

Jackie Loven

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EDUCATION

CORNELL UNIVERSITY

BS Materials Science and Engineering, 2014 – 2017

WORCESTER POLYTECH. INSTITUTE Early college program, 2013 – 2014

PROGRAMMING

Proficient:

Java

Previous experience:

SQL, Angular 8+, JavaScript, React, React Native, Python, AngularJS, MATLAB, Bash, OpenCV, HTML / SCSS

PATENTS

US10860181B1 Amazon

Displaying actionable GUI objects on a page with a particular actionable GUI object in a modal window

PROJECTS

JACKIE LOVEN ART

2020 – present

Art business with \$35k projected revenue for 2024

AMAZON WEBDEVCON

Technical talk 'Intro to JavaScript Unit Testing'

CORNELL GLASS LAB

Glass hardness + OpenCV
jackieloven.com/tech/glass

INTERNSHIPS

SONOS Data Analytics '16

TRAVELERS Software '15

EXPERIENCE

HEALTHEQUITY (VIA LUUM ACQUISITION) Sept 2020 – Oct 2023

Manager, Technical Product Management • Oct 2022 – Oct 2023

- First TPM at HealthEquity, reported to VP Software. Hired, led new team of 3 to introduce technical context to org-wide product mgmt. Designed technical specifications for card processor API integration
- Identified fragmented cross-org planning and wrote consolidated runbook for successful transfer of card data processing to new API for 2.8MM members and 10k enterprise clients

Manager, Technical Product Mgmt (Luum) • May 2022 – Oct 2022

Senior Technical Product Manager (Luum) • Oct 2021 – May 2022

Technical Product Manager (Luum) • Sept 2020 – Oct 2021

- Owned 'Commute' product vertical: ideation, roadmap prioritization, technical product specifications, project management, delivery, internal communication, external demos to large enterprise clients
- Owned 3P API integration with Lyft. Managed delivery and beta test. Worked with Lyft to add Lyft API functionality. Established new process to write/ review business requirements, technical specs
- Managed priorities, delivery for Luum mobile development team pursuant to Luum OKRs/ user tests. Raised mobile MAU 6% in 2022, raised Luum app store star ratings +126% (iOS), +45% (Android)
- Hired for team of 2, coordinated inter-team dependencies. Created and presented product roadmap to 300-attendee conference

WRENCH July 2019 – July 2020

Product Manager • Jan 2020 – July 2020

- Owned design, delivery for new Wrench enterprise site functionality
- Led quarterly planning across design, engineering, and UX teams
- Established UX testing strategy and led several multi-user tests

Frontend Engineer • July 2019 – July 2020

- Developed Angular features (refined booking flow, map visualization, catalog search, click tracking integration) & automated deployments
- Interviewed engineers, hired and mentored software intern

AMAZON Sept 2017 – June 2019

Frontend Engineer, The Drop • Aug 2018 – June 2019

Software Engineer, Virtual Dash Buttons • Sept 2017 – Aug 2018

- Sole frontend engineer on primarily backend team: created new e-commerce site 'The Drop' for mobile/ desktop in 10 countries
- Developed low latency JavaScript features for mobile/ desktop/ Amazon devices. Features interacted with legacy systems/ partner teams/ accessibility. Shared frontend dev/ test practices with team