

ANDRES FELIPE RAMIREZ SILVA

DETAILS

ADDRESS

San José
Costa Rica

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LINKS

[LinkedIn](#)

[GitHub](#)

LANGUAGES

English

● ● ● ● ○

Spanish; Castilian

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PROFILE

Security engineer Linux enthusiast and passionate about front-end technologies. i am looking for a new challenge in my career as a member of a web development team where i can develop my teamwork and critical thinking skills.

My study focus has been front-end technologies: HTML, CSS, bootstrap, JavaScript and React.

FRONT-END SKILLS

HTML

CSS

BOOTSTRAP

JAVASCRIPT

REACT

EMPLOYMENT HISTORY

Qradar L2 Engineer, IBM

Heredia

Mar 2022 — Present

- Maintain and support the Qradar app framework
- Bash scripting to automate common tasks.

Network Security Engineer L2, Sykes

Heredia

Jun 2022 — Mar 2022

- Providing technical assistance in a variety of Cisco security networking solutions by handling a variety of tickets addressing customer's concerns about implementation, design, quotes and making sure they meet an appropriate resolution.
- Recognize potential, successful, and unsuccessful intrusion attempts/compromises thorough review and analysis of relevant event detail and summary information.
- Analyze events, flows, alerts and advance analysis of Potential Security incident.
- Bash scripting to automate common tasks.

Network Security Engineer L2, CSS Corp

Heredia

Jan 2021 — Dec 2021

- Troubleshooting, diagnosis, and resolution of hardware, software, and other network and system problems for Internet Service Provider customers.

- Development and troubleshooting of QoS, NAT and security rules to protect the internal network of end customers
- Bash scripting to automate common tasks.

Network engineer, Sykes

Heredia

Mar 2020 — Dec 2020

- Network Engineer Tier 1 position, part of Wireless team.
- Configuring and maintaining wireless network equipment, network management, and security including 802.11 b/g/n/ac standards and industry best practices for implementing high-density WIFI solutions.

EDUCATION

Systems Engineering, Universidad Estatal a Distancia de Costa Rica

San José

Jan 2021 — Present

Front-end development, Platzi

Remote

Jun 2022 — Present

LPIC-1, Linux Academy

Jan 2020 — Jan 2020

CCNA, Universidad de Costa Rica

San José

Jan 2018 — Nov 2018