JOMAR OLIVER REYES

I'm an experienced IT person who is passionate about technical support, maintenance, administration, and management that has a strong background in these aspects. A self-motivated and self-taught learner with a few experiences in web designing and development.

CONTACT

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- 🌐 linkedin.com/in/jdreyes24

SKILLS

Software & Hardware Installation
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Troubleshooting & Maintenance
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Cloud Computing & Virtualization
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Microsoft Office & Adobe Apps
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System & Network Administration
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Web Design & Development
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LANGUAGES

ENGLISH ■■■■■
ARABIC ■■■□□
GERMAN ■■□□□

HOBBIES

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EDUCATION

BS in Information Technology — 2017-2022
AMA University and Colleges

Major in Software Engineering and Web Application Development

Associate Degree in Computer Technology — 2005-2007
Asian Institute of Computer Studies

Major in Computer Programming, Systems and Network Management

EXPERIENCE

IT - Systems Engineer — 2018-2020
Velocity Solutions, Inc. (MSP) - Philippines & Hong Kong

Responsible for assisting/resolving the clients' requests & issues on Windows/Mac/Linux desktops, laptops, and servers thru remote and virtual environments. Setup, implement, manage and monitor IT Systems & Infrastructure.

IT - Support Specialist — 2013-2017
Wallan Trading Co. & GAMA/KAMCJ – Saudi Arabia

Responsible for providing L1/L2 technical support via telephone, email, tickets, and remote desktop. Deploying, configuring, managing, maintaining, and monitoring the IT systems and network infrastructure of a contractual company and for the hospital as their client and providing a daily technical support and assistance routine.

IT - System & Network Administrator — 2012-2013
Torch Film Productions Studios, Inc. - Philippines

Responsible for day-to-day operations and administration of IT Infrastructure. Securing the systems, business applications, and maintaining network stability.

IT - Support Engineer — 2007-2012
Imaginary Friends Studio, Inc. - Philippines

Responsible for providing technical support to the users. Setup, configure new machines and maintain IT Systems, Network Infrastructure, and provide hands-on training for the users.