

John Reardon

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Education

- University of Minnesota Twin Cities - B.A. in Geography 2014
- Treehouse Tech Degree - Front End Web Development 2017

Skills and Technical Experience

- Highly proficient in HTML, CSS, and JavaScript
- Well versed in Sass/Scss, Gulp.js and jQuery
- Experience developing applications with Node.js and static sites with WordPress

Professional Online Profiles

- johnr-webdev.com
- github.com/j-v-r
- teamtreeshouse.com/johnreardon
- www.linkedin.com/in/john-reardon-0779538a

Example Projects

- Post Diskus - johnr-webdev.com/postDiskus/
- Cafe Template #1 - johnr-webdev.com/Cafe-Template-1/
- OpenLibrary Ajax Project - <http://johnr-webdev.com/treehouseProject10/>

Employment History

Metropolitan State University

July 2015-Present

- Facilitated various services for the Library and Learning Center
- Managed the 2nd floor help desk
- Answered phone calls assisting callers and routing callers to correct university departments as needed
- Assisted students with basic research skills, email navigation, internet browsing, library catalogue lookups, interlibrary loan request, Microsoft Office, and other university related issues or questions
- Assisted in training and management of 15+ student works from a variety of demographic backgrounds
- Co-Managed Library and Learning Center social media accounts with a focus on Facebook, Twitter, and Wordpress
- Developed original content for university library Facebook, Twitter, and Wordpress account
- Provided troubleshooting for computer lab PCs, fax machine, id card machine, cash register, and printers; forwarded tickets to IT department when I could not resolve a given issue
- Maintained building behavioral standards and protocols; responded to inappropriate patrons would request assistance from security as needed to handle patrons in violation of behavioral standards
- Provided assistance with and co-managed various library related projects
- Assisted with library community outreach programs and events including tutoring, video game/movies nights, tabling at community fairs, and more
- Facilitated paid services for the university community and local community members including id card services, faxing, color printing, as well as the sale of USB drives and headphones

CHS Inc.

February 2015-June 2015

- Processed sales orders using JD Edwards 9.0
- Organized, filed, and cataloged legal documents and business contracts
- Verified customer account information using Microsoft CRM
- Cross referenced business contracts for over 1,400 accounts using Microsoft CRM