Jabreal Johnson

ATLANTA, GEORGIA

PROJECTS

Wells Fargo | Enterprise Agile Coaching at Leadership, Program and Team levesl. Provide turnkey support around Agile tool chain (JIRA and JIRA Align) for transformation from project to product focus.

Cigna | Agile Portfolio, Program and Team coaching across three value streams. Met with over 100 teams to provide team assessment, discovery read out, and subsequent coaching plan focused on increasing a team maturity.

Cigna | DevOps Engineering best practices and creation of model for InnerSource with team of 8, expanding organizational offering in shared library ("The Pipeline") to the organization as source code for Jenkins CI and CD.

Cigna | Provide value analysis of DevOps tool chain within Cigna Enterprise on continuous integration and delivery shared libraries; additionally, provide coaching and oversight to platform services (GitHub and Cloud).

Dell | Program Management using Pivotal methodologies and DevOps engineering practices. Focused on aligning deployment strategies and conventions through establishment of Community of Practice (COP).

Cox | Agile Portfolio Coach for Atlassian JIRA 7.X implementation across Middleware and Platform services organization(s). This includes the tool, best practices for meaningful use and strategies for Agile reporting.

Hudson Insurance Group | Agile Transformation of 6 teams (from Waterfall). Provide Lean Process Map (LPM) to identify process gaps and waste. Rollout DevOps COP & Atlassian tool chain (JIRA, Confluence, Bitbucket, Bamboo).

Atlassian | Manage Brazil and Amsterdam JIRA support team, customer tracking, escalation and customer engagement for any post-mortem events.

EXPERIENCE

Wells Fargo, Atlanta, GA.   *Enterprise Agile Coach & Product Coach*

October 2020 - Present

- Provide 1x1 coaching sessions with business, delivery team, product owner and scrum master related to OKR and other KPI

- Mentors and provisions access to trainings for Line of Business (LOB), Sub LOB leadership and Delivery teams to increase throughput and reduce lead and cycle time

- Facilitate and identify technologies and automation opportunities within teams and across the LOB.
  Support agile adoption across the enterprise to increase engineering best practices, security adherence and produce high quality products.
  Advocates for Dev teams to improve technical maturity and raise awareness and remove impediments

- Evangelizes technical strategies focused on automation, testing, Devops and modular architecture with business partners across various development, operations, and quality teams at varied levels of an Agile journey

- Identify and eliminate "Local Optimization Bias" among Teams to focus on organizational and maturity objectives

- Create, organize, socialize workshop materials including on-line media (video) for trainings and good practices across lines of businesses

- Enables leadership to discover reporting and metric criteria across teams such i.e., Burndown, Cumulative Flow Diagrams, Velocity and Cycle time reports and other analytics key to enhancing a team's maturity

- Works with product and delivery teams to drive adoption of modern capabilities across the enterprise, and change the way Wells Fargo builds and delivers software

- Mentors, coaches, and develops engineers and architects across the organization

Cigna, Atlanta, Georgia.   *Enterprise Agile Coach & DevOps Engineering Manager*

October 2018 to October 2020

- Collaborated with stakeholders, platform groups, value streams, development teams, and operation teams to bring forth DevOps strategies and feedback

- Engaged at both the team and leadership level to solve complicated problems through modern engineering practices and business strategies.

- Initiated and facilitated discussions to complete process mappings and roadmaps, as well a   s hands-on working sessions to reduce touch time and feedback cycle in development teams

Dell, Round Rock, Texas.   *Program Manager in Transformation*

April 2018 to October 2018

- Manage 4 Agile teams across 3 transformation products

- Facilitate Product lookback, look ahead meetings quarterly

- Planning and execution associated with quarterly planning and monthly planning of onboarding new teams to CI/CD integrated pipeline for Gitlab

- Plan Capex/Opex activities around team roadmap

- Led high performing, technology agnostic engineering teams that transformed engineering practices across organizational boundaries to deliver innovative product/service experiences at speed

- Plan for product onboarding, product discovery, canvas, and subsequent backlog refinement activities

- Coach team around value delivery, OKR alignment, backlog refinement and execution activities

- Build custom reports that reflect accurate and predictable lead and cycle times for organization

- Lead adoption of Gitlab (distributed version control system) and facilitation of training and mentoring of engineers on Pivotal Cloud Foundry (PCF) services and resources

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DEVOPS TOOLS: CICD (Jenkins, GitLab, CircleCI, Bamboo, Team City, Travis CI), Source Control (GitHub, GitLab, TFS), Code Quality and Static Analysis (SonarQube), Dynamic Analysis and Security (XRay, Veracode)

CLOUD TECHNOLOGIES:
Amazon Web Services (AWS), Linode, Google Cloud Platform (GCP), Microsoft Azure, Redhat OpenShift, Kubernetes

FRAMEWORKS: .NET 4.5, Model View Controller (MVC), Entity Framework 5+, WebAPI, Enterprise JAVA Bean (EJB), Dependency Injection (Spring Framework), Object Relational Mapping (Hibernate)

LANGUAGES:
JAVA, JAVASCRIPT, GOLANG (GO), Python, Scala, C++, Ruby, Angular, Node, SQL, JQL

DATABASE AND ACCESS LAYER: Relational Database Design (Oracle, Sybase, MySQL, Postgres), NoSQL (Redis, MongoDB)

OPERATING SYSTEM: LINUX, UNIX, WINDOWS

METHODOLOGIES/TOOLS:

Team Foundation Server (TFS), Object Oriented Programming (OOP), Functional Programming, Test Driven Development (TDD), Behavior Driven Development (BDD), Acceptance Test Driven Development, Gherkin, Cucumber, Microservice architectures

Hudson Insurance Group, New York, NY.   *Program Manager*

June 2016 - August 2017

- Developed a mixture of business software using numerous tools and spanning multiple solutions to enhance user experience and business productivity

- Member of the Application Support team; involved in directly collaborating with clients, business analysts, stakeholders, and product managers to create enterprise applications to solve business needs

Atlassian, Austin, TX.   *JIRA Support Manager / Technical Account Manager (TAM)*

March 2011 - June 2016

- Install, configure and train teams on JIRA Software and Agile Craft (now JIRA Align)

- Provide level 3 support for customer escalation (focused on upgrades and migrations of JIRA)

- Explore Agile reporting with customers, estimation, story pointing techniques, and DevOps concepts

- Assess, Coach, Teach on Git and Branching strategies for integration with CI and CD tools for customers who use Bamboo

Xerox, Atlanta, GA**.**   *Software Developer/Systems Administrator/Solution Architect*

March 2002 - March 2011

- Keeps hardware and operating system components modern according to system and software patching schedule of recommended installation

- Engage with stakeholders, managers, directors, leadership to provide comprehensive value analysis of Xerox products and platforms

- Migrate C++ and CORBA components to utilize JAVA and Enterprise JAVA Bean (EJB 2.0) framework

- Stays current with Engineering practices and trends to solve complex problems by consistently engaging in outside learning, involvement in community of practices (COP) and engage with resource experts in knowledge

NON-TECHNICAL:

Communication: clear communication skills across diverse groups (leadership team(s), stakeholders, business analyst, Testers, Developers)

Initiative: identifies value work, continues learning refined approaches, new technologies and tools

Leadership: Influencing stakeholders, up-skilling Engineers, mentoring, commercial awareness; pragmatic approach to problem-solving

Product Awareness: pragmatic approach to approaching products as

Systems Thinking: Understand how large organizations can operate and common pitfalls around local optimization bias

Inspect and Adapt: Advanced understanding of Scrum, Kanban, Safe, LESS and DAD Agile and Scaling frameworks

EDUCATION:
BACHELOR OF ARTS
Georgia State University - 2010
Major (English - Rhetoric/Composition)
Minor (Computer Science)