

# Jack Parrish

(630) 781-2329 | [jackparrish.me](http://jackparrish.me) | [jparrish331@gmail.com](mailto:jparrish331@gmail.com)

---

## OBJECTIVE

I am a former engineer turned software developer and UX designer looking for a full time opportunity to identify and solve complex problems, learn new things, and work together with a diverse team.

## EDUCATION

UX Design Professional Certificate

April 2021 - December 2021

*Google*

- Learned and practiced foundational UX concepts such as user-centered design, accessibility, and collaborative ideation
- Conducted UX research, such as mapping user journeys, doing user interviews, and completing usability studies to make informed design decisions.
- Built wireframes and interactive prototypes to test and showcase designs.
- Applied what I learned on 3 end-to-end projects.

Bachelor of Science, Chemical Engineering

August 2014 - May 2018

*Miami University*

- Organized fundraising and philanthropy efforts as the Vice President for the Miami Striders Running Club (ask me about running!) and the Technical Association of the Pulp and Paper Industry (TAPPI) Student Chapter.
- Recipient of the Williams Leadership Scholarship, a competitive, full-tuition scholarship awarded to students showing exemplary leadership and creativity in the field of paper science.

## EXPERIENCE

Technical Solutions Engineer

August 2018 - Present

*Epic Systems*

- Design, develop, and maintain in-house and client-facing websites using HTML, CSS, JavaScript, Angular, C#, and SQL.
- Partner with users from hospital systems across the country to solve technical and operational problems, helping them get the most out of Epic's software.
- Collaborate with multidisciplinary groups end users including physicians, executives, IT staff, and informaticists to help them achieve their strategic goals.
- Team up with cross-functional teams of software developers, quality testers, project managers, and technical writers to advocate for end users in design review meetings and issue triage.

## SKILLS

Empathy, Process Improvement, Creativity, Ideation, Prototyping, User Personas, Figma, AdobeXD, Sketch, HTML, CSS, Javascript, C#, ASPNET, Angular, AngularJS, SQL Server