

# Jose Robles, PE

Software Engineer | Oracle Database Engineer

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Experienced software engineer, specializing in the Oracle Database and related technologies.

## Skills & Abilities

- Software engineer with vast experience designing and developing applications using the Oracle stack.
- Over 10 years of experience as a database administrator, support engineer and system consultant in Oracle Database and Oracle Financials.
- In-depth knowledge of the Oracle database, ASM storage infrastructure, Exadata support and administration.
- Unix system administration and maintenance (Linux, Solaris, HP-UX, AIX). Bourne, Korn, C and Bash shell scripting.
- Virtualization implementation with Xen, OpenStack and Oracle VirtualBox.
- Design and implementation of highly available Oracle database systems in enterprise environments using RAC, Dataguard, GoldenGate replication and redundant hardware.
- Programming languages: C/C++, Java, ANSI SQL, PL/SQL, JavaScript
- Over 10 years of experience implementing and supporting Oracle EBS Financials, releases 11i and R12.
- Oracle Database Certified Professional (OCP DBA Track) for all versions up to release 11gR2.
- NCEES Certified Professional Engineer (PE), Electrical and Computer Engineering.
- Fully bilingual (Spanish, English), solid communication and teamwork skills.

## Experience

### **Oracle Corporation Advanced Customer Support (ACS),**

Senior Advanced Support Engineer, T3 DBA Group, 11/ 2013 - Present

Provide expert level Oracle database support for customers worldwide. Problem diagnosis and resolution, database performance monitoring and tuning using Oracle Enterprise Manager 12c and SQL\*Plus. Expert level RMAN, Dataguard, RAC and Exadata support.

### **Fusionworks, Inc ([www.fwpr.com](http://www.fwpr.com)), San Juan, Puerto Rico**

Senior Technical Consultant, 5/ 2011 - 11/ 2013

Software Development with Java and PL/SQL languages. Oracle SOA Suite Development, Oracle EBS Administration and operations support. Advised management on best strategies for deploying and maintaining their Oracle databases and related technologies.

### **Dataworks ([www.dataworks.info](http://www.dataworks.info)), San Juan, Puerto Rico**

Senior Technical Consultant, 1/ 2009 - 5/ 2011

Oracle E-Business Suite administration and maintenance, Oracle RAC database architect/operations support for banking operations. Provided technical expertise to banking customers to support their 24x7 environments.

### **Senior Technical Consultant, San Juan, Puerto Rico**

Contractor, 1/ 1998 - 1/ 2009

Oracle E-Business Suite Consultant, Oracle Database Administrator, Customer Application Development in Java, PL/SQL, C/C++ languages, Oracle Reports, Oracle Discoverer, Unix/Linux/Windows Server administration. Designed high availability databases using Oracle RAC and Oracle Dataguard to telecommunications clients in the Caribbean region.

## Education

Master's Degree in Software Engineering  
Software Engineering Polytechnic University  
of Puerto Rico (2010)

Bachelor's Degree in Computer Engineering  
Software Engineering Minor University Of  
Puerto Rico at Mayaguez (1993)