

STRENGTH:

- **Dynamic Assistance:** The financial AI system quickly resolves recurring problems while compiling a thorough database of addressed difficulties. This improves problem-solving effectiveness by quickly resolving difficulties that have already been encountered.
- **Workload reduction:** The AI technology significantly lessens the workload of financial aid experts by automating basic operations. This makes it possible for staff to concentrate on dealing with students' complex financial aid difficulties, encouraging a more proactive and tailored approach.

WEAKNESS:

- **Limited Learning Capacity:** The past evaluations and solutions offered by financial aid professionals are what enable the AI system to provide assistance. It might not be able to provide support for brand-new issues until after they have been assessed and fixed by human professionals.
- **Lack of Emotional Support:** Financial aid workers can spend more time with individual students by leaving regular tasks to the AI. This method allows for a more individualized, thorough interaction and facilitates a deeper comprehension of each student's particular financial aid issues.

OPPORTUNITY:

- **Enhanced Personal Interaction:** Financial aid workers can spend more time with individual students by leaving regular tasks to the AI. This method allows for a more individualized, thorough interaction and facilitates a deeper comprehension of each student's particular financial aid issues.

THREATS:

- **Stagnation in Learning:** The AI system's probable incapacity to adjust to novel, unrecognized problems remains a threat. Students may lose confidence in the system's reputation and effectiveness if they often confront new issues that the system is unable to solve because there aren't any precedents.
- **Resolution of Problems at Source:** If FAMU manages the financial aid operations optimally, preventing problems before they happen, a significant threat to the AI system arises. The AI system might become obsolete in such a case, endangering its usefulness and continued relevance.