

JACK GAGNON

jhgagnon23@gmail.com

State Street Bank and Trust *Business Process Redesign, Senior Associate*

Boston, MA
Oct. 2018 – present

- Collaborated with group of 5 to create and transition a weekly and monthly trending report in Tableau; outlining historical movement of key metrics and KPIs; intended to aid in strategic decision making
- Designed Python software for ETL tasks and visualization, automation of insight generation and root-cause analysis; integrated the technology with the team; lead product demos exemplifying quality customer service
- Engineered functional Python scripts to extract identifying variables; implemented in client mapping and naming structure processes for dashboard drop-downs and filters

State Street Global Advisors *Business Intelligence, Data & Analytics co-op*

Boston, MA
Jan. 2018 – Jun. 2018

- Presented an overview of business unit and team initiatives to a group of 50+ individuals from global
- Engineered analytical tool in Excel with head of North American institutional prospecting and team of 2; used data and analytical insights to uncover how team members engage with clients and products
- Developed a cross data-base dashboard in Tableau; highlighting clients' asset managers, investments, total company assets, and other ancillary information used for strategy and decision making
- Implemented usage of campaigns in Salesforce for non-marketing communications in collaboration with the VP of Client Engagement; coordinating with team of 3 to ensure information is up-to-date following releases

Brightcove *Sales Analyst, Sales Operations co-op*

Boston, MA
July 2016 – June 2017

- Designed ad-hoc reports/analysis in Salesforce; maintained weekly forecast deck with team of 3; data integrity

EDUCATION

Northeastern University *Combined Bachelor of Science, Economics & Business Administration*

Boston, MA
July 2014 – Aug. 2018

Concentration: Finance

Relevant Coursework: Econometrics, Investments, Statistics, Financial Management, Introduction to Computer Science, Macroeconomics, Microeconomics, Development Economics, International Financial Management, Financial Accounting & Reporting, Introduction to Marketing, International Relations

Academic Affiliations: The Economic Society, Finance and Investment Club, Sigma Phi Epsilon Fraternity
Service: Tobin Community Center mentor

Swinburne Institute of Technology

Melbourne, Australia
July - Dec. 2014

First-semester study abroad program - focusing on introductory coursework and service

- Tutored and managed 15 foreign students in English at the local college 4 hours per week, with full-time schedule
- Organized operations for Second Bite and Bike Around the Bay events aimed to aid hunger and health

St John's International School *International Baccalaureate Honors Diploma*

Waterloo, Belgium
Jan 2010 - May 2014

- **Achievements** — Honor Roll, National Honor Society
- **Activities** — Lacrosse Captain (2011-2013), Cross Country, Choir, cofounder of the Global Issues Network

PERSONAL & PROFESSIONAL DEVELOPMENT

Technical Skills: Learning, Microsoft: Excel (VBA, v/hlookups, index/match, etc.), Word, Power Point, Outlook. Tableau, Python (data cleansing, manipulation, and visualization), SQL, R, STATA, Alteryx. DCF Analysis, Valuation, Salesforce.com, Google: Docs, Sheets, Slides.

Language: English (Native), French (Working). **Certifications:** LEAN Management

Interests: Sudoku, fitness (lifting and climbing), skiing, movies (Kill Bill), music (both creating and listening)

