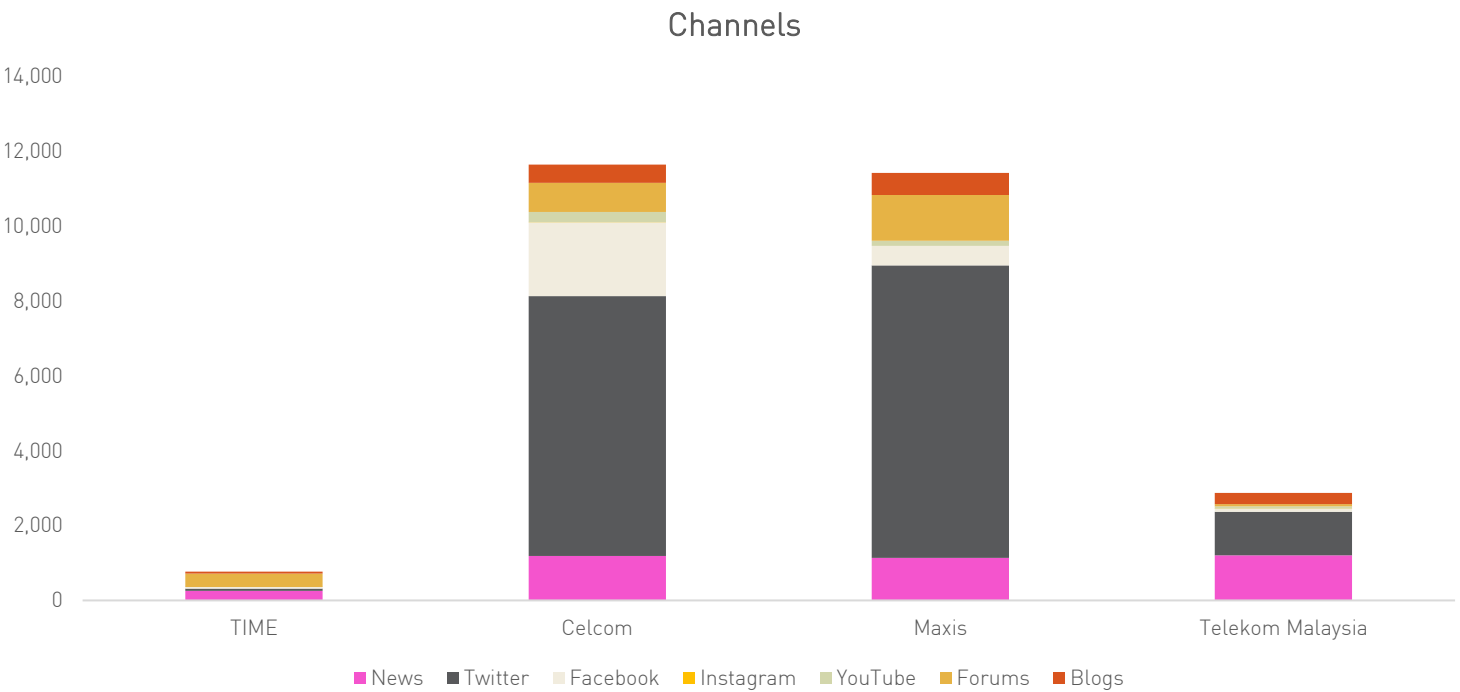
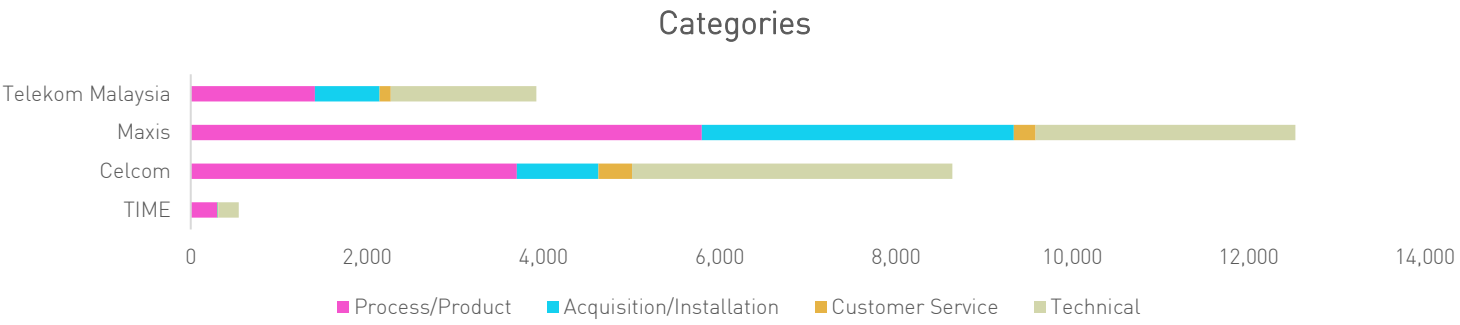


Top 10 Markets



Note: Chart includes news articles and social media mentions

Competitors Benchmarking – Volume*



	TIME	Celcom	Maxis	Telekom Malaysia
Process/Product	297	3,698	5,796	1,409
Acquisition/Installation	8	927	3,539	734
Customer Service	8	380	249	124
Technical	233	3,633	2,947	1,654

	TIME	Celcom	Maxis	Telekom Malaysia
News	258	1,187	1,136	1,200
Twitter	60	6,936	7,805	1,165
Facebook	35	1,976	523	86
Instagram	0	2	0	1
YouTube	5	267	140	58
Forums	359	785	1,224	63
Blogs	53	486	583	294

* All mentions were retrieved from public social media pages. Sentiment tagging was system-generated through Natural Language Processing

TIME & AIMS LinkedIn Performance


LinkedIn*

TIME

Followers

October	64,812
Week 1	65,042
Week 2	65,225
Week 3	65,415
Week 4	65,554
Week 5	65,615


Top Performing Content by Engagement on LinkedIn

 TIME dotCom Berhad
65,616 followers
2w • 🌐

We don't always recommend jabbing your employees, except when it's for their own good 🦠 In this case, to keep the flu at bay.

Here's a quick snapshot of what went down when the #TimeFam got their influenza shots a few days ago. Shoutout to the medical team from Health Junction for keeping us healthy and protected.

#TimeInternet #TIMEdotCom #WeAreTime




Post Engagement Rate: 29.6%

AIMS Data Centre

Followers

October	3,510
Week 1	3,515
Week 2	3,525
Week 3	3,532
Week 4	3,545
Week 5	3,548

Top Performing Content by Engagement on LinkedIn

 AIMS Data Centre
3,552 followers
1w • 🌐

We're thrilled to have partnered with DigitalBridge to take AIMS Data Centre to the next level.

As one of the world's leading digital infrastructure investment firms, we're confident that their global perspective is just the driver we need to develop and cement AIMS' position in ASEAN -- and beyond.

Find out more about the partnership here: <https://lnkd.in/gQuxhqYi>

#AIMSdatacentre #DataCentre

Time partners with DigitalBridge to expand its AIMS Data Centre Business across Asia - Time

time.com.my • 4 min read

Home Newsroom Time partners with DigitalBridge to expand its AIMS Data Centre Business ac...

Post Engagement Rate: 9.2%



Competitors Benchmarking

Competitors Benchmarking – Sentiment*

Key Highlights

TIME

Top story for TIME: [Malaysia's TIME sells data centre stake to DigitalBridge for \\$440 mln](#)

TIME sold a major stake in its data centre business to DigitalBridge for 2 billion ringgit (USD437.64 million). Under this transaction, TIME divests 49.0% of the ordinary shares, 100.0% of the irredeemable convertible preference shares in AIMS Data Centre Holding, and another 21.0% of the ordinary shares from the AIMS Data Centre in Thailand. Proceeds from the stake sales will be partly used by TIME to pay a special dividend of up to 1 billion ringgit to its shareholders, said TIME's commander in chief Afzal Abdul Rahim in the statement.

COMPETITORS

Top story for Competitors:

- 1 **Celcom**: [Insights on the Data Center Market in Malaysia to 2027 - Investment in Renewable Energy, from Solar and Wind Energy to Power Data Centers is Increasing](#)
- 2 **Maxis**: [Insights on the Data Center Market in Malaysia to 2027 - Investment in Renewable Energy, from Solar and Wind Energy to Power Data Centers is Increasing](#)
- 3 **Telekom Malaysia**: [Frost & Sullivan Best Practices Awards Honors Disruptive Organizations in the Region](#)

	Twitter			Facebook			Instagram			YouTube		
	Positive	Negative	Neutral	Positive	Negative	Neutral	Positive	Negative	Neutral	Positive	Negative	Neutral
TIME	10	6	44	28	-	7	-	-	-	-	-	5
	16.7%	10.0%	73.3%	80.0%	-	20.0%	-	-	-	-	-	100.0%
Celcom	2,314	1,002	3,620	168	1,221	587	-	2	-	43	7	217
	33.4%	14.4%	52.2%	8.5%	61.8%	29.7%	-	100.0%	-	16.1%	2.6%	81.3%
Maxis	3,247	1,126	3,432	65	94	364	-	-	-	42	3	95
	41.6%	14.4%	44.0%	12.4%	18.0%	69.6%	-	-	-	30.0%	2.1%	67.9%
Telekom Malaysia	139	167	859	19	9	58	-	-	1	3	2	53
	11.9%	14.3%	73.8%	22.1%	10.5%	67.4%	-	-	100.0%	5.2%	3.4%	91.4%

	News			Forums			Blogs		
	Positive	Negative	Neutral	Positive	Negative	Neutral	Positive	Negative	Neutral
TIME	120	6	132	15	35	309	20	3	30
	46.5%	2.3%	51.2%	4.2%	9.7%	86.1%	37.7%	5.7%	56.6%
Celcom	387	55	745	96	90	599	127	37	322
	32.6%	4.6%	62.8%	12.2%	11.5%	76.3%	26.1%	7.6%	66.3%
Maxis	464	85	587	187	180	857	199	78	306
	40.8%	7.5%	51.7%	15.3%	14.7%	70.0%	34.1%	13.4%	52.5%
Telekom Malaysia	446	47	707	15	5	43	88	23	183
	37.2%	3.9%	58.9%	23.8%	7.9%	68.3%	29.9%	7.8%	62.2%

Competitors Benchmarking – Owned Social Media Performance

		Facebook		YouTube	Top Performing Content by Engagement across all Owned Platforms
		Followers	Engagement	Followers	
TIME	October	117,712	0.090%	9,640	<p><u>Come for the fun and games and stay to win a Sony PS5! We'll be at MyTOWN Shopping Centre from 25 to 27 Nov so don't say bojio!</u></p> <p>Platform: Facebook Post Reach: 117,948 Post Engagement: 287</p>
	Week 1	117,771	0.000%	9,640	
	Week 2	117,817	0.010%	9,660	
	Week 3	117,855	0.038%	9,690	
	Week 4	117,928	0.014%	9,690	
	Week 5	117,948	0.000%	9,690	
Celcom	October	810,091	0.028%	248,000	<p><u>Setinggi-tinggi tahniah diucapkan kepada Yang Amat Berhormat Datuk Seri Anwar Ibrahim</u></p> <p>Platform: Facebook Post Reach: 811,102 Post Engagement: 551</p>
	Week 1	810,411	0.015%	248,000	
	Week 2	810,596	0.017%	248,000	
	Week 3	810,775	0.010%	248,000	
	Week 4	811,022	0.023%	248,000	
	Week 5	811,102	0.013%	248,000	
Maxis	October	1,320,292	0.038%	106,000	<p><u>Syok sakan belajar STEM di eKelas</u></p> <p>Platform: YouTube Post Reach: 108,000 Post Engagement: 3,507,522</p>
	Week 1	1,320,468	0.008%	106,000	
	Week 2	1,320,468	0.022%	106,000	
	Week 3	1,320,515	0.015%	107,000	
	Week 4	1,320,634	0.003%	108,000	
	Week 5	1,320,666	0.003%	108,000	
Telekom Malaysia	October	45,414	0.060%	49,800	<p><u>Setinggi-tinggi ucapan tahniah kepada YAB Dato' Seri Anwar bin Ibrahim</u></p> <p>Platform: Facebook Post Reach: 45,656 Post Engagement: 283</p>
	Week 1	45,462	0.032%	49,800	
	Week 2	45,515	0.021%	49,800	
	Week 3	45,576	0.043%	49,800	
	Week 4	45,640	0.159%	49,800	
	Week 5	45,656	0.000%	49,800	

Unlike the previous month where **TIME's** [Facebook](#) post had the highest engagement rate, in November **TIME's** [Facebook](#) post (0.013%) ranked third in engagement rate. In November, Telekom Malaysia (0.051%) had the highest average engagement rates, followed by Celcom (0.016%), while Maxis (0.010%) came in last.

Telekom Malaysia (TM) garnered the highest engagement rate on [Facebook](#) in Week 4 (0.159%) despite having the least number of followers due to its [congratulatory post to Dato' Seri Anwar bin Ibrahim](#), which garnered many likes. Given the high engagement garnered by this post, **TIME** could consider sharing posts related to popular news topics. In the same week, TM also shared a [post](#) of its [press release](#) highlighting its Q3 financial performance. While it garnered a high volume of likes, and some users [congratulated the telco](#) in the comments sections, other users [took the chance to complain about service issues faced](#). Given the complaints garnered by this post, **TIME** could avoid sharing similar content on social media or be prepared for negative comments when sharing such content.

This November, the top-performing content by engagement across all owned platforms for **TIME**, Celcom, and Telekom Malaysia were on [Facebook](#), while that of Maxis was on [YouTube](#). Maxis' 15 seconds [video post about the Maxis eKelas STEM learning](#) garnered the highest engagement possibly because of its duration and it being a promotional post for the Misi Jelajah Digital Competition 2022, where participants can get a chance to win exciting prizes and increase their co-curricular score. In line with this, **TIME** could consider organising similar programmes and initiatives to increase its reach and engagement.

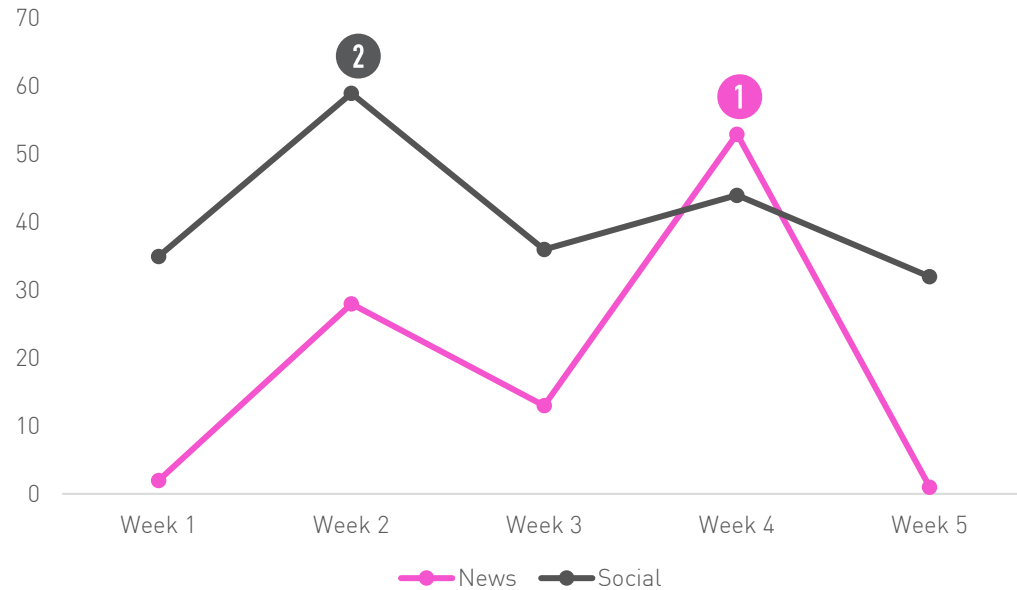
TIME's top-performing content on [Facebook](#) was a post [promoting TIME's pop-up at MyTown Shopping Centre](#). The post added that there would be activities and attractive prizes to be won. However, most of the engagement garnered for this post came from the [comments section](#), where users were complaining about **TIME's** slow and intermittent internet connection.

Competitors Benchmarking – Owned Social Media Performance

		Twitter		Instagram	
		Followers	Engagement	Followers	Engagement
TIME	October	-	-	1,317	2.254%
	Week 1	-	-	1,338	2.161%
	Week 2	-	-	1,367	1.341%
	Week 3	-	-	1,401	0.452%
	Week 4	-	-	1,444	0.804%
	Week 5	-	-	1,453	0.000%
Celcom	October	84,527	0.063%	85,291	0.000%
	Week 1	84,537	0.022%	85,410	0.000%
	Week 2	84,547	0.017%	85,506	0.000%
	Week 3	84,577	0.029%	85,618	0.000%
	Week 4	84,562	0.105%	85,804	0.028%
	Week 5	84,573	0.028%	85,836	0.000%
Maxis	October	160,357	0.002%	75,417	0.058%
	Week 1	160,242	0.005%	75,580	0.035%
	Week 2	160,395	0.003%	75,756	0.022%
	Week 3	160,903	0.003%	75,807	0.041%
	Week 4	160,827	0.003%	75,851	0.047%
	Week 5	160,878	0.003%	75,874	0.009%
Telekom Malaysia	October	8,180	0.007%	4,720	0.186%
	Week 1	8,197	0.009%	4,731	0.157%
	Week 2	8,223	0.005%	4,731	0.000%
	Week 3	8,249	0.023%	4,739	0.000%
	Week 4	8,277	0.071%	4,750	0.404%
	Week 5	8,280	0.000%	4,749	0.000%

TIME Trend Analysis

Weekly Trend – Process/Product



- 1 In Week 4, there was a peak in the volume of news coverage mainly due to reports that **TIME** would be partnering with DigitalBridge to expand its AIMS Data Centre Business across Asia. The articles also added that both parties envisage a rapid and tactical expansion of data centre facilities with a focus on providing best-in-class services to multinationals and content providers, among others.
- 2 The volume of social mentions peaked in Week 2 due to a forum thread discussion on **TIME**'s Fibre Broadband. Most of the posts were inquiries about **TIME**'s IP addresses. Notably, a user, who experienced getting a WAN IP address range of "10.x.x.x" on her 100Mbps **TIME** Broadband plan, asked whether **TIME** is starting to assign private WAN IP addresses instead of public IP addresses. In response, another user opined that the WAN IP address issue might only affect users subscribed to **TIME**'s 100Mbps plan as his 500Mbps plan does not have such issues. Apart from IP address-related issues, another user also said that he was keen to upgrade to the **TIME**'s Loyalty Programme, and he included some questions about the programme and its accompanying promotion.

DigitalBridge acquires majority stakes in Malaysia's AIMS DC

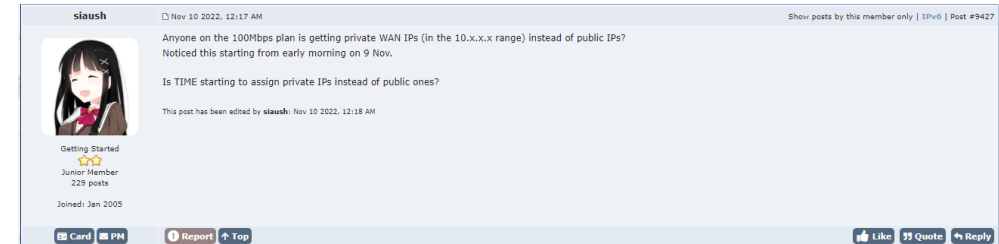
Time dotCom sells stake in data center unit, two companies planning new APAC Edge platform

November 22, 2022 By: Dan Swinhoe Be the first to comment

Market:
United
Kingdom

Date of
Publication:
22 November
2022

Publication:
DatacenterDynamics



Reach: N.A.

Likes: N.A.

Shares: N.A.

Comments: N.A.

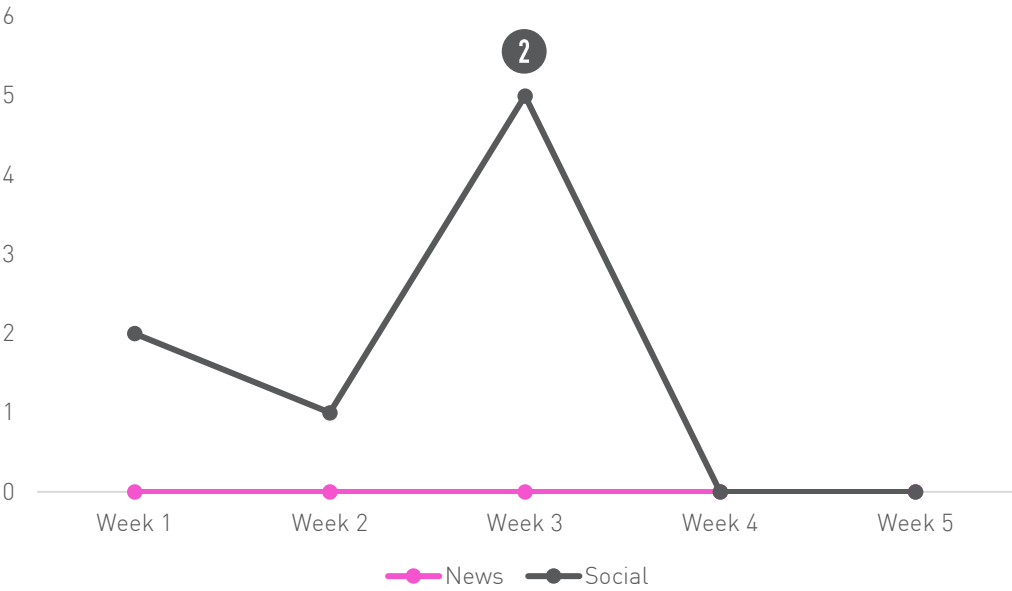
A line graph with 'Week' on the x-axis (Week 1 to Week 5) and an unlabeled numerical scale on the y-axis (0 to 5). Two data series are plotted: 'News' (pink line) and 'Social' (dark grey line). The 'News' series is a flat line at y=0. The 'Social' series starts at y=2 in Week 1, drops to y=0 in Week 2, rises to y=2 in Week 3, peaks at y=4 in Week 4 (marked with a circled '2'), and drops to y=0 in Week 5.

Week	News	Social
Week 1	0	2
Week 2	0	0
Week 3	0	2
Week 4	0	4
Week 5	0	0

2 The volume of social mentions peaked in Week 4 due to a forum thread discussion on **TIME's** Fibre Broadband. The peak was mainly contributed by a user who asked about "meshing" the Huawei HG8145X6 and WA8021V5 routers, which were both given by **TIME** upon installation. He added that he seldom uses the WA8021V5 as it slows down the internet speed. In response, another user listed ways to pair the Huawei HG8145X6 and WA8021V5 together, while another user suggested getting a different router instead because he suspects that the HG8145X6 and WA8021V5 are unable to handle much internet traffic.



Weekly Trend – Customer Service



- 1 There were no relevant news reports on Customer Service this month.
- 2 The volume of social mentions peaked in Week 3 due to a forum thread discussion on TIME's Fibre Broadband. The peak was due to an inquiry on whether it was possible to contact TIME's customer service to request a public WAN IP address. In response, another user said that he was able to get his public IP address after calling TIME customer care, which promised to resolve the issue within the day.

slasuh

Nov 14 2022, 11:30 PM

Show posts by this member only | IPv6 | Post #9462

QUOTE(chonghe @ Nov 14 2022, 07:18 PM)

I am getting 161.142.x.x these few days
I have done virtual server/port forwarding via router website and when I check the port via yougetsignal it says closed (It was opened before)
How can I port forward now?
edit: 100Mbps

Getting Started

Junior Member

229 posts

Joined: Jan 2005

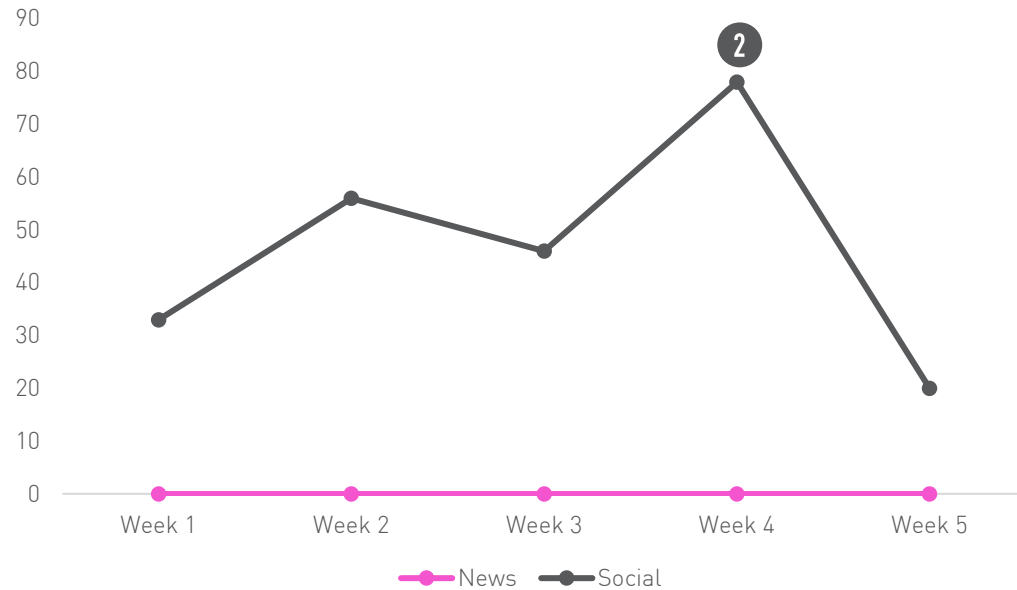
Not possible to port forward with the conventional ways now, after being CGNAT-ed 😞

Anyone tried to contact the customer care to see if it is possible to request for public WAN IPs?

Card PM Report Top Like Quote Reply

Reach: N.A	Likes: N.A
Shares: N.A	Comments: N.A

Weekly Trend – Technical



1 There were no relevant news reports on Technical this month.

2 The volume of social mentions peaked in Week 4 due to a forum thread discussion on **TIME's Fibre Broadband**. Most of the posts on the thread were complaints about **TIME's** prolonged internet outages in Cyberjaya, Kelana Jaya and Damansara Damai. On Twitter, some users also reflected the same problem, with one user saying that the duration taken for the outages to be rectified was "unacceptable". Additionally, there were inquiries on the set-up for routers. Notably, there was a user who shared that in Taiwan, a 2.5Gbps router can reach 1.2Gbps with a 1Gbps plan. However, he claims that this does not work with **TIME's** routers.

<div> <div>  <div> <div>queriesonly</div> <div>@Floathatboat1a</div> </div> </div> <div> <div>@TIMEinternet</div> <div>Internet has been down since 2 am last night at Symphony Hills Cyberjaya and it's still not rectified? It's a long weekend. This is unacceptable.</div> <div>#timeinternet</div> </div> <div> <div>1:17 PM · Nov 27, 2022</div> <div> <div>1 Retweet</div> <div>1 Like</div> </div> </div> </div>	
Reach: 606	Likes: 1
Shares: 1	Comments: N.A

Top News by Volume

Top 10 **TIME** News

1. Malaysia's TIME sells data centre stake to DigitalBridge for \$440 mln

Market: United States	Publication: Reuters	Date of Publication: 03 November 2022	Sentiment: Neutral
<p>TIME sold a major stake in its data centre business to DigitalBridge for 2 billion ringgit (USD437.64 million). Under this transaction, TIME divests 49% of the ordinary shares, 100% of the irredeemable convertible preference shares in AIMS Data Centre Holding, and another 21% of the ordinary shares from the AIMS Data Centre in Thailand. Meanwhile, proceeds from the stake sales will be partly used by TIME to pay a special dividend of up to 1 billion ringgit to its shareholders, said TIME's commander in chief Afzal Abdul Rahim in a joint statement.</p>			

2. U Mobile Strengthens Its Home Fibre Broadband Through Partnership With TIME

Market: United States	Publication: Head Topics	Date of Publication: 14 November 2022	Sentiment: Positive
<p>U Mobile has recently signed a new partnership with fibre broadband service provider TIME. Through this partnership, U Mobile will be able to increase its Malaysian household reach by more than seven folds, especially to customers residing in apartments and condominiums through TIME's infrastructure. This will allow more Malaysians to enjoy U Mobile's high-speed ultra unlimited home fibre broadband plans.</p>			

3. TIME dotCom rises over 6.8% after announcing special dividend of up to RM1b

Market: Malaysia	Publication: The Edge Markets	Date of Publication: 22 November 2022	Sentiment: Positive
<p>Following a brief trading pause, the share price of TIME spiked as much as 6.88%, taking the top spot of Bursa Malaysia's gainers' list on November 22, 2022. The increase in TIME's share price was due to their announcement of utilising RM1 billion to pay a special dividend to its shareholders from the 49% stake disposal of its data centre business AIMS Group and its divestment with DigitalBridge Group Inc.</p>			

4. Cautious trading expected on 'clouded' sentiment as market reopens to 'power vacuum' post GE15 — RHB Research

Market: Malaysia	Publication: The Edge Markets	Date of Publication: 20 November 2022	Sentiment: Neutral
<p>Investors are expected to refocus on fundamentals, with a preference for non-politically aligned, large-cap value stocks in the medium term but trading on the local equities market is expected to remain cautious in the coming week. On this note, trading on the local equities market is expected to remain cautious; thus, RHB offered a list of "buy" recommendations for local stocks including TIME dotCom.</p>			

5. AVM Cloud brings international best practices for hybrid cloud environments

Market: Malaysia	Publication: MalaysiaKini	Date of Publication: 10 November 2022	Sentiment: Neutral
<p>AVM Cloud, a subsidiary of TIME, is gaining strong momentum in transitioning local organisations to conducive hybrid cloud environments. Drawing on its technical expertise and alliances with global partners, AVM Cloud strives to provide comprehensive cloud services, IT solutions and applications that are cost-effective and accessible. Together with TIME, AVM Cloud is set to accelerate cloud adoption within TIME's existing customer base and expand AVM's market reach due to TIME's regional footprint.</p>			

S/N	Headline	Market	Sentiment
6	EdgePoint Infrastructure, TIME dotCom ink connectivity agreement	United States	Positive
7	TIME dotCom's recent brand revitalisation should drive stronger customer affinity, says RHB Research	Malaysia	Positive
8	Nanyang Siang Pau - 电信商盈利料跌14至24%Telecom operator earnings expected to fall 14-24%	Malaysia	Neutral
9	Choosing the right provider and solutions for true digital transformation	Malaysia	Positive
10	TIME dotCom's net profit rises to RM118.74 mil in Q3 on higher overall revenue	Malaysia	Positive

Top 10 Celcom News

1. Insights on the Data Center Market in Malaysia to 2027 - Investment in Renewable Energy, from Solar and Wind Energy to Power Data Centers is Increasing

Market: United States

Publication: PR Newswire

Date of Publication: 03 November 2022

Sentiment: Neutral

Research and Markets, a source of market data and statistics, published the Malaysia Data Centre Market report on Investment Analysis & Growth Opportunities in 2022-2027. The report provided analysis and insights on Malaysia's data centre market, particularly on their investment in renewable energy, from solar and wind energy to power data centres. Among the key highlights in this report was that **Celcom** Axiata Bhd, DiGi Telecommunications, and Maxis Bhd are some telecom operators working to deploy commercial 5G services. Other key topics covered in this report are the existing and upcoming third-party data centres, co-location markets, market dynamics, and investment opportunities in Malaysia.

S/N	Headline	Market	Sentiment
2	Axiata and Telenor Announce the Successful Completion of the Celcom and Digi Merger	United States	Positive
3	Axiata shareholders approve proposed Celcom-Digi merger	Malaysia	Neutral
4	Celcom Xpax Prepaid Customers Will Be Charged RM10 For 5G Next Year	United States	Neutral
5	Maripay, Solusi Digital Permudah Transaksi Keuangan Pekerja Migran di Malaysia	Indonesia	Neutral
6	Opensignal: Malaysia's 5G download speed is almost 17 times faster than 4G	United States	Positive
7	Tune Talk 5G Internal Trials Are Still Going On	United States	Neutral
8	Celcom Axiata's net profit rose 65.3pc to RM856mil in Q3	Malaysia	Positive
9	Digi.Com, Axiata, TM, YTL Power, Maxis, AAX, Capital A, Bursa Malaysia, Serba Dinamik, Hextar Technologies, Pecca, Alam Maritim, PetChem, Pharmaniaga, Eco World Development and Caely	Malaysia	Neutral
10	Certain Samsung Models Can't Connect To 5G Through U Mobile and unifi	Malaysia	Neutral

Top 10 Maxis News

1. Insights on the Data Center Market in Malaysia to 2027 - Investment in Renewable Energy, from Solar and Wind Energy to Power Data Centers is Increasing

Market: United States

Publication: PR Newswire

Date of Publication: 03 November 2022

Sentiment: Neutral

Research and Markets, a source of market data and statistics, published the Malaysia Data Centre Market report on Investment Analysis & Growth Opportunities in 2022-2027. The report provided analysis and insights on Malaysia's data centre market, particularly on their investment in renewable energy, from solar and wind energy to power data centres. Among the key highlights in this report was that **Maxis** Bhd, Celcom Axiata Bhd, and DiGi Telecommunications are some telecom operators working to deploy commercial 5G services. Other key topics covered in this report are the existing and upcoming third-party data centres, co-location markets, market dynamics, and investment opportunities in Malaysia.

S/N	Headline	Market	Sentiment
2	Bridge Alliance wins world's best awards for its Multi-domestic Regional IoT Connectivity Solution	Germany	Positive
3	Tune Talk 5G Internal Trials Are Still Going On	United States	Neutral
4	Maxis To Offer One Million Free Live Match Passes For FIFA World Cup 2022	United States	Neutral
5	The Global Cloud TV Market size is expected to reach \$4.9 billion by 2028, rising at a market growth of 20.3% CAGR during the forecast period	United States	Neutral
6	Maxis Customers Will Only Receive 5G Access After January 2023	United States	Neutral
7	KLSE falls 1% as profit-taking halts Anwar-boosted rally	Malaysia	Negative
8	Bursa Malaysia eases as profit taking emerges	Malaysia	Positive
9	What will Maxis tell minority shareholders about 5G deal with DNB?	Malaysia	Neutral
10	Bursa closes lower at midday, bogged down by profit-taking & downbeat Wall Street	Malaysia	Negative

Top 10 Telekom Malaysia News

1. Frost & Sullivan Best Practices Awards Honors Disruptive Organizations in the Region

Market: United States

Publication: Yahoo! Finance

Date of Publication: 30 November 2022

Sentiment: Positive

Frost & Sullivan recognised leading companies that have accomplished innovative or disruptive breakthroughs while continually demonstrating tremendous achievements in their respective industries through the 11th Asia-Pacific Best Practices Virtual Awards Ceremony. The awardees that emerged were outstanding leaders driving positive trends in the Asia-Pacific economy. Among the 36 awardees was **TM One**, the business-to-business arm of **Telekom Malaysia**, offering the latest digital technologies and solutions across cloud, connectivity, cybersecurity, and smart services. **TM One** received the 2022 Malaysia Cybersecurity Services Company of the Year Award.

S/N	Headline	Market	Sentiment
2	<u>Southeast Asia Data Center Market Report 2022-2027 Featuring New Entrants - OneAsia Network, Pure, Nautilus Data Technologies, SC Zeus, EdgeConneX, Edge Centres, ESR Cayman, GDS Services, and Yondr</u>	United States	Neutral
3	<u>Ultra-Broadband 5.5G Bangkok Initiative Is Released by NBTC, Industry Organizations, Operators and Huawei</u>	United States	Neutral
4	<u>Contact and Call Centre Outsourcing Market Will Revenue to Cross in 2022 to 2028 (New Report) Research by Business Opportunities, Top Companies report covers, consumption by Regional data</u>	United States	Neutral
5	<u>TIME dotCom, Gamuda, AAX, Supermax, PavREIT, Sime Darby Plantation, TM, Hibiscus Petroleum, Guan Chong, SunCon, Power Root and Boustead Plantations</u>	Malaysia	Positive
6	<u>TM Blog Unlocks The Power of Human-Centred Digital Transformation And What It Means for Malaysians</u>	United States	Neutral
7	<u>TNB, TM, Boustead Plantations, United Plantations, Velesto, Datasonic, MI Technovation, Acme and Niche Capital Emas</u>	Malaysia	Neutral
8	<u>Digi.Com, Axiata, TM, YTL Power, Maxis, AAX, Capital A, Bursa Malaysia, Serba Dinamik, Hextar Technologies, Pecca, Alam Maritim, PetChem, Pharmaniaga, Eco World Development and Caely</u>	Malaysia	Neutral
9	<u>What will Maxis tell minority shareholders about 5G deal with DNB?</u>	Malaysia	Neutral
10	<u>Five Malaysian telcos agree to use state 5G network</u>	India	Neutral

Glossary

Definitions

TIME & AIMS Data Centre

Mentions of **TIME** in the report include mentions of the brand, its products and services, and key stakeholders or spokesperson such as Chief Executive Officer Afzal Abdul Rahim and Executive Director Patrick Corso across Online News (Global), Social Media (Global) and Offline (Malaysia-only) sources.

As a subsidiary of **TIME**, mentions of **AIMS Data Centre** in the report include mentions of the brand, its data centres in the region and key stakeholders or spokespersons, such as Chief Executive Officer, Chiew Kok Hin.

Process/Product

Relates to the platforms used by TIME's customers, promotions and products offered by TIME as well as billing or payment processes, channels or methods.

Acquisition/Installation

Relates to issues raised by TIME's customers during sign-ups (e.g., problems relating to dealers) and after sign-ups (e.g., installation, technician and installer issues).

Customer Service

Relates to issues raised on TIME's customer service (e.g., complaints/compliments/enquiries).

Technical

Relates to comments, complaints or compliments by existing TIME customers on any technical matters relating to the services or products provided by TIME (e.g., router, connection, outage, speed).

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Thank You

