

Jace Shawn Iverson

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EDUCATION

B.A. Management Information Systems

Dec 2019

Jon M. Huntsman School of Business, Utah State University

Logan, UT

- Member of Huntsman Scholar Program providing international business experience and honors course instruction
- Involved with Association of Information Systems & BlueCrew (Volunteer Ambassador at USU)
- Dean's List Spring 2017 - Spring 2019

Member of BI (Business Intelligence) Group

Aug 2018 – Dec 2019

- Group of select MIS students tasked to perform outside analytics for local companies
- Advise, consult, and present to actual businesses on analytical findings within their data

TECHNICAL SKILLS

Python (Pandas, Numpy, API, pyodbc, etc.) Tableau SQL Google Sheets (Google API) Linux PowerBI

PROJECTS

FBAC Online Order Processing System (MIS5900)

Jan 2019 – May 2019

- Created an online ordering system to replace previous voicemail ordering system
- Built system using Laravel framework for PHP and MySQL database
- Utilized UML (Unified Modeling Language) techniques for documentation and system architecture

BI Group Basic Research (BI Group)

Jan 2019 – May 2019

- Analyzed 3,000,000 data points of company data using tools like R, RapidMiner, PowerBI, Tableau, Excel
- Presented to executive board with suggestions for new business goals and projections
- Collaborated in the analysis and preparation of data with master level MHR and MMIS students

Claim Analysis (Insurance Center)

Jun 2018

- Created models to predict customer claim trends which resulted in retention of a top client
- Used data visualization techniques to illustrate cost break downs of various options
- Trained and prepared management on analytical terminology for presentation

Management System Change (Insurance Center)

Aug 2018 – Aug 2019

- Led our agency (4 locations, 15 agents) through a change of management systems for first time in 19 years
- Attend weekly WebEx meetings to receive training then pass instruction to employees and management
- Applied principles of change management to incentivize employees to embrace the change positively

PROFESSIONAL EXPERIENCE

Solutions Team Analyst

Jan 2020 – Present

ICON Health and Fitness (Home Delivery Team)

Logan, UT

- Automate 50+ hours (on going) of work processes using Python, MSSQL, Google Sheet, and Tableau
- Create interactive dashboards to visualize data throughout the supply chain including KPIs
- Manage the administrative side of Tableau including Tableau Online Site
- Saved ICON \$100,000/year through contract analysis with new carrier

Jr. Data Analyst

Sep 2019 – Dec 2019

Mechanical and Aerospace Engineering Department at USU

Logan, UT

- Visualize 5 years of data for ABET accreditation in 2020 in Tableau and Excel
- Provide weekly work summary to ABET supervisor to prepare him for his meetings with the department head

Network Operations Center Engineer Intern

May 2019 – Aug 2019

The Church of Jesus Christ of Latter-Day Saints (Information and Communication Services)

Riverton, UT

- Monitored global WAN comprising over 10,000 network devices
- Oversaw all internal and external applications including 15+ public facing systems
- Performed routine maintenance work on 2,000+ Windows and Linux servers

Licensed Property and Casualty Insurance Agent & IT Specialist

Aug 2016 – Dec 2019

The Insurance Center LLC (Independent Insurance Agency)

Ogden, UT

- Built and currently manage 6 company websites, 40+ company email addresses, and 15 VoIP phones
- Designed presentations tailored to our top clients and prospects and trained management on how to most effectively present data

LEADERSHIP EXPERIENCE

Huntsman Scholar Peer Mentor

Aug 2018 – May 2019

Jon. M Huntsman School of Business

Logan, UT

- Lead 5 fellow scholars through their college and scholar experience at Utah State
- Assist peers in finding resources for success in their academic and professional careers