# Jace Shawn Iverson

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#### **EDUCATION**

## **B.A. Management Information Systems**

Dec 2019

Jon M. Huntsman School of Business, Utah State University

Logan, UT

- Member of Huntsman Scholar Program providing international business experience and honors course instruction
- Involved with Association of Information Systems & BlueCrew (Volunteer Ambassador at USU)
- Dean's List Spring 2017 Spring 2019

### Member of BI (Business Intelligence) Group

Aug 2018 – Present

- Group of select MIS students tasked to perform outside analytics for local companies
- Advise, consult, and present to actual businesses on analytical findings within their data

# **TECHNICAL SKILLS**

Python Tableau C++ SQL RapidMiner Linux PowerBI Advanced Excel & PowerPoint PROJECTS

# FBAC Online Order Processing System (MIS5900)

Jan 2019 – May 2019

- Created an online ordering system to replace previous voicemail ordering system
- Built system using Laravel framework for PHP and MySQL database
- Utilized UML (Unified Modeling Language) techniques for documentation and system architecture

#### BI Group Basic Research (BI Group)

Jan 2019 – May2019

- Analyzed 3,000,000 data points of company data using tools like R, RapidMiner, PowerBI, Tablaeu, Excel
- Presented to executive board with suggestions for new business goals and projections
- Collaborated in the analysis and preparation of data with master level MHR and MMIS students

# Claim Analysis (Insurance Center)

Jun 2018

- Created models to predict customer claim trends which resulted in retention of a top client
- Used data visualization techniques to illustrate cost break downs of various options
- Trained and prepared management on analytical terminology for presentation

## Management System Change (Insurance Center)

Aug 2018 – Aug 2019

- Led our agency (4 locations, 15 agents) through a change of management systems for first time in 19 years
- Attend weekly WebEx meetings to receive training then pass instruction to employees and management
- Applied principles of change management to incentivize employees to embrace the change positively

# PROFESSIONAL EXPERIENCE

Jr. Data Analyst Sep 2019 – Present

Mechanical and Aerospace Engineering Department at USU

Logan, UT

- Visualize 5 years of data for ABET accreditation in 2020 in Tablaeu and Excel
- Provide weekly work summary to ABET supervisor to prepare him for his meetings with the department head
- Assimilate data from various sources into one consistent style and format

### **Network Operations Center Engineer Intern**

May 2019 – Aug 2019

The Church of Jesus Christ of Latter-Day Saints (Information and Communication Services)

Riverton, UT

- Monitored global WAN comprising over 10,000 network devices
- Oversaw all internal and external applications including 15+ public facing systems
- Performed routine maintenance work on 2,000+ Windows and Linux servers

### **Licensed Property and Casualty Insurance Agent & IT Specialist**

Aug 2016 - Present

The Insurance Center LLC (Independent Insurance Agency)

Ogden, UT

- Built and currently manage 6 company websites, 40+ company email addresses, and 15 VoIP phones
- Designed presentations tailored to our top clients and prospects and trained management on how to most effectively present data

### LEADERSHIP EXPERIENCE

#### **Huntsman Scholar Peer Mentor**

Aug 2018 – May 2019

Jon. M Huntsman School of Business

Logan, UT

- Lead 5 fellow scholars through their college and scholar experience at Utah State
- Assist peers in finding resources for success in their academic and professional careers