# JOEL DIAZ PEÑA

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#### PERSONAL INFORMATION

- CEDULA: 223-0109695-8
- DATE OF BIRTH JUNE-6-1989

## **WORK EXPERIENCE**

- CUSTOMER CARE ADVISOR FEBRUARY-2023, 2023- OCTOBER SCOTIABANK GBS
- IT TECHNICAL SUPPORT—AUGUST, 2021-JANUARY, 2022--OUTPLEX
- IT TECHNICAL SUPPORT SUPERVISOR NOVEMBER, 2017-JUNE, 2020 DIRECCION GENERAL DE EMBELLECIMIENTO
- IT TECHNICAL SUPPORT SEPTEMBER, 2014—NOVEMBER, 2017
  DIRECCION GENERAL DE EMBELLECIMIENTO

# **EDUCATION**

**INFOTEP** MARCH, 2014

Office and internet program manager

**INFOTEP** JULY, 2015

Improvement and leadership techniques

ITLA (instituto técnico las Américas) 2024

SQL server

ITLA (instituto técnico las Américas) 2025

Javascript web developement

ITLA (instituto técnico las Américas) 2025

Front end development with Angular

**Cisco Networking Academy 2025** 

Hacker ético, fortaleciendo la seguridad digital

**UNIVERSIDAD ABIERTA PARA ADULTOS (UAPA)** 

Software Engineering 11<sup>th</sup> trimester

### **SKILLS**

- C# .NET ASP .NET, WINDOWS FORM
- SQL SERVER
- HTML, CSS, BOOSTRAP
- ENGLISH FULLY BILINGUAL

## REFERENCE

- JUAN PERDOMO: (809-421-4400)
- ALEXANDRA DOMINGUEZ: (809-610-4409)
- ANA YOVANKA ORTEGA: (809-420-5262)