

Jonathan L. Bradshaw



Berkeley, CA



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jlbradshaw

Technical Skills

Languages: Python, Javascript, HTML, CSS, Bash, Regex, SQL

Technologies: REST APIs; AWS Lambda, S3, Cloudwatch; Kubernetes; microservices; React; Node

Experience

Software Engineer, Forward Deployed, Primer AI, San Francisco, CA

July 2021 - present

NLP intelligence suite for public and private sectors

- Designed and supported customer-facing data pipelines that use public and custom model endpoints
- Deployed models on ML infrastructure and supported custom API endpoints
- Onboarded customers to use Primer's API to train models and improve their performance
- Owned an automated newsletter service using Kubernetes for execution, Sendgrid for templating, and internal APIs for content
- Created customer-facing product API documentation

Professional Services Engineer, Figure Eight/Appen, San Francisco, CA

April 2019 - June 2021

SaaS data annotation platform for customers deploying AI/ML solutions

- Scoped, built, and tested data annotation pipelines using internal and third-party APIs
- Improved delivery team throughput by identifying and resolving process bottlenecks via automation
- Contributed to internal SDK containing frequently-used functions and internal API endpoints to increase operational efficiency across Support and Professional Services teams
- Mentored and onboarded junior members of Professional Services team
- Delivered technical trainings, webinars and created best practices documentation

Web Engineer, Realization, Sunnyvale, CA

Jan 2018 - Oct 2018

Real-time project management platform for enterprise clients

- Developed UI/product features in React/Redux application
- Decreased app loading time by 25% by refactoring UI components
- Supported sales team by prototyping client-facing features leading to new contracts

Project Manager, LUZ, San Francisco, CA

June 2014 - Mar 2017

Providing ISO-compliant translations for health science organizations

- Managed client's transition to DITA/XML CMS leading to a 40% account revenue increase
- Optimized production efficiencies leading to an 18% revenue increase across accounts
- Led cross-functional teams of translators, editors, desktop publishers, and localization engineers

Project Manager, Crimson Life Sciences, San Francisco, CA

July 2010 - June 2012

Providing ISO-compliant translations for health science organizations

- Identified efficiencies in project workflows for enterprise clients resulting in 10% additional revenue
- Improved workflow throughput by 10x by automating processes using batch scripts

Education

University of San Francisco, Bilingual Teaching Master's Program

2013

University of California, Berkeley, Bachelor of Arts, Linguistics

2008