

<b>EZZOGENICS PTE LTD</b>				
UEN: 201208665Z HDB Lic: HB-095474D Bizsafe 3 certified				
15 Kaki Bukit Road 4 #01-44, Bartley Biz Centre, Singapore 417808				
TEL: 69683098, 96320750				
<b>QUOTATION</b>				
<b>Customer's Name:</b>	Serene	<b>Quotation:</b>	QEF090-0825TPA1-POLI	
<b>Address:</b>	302D Tengah Park Avenue, S(694302)	<b>Date:</b>	20 August 2025	
<b>HP:</b>	9748 4860	<b>Contact</b>	Ferdous	
<b>Email:</b>		<b>H/P:</b>	8748 0028	
<b>Prepared by:</b>	Ferdous	<b>GC Reference</b>	EQF090	
<b>S/N:</b>	<b>DESCRIPTION</b>	<b>Qty</b>	<b>Unit price</b>	<b>Amount</b>
1	To provide terrazzo polishing for brand new terrazzo in an area of 100sqm.  - Quote doesn't include any shifting of furniture. If needed should be quoted separately.	1	\$3,250.00	\$3,250.00
	<b>Note:</b> - The quote is based on standard business working hours only. If the night job is required, it should be quoted separately.			
	<b>Payment terms:</b> 1. 50% deposit upon confirmation. 2. 50% balance payment upon completion of work.			
	<b>TOTAL BEFORE GST</b>			<b>\$3,250.00</b>
	<b>GST 9% (Prevailing rate)</b>		<b>9%</b>	<b>\$292.50</b>
	<b>TOTAL AFTER GST</b>			<b>\$3,542.50</b>
	<b>General Terms &amp; Conditions :</b>			
1	All works are quoted as-is only. Non-quoted items shall be subjected to additional charges. Customer is advised to review and understand the details of the quote.			
2	If changes are made to the work scope by shifting, amending, correcting or re-doing any work (be it completed or already started) due to change of plan by the customer and through no fault of the contractor, additional charges shall be incurred.			
3	Job is confirmed with the invoice issued and deposit paid or quotation sign/stamped. Deposit paid is not refundable. An approved purchase order cannot be cancelled unless otherwise approved by the Contractor.			
4	Payment terms are indicated in the quotation. If it is not indicated, our standard payment terms are 50% on confirmation and 50% on completion of work.			
5	Pay by cheque: "Ezzogenics Pte. Ltd" or OCBC Bank: 555-846724-001 or Paynow: 201208665Z			
6	The validity of quotation: 14 days. Please sign/stamp on this quotation			
7	<b>Variation order:</b> a. Prices quoted are subjected to changes due to on-site measurements and amendments in work scope due to unforeseen problems that may result in a variation order (VO) and additional charges in the final invoice b. Any additional alterations and variations requested to the original quoted works by the Customer are deemed as Variation Orders (VOs) or additional quoted works that may result in an extension of the completion date. These are subject to Ezzogenics Pte Ltd's acceptance of the extra work. c. Payment for variation orders (VOs) are collected as confirmed during the project. Balance of VO items shall be paid in full before handover. If accurate VO cannot be assessed, a fixed amount of estimated VO shall be paid before completion of the project. Further differences, whether a refund or additional, shall be finalised after job closure. Payment is due within 7sevendays once the invoice is issued. Interest may be chargeable if the PAYMENT owed still needs to be made after 30 days of project handover. d. The customer must confirm all finalised variation orders before handover. Your confirmation is crucial to completing the handover, and ensuring no misunderstandings arisefrom the work.			
8	<b>Schedule:</b> a. The project schedules given are strictly estimated. We aim to deliver satisfactory and fair quality workmanship to all our works We seek your kind understanding for the duration of the project. Delayed delivery is expected if the customer were to be overly inspective to approve detailed facets of the project, or continuously change the work scope, or is unable to decide appropriately, or if other subcontractors delay their part of installation. Customers are advised that changes in decisions affect installation work downstream, or certain works are suspended until their confirmation. The company shall not be held responsible financially or required to pay compensation. Please note that changes or delays at the beginning of a work process WILL affect downstream completion. It is NOT obvious to the layperson, but delays resulting from such changes or delayed decisions made shall impact the handover dates. We may also claim overtime costs incurred to hand over the project for delivery dates pushed earlier due to limitations by the customer.  b. Our standard working hours are from 9 a.m. to 6 p.m. Monday through Saturday. Our team may arrive between 9 a.m. and 10 a.m. on the commencement of work each day. The quote is for standard working hours only. If work is required after 6pm, there shall be additional charge quoted.			

9	<p><b>Customer's own subcontractor and self-supplied products/materials</b></p> <p>For works that the customer decides to subcontract out, Ezzogenics shall only help coordinate the schedule on a friendly and non-liaible basis. We shall NOT be responsible for irregularities, mistakes, clash of work scope and specifications, inability of the sub-contractor to complete their work resulting in re-work or delays, and costs of re-work to satisfaction. The manner in which items such as window panels, water and air-conditioning piping and lay of drainage floor traps and electrical wiring, audio visual cables, and internet data cables, if subcontracted out, shall be the responsibility of the customer.</p> <p>Ezzogenics wants to make it clear that we will not be liable for any defects, damages, or delays that may arise from customers providing their own materials or products, or insisting on using their preferred brand. In such cases, payment cannot be withheld. The specialist knowledge of materials and products remains with the supplier, and while we can provide advice, we cannot be held responsible for any defects. We reserve the right to charge for additional work, if required, to send men to site for troubleshooting with result from our workmanship or our supplied materials. This troubleshooting process will be clearly communicated to the customer, ensuring they are fully informed and aware.</p>
10	<p><b>Warranty conditions:</b></p> <p>a. Limits and applicability of the Warranty offered are stated in the description</p> <p>b. Repair work not related to defects from workmanship becomes chargeable after the project is completed.</p> <p>c. This Warranty will take effect from the date of practical handover to the customer.</p> <p>d. Ezzogenics' decision related to the Warranty shall be conclusive in all complaints regarding defects in workmanship or materials after handing over, and the customer agrees to abide by such a decision. If necessary, the customer may hire an independent assessment contractor. Ezzogenics shall not be liable for any compensation claims arising from any dispute unless specifically stated in the quotation.</p> <p>e. This Warranty is not transferable, negotiable or assignable to any third party.</p> <p>f. Ezzogenics is not responsible for claims for Warranty repair or defects or damage or claims of Warranty arising from:</p> <p>i. Accidents, misuse, mishandling e.g. scratches, dented, drop, etc.</p> <p>ii. Wear and tear, and daily usage</p> <p>iii. Corrosion/fungus, rusting or stains</p> <p>iv. Any unauthorised modification/repair to the hearsay items</p> <p>v. Acts of God, fire and civil unrest</p> <p>vi. Prior existing site conditions or underlying site construct or uninformed issues that subsequently affect the completed works</p> <p>g. In the event materials are provided by the customer, the warranty shall be limited to the work scope offered by Ezzogenics only. We shall not be liable for defects arising from goods or materials supplied by the Customer, whether used as a standalone appliance or part of the installation process, such as flooring or toilet fixtures.</p>
<b>Confirmed by:</b>	<b>Co stamp if any:</b>
<b>Date:</b>	
<b>Signature:</b>	