


Joao Oliveira

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About

I am in my **3rd year** of **BSc in Computer Science**. I am interested in both technology and finance. I am an ambitious person and my long term goals involve building a successful career in software development. I am looking for opportunities to help me consolidate all my learning.

Experience

Freelancer Frontend Developer

joalex.dev

Jan 2020 - Aug 2021

Source new leads through social media campaigns on Fb, Instagram and Twitter, direct contact and on site presentations.

Liaise with businesses to gather initial requirements, design robust client facing interfaces and ensure the product meets requirements. Use customised versions of open source technology such as Bulma/Bootstrap to design applications.

Implementation of COTS (such as Wordpress), addition of new plugins and customisation of behaviour using PHP. Some projects, albeit small, required on premises self hosted applications through AWS.

Web optimization, SEO, WCAG 2.0 compliance and cross browser compatibility. Use version control to save progress and document features and processes to ensure an easily maintainable product for the client.

Frontend Developer

Stark.co.uk

Jan 2021 - April 2021 (3 months contract through university)

I joined Stark for 3 months on a contractual basis through my university to help them with the StarkID product. I had to use markup languages such as HTML to create user-friendly web pages to power the client facing side of the StarkID product. I also had to add Javascript functionality to pages through libraries such as JQuery and other third party libraries for charts (Chart.js) and datetime display (Moment.js).

Maintain and improve web pages and optimize applications for maximum speed. Design cross browser compatible features.

Collaborate with back-end developers and web designers to improve the usability of the product. Write functional requirement documents and guides as well as create quality mockups and prototypes.

Use version control (Git) and JIRA to manage work and save progress.

Product Consultant @ Crownpeak

Apr 2019 - April 2021

Onboard and train new clients to our Digital Quality Management (DQM) platform. Proactively automate tasks with Python.

Escalate issues using JIRA as part of the Agile development. Provide training on WCAG (2.0) compliance and SEO improvement techniques to clients.

Setup standard and custom demos of the software for the sales team.

Software Support Specialist

Actionstep

May 2017 – Apr 2019

Responsible for the monitoring of the support queue, resolution of issues with clients and escalation of bugs using JIRA.

Responsible for responding to queries relating to software and providing training to customers.

Responsible for demos of the software as well as custom configurations using PHP and Javascript.

Sales Assistant

TravelUp

May 2016 – May 2017

Responsible for handling enquiries from customers and converting calls into bookings. Management of a long list of long term customers.

Account Manager

FlatClub

Sep 2014 – May 2016

Responsible for the onboarding of new clients and provision of ongoing tech support. Automatic generation of reports using Python for management

Skills

Software

JIRA, Salesforce, Git, Visual Studio, PyCharm

Programming Languages (Frameworks)

Python (Django / Flask / DRF)

Typescript (Angular/VueJs)

JavaScript

SQL (Postgresql, MySQL, MongoDB)

Java 1.8

C# (ASP.NET / Razor Pages)

HTML5

CSS (Sass, Less)

Languages

Portuguese Fluent

Spanish Fluent

English Fluent

French Intermediate

Education

2018 - 2022

Birkbeck, University of London

BSc Computer Science