

Senior Network Engineer

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Seattle, WA - Email me on Indeed: [indeed.com/r/aa6fe5d4ac222211](https://www.indeed.com/r/aa6fe5d4ac222211)

WORK EXPERIENCE

Senior Network Engineer

THE O'BRIEN BUSINESS GROUP - Edmonds, WA - 2015 to 2017

Edmonds, WA 2015 to 2017

Provides IT services to small, medium and large-sized businesses for non-profit and for profit organizations.

Senior Network Engineer

Administered environments with 120 physical servers in 80 separate domains across Puget Sound.

- * Built and maintained VMware servers and virtual hosts.
- * Installed, designed, configured, installed, and managed network equipment including routers, firewalls, switches and wireless access points.
- * Installed, maintained and administered Microsoft Servers and server applications.
- * Leveraged ShadowProtect backup and Vipre antivirus software at many client locations.
- * Autotask problem tracking system with CentraStage for endpoint management.
- * Interacted successfully with all employee levels-- from a CEO to non-technical end users.
- * Used Plesk to manage client's websites and email.

Network Administrator

NORTHWEST CENTER INDUSTRIES - Seattle, WA - 2006 to 2015

Seattle, WA 2006 to 2015

A developmental disabilities advocacy organization with \$40M in annual revenues.

Network Administrator

Administered environment with 40 physical servers in 5 separate domains across 11 locations.

- * Installed, maintained and administered MS Exchange Server and server applications.
- * Supervised helpdesk technicians and distributed workload; provided desktop escalation support.
- * Designed, configured, installed, and managed network equipment including routers, firewalls, switches and wireless bridges.
- * Managed Active Directory (AD) and Storage Area Network (SAN).
- * Troubleshoot internet, system and network connectivity in a LAN/WAN environment.
- * Planned LAN and WAN infrastructure maintenance and additions.
- * Provided ShoreTel VoIP system planning, maintenance, administration and upgrades.
- * Performed physical security management for corporate office.
- * Managed cell phone plan change and additions reducing costs by 30% annually while increasing airtime and coverage.

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Senior Systems Engineer

VIRTUOSO - 2003 to 2005

Managed 8 physical servers using MS Virtual server running at least 5 servers each. Administered customer email server running CommuniGate with approximately 125 domains and 1500 users.

- * Installed, maintained and administered MS Content Management Server running over 400 websites.
- Maintained authoritative DNS server records for over 400 hundred domains.

- * Installed, maintained and administered server applications such as Version One, TimeTracker, and Ultimate Survey.
- * Planned in-house infrastructure changes and additions. Installed, configured, and managed network equipment including switches and wireless access points.
- * Administered and maintained MediaBin resource management server with 250 gig's of data.
- * Troubleshot internet, system and network connectivity in a WAN.

VIRTUOSO - Seattle, WA - 2002 to 2005

An international luxury travel network comprised of travel advisors and travel partners.

Technical Support Engineer II

VIRTUOSO - 2002 to 2003

Administered Lucent PBX and Intuity LX with Avaya management tools. Managed the equipment inventory and ordering. Backup to Senior Systems Engineer.

- * Created and managed AD user accounts, Exchange mailboxes, and associated server security.
- * Troubleshot desktop hardware, software, operating systems and network connectivity.
- * Supported multi-media equipment including projectors, scanners, and digital cameras.
- * Used Blue Ocean's TrackIt for problem tracking.

Network Administrator

NOKIA - Seattle, WA - 1999 to 2002

3 years

Administered domain with 15 servers, including VPN for secure remote access to network, Terminal server, two SQL 7 servers running mission critical databases for the company, Primary and Backup domain controllers, Exchange 5.5 server, IIS 4&5 servers, File servers, and backup server (ArcServe).

PC Technician, 3 years as contractor

HEWLETT PACKARD VANCOUVER DIVISION - Vancouver, WA

with ARC

Troubleshot desktop hardware, software, and operating systems & network connectivity. Upgraded hardware, software, and operating systems. Provided customer support to site with over 4000 users.

LAN Technician, 2 years as contractor

AMAX MINERALS CORP - Englewood, CO

with ARC

Built and installed new Novell servers for remote locations on the WAN with over 100 servers. Supported WAN with 3500 users in a multi-platform environment including UNIX, NOVELL, MAINFRAME, VAX, AS400 & specific software applications.

EDUCATION

B.S. in Computer Science

University of Dayton - Dayton, OH