Jesse C Peterson

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Summary

A motivated, hard worker with a thirst to grow more knowledgeable in complex computing technologies. Extensive troubleshooting skills for today's technical problems with in depth understanding of complex issues to complete assigned tasks as scheduled.

Professional History

Garage Force   Monroe, Washington
Concrete Coating Installer   July 2024–Present

Responsible for all aspects of customer satisfaction, attention to detail, and active adaptation. During shifts as a concrete coating installer, the job requires careful completion of grinding concrete floors and applying concrete coatings. This job requires skills to communicate well with team members, quick adaptations to new environments, contributing to team planning and boosting team morale.

STARBUCKS   Snohomish, Washington
Barista   September 2023–June 2024

Responsible for all aspects of service, quality assurance, cleanliness, and customer satisfaction,. During shifts as a barista the top priority is creating a safe and welcoming environment for customers, all while keeping a fast and efficient work environment. This job requires baristas to hone their social skills by creating relationships with customers in order to make them feel a sense of belonging. Throughout shifts responsibilities include preparing the items that partners rely on throughout the day.

COSTCO   Kirkland, Washington
Food Service Member   August 2022—August 2023

Responsible for all aspects of service, quality, cleanliness, production and maintenance of the restaurant during the assigned shift. Adaptive to any change in pace keeping the customers satisfied and content. Overseeing varying tasks given by the warehouse manager. Excellent customer service through resolving issues while keeping the company's goals in mind. Manage upwards of four employees at any given time to maintain a clean and efficient work environment.

Responsible for all aspects of stocking, cleanliness, arrangement, and customer satisfaction of the warehouse during any assigned shift. Communicating important ideas with the section manager to ensure customer satisfaction. Working at a high pace making sure to finish before members enter the building. Once open, helping members find any product they can't find as well as keeping the aisles neatly stocked.

PAPA MURPHY'S   Monroe, Washington
Shift Lead   August 2021—August 2022

Responsible for all aspects of service, quality, cleanliness, labor, production and maintenance of the restaurant during the assigned shift. Extensive knowledge of POS systems in order to maintain consistency of customer orders. Effectively balance tills and document sales at the end of each day. Calculate profits by overall daily sales minus labor and consumables for local store standings within franchise. Excellent customer service through resolving issues while keeping the company's goals in mind. Manage upwards of four employees at any given time to maintain a clean and efficient work environment.

Education

Lake Washington Technical Academy · Kirkland, Washington
September 2021 – Winter 2023
GPA: 3.8
Associates Degree in Computer Science

Southern New Hampshire University · Manchester, New Hampshire
August 2023 – Present
Expected Graduation Date – December 2024
GPA: 3.955
Currently in the Computer Science Program

Goals: Obtain a bachelor's degree in computer Science and enter the field as a Full-Stack developer with an interest in all aspects related to computer engineering

Honors:
  Dean's list (March 2022 & June 2022)
  Presidents list (August 2022 & March 2023 & December 2023 & April 2024 & August 2024 & October 2024)
  Honor Role (October 2023 & December 2023 & February 2024 & June 2024 & August 2024 & October 2024)

Programming Languages
- Java   – 5 Years
- C++   – 2 years
- Node   – 2 Years
- Python   – < 1 Year

Operating Systems
- Linux   – 4 Years
- Windows – 7 Years
- Mac OS   – 2 Years

Other Areas of Knowledge
- Android Studio Development
- Agile Methodology
- Database Systems (mySQL, MongoDB, lightSQL, DynamoDB)
- Client-Server
- AWS Lambda
- AWS API Gateway

- AWS S3
- Docker
- Docker Compose
- Git Version Control

Skills

- Fast Learner
- Efficient Leader
- Ambitious learner
- Hard Worker
- High Achiever
- Enthusiastic
- Optimistic