

# ANDRES FELIPE RAMIREZ SILVA

## DETAILS

### ADDRESS

San José  
Costa Rica

### PHONE

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### EMAIL

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## LINKS

[LinkedIn](#)

[GitHub](#)

## LANGUAGES

English

● ● ● ● ○

Spanish; Castilian

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## PROFILE

Security engineer Linux enthusiast and passionate about front-end technologies. i am looking for a new challenge in my career as a member of a web development team where i can develop my teamwork and critical thinking skills.

My study focus has been front-end technologies: HTML, CSS, bootstrap, JavaScript and React.

## FRONT-END SKILLS

### HTML

### CSS

### BOOTSTRAP

### JAVASCRIPT

### REACT

## EMPLOYMENT HISTORY

### Qradar L2 Engineer, IBM

Heredia

Mar 2022 — Present

- Maintain and support the Qradar app framework
- Bash scripting to automate common tasks.

### Network Security Engineer L2, Sykes

Heredia

Jun 2022 — Mar 2022

- Providing technical assistance in a variety of Cisco security networking solutions by handling a variety of tickets addressing customer's concerns about implementation, design, quotes and making sure they meet an appropriate resolution.
- Recognize potential, successful, and unsuccessful intrusion attempts/compromises thorough review and analysis of relevant event detail and summary information.
- Analyze events, flows, alerts and advance analysis of Potential Security incident.
- Bash scripting to automate common tasks.

### Network Security Engineer L2, CSS Corp

Heredia

Jan 2021 — Dec 2023

- Troubleshooting, diagnosis, and resolution of hardware, software, and other network and system problems for Internet Service Provider customers.

- Development and troubleshooting of QoS, NAT and security rules to protect the internal network of end customers
- Bash scripting to automate common tasks.

### **Network engineer, Sykes**

Heredia

Mar 2020 — Dec 2023

- Network Engineer Tier 1 position, part of Wireless team.
- Configuring and maintaining wireless network equipment, network management, and security including 802.11 b/g/n/ac standards and industry best practices for implementing high-density WIFI solutions.

## **EDUCATION**

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### **Systems Engineering, Universidad Estatal a Distancia de Costa Rica**

San José

Jan 2021 — Present

### **Front-end development, Platzi**

Remote

Jun 2022 — Present

### **LPIC-1, Linux Academy**

Jan 2020 — Jan 2020

### **CCNA, Universidad de Costa Rica**

San José

Jan 2018 — Nov 2018