JONATHAN MANOA

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Rexburg, Idaho

Experience

Asset Delivery and Retrieval, Rental Concept; Santa Maria, CA — May 2013 - Aug 2014, July 2017 - April 2018
- Delivered and retrieved furniture, independently and with a team ranging from 1-6 members, on time that covered an 80 mile radius.
- Wrote rental contracts for customers.
- Effectively lowered past due account percentage from 27% to under 12% through personal contacts and remaining friendly and polite.

Lighting Technician, DJAndX — September 2016 - July 2017
- Lighting setup and design of 30+ fixtures
- Running light show and live video mixing during various events
- Manage team of 2-5 during setups and takedowns for events

Assistant Team Lead, BYU-I — November 2015 - July 2017
- Maintained, fixed, and improved 200+ courses through BYU-I online education program.
- Provided technical assistance to online and on-campus faculty over online education.
- Assisted in additional hands-on training of employees across Brainhoney and Brightspace learning systems to ensure higher quality and more efficient fixes.

Senior Center Specialist, FedEx Office; Santa Maria, CA — 2006 - 2010
- Created, designed, and produced customer orders with precision to meet and exceed customer expectations. Companies I designed projects for include DenMat, IMPO International, Costco, and 7-11's along the central coast of CA.
- Provided hands-on training on all in-house and outsourced machines and services to new employees.
- Day/Night and Weekend supervisor over a team of 3-5 employees.
- Increased job production as well as Done Right and On Time through prioritization of orders down to their individual parts.

Education

- BYU-Idaho, Rexburg, ID — 2014 - Present, Computer Science
- Allan Hancock College, Santa Maria, CA — 2005 - 2009(not continuous), Graphic Design and Applied Graphics in Communication Dual Majors

Skills

C/C++	Java	Python
PHP	HTML	SQL
Javascript	Android Studio	Xcode
VS Code		
Arduino		

References

References will be provided upon request.