Jon Phev

₽ PROFILE

Technology professional with 10+ years in customer support, consulting, analysis and pre-sales in highly technical environments and fast-growing start-ups. Currently studying to become a full-stack Software Engineer.

PROFESSIONAL EXPERIENCE

2021 - 2023 **Solutions Engineer**

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2020 - 2021 **Technical Consultant, Customer Success**

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2016 - 2020 **Senior Customer Support Engineer, Customer Experience**

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Slack

Telstra

2014 – 2016	 Project Manager Lorem ipsum dolor sit amet, consectetur adipiscing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit.
2013 – 2014	 Business Analyst Lorem ipsum dolor sit amet, consectetur adipiscing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit.

ℰ EDUCATION

2023 – present	Diploma of Information Technology, Coder Academy
2009 – 2012	Bachelor of Business Information Systems (BBIS), Information Technology, Monash University

☆ CERTIFICATES

Slack Certified Admin $\mathscr O$ • **Cybersecurity Program** (UC Santa Barbara)