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|  |

# PERSONAL INFORMATION

# ID: 223-0109695-8

# date of birth june-6-1989

# work experience

# customer care advisor february-2023, 2023- october scotiabank gbs

# IT TECHNICAL SUPPORt—august, 2021-january, 2022--OUTPLEX

## IT technical support SUPERVISOR NOVEMBER**, 2017-june, 2020**

## **direccion general de embellecimiento**

## It technical support september, 2014—november, 2017

## **direccion general de embellecimiento**

# education

## **infotep MARCH, 2014**

Office and internet program manager

## **infotep july, 2015**

Improvement and leadership techniques

**ITLA (instituto técnico las Américas) 2024**

SQL server

**ITLA (instituto técnico las Américas) 2025**

Javascript web developement

**ITLA (instituto técnico las Américas) 2025**

Front end development with Angular

**Cisco Networking Academy 2025**

Ethical Hacker

**UNIVERSIDAD ABIERTA PARA ADULTOS (UAPA)**

Software Engineering 11th trimester

# Skills

# C# .net Asp .net, windows form

# SQL Server

# HTML, CSS, BOOSTRAP

# english fully bilingual

# reference

# juan perdomo: (809-421-4400)

# alexandra dominguez: (809-610-4409)

# ana yovanka ortega: (809-420-5262)