

# Jace Shawn Iverson

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## EDUCATION

### B.A. Management Information Systems

Dec 2019

Jon M. Huntsman School of Business, Utah State University

Logan, UT

- Member of Huntsman Scholar Program providing international business experience and honors course instruction
- Involved with Association of Information Systems & BlueCrew (Volunteer Ambassador at USU)
- Dean's List Spring 2017 - Spring 2019

### Member of BI (Business Intelligence) Group

Aug 2018 – Dec 2019

- Group of select MIS students tasked to perform outside analytics for local companies
- Advise, consult, and present to actual businesses on analytical findings within their data

## TECHNICAL SKILLS

Python (Pandas, Numpy, API, pyodbc, etc.)   Tableau   SQL   Google Sheets (Google API)   Linux   PowerBI

## PROJECTS

### FBAC Online Order Processing System (MIS5900)

Jan 2019 – May 2019

- Created an online ordering system to replace previous voicemail ordering system
- Built system using Laravel framework for PHP and MySQL database
- Utilized UML (Unified Modeling Language) techniques for documentation and system architecture

### BI Group Basic Research (BI Group)

Jan 2019 – May 2019

- Analyzed 3,000,000 data points of company data using tools like R, RapidMiner, PowerBI, Tableau, Excel
- Presented to executive board with suggestions for new business goals and projections
- Collaborated in the analysis and preparation of data with master level MHR and MMIS students

### Claim Analysis (Insurance Center)

Jun 2018

- Created models to predict customer claim trends which resulted in retention of a top client
- Used data visualization techniques to illustrate cost break downs of various options
- Trained and prepared management on analytical terminology for presentation

### Management System Change (Insurance Center)

Aug 2018 – Aug 2019

- Led our agency (4 locations, 15 agents) through a change of management systems for first time in 19 years
- Attend weekly WebEx meetings to receive training then pass instruction to employees and management
- Applied principles of change management to incentivize employees to embrace the change positively

## PROFESSIONAL EXPERIENCE

### Solutions Team Analyst

Jan 2020 – Present

ICON Health and Fitness (Home Delivery Team)

Logan, UT

- Automate 50+ hours (on going) of work processes using Python, MSSQL, Google Sheet, and Tableau
- Create interactive dashboards to visualize data throughout the supply chain including KPIs
- Manage the administrative side of Tableau including Tableau Online Site
- Saved ICON \$100,000/year through contract analysis with new carrier

### Jr. Data Analyst

Sep 2019 – Dec 2019

Mechanical and Aerospace Engineering Department at USU

Logan, UT

- Visualize 5 years of data for ABET accreditation in 2020 in Tableau and Excel
- Provide weekly work summary to ABET supervisor to prepare him for his meetings with the department head

### Network Operations Center Engineer Intern

May 2019 – Aug 2019

The Church of Jesus Christ of Latter-Day Saints (Information and Communication Services)

Riverton, UT

- Monitored global WAN comprising over 10,000 network devices
- Oversaw all internal and external applications including 15+ public facing systems
- Performed routine maintenance work on 2,000+ Windows and Linux servers

### Licensed Property and Casualty Insurance Agent & IT Specialist

Aug 2016 – Dec 2019

The Insurance Center LLC (Independent Insurance Agency)

Ogden, UT

- Built and currently manage 6 company websites, 40+ company email addresses, and 15 VoIP phones
- Designed presentations tailored to our top clients and prospects and trained management on how to most effectively present data

## LEADERSHIP EXPERIENCE

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### **Huntsman Scholar Peer Mentor**

*Aug 2018 – May 2019*

Jon. M Huntsman School of Business

Logan, UT

- Lead 5 fellow scholars through their college and scholar experience at Utah State
- Assist peers in finding resources for success in their academic and professional careers