

Jacques Chevrier III

212 Espejo NE

Albuquerque, N.M. 87123

505 319 3912

Objective

Seeking a position to incorporate knowledge of technology along with customer service skills to further my ability to learn and sell products in the industry as a whole.

Qualifications

- ❖ Builds and maintains productive relationships with key decision-making skills to facilitate access to assist clients.
- ❖ Shows great competency in the areas of customer service and making a customer feel appreciated.
- ❖ Consistently made 50%-70% return on investment monthly.
- ❖ Proficient in working under high stress situations.
- ❖ Excellent communication skills, both verbal and written.
- ❖ Ability to use indicators to discover market trends.
- ❖ Bilingual, fluent in English and Spanish.
- ❖ Able to multitask, i.e use computers and answer phones at the same time.
- ❖ Trained in reading and interpreting price action.
- ❖ Ability to work well supervised, as part of a team, or alone.
- ❖ Proficient in reading and analyzing market charts.
- ❖ Always willing and excited to learn new things to help better customer service experience.
- ❖ Experienced in communication software such as Microsoft Word, Excel, PowerPoint and Outlook.
- ❖ Able and willing to assist co-workers and supervisors in a cooperative manner.
- ❖ Excellent record of dependability and reliability.

Education

CENTRAL NEW MEXICO COMMUNITY COLLEGE, Albuquerque, NM.

Certificate of Completion

Concentration: Welding

Graduated 2015

GPA: 3.22

Associates in Applied Technology

Concentration: Engineering

Graduated TBD

GPA: 2.80

NEW MEXICO PUBLIC EDUCATION DEPARTMENT, Albuquerque, NM

High School Diploma

With Honors

Graduated 2012

Experience

Foreign Exchange Market, Global
Present

August 2015 -

Day/Swing Trader

- Learned about different markets available to trade in.
- Studied and became proficient in reading price action and detecting market patterns.
- Consistently made 50%-70% return on investment monthly.
- Helped others learn aspects of trading Forex and making investments.

Comcast, Albuquerque, NM

July 2015 - January 2016

Customer Service Rep

- Learned how to pitch sales and upsell services.
- Became proficient in multiple company systems.
- Volunteered to learn new positions as they became available.
- Further improved customer service skills.

Lowe's Home Improvement, Albuquerque, NM

May 2014 - August 2014

Customer Service Specialist

- Learned key team working skills to finish tasks at hand.
- Became familiar with a variety of tools and their uses.
- Volunteered to be trained in equipment not related to my section.
- Operated various lifts.

T-Mobile USA, Albuquerque, NM

January 2013 - April 2013

Customer Service Rep II

- Became proficient at performing multiple tasks at once.
- Established key relationships with customers and aided in troubleshooting problems.

City of Albuquerque, Albuquerque, NM

May 2012 - August 2012

Facilities Department Intern

- Worked with city engineers reading plans and canvassing projects.
- Studied city budgeting and helped promote energy savings throughout the city.

City of Albuquerque, Albuquerque, NM

May 2011 - August 2011

Permitting Office Intern

- Reviewed blueprints with department specialists.
- Filed and e-filed blueprints according to the department they belonged to.
- Worked closely with contractors to discuss problems found in their design.

References available upon request