Jack Parrish

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OBJECTIVE

I am a former engineer turned UX designer looking for a full time opportunity to identify and solve complex problems, expand my UX skill set, and work together with a diverse team.

EDUCATION

UX Design Professional Certificate   April 2021 - December 2021
Google

- Learned and practiced foundational UX concepts such as user-centered design, accessibility, and equity-focused design
- Conducted UX research, like planning research studies, conducting interviews and usability studies to make informed design decisions.
- Completed the design process on 3 end-to-end projects: a mobile app, a responsive website, and a cross-platform experience to promote social good.

Bachelor of Science, Chemical Engineering   August 2014 - May 2018
Miami University

- Recipient of the Williams Leadership Scholarship, a competitive, full-tuition scholarship awarded to students showing exemplary leadership and creativity in the field of paper science.
- Served as vice president of several student organizations including Miami Striders Running Club (ask me about running!), Technical Association of the Pulp and Paper Industry (TAPPI) Student Chapter, and College of Engineering Student Council.
- Led the fundraising and philanthropy efforts for the Striders Running Club and the TAPPI Student Chapter in the 2017-2018 school year.

EXPERIENCE

Technical Solutions Engineer   August 2018 - Present
Epic Systems

- Design, develop, and maintain in-house and client-facing websites using HTML, CSS, JavaScript, Angular, C#, and SQL.
- Collaborate with users from hospital systems across the country to solve technical and operational problems, and assist them in getting the most out of Epic's software.
- Regularly engage with multi-disciplinary groups of Epic's users including physicians, executives, IT staff, and informaticists to get feedback on their experiences.
- Communicate with cross-functional teams of software developers, quality testers, project managers, and technical writers to advocate for Epic's users in design meetings and issue triage.

SKILLS

Empathy, Proactive Support, Process Improvement, Creativity, Figma, AdobeXD, Sketch, HTML/CSS, Javascript, C#, Angular/AngularJS, SQL Server