

JORGERY PARTOSA II

Software Developer Intern

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Phase 4, Deca Indagan, Davao City

Summary

I am an aspiring software developer seeking an entry-level position where I can apply my technical skills, problem-solving abilities, and dedication to serving others. I am passionate about gaining hands-on experience and collaborating with professionals in a dynamic, innovative environment.

Work Experience

Technical Support

VXI Global Holdings BV, Davao City

June 2024 – June 2025

- Provided first-level technical support to small- and medium-sized businesses by troubleshooting hardware, software, and connectivity issues.
- Escalated complex cases to higher-tier support, ensuring accurate and detailed documentation of customer interactions using Customer Relationship Management (CRM) tools.
- Strengthened communication skills through daily interaction with wide range of customers.

Skills

Programming

Java, Python, SQL, C++

Web Development

HTML, CSS, JavaScript

Mobile Development

Dart, Flutter, Firebase

Database Management

MySQL, SQLite

Version Control

Git, GitHub

Education

Bachelor of Science in Computer Science

University of Mindanao, Davao City

August 2021 - Present

Seminars Attended

Office Etiquette and Work Ethics

June 2025

Innovative Culture in the Office

June 2025

Mental Hygiene and Leadership

June 2025

Gender Sensitivity and Sexual Harassment Awareness

June 2025

Certifications

IT SPECIALIST — Databases

Certiport, May 2025