John Tran Jtran73@my.centennialcollege.ca

Summary I'm a hardworking individual seeking to grow with an impeccable company. **Insurance Broker**, Managed client's home and auto policies on their behalf. Searched for **HUB** International the most affordable rates for the clients. Provided brand new July 2016 - Present insurance policies. Insured property, auto, trailers, and watercrafts. **Assistant Store** In charge of the warehouse, inventory, shipping and receiving and Manager, Lumber completing a daily cash report. *Liquidators* Conducts great customer services, conducts sales and administrative July 2015 - July duties, operaties the forklift and is the keyholder. 2016 Work History Field Supervisor, Supervised teams on the field, ensured workers followed safety protocols, reported quarterly WSIB premiums, conducted payroll and **IB Agency Services** Ltd. administrative duties and dealt with clients as needed. June 2012- August 2014 **Customer Service** Provided great customer service, handled customer's concerns, Representative, conducted administrative duties and trained other employees. *K&D Cash Advances* September 2004-August 2008 Very hardworking and able to work in a fast paced environement. Pays close attention to details and requirements. Key Goes above and beyond to provide excellent customer service. **Qualifications** Great organization, communication and time management skills. Holds a positive and energetic attitude. **Skills** Proficient with Mac and PC platforms, Microsoft Word, Excel and PowerPoint.

Education

The University of Windsor

Bachelor of Political Science (B.A.)

2008-2012