JACE DUENNEBEIL

Salt Lake City, UT | 801-864-7526 | duennebeil.jace@gmail.com | LinkedIn: [Jace Duennebeil](#)

Education

Bachelor of Science in Computer Science | University of Utah | Salt Lake City, Utah | May 2024

Relevant Coursework: Discrete Structures, Algorithms, Computer Systems, Data Structures, Databases, Mobile App Programming, Computational Geometry

Key Projects

- **Capstone Project: Generative AI-Powered Study Assistant Web Application**
  - Built a web-based application leveraging generative AI to produce personalized study resources like flashcards, summaries, and quizzes.
  - Integrated tools for note-taking and resource curation with a user-friendly interface to streamline learning workflows.
  - Achieved high user satisfaction through intuitive design and adaptable study features.
- **Learning Management System (LMS):** Designed and optimized a MySQL-based LMS to reduce query response time, supporting seamless data management for educators and students.
- **Health Monitoring Mobile App:** Created an exercise and health tracking app in Kotlin, featuring data visualization and custom notifications for user engagement.
- **Spreadsheet Application:** Developed an Excel-like tool using C#, supporting complex formulas, data manipulation, and an intuitive user interface.

Technologies and Skills

Programming Languages: C#, C++, Java, Python, C, Kotlin, SQL, R

Web Development: HTML, CSS, JavaScript, MongoDB

Tools: Git, Visual Studio, IntelliJ, Eclipse, Visual Studio Code, Linux

Work and Customer Support Experience

Customer Support Specialist | Microsoft | Salt Lake City, Utah | November 2017 - June 2022
- Provided technical support to clients, troubleshooting software issues and enhancing productivity through tailored solutions.
- Collaborated with cross-functional teams to implement customer-focused solutions and improve product satisfaction.
- Enhanced operational efficiency by developing PowerShell scripts to streamline repairs and effectively manage clients' Outlook accounts and email systems.
- Completed tenure as a Business Support Technician, specializing in making outbound calls to IT leaders to assist in setting up and organizing Microsoft applications for seamless company-wide employee use.

Service Assistant | Fleming's Prime Steakhouse and Wine Bar | Salt Lake City, Utah | February 2023 - Current
- Promoted within 6 months by showcasing leadership and teamwork skills in a high-pressure, fast-paced environment.
- Cultivated professional communication and interpersonal skills while delivering top-tier customer service.
- Trained new team members on efficient service techniques and product knowledge, contributing to overall team performance.

Lawncare Project Management | Riverview Lawn Care | Draper, Utah | May 2014 - October 2024
- Managed all aspects of a family business, ensuring consistent customer satisfaction and profitability.
- Scheduled and completed over 500 successful projects, building a reputation for reliability and quality.
- Developed strong self-motivation and time management skills while operating independently.

Leadership and Sports Involvement

Ultimate Frisbee Club Team Captain | University of Utah | Salt Lake City, Utah | September 2020 – June 2024
- Led and strategized for a competitive club team, driving performance improvements and fostering collaboration.
- Organized practices, tournaments, and events, improving team cohesion and performance metrics.

Professional Ultimate Frisbee Player | Salt Lake Shred | Herriman, Utah | January 2022 – Current
- Represented a professional team, demonstrating teamwork, adaptability, and consistent performance.
- Engaged in community outreach programs to promote the sport and mentor aspiring athletes.