

PROFESSIONAL EXPERIENCE

Software Development Student with technical skill set. Broadly and deeply knowledgeable in a wide variety of computer languages as well as the principles and techniques of website construction and maintenance. I consider myself as someone who thrives in environments that constantly embrace new technologies. Known for being able to multitask and juggle multiple projects simultaneously, meeting all deadlines. Fluent in English & Spanish.

Core Competencies:

- Customer Service
- Object Oriented Programming
- Collaboratory Working
- Computer Literacy

TECH SKILLS

Programming: HTML5 | CSS3 | JavaScript | C++

Frameworks & Libraries: Bootstrap | JQuery | React

Software: Microsoft Word | Excel | PowerPoint | Expression | Adobe Photoshop | Adobe Dreamweaver

Web Tools: GIT | WordPress

Mondrian Hotel, New York, NY 10016-

September 2017- March 2018

In Room Dining Server

- Answered incoming calls on a multi-line phone and record guest orders/requests
- Prepared, and delivered food orders and amenities up to guest rooms promptly
- Confirmed orders to ensure all items are present and that the tray setup is flawless
- Picked up and cleaned trays, prepared silverware, maintained a clean work area, and fully stocked supplies

Kingside Restaurant, New York, NY 10019—

May 2016 - September 2017

In Room Dining Server

- Delivered orders to guest and meeting rooms
- Responded to all guests questions about menu items and beverages
- Processed cash and credit card guest payments
- Double-checked guest food and beverage orders before serving
- Informed VIP guests of special menu items and options

Kingside Restaurant, New York, NY 10019 —

May 2016 - September 2017

Food Runner and Busser

- Cleaned and re-stocked working area
- Worked in a fast-paced environment
- Presented a neat and professional appearance
- Provided professional, friendly service
- Displayed enthusiasm and knowledge about the restaurant's menu and products
- Supported other areas of the restaurant as requested, including answering telephones and completing financial transactions for other staff

Wendy's, Flushing, NY 11354—

April 2013 – August 2015

Crew Member

- Cooked food orders and maintain every station clean
- Cleaned dining area, windows, and front counter
- Performed closing duties including deep cleaning kitchen surfaces, storage, and equipment
- Communicated clearly and positively with coworkers and management

- Resolved guest complaints promptly and professionally

EDUCATION

Queensborough Community College, Bayside, NY 11364 —

Fall 2018

Applied Software Development

● Web Technology: Building and Maintaining Web Sites	● Introduction to C++ Programming Design and Implementation
● Web Client Programming: JavaScript	● Creating Smartphone Applications

Flushing High School, 3501 Union St, Flushing, NY 11354—

Graduated June 2013