

Jackie Loven

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EDUCATION

CORNELL UNIVERSITY

BS Materials Science and Engineering, 2014 – 2017

WORCESTER POLYTECHNIC INSTITUTE

Early college program
2013 – 2014

PROGRAMMING

Proficient:

Java, Angular 8+, JavaScript, HTML / SCSS

Worked with:

React, React Native, AngularJS, Python, MATLAB, SQL, Bash, OpenCV

PATENTS

US10860181B1 Amazon 2020

Displaying actionable GUI objects on a page with a particular actionable GUI object in a modal window

PROJECTS

AMAZON WEBDEVCON 2019

30-min technical talk 'Intro to JavaScript Unit Testing'

CORNELL GLASS LAB

Check out my glass hardness and OpenCV research:
jackieloven.com/tech/glass

JACKIE LOVEN ART

Sole proprietorship since 2020

INTERNSHIPS

SONOS Data Analytics, 2016

TRAVELERS Software, 2015

EXPERIENCE

LUUM (ACQUIRED BY HEALTHEQUITY) Sept 2020 – Present

Manager, Technical Product Management • Oct 2022 – Present

- First technical product manager at HealthEquity, reporting to VP Software. Hired and led first team of technical product managers
- Translated business requirements from PMs into technical specifications for 3P card processor API integration project

Manager, Technical Product Management • May 2022 – Oct 2022

Senior Technical Product Manager • Oct 2021 – May 2022

Technical Product Manager • Sept 2020 – Oct 2021

- Owned 'Mobility' and 'Parking' Luum product verticals: ideation, prioritization, technical product specifications, project management, delivery, internal communication, and external demos to large enterprise customers
- Raised Luum app store star ratings: +126% (iOS), +45% (Android)
- Led team of 2. Coordinated dependencies with Luum engineering, sales, marketing, customer success, 3P API integration partners, and customers. Led regular feedback syncs with internal teams

WRENCH July 2019 – July 2020

Product Manager • Jan 2020 – July 2020

- Owned product design for new functionality on Wrench's enterprise site. Interfaced with design/ business/ engineering teams to lead ideation, design, development, and deployment
- Led quarterly planning across design, engineering, and UX teams
- Established UX testing strategy and led several multi-user tests

Frontend Engineer • July 2019 – July 2020

- Developed Angular features (improved booking flow, map visualization, catalog search, and click tracking integration) and automated app store deployments with build script
- Interviewed engineers, designed new frontend hiring homework, and hired + mentored for technical internship program

AMAZON Sept 2017 – June 2019

Frontend Engineer, The Drop • Aug 2018 – June 2019

Software Engineer, Virtual Dash Buttons • Sept 2017 – Aug 2018

- Sole frontend engineer on primarily backend team: created new e-commerce site 'The Drop' for mobile/ desktop in 10 countries
- Developed low latency JavaScript features including: interactions with legacy systems/ partner teams, accessibility features
- Taught frontend development and testing best practices to team
- Created frontend features for mobile/ desktop/ Amazon devices