
JESSE KIPYEGON

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PROFESSIONAL SUMMARY

Qualified Applied Computer Science with robust background in ICT support and troubleshooting. Adept at managing hardware and software issues, ensuring seamless operations, and enhancing system performance. Demonstrated ability to implement effective solutions and provide top-notch technical support.

SKILLS

Hardware installation

Software configuration

Disaster recovery planning

User training

System administration

IT documentation

Wireless networking

Network troubleshooting

EXPERIENCE

ICT Technician, 06/2022 - 09/2022

Ministry Of Information, Communications And Telecommunication – Nairobi, Nairobi Province, Kenya

- Conducted regular maintenance on computer systems, ensuring optimal operation and minimizing downtime.
- Enhanced network performance by troubleshooting and resolving technical issues in a timely manner.
- Assisted in the migration of data from legacy systems to new platforms, ensuring seamless integration and minimal disruption to users.
- Promoted a culture of continuous improvement by proactively identifying opportunities for process optimization within the IT environment.
- Implemented system upgrades for improved functionality and increased security measures.

EDUCATION

Bachelor of Arts: Applied Computer Science, Expected in 11/2026

Daystar University - Nairobi, Nairobi Province, Kenya

Associate of Science: Information And Communication Technology, 11/2022

Daystar University - Nairobi, Nairobi Province, Kenya

High School Diploma: 12/2019

Kabianga High School - Kericho, Kericho District, Kenya