JOMAR OLIVER REYES

CONTACT

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SKILLS

Technology (OS, Cloud, Web Dev.)
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Communication (VA, Social Media)
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Systems and Networks
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Softwares and Hardwares
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E-Commerce and Marketing
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Programming (PHP, MySQL, Etc.)
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LANGUAGES

ENGLISH ■ ■ ■ ■ ■

ARABIC ■ ■ ■ ■ ■

GERMAN ■ ■ ■ ■ ■

HOBBIES

Success-driven and results-focused with more than 11 years of experience in the IT industry. Efficient performance with a strong background in any kind of technical support and maintenance within systems, web applications, data center, network, hardware, software, security, users and clients' virtual assistants. Workstations, servers, web clients, databases, systems, and network administration. Encompassing in problem-solving, process improvement, software testing, vendor relationships, load balancing, and scalability. Functionality & implementing technology-based solutions for business problems, along with standards and procedures. Communicate with technical and professional people verbal and written, effective teamwork, time management, organized and willing to learn new things for my career growth.

EDUCATION

BS in Information Technology — 2017-present
AMA University and Colleges

Major in Software and Web App Development, Database & Security

Computer Technology — 2005-2007
Asian Institute of Computer Studies

Major in Computer Hardware, Network, Systems, & Device Interfacing

EXPERIENCE

IT - Systems Engineer — 2018-2020
Velocity Solutions, Inc. (MSP) - Philippines & Hong Kong

Assisting/Resolving the clients' requests & issues on Windows/Mac/Linux desktop, laptop and servers thru remote and virtual environment. Setup, implement, manage and monitor IT Systems & Infrastructure.

IT - Support Specialist — 2013-2017
Wallan Trading Co. & GAMA/KAMCJ – Saudi Arabia

Provide technical support via telephone, email, tickets and remotely T-shoot & resolve a wide range of software, hardware & network issues.

IT - System & Network Administrator — 2012-2013
Torch Film Productions Studios, Inc. - Philippines

Responsible for day to day operations and administration of IT Infra. Secure the systems, applications and maintain network stability.

IT - Support Engineer — 2007-2012
Imaginary Friends Studio, Inc. - Philippines

Deploying, configuring, managing and maintaining of IT Systems, Network Infrastructure and provide hands-on training for the users.