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Robert P   Original Poster   Mar 28, 2019   ⋮

How can I get two Google Voice numbers linked to one phone number?

I'm trying to get two Google Voice numbers linked with the same phone number. I already have one.

Details
Mobile Device Issues with Google Voice, Android

🔒 Locked

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✓ **Recommended Answer**

F   Flea   Sep 19, 2019   ⋮

This worked for me. The first description of what to do was really confusing, but then I scrolled down and saw more clear instructions and some tips.

My goal:
Have two google voice numbers ring to the same Verizon cellphone.

What I figured out:

To get this method to work, you need to have two google voice accounts with two separate google voice numbers selected and NO phone linked for forwarding. If you have already linked a phone number for forwarding, then go in to the googlevoice settings and delete the linked phone number. Then on a laptop or desktop computer, follow the instructions given by Bluescat:

1. Sign into Google account #1 and go to the Google Voice settings page: https://voice.google.com/settings
2. Click the "+ New linked number" button.
3. Enter the desired number to link. By default, it will tell you that it will send it a text message. **Change it to call the number instead. Click the button to call you now.**
4. Answer the call and enter the six-digit verification code it speaks to you, into the form on the settings page.
5. The number should now be linked.
6. Sign out of this Google account. Sign into the other Google account.
7. Repeat steps 1-4.

Verdict:
It works, I now have two separate google voice numbers that ring to my cell phone.

Diamond Product Expert Bluescat recommended this

Helpful?   👍 371   👎

🗩 View conversation

⊘ Recommended Answer

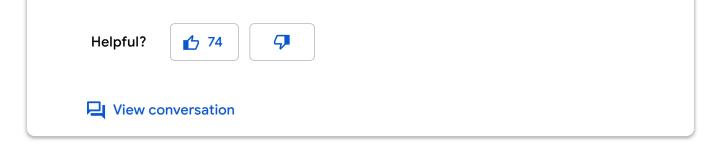Red Leatherman   ✴ Diamond Product Expert   Dec 18, 2019   ⋮
Toy impresario, wonder aficionado and avid shoe wearer

Google restricts the use of a phone number from obtaining multiple Google Voice numbers to prevent abuse of the Google Voice offering.

Original Poster Robert P marked this as an answer

Helpful?   👍 74   👎

💬 View conversation

✓ **Recommended Answer**

👤 Turing_Machine   ⭐ Platinum Product Expert   Mar 28, 2019   ⋮

There are 2 ways to have two GV #'s ring a forwarding phone.
There are pluses and minuses to each approach.

[Let's assume you have two GV # (212) 867-5309 & (311) 555-2368;
and two forwarding phones: (305) 707-9876 & (710) 627-4387.]
a) You can add a 2nd number to a GV account.
b) You can create a different GV#, with a different Google account.

a) The numbers are treated the same.
GV will not let you have one message for 5309 and a different one for
2368;
both will be treated identically.

b) You point both 5309 & 2368 accounts to a HOME or WORK designated
9876 phone.
They can have different messages. And 2368 can ring another phone,
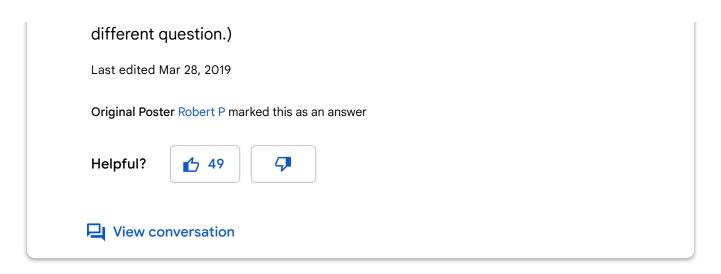 (710)
627-4387, while 5309 does not.
BUT, you can't point both 5309 & 2368 to 9876 if 9876 is declared a cell
phone.
That's because a cell phone implies SMS capability.
You can lie to both GV accounts and say 9876 is HOME or WORK, and
they will be
happy.

(Nothing above addresses creating the 5309 & 2368 GV accounts; that is
a

different question.)

Last edited Mar 28, 2019

Original Poster Robert P marked this as an answer

Helpful?   👍 49   👎

💬 **View conversation**

All Replies (59)

Turing_Machine

⭐ **Platinum Product Expe**

✅ **Recommended Answer**   Mar 28, 2019   ⋮

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Last edited Mar 28, 2019

Original Poster Robert P marked this as an answer

46 More

M   MelMelMel   Oct 23, 2019   ⋮

Thank you SO much for that clarification, BluesCat, because that is the
issue I am trying to solve for. But just to confirm...

I have one carrier number. I have 2 GV numbers.

GV1 is gmail account.

GV2 is GSUITE account.

I cannot get both GV1 and GV2 to ring to my one carrier
number. Correct?

So basically, I should have purchased a 2nd carrier number instead of
the 2nd GV number?

Bluescat   ⭐ Diamond Product Expert
Bluescat: jazz and blues music lover, and crazy cat lover.   Oct 24, 2019   ⋮

The original poster's problem was fixed.

**If you are not the original poster (who started this discussion), then
please click the link below to create your own, new discussion, so**

we can assist you individually, without bothering the original poster. Thanks!

https://support.google.com/voice/thread/new?hl=en

Further posts in this discussion will not be answered.

J **JF K**   Oct 26, 2019   ⋮

Thank you Flea and Bluescat. I followed the instructions in Flea's response and it worked. In fact when I went to enter my cell number to get the verification code for GV #2, it just came back with a message saying my number is now linked; no verification code sent or needed.

The one additional thing is to allow messages to be forwarded to my cell phone. In the new GV, when adding a new linked number, it defaults to Home which can't receive texts. So you need to
1. go the the menu and select Legacy Google Voice,
2. Click the gear icon then Settings,
3. Edit the number; set it to Mobile
4. Save the settings.
5. Check the box to receive text messages on this phone.

https://support.google.com/voice/thread/771679?hl=en

Bluescat   ⭐ **Diamond Product Expert**
Bluescat: jazz and blues music lover, and crazy cat lover.   Nov 1, 2019   ⋮

If you are not the original poster (who started this discussion), then please click the link below to create your own, new discussion, so we can assist you individually, without bothering the original poster. Thanks!

https://support.google.com/voice/thread/new?hl=en

Further posts in this discussion will not be answered.

M ML Miguel 1709   Nov 20, 2019   ⋮

Worked! It absolutely worked!

I read this over and over and couldn't figure it out. But here is clarity.

DON'T cheat the instructions. DO NOT use your mobile phone even on the desktop version. Why? You will not see the ability to edit the work/ home/mobile option.

On the legacy version. You must complete the steps outlined in his post.

before doing anything make sure the number you want your two GV's to forward to is removed on both accounts.

Log in and verify forwarding number via phone. Helpful hint use two different browsers so you can log into both accounts simultaneously. Once you've verified the first GV go into that account in legacy, click phones and there you can change the line type by clicking edit. If defaulted on one thing change to another, i.e. from work to home.

Then go into the other account, call the number and it will absolutely verify it!

What I learned is GVs settings automatically default to the same line type and they must be different just as posted in instructions. Its a must to change the line type first before attempting to verify your second number.

BOOM YOU'LL HAVE TWO GVS ON ONE MOBILE PHONE.

I also verified it worked. I used a landline and called both numbers and both rang to my mobile phone displaying each GV number on my caller ID.

Lastly you also have the ability to receive text messages through the app for each number.

Fantastic! This is just what I needed!

FYI, I am a bit hesitant to turn the main line to a mobile. I don't want it to

be disconnected. LOL!

U **User 5054609233373103485**   Dec 18, 2019   ⋮

Okay. I got what you all are saying. But my question is how do I get the 2nd number in the first place when google voice doesn't allow you to set up the 2nd number using the same mobile number you used the first time. Do you have to have two mobile devices for this to work?

Red Leatherman

⭐ **Diamond Product Expert**   ✅ **Recommended Answer**   Dec 18, 2019   ⋮
Toy impresario, wonder
aficionado and avid shoe
wearer

Google restricts the use of a phone number from obtaining multiple Google Voice numbers to prevent abuse of the Google Voice offering.

Original Poster Robert P marked this as an answer

K **Karl Haefner 5592**   Feb 21, 2020   ⋮

Here is what I did. On the Voice account that already had my phone number attached, I used Legacy Voice settings to change that phone from mobile to work. I then went into the second Voice account and added my phone number. The number was added after entering the texted code, and it was automatically set up as work. I now have two voice accounts going to the same phone number.

Bluescat   ⭐ **Diamond Product Expert**   Feb 21, 2020   ⋮
Bluescat: jazz and blues music lover, and crazy cat lover.

Karl, that's nice, but you've now disabled text messaging on Google

Voice to/from those phones. If you don't care about that, yes, that works.

K **Karl Haefner 5592**   Feb 21, 2020   ⋮

Thanks for the note. I just changed both of them back to mobile, and I am receiving texts on both.

Red Leatherman   ✦ **Diamond Product Expert**   Feb 22, 2020   ⋮
Toy impresario, wonder aficionado and avid shoe wearer

Any relation to the Karl Haefner that was the XO on the SSBN 623 back in the 80's ?

K **Karl Haefner 5592**   Feb 22, 2020   ⋮

Sorry, no. Now I'm wondering if that would have been one of the other two Karl Haefners I've heard about.

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