

Jack Parrish

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OBJECTIVE

I am a former engineer turned UX designer looking for a full time opportunity to identify and solve complex problems, expand my UX skill set, and work together with a diverse team.

EDUCATION

UX Design Professional Certificate

April 2021 - December 2021

Google

- Learned foundational UX concepts such as user-centered design, accessibility, and collaborative ideation
- Conducted UX research, such as planning research studies, doing user interviews, and completing usability studies to make informed design decisions.
- Applied the UX design process on 3 end-to-end projects: a mobile app, a responsive website, and a cross-platform experience to promote social good.

Bachelor of Science, Chemical Engineering

August 2014 - May 2018

Miami University

- Served as vice president of several student organizations including Miami Striders Running Club (ask me about running!), Technical Association of the Pulp and Paper Industry (TAPPI) Student Chapter, and College of Engineering Student Council.
- Led the fundraising and philanthropy efforts for the Striders Running Club and the TAPPI Student Chapter in the 2017-2018 school year.
- Recipient of the Williams Leadership Scholarship, a competitive, full-tuition scholarship awarded to students showing exemplary leadership and creativity in the field of paper science.

EXPERIENCE

Technical Solutions Engineer

August 2018 - Present

Epic Systems

- Design, develop, and maintain in-house and client-facing websites using HTML, CSS, JavaScript, Angular, C#, and SQL.
- Partner with users from hospital systems across the country to solve technical and operational problems, helping them get the most out of Epic's software.
- Collaborate with multidisciplinary groups end users including physicians, executives, IT staff, and informaticists to help them achieve their strategic goals.
- Team up with cross-functional teams of software developers, quality testers, project managers, and technical writers to advocate for end users in design review meetings and issue triage.

SKILLS

Empathy, Process Improvement, Creativity, Ideation, Prototyping, User Personas, Figma, AdobeXD, Sketch, HTML, CSS, Javascript, C#, Angular/AngularJS, SQL Server