

Jonathan L. Bradshaw



Berkeley, CA



(510) 604-6933



j0nathanb.dev@gmail.com



j0nathanB



jlbradshaw

Technical Skills

Languages: JavaScript, Python, Bash, HTML, CSS, Regex, SQL

Libraries: React/Redux, Node/Express, Pandas

Other: AWS Lambda, S3, Cloudwatch; JSON; WebSockets; REST APIs; Git/Github

Experience

Professional Services Engineer, Figure Eight/Appen, San Francisco, CA

April 2019 - present

SaaS data annotation platform for customers deploying AI/ML solutions

- Scoped, built, and tested modularized data annotation pipeline for enterprise customer in collaboration with internal and external stakeholders
- Leveraged internal and third-party APIs (e.g. Google Sheets, JIRA, Mode) to manage data streams to provide actionable business intelligence
- Improved delivery team throughput by 10x through identifying and resolving process bottlenecks via automation
- Collaborated with senior PSE to create an SDK containing frequently-used functions and internal API endpoints
- Mentored and onboarded junior members of Professional Services team
- Delivered technical trainings, webinars and created best practices documentation

Web Engineer, Realization, Sunnyvale, CA

Jan 2018 - Oct 2018

Real-time project management platform for enterprise clients

- Developed UI/product features in React/Redux web application
- Translated user stories into defined specifications
- Reduced testing time by 50% by creating unit and integration tests
- Decreased app loading time by 25% through refactoring UI components
- Supported sales team by prototyping client-facing features leading to new contracts

Project Manager, LUZ, San Francisco, CA

June 2014 - Mar 2017

Providing ISO-compliant translations for health science

- Managed client's transition to DITA/XML CMS leading to a 40% account revenue increase
- Identified production efficiencies leading to an 18% revenue increase across accounts
- Led cross-functional teams of translators, editors, desktop publishers, and localization engineers

Project Manager, Crimson Life Sciences, San Francisco, CA

July 2010 - June 2012

Providing ISO-compliant translations for health science

- Added \$200k to revenue by identifying efficiencies and optimizing localization project strategies for enterprise clients
- Scripted batch files leading to throughput improvements of up to 10x

Education

University of San Francisco, Bilingual Teaching Master's Program

2013

University of California, Berkeley, Bachelor of Arts, Linguistics

2008