Jomar Oliver Reyes
IT Support Specialist

ADDRESS
Langfeldstr. 35, Erlangen 91058, Germany

EMAIL
jomaroliverreyes@gmail.com

NATIONALITY
Filipino

PHONE
+49 1747827269

DATE OF BIRTH
24.09.1987

Profile

I'm an experienced IT person who is passionate about technical support, maintenance, administration, and management that has a strong background in these aspects. A self-motivated and self-taught learner with a few experiences in web designing and development.

Employment History

April 2018 — June 2020
PHILIPPINES AND HONGKONG

IT Systems Engineer
Velocity Solutions, Inc.

Responsible for assisting/resolving the clients' requests & issues on Windows/Mac/Linux desktops, laptops, and servers thru remote and virtual environments. Setup, implement, manage and monitor IT Systems & Infrastructure.

Dec 2015 — Dec 2017
RIYADH, SAUDI ARABIA

IT Support Specialist
Wallan Trading Co. / Wallan Maintenance Co.

Responsible for providing L1/L2 technical support via telephone, email, tickets, and remote desktop. Deploying, maintaining, troubleshooting, and resolving a wide range of software, hardware, and network issues.

June 2013 — July 2015
JEDDAH, SAUDI ARABIA

IT Support Specialist
GAMA Services LTD. and KAMCJ Hospital

Responsible for deploying, configuring, managing, maintaining, and monitoring the IT systems and network infrastructure of a contractual company and for the hospital as their client and providing a daily technical support and assistance routine.

April 2012 — Oct 2012
MAKATI, PHILIPPINES

IT System & Network Administrator
Torch Film Productions Studios, Inc.

Responsible for day-to-day operations and administration of IT Infrastructure. Securing the systems, business applications, and maintaining network stability.

| Nov 2007 — April 2012 | **IT Support Engineer** |
| MAKATI, PHILIPPINES | Imaginary Friends Studio, Inc. |

Responsible for providing technical support to the users. Setup, configure new machines and maintain IT Systems, Network Infrastructure, and provide hands-on training for the users.

Education

| May 2017 — Present | **AMA University and Colleges** |
| QUEZON CITY, PHILIPPINES | Bachelor of Science in Information Technology |

Major in Software Engineering and Web Application Development

| April 2005 — May 2007 | **Asian Institute of Computer Studies** |
| PARANAQUE, PHILIPPINES | Associate degree in Computer Technology |

Major in Computer Programming, Systems and Network Management

| March 2001 — May 2005 | **Pasay City South High School** |
| PARANAQUE, PHILIPPINES | High School Student |

Skills

Cloud Computing & Virtualization	● ● ● ● ●	Microsoft Office & Apps	● ● ● ● ●
Software & Hardware Installation	● ● ● ● ●	System & Network Administration	● ● ● ● ○
Troubleshooting & Maintenance	● ● ● ● ●	HTML, CSS, PHP, MySQL	● ● ● ○ ○

Languages

| Tagalog | ● ● ● ● ● | Arabic | ● ● ● ○ ○ |
| English | ● ● ● ● ● | German | ● ● ● ○ ○ |

Hobbies

Reading and studying about technology, watching movies on Netflix, listening to music, playing computer/mobile games, and basketball with friends.

16.05.2022