


Joao Oliveira

 joao00alex@gmail.com

 07517645599

 joalex.dev

 github.com/j-000

About

As a **student of BSc in Computer Science**. I am interested in both technology and finance. I am an ambitious person and my long term goals involve building a successful career in technology. I am looking for opportunities to help me consolidate all my learning.

Experience

Freelancer Python Developer @ joalex.dev

Jan 2020 - Present

Help small and medium businesses improve their websites and add extra functionality to improve business processes.

Junior Python Developer @ Stark

April 2021 - May 2021

Draw up specifications prior to development. Design and develop software to a high standard according to Stark programming guidelines and procedures for reliability and maintainability.

Use version control to track, manage and review changes to code using branches to isolate feature development. Accurately document developments according to procedures for internal documentation and documentation for customers.

Unit test development work prior to release to the Testing Department. Participate in regular training/ learning activities to maintain and develop skills and knowledge.

Product consultant @ Crownpeak

Apr 2019 - April 2021

Onboard and train new clients to our Digital Quality Management (DQM) platform. Proactively automate tasks with Python.

Escalate issues using JIRA as part of the Agile development. Provide training on WCAG (2.0) compliance and SEO improvement techniques to clients.

Setup standard and custom demos of the software for the sales team.

Support Specialist @ Actionstep

May 2017 – Apr 2019

Responsible for the monitoring of the support queue, resolution of issues with clients and escalation of bugs using JIRA.

Responsible for responding to queries relating to software and providing training to customers. Responsible for demos of the software as well as custom configurations using PHP and Javascript.

Sales Assistant @ TravelUp

May 2016 – May 2017

Responsible for handling enquiries from customers and converting calls into bookings. Management of a long list of long term customers.

Account Manager @ FlatClub

Sep 2014 – May 2016

Responsible for the onboarding of new clients and provision of ongoing tech support. Automatic generation of reports using Python for management

Skills

Software

Salesforce, JIRA, Xero, MS Office, Outlook

Programming Languages

Python (Django / Flask / DRF)

JavaScript (VueJs)

SQL (Postgresql, MySQL, MongoDB)

Java

HTML

CSS

Languages

Portuguese Native

Spanish Fluent

English Fluent

French Intermediate

Certifications

2021 - Present

Student of ACCA Qualification

Education

2018 - 2022

Birkbeck, University of London

BSc Computer Science

Interests

Reading, finance, travelling, cooking and building new apps that help solve real problems.