EZZOGENICS PTE LTD

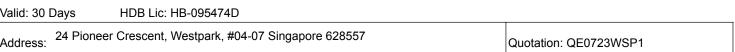
UEN: 201208665Z

436 MACPHERSON ROAD SINGAPORE

368147

TEL: 69683098

Valid: 30 Davs



RMS Marine & Offshore Service (Singapore) Pte. Ltd. 20/07/23 Date: Name:

H/P: Mercy - 8598 0988 Project in charge: David Chan / Shao Wei

Email: mercy@rmsmarineservice.sg H/P: 9632 0750 / 90028485

Not quoted and items to be discussed with MCST Management

- 1. Existing emergency and EXIT lighting not quoted. We have to check the functionality of the existing Emergency and EXIT lighting. May need to replace the UFO/EXIT lighting. Finalized Emergency Lighting count would be determined by QP.
- 2. Fire Extinguishers and other similar fire-fighting accessories are not guoted.
- 3. Externally or Management imposed fees such as M&E and/or Architectural Vetting fees, Both Temporary and Permanent Form CS fees (as applicable) by the Building LEW (not Contractor LEW). Sprinkler works for discharge and recharge (if required), and all other externally imposed fees not stated in this quotation. All these are to be confirmed with MCST. These are not stated in the Fit-Out Guide.
- 4. The quotation assumes the current approved use by URA and SCDF is for warehouse or production purposes. The quote does not include the application for change of use with URA/SCDF.
- 5. The partition walls for both the Meeting and Manager's rooms are currently assumed as not impeding the fire sprinklers' coverage.
- 6. Temporary power supply and related service quotes are provided as options. A temporary power supply is required for the duration of the renovation and permanent testing.
- 7. Main outgoing switch room breaker size to be confirmed. Incoming to the unit's Main Switch Board is 63Amp 4-P 3-Phase. The quote does NOT include any LEW-instructed wiring changes upstream of the unit's MSB to the Main Switch Room.
- 8. Quote does not include the replacement of the new 63A 4-P 3-Phase Main Switch Board. Either under the rules of reinstatement, the existing main switchboard may be removed by the outgoing tenant or its continued use is also subject to approval by LEW.
- 9. Meter installation fees may be charged by the relevant service provided and to be paid by the customer. The customer would have to incur their own costs to open the SP water and electrical accounts.
- 10. Power budget and air balancing reports are not quoted.
- 11. Air-conditioning piping and placement of the Condensing Unit (CU or Outdoor unit) is assumed to be placed within 25m run from the Ancillary Office. If it is required to be placed on the Roof Top as indicated in the Fit-Out Guide, an additional quote is required. A letter of commitment for electrical service maintenance from MCST may be required to approve LEW testing.

N/o:	DESCRIPTION			
Α	PROFESSIONAL SERVICES / DESIGN CONSULTATION	Qty	Unit price	Price
	Project management and site coordination/ supervision			
1	Compilation, administration and drafting (where relevant) of detailed drawings for submission to landlord/MCST a) Relevant forms for compilation as part of the application for Permit to Work b) Completed CS/3 form complete with electrical single-line drawing endorsed by Licensed Electrical Worker (LEW); c) Compilation of first electrical bill by the energy retailer, if applicable; d) Compilation of As-built plan endorsed by Qualified Person (QP); e) Singapore Civil Defence Force (SCDF) lodgement letter or notice of approval (where applicable); f) Fire Safety Certificate (FSC) issued by the SCDF (where applicable); g) All soft copies of as-built drawings; h)Prescribed forms for completion of renovation works i) Preparation of shop drawings, as-built drawings, risk Assessment Plan, layout plan, air-conditioning (ACMV), lighting and electrical plan Note: Relevant QP fees are indicated separately in the quoted items below. All above items required for submission are only compilation and as administrator for required items.	1	\$1,500.00	\$1,500.00



Lighting load budget submission as per SS531 and SS530 (Not quoted) Important Note: Pls take note that price quoted does NOT include other costs imposed by building LEW. SP Power, building management and any other government authorities. Additional costs such as load testing. SP testing fees and associated costs, shudbown fees, turn-on-fees and fees related to Form CS3 approval and processing. Option: Professional service for Temporary LEW submission to enable the commencement of work. Includes single-line drawing submission and approval. Does NOT include Management incurred costs such as Building LEW Temporary Supply Form CS3, testing and turn-on fees, and daily electrical usage costs. Quoted as S500. Rental of Temporary Electrical Switch Panel Distribution Board and technician on attendance for testing prior to set up of Temp Supply. Based on the assumption that a stable alternate power supply is available to support the renovation works. Attendance fee by Technical for the testing is included. Quoted as S500. This excludies any direct payment required to the MCST for electricity usage unt rates. Important note: (1) Wring requirement varies management to management but as a minimum standard, wring complies with S5038 standard. As it is a requirement by Management, additional costs may be incurred once the electrical wing work is confirmed. Under this condition, tenant and finite contractor are to use new colour RDE/E012008. Wring is may also required to be contained in GI conduit instead of requirer PVC trunkingpiping. (2) Submission of electrical works maybe required to SP Power upon agreement with customer (3) Additional top up maybe required should more power supply is required. (4) You are advised to confirm the total loading of all your electrical appliances. (5) We shall provide Safety Mark approved switches and power outlets based on what is readily available from the supplier. These shall be in white. If you wish to choose your own design, you may do so at your own contest based on what is	2	Professional service for LEW (Permanent Supply LEW services only): Endorsement, testing and provision of internal test report attesting to work and material compliance with Singapore Standards SS 638 for 63Amp 4P 3-Phase MSB - Includes shutdown attendance fee for testing fees/commissioning for DB - Provision of endorsed Single Line Drawing by LEW - Testing and commissioning by LEW for SP testing for Permanent supply only.	4	¢4 200 00	\$4,200.00
commencement of work. Includes single-line drawing submission and approval. Does NOT include Management incurred costs such as Building LEW Temporary Supply Form CS3, Lesting and turn-on fees, and daily electrical usage costs. Quoted as \$500 Rental of Temporary Electrical Switch Panel Distribution Board and technician on attendance for festing prior to set up of Temp Supply. Based on the assumption that a stable alternate power supply is available to support the renovation works. Attendance fee by Technician for the testing is included. Quoted as \$800. This excludes any direct payment required to the MCST for electricity usage unit rates. Important note: (1) Wiring requirement varies management to management but as a minimum standard, wiring complies with \$5639 standard. As it is a requirement by management, additional costs may be incurred once the electrical wiring work is confirmed. Under this condition, tenant and their contractor are to use new colour coding for cable with reference to BS 751 and EC 6044 and EMA circular RD/EO/12009, Wiring is may also required to be contained in Groundut instead of regular PVC trunking/pipfing. (2) Submission of electrical works maybe required to SP Power upon agreement with customer (3) Additional to up maybe required should more power supply is required. (4) You are advorted. Safety Warfel switch as witch as a fine or white. If you wish to choose your own design, you may do so at your own costs, based on only the safety with the safety of the properties of	2	Important Note: Pls take note that price quoted does NOT include other costs imposed by building LEW, SP Power, building management and any other government authorities. Additional costs such as load testing, SP testing fees and associated costs, shutdown fees, turn-on fees and fees related to Form CS3	l l	\$1,200.00	\$1,200.00
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В	INSURANCE			
1	Insurance Public Liability insurance coverage for the Landlord and their representatives up to \$3,000,000 and relevant Workmen Compensation Insurance	1	\$600.00	\$600.00
С	ELECTRICAL			
1	Warehouse area: (High bay lighting) 1) To run new cables for new lighting points. Wiring is laid in GI conduit as per the Fit-Out Guide requirement. Cable run from DB to ceiling height at 10m high. 2) Supply light fixture and installation cost for 200W LED high bay light with wiring. Brand proposed Racer Brand (Made in Thailand). Lumens 18,000lm as per specs sheet. The on-off switch is One Way only. Highbay comes with a safety cable and hanging rod from the concrete slab. Work at a height at 10m 200W high bay light \$150 + running new cable for new lighting points \$240 + installation cost \$60 = \$450	32	\$450.00	\$14,400.00
2	Storage/ parking area: Supply labour and light fixture for installation of 70W LED flood light with wiring. The on-off switch is One Way only. Wiring is laid in GI conduit as per Fit-Out Guide requirement with hanging rod from the concrete slab. Work at height of 5.5m 70W floodlight \$100 + running new cable for new lighting point \$200 + installation cost of lighting \$70 = \$370	11	\$370.00	\$4,070.00
3	Ancillary L2 Office: To provide lighting fixtures consisting of 1. Meeting Room: Supply labour and light fixture for installation of 2x18W LED 4ft tube light with wiring, come with 2 nos 4ft LED tubes and 2ft x 4ft aluminium reflective light fitting. The on-off switch is One Way only. Work-at-height not more than 3m Double tube LED light with fitting \$70 + running new cable for new lighting point \$60 + installation cost \$20 = \$150	35	\$150.00	\$5,250.00
4	Ancillary L2 Office: Supply and install one 63 Amp SPN Sub-DB panel for necessary lighting and office power outlet electrical requirements. To pull sub-DB cable from MSB.	1	\$1,200.00	\$1,200.00
5	Two toilets, pantry and storage room: Supply labour and light fixture for installation of 24W LED down light with wiring. The on-off switch is One Way only. Wiring is laid in GI conduit as per Fit-Out Guide requirement with hanging rod from the concrete slab. Exposed wiring to run along side of wall. Down light \$45 + installation cost \$45 = \$90	6	\$90.00	\$540.00
6	Electrical power outlets for Office: Supply labour and materials to install double power sockets with wiring in conduit pipe. Wiring is laid in GI conduit as per Fit-Out Guide requirement. Power outlets quoted are 2G SSO type per unit set @ \$85/set a. Meeting Room: 2 x 2G SSO b. Manager's Room: 2 x 2G SSO c. Pantry: 2 x 2G SSO d. Work desk station 1: 2 x 2G SSO e. Work desk station 2: 2 x 2G SSO f. Reception Area: 1 x 2G SSO g. Printer: 1 x 2G SSO	12	\$85.00	\$1,020.00
7	Electrical power outlets for Warehouse: Supply labour and materials to install double power sockets with wiring in conduit pipe. Wiring is laid in GI conduit as per Fit-Out Guide requirement. Power outlets quoted are 2G SSO type per unit set @ \$85/set a. Work table station: Two sets of 2 power points for 2 tables @ 2 x 2G SSO b. 13A power points for TV 1x 2G SSO c. Power outlet for charging pallet @ 2 x 2G SSO d. Wrapping machine and weighting scale to charge for pallet jet @ 2 x 2G SSO	7	\$85.00	\$595.00

8	Electrical power outlets for Warehouse: a. To provide 20Amp isolator for 1 unit Forklift and 2 units Stacker @ \$150/unit x 3 pcs = \$450 b. To provide 3-Phase 40A Commando socket connection and isolator @ \$280 per unit x 4 pcs = \$1120 c. To provide single phase isolator for 2x units Roller shutters @ \$150/unit x 2 pcs = \$300	1	\$1,870.00	\$1,870.00
9	Cat 5E POE Data Points for Office: To supply and install 8 nos Cat 5E data points for the office (POE system) - To run data cable with external PVC trunking - To install datapoints with the external socket on the surface of the floor - Exposed trunking on wall or floor Note: This quote is only for running of data cabling. Excludes equipment costs and setup fees.	8	\$150.00	\$1,200.00
10	Cat 5E POE Data Points for Warehouse: To supply and install 2 nos Cat 5E data points for the warehouse for CCTV (POE system) - To run data cable with external PVC trunking - To install data point with the external socket on the surface of the floor - Exposed on wall or floor	2	\$150.00	\$300.00
11	To supply POE port and connection of 2 nos POE hub with 24 ports	2	\$1,200.00	\$2,400.00
12	To supply and install EXIT light and emergency light (run from DB). Estimated to be 15 units. Each is quoted as \$180/unit.	0	\$200.00	\$0.00
D	AIR-CONDITIONING SYSTEM (for Office)			
1	Air-conditioning for the Main Office To supply equipment, labour tools and materials to installation 3 sets of 5hp Panasonic ceiling cassettes complete with cooper pipe insulation, cable tray, PVC casing, PVC water drain pipe and control wiring. Budgeted length 25m trunking. Panasonic Model: U-43prh1z5 /S-3443pu3za (R32 gas)	3	\$5,200.00	\$15,600.00
2	Air-conditioning for the Meeting Room and Manager's Room To supply equipment, labour tools and materials to install 1 set Panasonic system 2 / 1x 9K BTU and 1 x 18K BTU completed with cooper pipe insulation, PVC casing, PVC water drain pipe and control wiring. Budgeted length 25m trunking. Panasonic Cu-3xu28ybz/ cs-xu9xkzw ×1 / cs-xu18xkzw ×1 (5 tick / R32 gas)	1	\$3,950.00	\$3,950.00
E	ANCILLARY OFFICE : (24600mm x 9600mm)			
1	Meeting Room: Supply and install 75 mm T Partition wall with 40 kg.m2 Rockwool insert for Meeting Room with one set of opening for windows and door	1	\$3,500.00	\$3,500.00
2	Manager's Room: Supply and install 75 mm T Partition wall with 40 kg.m2 Rockwool insert for Meeting Room with one set of opening for windows door	1	\$2,500.00	\$2,500.00
3	To provide painting service for internal PARTITION Walls only using Matex paint.	1	\$500.00	\$500.00
4	Option to supply and install false ceiling for area 24.6m x 9.6m @ \$3.00psf. This quote is without structural work or painting. Sub-total: 2600sqft x \$3 = \$7800mm	0	\$0.00	\$0.00
5	Option for Carpet tile flooring for the area 24.6m x 9.6m with 10% wastage @ 2800sqft x \$4.50psf. Self-levelling is NOT quoted and if required would be separate. Quote as \$12600	0	\$0.00	\$0.00
6	For both Manager and Meeting Rooms: To supply and install aluminium frame with selected laminate semi-hollow plywood door, necessary ironmongeries and accessories.	2	\$500.00	\$1,000.00
7	For both Manager and Meeting Rooms: To supply and install 2 sets of window view panels with 6mm Clear Tempered Fixed glass and aluminium frame. Estimated to be 2 sqm per panel @ \$600/set.	0	\$600.00	\$0.00
F	Work at Height / Staging Equipment			

1	To provide Articulated Boom Lift up to 1 month of work. If there are work delays that	1	\$2,000.00	\$2,000.00
	is not within control of Ezzogenics, additional Boom Lift fees may be chargeable.	, I	φ2,000.00	\$2,000.00
	Payment terms:			
	1. 1st claim: Deposit 20% upon confirmation and signing of contractor works - Includes work to commence for drawings for submission and other documentation works			
	2. 2nd claim of 30% upon commencement of work.			
	3. 3nd claim, 30% upon practical completion of wiring and office setup			
	4. 4th claim: 15% upon completion of LEW testing and full payment of VO			
	4. Final claim: Balance 5% on handover.			
	Total			\$67,695.00
	Add 8% GST			\$5,415.60
	Grand Total			\$73,110.60

Quotation compiled by:	Accepted by customer
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Name: David Chan Name:

	TERMS AND CONDITIONS
Α	Payment conditions
1	Prices quoted in contract are in Singapore Dollars. Pls kindly SIGN all approved quotations for your kind agreement and understanding.
2	Prices quoted does not include any submission costs or permit fees to any relevant government authorities, MCST or approving bodies unless otherwise stated
3	Quotation is valid for 15 days only unless otherwise stated. Quotation that is confirmed remains valid within 30 days of commencement of renovation works. Beyond this time period, this contract may be withdrawn,cancelled or varied by EZZOGENICS Pte Ltd due to unstable material and labour construction costs.
4	In the event where this contract is cancelled by EZZOGENICS Pte Ltd, all deposit paid shall be refunded.
5	Deposit will not be refundable under any circumstances if contract were to be cancelled by the customer. Payment of deposit via bank transfer and issuance of receipt is proof of acceptance of the quote. Customers are requested to ensure all cheque payments they made, must be affirmed through the issuance of our official company printed receipt. All cheques are payable to "EZZOGENICS Pte Ltd". Only a final invoice shall be issued due to accounting practices.
6	Payment by customer shall be by cheque made payable to "EZZOGENICS Pte Ltd" or Paynow 201208665Z, cheque: "Ezzogenics Pte. Ltd" or bank transfer to: OCBC Bank: 555-846724001 and no cash or cash cheque will be accepted.
7	No changes of payment method shall be entertained once the quotation is confirmed or deposit paid.
8	Full payment upon completion. No retention, no deduction or discount shall be entertained unless agreed. There shall be no unilateral penalties and compensation in kind deducted by the customer without mutual agreement.
9	In an event if the above mentioned customer cancels the project before its commencement after signing the agreed quotation, a cancellation fee amounting to 30% (inclusive of the 15% deposit) of the contract value is payable to EZZOGENICS Pte Ltd for all the preparation work done.
10	Goods remain the property of EZZOGENICS Pte Ltd until payment is made. We reserve our rights to repossess the goods or remove installed materials should full payment remain unsettled. We will not be responsible for any damages caused due to the re-possession of the goods or materials.

12	Variation order a. Any additional, alteration and variations requested to the original quoted works by the Customer are deemed as Variation Orders at additional cost with extension of the completion date and are subject to EZZOGENICS Pte Ltd's acceptance of the additional work. b. Payment for variation orders (VOs) are collected as is confirmed during the course of the project. Balance of VO items shall be paid in full prior to handover. If accurate VO cannot be assessed, a fixed amount of estimated VO shall be paid prior to completion. Further differences be it a refund or further additional shall be finalized after job closure. Payment is due within 7 days once the invoice is issued. Interest may be chargeable if PAYMENT due is still not made after 30 days of project handover. c. All finalized variation orders before handover are required to be confirmed by the customer prior to the completion of the handover to avoid misunderstanding arising for the works.
В	Market practices and condition of work provided
1	Materials provided: Price quoted for works is based on Singapore's typical market practice. This means there is no choosing of brands for common materials used. We try our best to use materials sourced from local suppliers and if required, Safety Mark approved electrical items. Common materials include grouting color and brand, cement brand, color of corner guard, brands of switches, power sockets, wires and hinges. In case if certain brands are requested, the customer would be required to top up the quote based on the brand chosen. If the customer chooses to replace materials offered with their product or material of choice, there is no offer of contra or discount in exchange. Rest assured we do not provide sub-par materials on purpose.
2	Common market practice for customer's understanding and acceptance: a. Electrical installation are done by competent and experienced trained technicians. Quotation that is required to include onsite supervision by Licensed Electrical Worker or single-line drawing endorsement of work by LEW shall be charged differently b. Plumbing works are done by competent and experienced plumber workers. Quotation that is required to include supervision by Licensed Plumber or done by a Licensed Plumber shall be charged differently
3	Prices quoted are subjected to changes due to on-site measurements and amendments in work scope due to unforeseen problems
4	Schedule: Project schedule given are strictly estimated. We aim to deliver satisfactory and fair quality workmanship to all our works and therefore we seek your kind understanding in the duration of renovation. Delayed delivery is expected if the customer were to be overly inspective to approve detailed facets of the project or continuously changes the work scopes or unable to decide appropriately or other subcontractors delay their part of installation. Customers are advised that changes in decisions affect installation work downstream or certain works are suspended until their confirmation. The company shall not be held responsible financially or required to pay compensation. Please note that changes or delays at the beginning of a work process WILL affect downstream completion. It is NOT obvious to the layperson but delays resulting from such changes or delayed decisions made, shall impact the handover dates. We may also claim overtime costs incurred to handover the project for delivery dates pushed earlier due to limitations by the customer.
5	Customer's own subcontractor and self supplied products/materials For works that the customer decides to sub-contract out, EZZOGENICS shall only help coordinate the schedule on a friendly and non-liable basis. We shall NOT be responsible for irregularities, mistakes, clash of work scope and specifications, inability of the sub-contractor to complete their work resulting in re-work or delays, and costs of re-work to satisfaction. The manner in which items such as window panels, water and air-conditioning piping and lay of drainage floor traps and electrical wiring, audio visual cables, internet data cables, if sub-contracted out, shall be the responsibility of the customer. EZZOGENICS shall not be liable for defects or damages or delays arising from customers providing their own materials, products or at their insistence to use their preferred brand of product or materials. Payment shall not be withheld in such a situation. Material and product specialist knowledge remains the domain of the supplier. We can only advice as best possible but shall not be held responsible for product or material defect.
6	Responsibility of newly purchased items Customers are to ensure that all personal properties are to be safe kept during renovation. EZZOGENICS Pte Ltd and its employees or contractors engaged by EZZOGENICS Pte Ltd will not be liable for any item damaged or lost during the renovation period. All new items purchased that may be misplaced or lost shall not be charged to the Company.
7	Re-using existing or current electrical appliances or toilet fixtures or any other furniture and fixtures: EZZOGENICS shall not be liable to replace or waive installation charges on recycled or reused electrical equipment or home appliances or air-condition systems or items dismantled as part of the renovation and subsequently re-installed at the end of the renovation. This means after dismantling and upon putting back the said equipment or appliance, we shall not bear responsibility if the item is found later NOT to be working satisfactorily or not at all. Customer shall still bear the costs of the installation works.
8	Exemption of work scope: Certain works such as gas installation to cooking hobs and ovens, shall be done by approved Citygas technicians. It does not form part of the quote unless stated specifically. This applies to also Starhub, Fiber Optic ONT ports and telephone socket outlet ports which at the beginning of the renovation may be in working condition but subsequently upon completion of renovation, no longer found to be in working condition. All such costs incurred are to be borne by the customer
9	Works affecting neighbour units Hacking works for the flooring may result in crack lines appearing below or water seepage occuring. The Company shall not be held responsible to make good and repair the damage without costs. We would not be familiar with the existing state of condition and wear and tear deterioration of the neighbours' flooring and walls, and as such, costs to make good shall be borne by the customer, if required. Damage that is obvious due to the renovation works such shall be repaired without costs to the customer.

10	Changes in quotation i.e. Variation Order (VO) a. Variation orders are expected as part of renovation works for unforeseen repairs and modifications to meet satisfaction. The additional costs may have to be borne by the customer. Note that certain quoted items is strictly for existing type of installation. Changes to the type of fixture can result a VO. Example includes floor mounted S-trap WC to be replaced with wall mounted S-trap WC or totally replaced with P-trap WC. b. Changes in requirements which may look simple to the customer would still result in additional costs such as need for intermediate switches or ring circuits. Or additional waterproofing works required. c. Customers are reminded to confirm the lay of plumbing piping, wiring and placement of the lighting, fan points and power outlets accurately. Changes to re-run the plumbing, wiring or new placement locations or adjustments no matter how minor would be charged accordingly. As such pls be clear with the intention of the works to avoid additional charges. The VO will reflect a different pricing as it is based on re-worked installation costs. d. Tiling costs are limited to 600mm x 300mm size tiles only. Tile sizes larger than 300mm x 600mm shall be charged a VO. e. If we are required to come back and to make good AFTER completion of certain work scope, the re-work item shall NOT be charged at per unit rates given in the main quotation. The pricing shall be reflective of market per visit or per small project pricing. This includes parquet or similar flooring touch up or repair works or to clean dirty floor tiles or walls. This includes being asked to come back and add one a small area (as example) of parquet flooring replacement.
С	Warranty conditions
1	1 Year Carpentry Workmanship Warranty & 1 Year General Workmanship Warranty. Repair work that is not related to defects from workmanship after the project is completed becomes chargeable.
2	This Warranty will take effect from the date of final invoice to the customer.
	a) All complaints as to defects either of workmanship or materials after handing over shall be conclusive by the company and the customer agrees to abide by such a decision. If necessary, the customer may hire their own contractor for an independent assessment. EZZOGENICS shall not be liable for any form of compensation claims arising from any dispute unless specifically stated in the quotation.
	b) This Warranty is not be transferable, negotiable or assignable to any third party.
	c) This Warranty does not cover damages and/or defects or complaints arising from:
	- Accidents, misuse, mishandling e.g. scratches, dented, drop, etc.
	- Wear and tear, and daily usage
	- Corrosion/fungus, rusting or stains
	- Any unauthorised modification/repair to the hearsay items
	- Acts of God, fire and civil unrest
3	In the event materials are provided by customer, warranty shall be limited to the work scope offered by EZZOGENICS only. We shall not be liable for defects arising from goods or materials supplied by the Customer, be it used as a standalone appliance or be part of the installation process such as flooring or toilet fixtures.
	b) This Warranty is not be transferable, negotiable or assignable to any third party.
	c) This Warranty does not cover damages and/or defects or complaints arising from:
	- Accidents, misuse, mishandling e.g. scratches, dented, drop, etc.
	- Wear and tear, and daily usage
	- Corrosion/fungus, rusting or stains
	- Any unauthorised modification/repair to the hearsay items
	- Acts of God, fire and civil unrest
4	In the event materials are provided by customer, warranty shall be limited to the work scope offered by EZZOGENICS only. We shall not be liable for defects arising from goods or materials supplied by the Customer, be it used as a standalone appliance or be part of the installation process such as flooring or toilet fixtures.