

Denise Dunning

hitachi

Monroe, LA - Email me on Indeed: [indeed.com/r/Denise-Dunning/b8ac048638d0921c](https://www.indeed.com/r/Denise-Dunning/b8ac048638d0921c)

I am a high energy individual looking to expand on my IT background and experience and put my talents to use with a prominent company. My strongest qualities are good business integrity, and extensive knowledge of computer hardware and corporate infrastructures. I enjoy building solid professional relationships based on trust and mutual respect with a desire to thrive, succeed and excel in a fast paced environment.

Authorized to work in the US for any employer

WORK EXPERIENCE

Quality Inspector

hitachi - Monroe, GA - July 2015 to Present

Responsible for performing a variety of quality control tests/inspections on products, materials, components, and parts in the production process of paper products to ensure compliance with quality and reliability standards.

Ricoh / QA

Hire Dynamics - March 2015 to Present

Responsible for performing a variety of quality control tests/inspections on products, materials, components, and parts in the production process of paper products to ensure compliance with quality and reliability standards.

Machine Operator

American Fiber Packaging - February 2014 to December 2014

My responsibilities include quality control of packaging products, Scheduling orders to be printed, printing on containers via a type of Digital Printer, inventory control and data entry of QC and Print department.

Machine Operator/ QA

Staffing Priorities - May 2013 to February 2014

Staffing Priorities\ WorldPac 05 / 2013 - 02 / 2014

Receiving

Responsible for sorting, staging, put away and shipping of auto parts.

Machine Operator

Global Employment Solutions - May 2012 to November 2013

Operated Foam Injection Machine, Quality Control of auto parts

Computer Technician

DP Graphics - January 2008 to May 2011

Responsible for providing software/ hardware technical support for consumer's personal computers and electronic devices.

◇ Perform on site and in home technical support to include computer diagnostics, repairs and installations.

◇ Accurately log and track all help desk cases with accuracy and successfully resolve issues quickly and efficiently.

- ◇ Performed both telephone and on-site technical support for escalated technical issues requiring high end problem resolution.
- ◇ Configured individual user settings, ensured proper connectivity and performed backups, testing and troubleshooting.
- ◇ Conducted field support, on-site technical support and repairs and handled all escalated technical issues.
- ◇ Developed estimates for hardware and software parts replacements and assessed the technology needs of on-site customers.

Stuart F. Cooper

- October 2004 to June 2007

10 / 2004 - 06 / 2007

Pressman

I worked as a press operator on a Multilith 1250 offset printing press.

EDUCATION

BS in Information Technology

Kaplan University

2018

Business Management

University of Phoenix

2007 to 2010

LINKS

<http://www.linkedin.com/in/denisedunning>

ADDITIONAL INFORMATION

SKILLS:

Computer Hardware /Quality Assurance / Digital Printing / Offset Printing

Networking / Photoshop / Customer Service / Graphics / Publishing / Web Design Microsoft Office / Management / Continuous Improvement / Business Process Improvement / Troubleshooting / Packaging