

MIDWEST IT PROVIDER



Price List

NEW CUSTOMER INTRODUCTORY PACKAGE

\$385/Month value of \$420 = **\$35** saving (FIRST 3 MONTHS)

- 5 HOURS REMOTE SUPPORT – REGULAR WORKING HOURS (\$45 X 5 = \$225)
- 2 HOURS REMOTE SUPPORT – AFTER HOURS (\$80 X 2 = \$160)

BASIC PACKAGE

\$465/Month value of \$505 = **\$40** saving

- 5 HOURS REMOTE SUPPORT – REGULAR WORKING HOURS (\$45 X 5 = \$225)
- 3 HOURS REMOTE SUPPORT – AFTER HOURS (\$80 X 3 = \$240)

Note: Regular hourly rates apply for overages.

STANDARD PACKAGE

\$1190 value of \$1255 = **\$65** saving

- 5 HOURS REMOTE SUPPORT – REGULAR WORKING HOURS (\$45 X 5 = \$225)
- 3 HOURS REMOTE SUPPORT – AFTER HOURS (\$80 X 3 = \$240)
- 5 HOURS ON-SITE SUPPORT – REGULAR WORKING HOURS – WITHIN METRO TC AREA (15 MILES RADIUS) (\$145 X 5 = \$725)
- ALL HOURS ARE ROLLOVER TO NEXT MONTH (UNTIL THE END OF THE YEAR)

Note: Regular hourly rates apply for overages.

PLUS PACKAGE

\$2280 value of \$2400 = **\$120** saving

- 8 HOURS REMOTE SUPPORT – REGULAR WORKING HOURS (\$45 X 8 = \$360)
- 8 HOURS REMOTE SUPPORT – AFTER HOURS (\$80 X 8 = \$640)
- 5 HOURS ON-SITE SUPPORT – REGULAR WORKING HOURS – WITHIN METRO TC AREA (30 MILES RADIUS) (\$145 X 5 = \$725)
- 3 HOURS OF ON-SITE SUPPORT – AFTER WORKING HOURS – WITHIN THE METRO TC AREA (30 MILES RADIUS) (\$185 X 3 = \$555)
- NO TRAVEL FEE UP TO 30 MILES RADIUS
- ANNUAL IT HEALTH CHECK: ONCE A YEAR SYSTEM AUDIT OR HEALTH CHECK
- ALL HOURS ARE ROLLOVER TO NEXT MONTH (UNTIL THE END OF THE YEAR)

Note: Guarantee the same discounted hourly rate for overages!

Premium Package

\$3005 value of \$3420 = **\$415** saving

- 10 HOURS REMOTE SUPPORT – REGULAR WORKING HOURS (\$45 X 10 = \$450)
- 10 HOURS REMOTE SUPPORT – AFTER HOURS (\$80 X 10 = \$800)
- 10 HOURS ON-SITE SUPPORT – REGULAR WORKING HOURS – WITHIN METRO TC AREA (30 MILES RADIUS) (\$145 X 10 = \$1200)
- 3 HOURS OF ON-SITE SUPPORT – AFTER WORKING HOURS – WITHIN THE METRO TC AREA (30 MILES RADIUS) (\$185 X 3 = \$555)
- PRIORITY SUPPORT: GUARANTEE FASTER RESPONSE TIMES FOR PREMIUM CLIENT
- NO TRAVEL FEE UP TO 30 MILES RADIUS
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CONTACT US FOR MORE INFORMATION

info@midwestitprovider.com | www.midwestitprovider.com

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BOOK YOUR FREE CONSULTATION

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SERVICE INCLUDES

- Installing and configuring hardware and software: Setting up computers, printers, networks, and other IT equipment.
- Troubleshooting and resolving technical issues: Diagnosing and fixing hardware and software problems.
- Network: Network setup, troubleshooting, maintenance, and support.
- Providing technical support: Assisting users with IT-related issues, both in-person and remotely.
- Performing routine maintenance: Conducting preventive maintenance to ensure systems run smoothly.
- Monitoring system performance: Keeping an eye on IT systems to ensure optimal performance and availability.
- Documenting work: Keeping detailed records of incidents, resolutions, and maintenance activities.
- Training users: Educating users on new systems and applications.

OUTSIDE OF TWIN CITY AREA, ADDITIONAL DRIVING RATE

Distance (Miles)	Fee (\$)	Notes
0-15 miles	Included	Within the Twin Cities
16-30 miles	\$50	Flat rate
31+ miles	\$50+	Add \$1 per mile

Within 15 Miles Radius

Hennepin County

Minneapolis
St. Louis Park
Golden Valley
Edina
Richfield
Bloomington
Robbinsdale
Crystal
Brooklyn Center
Brooklyn Park (partial)
Plymouth (partial)
Dakota County
West St. Paul
South St. Paul
Mendota Heights
Eagan (partial)

Ramsey County

St. Paul
Roseville
Falcon Heights
Lauderdale
Maplewood
Little Canada
Arden Hills (partial)
Shoreview (partial)

Washington County

Woodbury (partial)
Newport

Anoka County

Fridley
Columbia Heights
Blaine (partial)

Within 16-30 Miles Radius

Hennepin County

Minnetonka
Eden Prairie
Maple Grove
Wayzata
Hopkins
Excelsior
Orono

Ramsey County

Mounds View
North Oaks
Vadnais Heights

Dakota County

Apple Valley
Burnsville
Lakeville
Farmington
Rosemount

Washington County

Stillwater
Forest Lake
Hugo
Cottage Grove
Lake Elmo

Anoka County

Coon Rapids
Andover
Ramsey

Carver County

Chaska
Chanhassen
Victoria
Waconia

Scott County

Savage
Shakopee
Prior Lake

REGULAR HOURLY RATE

\$50	REMOTE SUPPORT	REGULAR WORKING HOURS
\$85	REMOTE SUPPORT	AFTER HOURS
\$150	ON-SITE SUPPORT- WITHIN THE METRO TC AREA (15 MILES RADIUS)	REGULAR WORKING HOURS
\$190	ON-SITE SUPPORT - WITHIN THE METRO TC AREA (15 MILES RADIUS)	AFTER HOURS

NOTE: ANY OTHER ADDITIONAL SERVICES SUCH AS APP DEVELOPMENT, WEB DEVELOPMENT, DOMAIN SETUP, AND INITIAL EMAIL SERVICE SETUP ARE SEPARATE RATES.

WEB DEVELOPMENT (ALL PRICES NOT INCLUDING SALE TAX)

- DOMAIN MANAGEMENT CONFIGURATION \$250, ADDITIONAL FEE IF DOMAIN NEED TO BE PURCHASE.
- LANDING PAGE (BASIC ONE-PAGE STATIC WEBSITE) \$300
- ADDITIONAL STATIC PAGE WITH NO API CALL \$ 250
- WEBSITE WITH API CALL, DATABASE, OR LOGIN - CONTACT FOR QUOTES

COMPANY EMAIL SETUP (ALL PRICES NOT INCLUDING SALE TAX)

- DOMAIN MANAGEMENT CONFIGURATION \$250, ADDITIONAL FEE IF DOMAIN NEED TO BE PURCHASE.
- CONFIGURATION WITH EMAIL SERVICE (MS 365, GOOGLE WORKSPACE, ZOHIO EMAIL) \$250

E-COMMERCE SETUP WITH SHOPIFY (ALL PRICES NOT INCLUDING SALE TAX)

- SETUP, CONFIGURE AND DESIGN SHOPIFY BASE ON YOUR NEED \$600

APP DEVELOPMENT (NO SALES TAX)

- CONTACT FOR QUOTES

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