CREATED WITH FLUXICON DISCO DEMO VERSION Download Disco from www.fluxicon.com/disco Order created 1,205 Shipment via logistics partner 432 Canceled 312 Product received 690 287 39 Reparishop X - Checking Create refund Supplements requested Invoice requested 191 Refund checked Repairshop X - OK Missing documents requested 18 198 1,035 Invoice modified 173 285 20 Request signed L1 Repairshop X - Rejected 559 217 161 Request signed L2 Order sent back 18 562 281 Request rejected L2 18 526 Request rejected L3 Request signed L3 Checked 205 74 27 Amount modified Product checked Pick-up prepared 110 272 72 Special Refund issued 85 20 20 Product ready for scrapping 21 Warehouse 18 152 Product scrapped 18 17 Order completed 151 249

Request rejected L1 224

84

Shipment via forwarding company

133