

Jonathan Sanders

Experience

Participant at Recurse Center *October 2016 - current*

Python, Flask/Django, Postgres/SQLAlchemy/SQL, Javascript, Full-Stack Web-Development

I built winthemini - a social network for people who do the NYT Daily-Mini Crossword puzzle, contributed to open source projects like proselint, pair programmed on a bunch of projects, and learned Javascript.

Access Softek - Manager of NYC and Online Banking Tech Support/ IT/ Project Manager *2014 - 2016*

SQL, Networking, Mobile Development, Project Management, Agile

I managed the NYC group of Tech Support specialists and all technical support for our Online Banking product. I had widespread responsibilities that included: training, troubleshooting (often on Credit Unions' servers), and managing projects.

- Trained and oversaw on-boarding of new tech-support staff.
- Managed the NYC tech support team and all tech support working with our Online Banking product.
- Managed projects, such as the development of our ticket ticket-tracking software (Request Tracker). I also led our internal transition from Redmine to Jira, and our transition from gotomeeting to screenconnect.
- Managed product development for fixing bugs in live apps and making them ADA compliant. I also managed/set sprints for Online Banking features and bug fixes.

Helm Society - Assistant to CEO/ Program Manager *2012 - 2014*

I worked alongside CEO Josh Klenoff in every stage of building this company. I sold, managed accounts, recruited, and coded our account management processes.

- Managed a team of three programmers who customized “microsite invitations” made with Ruby on Rails.
- Built company processes, including a system that ensured salesmen had a sufficient funnel of leads every day – by delegating simple email responses and call-scheduling to an offsite team. I also created an extensive CRM using just Google Docs (I believe it is still in use).

Education

NYU - BA in Philosophy with a Minor in Business Studies *2013*

Online (Coursera, Thinkful, Udacity): *2014 - current*

Python, Full-Stack, Discrete Math, Algorithms, Databases for Python, Programming Languages

Skills & programming languages

- Python with web development in Flask and Django.
- Building and maintaining SQL databases, Postgres, SQLAlchemy
- Javascript, Ruby, Lisp/Racket, ML, Java
- HTML, CSS