VolunteerHub System Design Report

Full-Stack Web Application for Connecting Volunteers and Nonprofits

Author: Cameron, Catalina, Chandler, Jeremiah (PM), Nadina

Date: October 19, 2025

This document provides a comprehensive overview of the VolunteerHub system design, including UML class, sequence, and use case diagrams that illustrate the architecture, data models, and user interactions.

Table of Contents

1. Class Diagram (with Database Schema)	3
2. Sequence Diagram: Volunteer Applies to Opportunity	3
3. Sequence Diagram: Organization Publishes Opportunity	4
4. Sequence Diagram: Admin Verifies Organization	4
5. Use Case Diagram	5
6. Workflow: Volunteer Login & Authentication	6
7. Workflow: Organization Confirms Hours & Issues Volunteer Certificates	7

1. Class Diagram (with Database Schema)

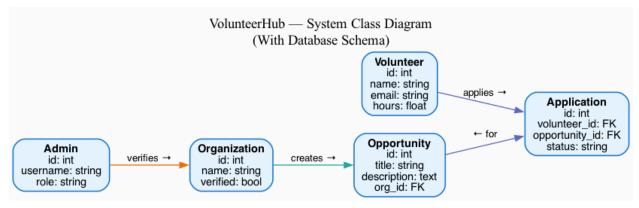


Figure: Expanded UML class diagram showing entities, database tables, and their relationships.

2. Sequence Diagram: Volunteer Applies to Opportunity

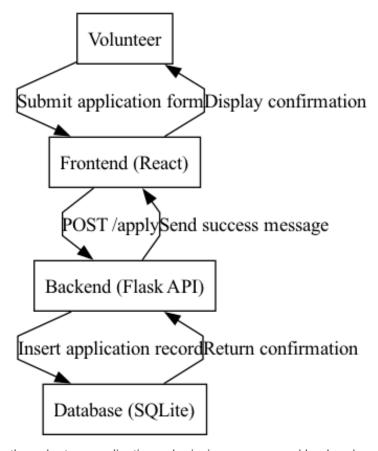


Figure: Illustrates the volunteer application submission process and backend communication flow.

3. Sequence Diagram: Organization Publishes Opportunity

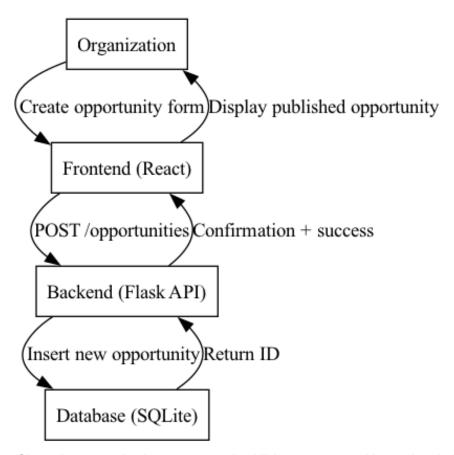


Figure: Shows how organizations create and publish new opportunities to the platform.

4. Sequence Diagram: Admin Verifies Organization

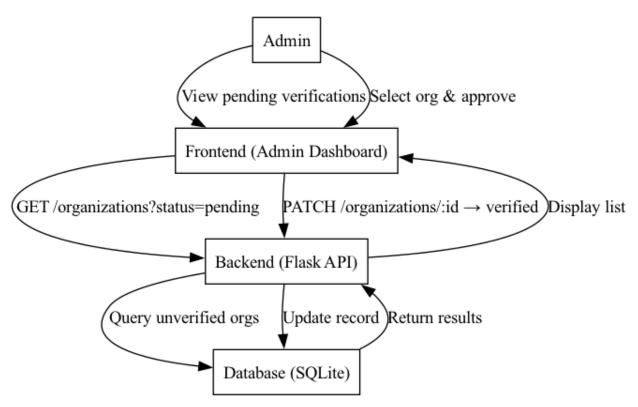


Figure: Depicts how administrators verify and approve registered organizations.

5. Use Case Diagram

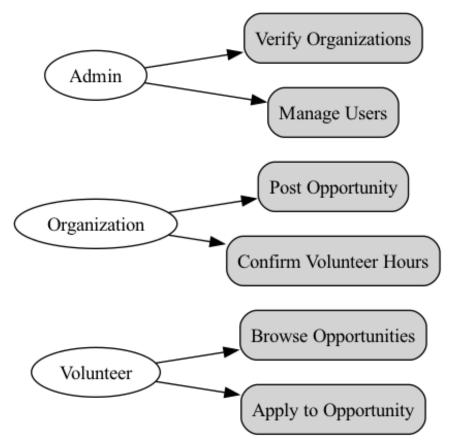


Figure: Summarizes all user roles and the key use cases they interact with on the platform.

6. Workflow: Volunteer Login & Authentication

- 1 Volunteer submits credentials via the `/auth/login` endpoint.
- 2 Backend validates the user, performs password hash comparison, and issues access plus refresh tokens.
- 3 Tokens are returned to the SPA, stored in volatile storage, and appended to subsequent API requests.
- 4 Refresh workflow issues new access tokens before expiry to maintain a secure session.



Figure: Details credential submission, validation, token issuance, and session renewal for volunteers.

7. Workflow: Organization Confirms Hours & Issues Volunteer Certificates

- 1 Volunteer submits documented hours for a completed opportunity through the portal.
- 2 Organization representative reviews the submission, adjusts hours if needed, and confirms completion.
- 3 System optionally notifies administrators for policy-based oversight before final approval.
- 4 Upon approval, a digital completion certificate is generated and delivered to the volunteer.

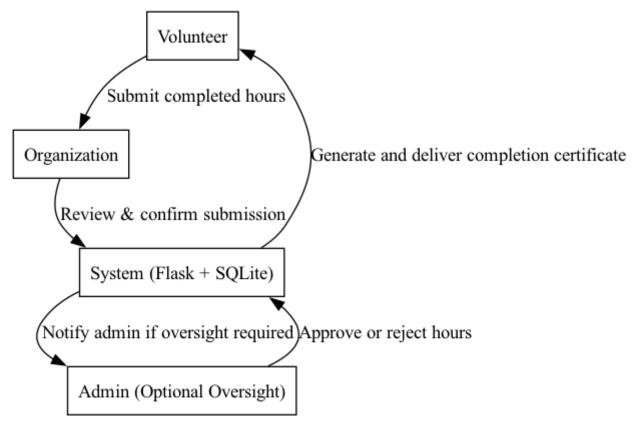


Figure: Outlines the organization review of submitted hours, administrative confirmation, and certificate delivery.