

# Jomar Oliver Reyes

IT Support Specialist



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**NATIONALITY** Filipino

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**DATE OF BIRTH** 24.09.1987

## Profile

I'm an experienced IT person who is passionate about technical support, maintenance, administration, and management that has a strong background in these aspects. A self-motivated and self-taught learner with a few experiences in web designing and development.

## Employment History

April 2018 – June 2020  
PHILIPPINES AND HONGKONG

**IT Systems Engineer**  
Velocity Solutions, Inc.

Responsible for assisting/resolving the clients' requests & issues on Windows/Mac/Linux desktops, laptops, and servers thru remote and virtual environments. Setup, implement, manage and monitor IT Systems & Infrastructure.

Dec 2015 – Dec 2017  
RIYADH, SAUDI ARABIA

**IT Support Specialist**  
Wallan Trading Co. / Wallan Maintenance Co.

Responsible for providing L1/L2 technical support via telephone, email, tickets, and remote desktop. Deploying, maintaining, troubleshooting, and resolving a wide range of software, hardware, and network issues.

June 2013 – July 2015  
JEDDAH, SAUDI ARABIA

**IT Support Specialist**  
GAMA Services LTD. and KAMCJ Hospital

Responsible for deploying, configuring, managing, maintaining, and monitoring the IT systems and network infrastructure of a contractual company and for the hospital as their client and providing a daily technical support and assistance routine.

April 2012 – Oct 2012  
MAKATI, PHILIPPINES

**IT System & Network Administrator**  
Torch Film Productions Studios, Inc.

Responsible for day-to-day operations and administration of IT Infrastructure. Securing the systems, business applications, and maintaining network stability.

Nov 2007 — April 2012  
MAKATI, PHILIPPINES

IT Support Engineer  
Imaginary Friends Studio, Inc.

Responsible for providing technical support to the users. Setup, configure new machines and maintain IT Systems, Network Infrastructure, and provide hands-on training for the users.

Education

May 2017 — 2022  
QUEZON CITY, PHILIPPINES

AMA University and Colleges  
Bachelor of Science in Information Technology  
Major in Software Engineering and Web Application Development

April 2005 — May 2007  
PARANAQUE, PHILIPPINES

Asian Institute of Computer Studies  
Associate degree in Computer Technology  
Major in Computer Programming, Systems and Network Management

March 2001 — May 2005  
PARANAQUE, PHILIPPINES

Pasay City South High School  
High School Student

Skills

Cloud Computing & Virtualization	● ● ● ● ●	Microsoft Office & Adobe Apps	● ● ● ● ●
Software & Hardware Installation	● ● ● ● ●	System & Network Administration	● ● ● ● ●
Troubleshooting & Maintenance	● ● ● ● ●	Web Design & Development	● ● ● ● ●

Languages

Tagalog	● ● ● ● ●	Arabic	● ● ● ● ●
English	● ● ● ● ●	German	● ● ● ● ●

Hobbies

Reading and studying about technology, watching movies on Netflix, listening to music, playing computer/mobile games, and basketball with friends.

16.05.2022

