# GLENN DELES
**Project Manager**

High Ridge, MO  -  Email me on Indeed: <u>indeed.com/r/GLENN-DELES/561d4759d1b18d57</u>

Authorized to work in the US for any employer

WORK EXPERIENCE

## Project Manager
22nd Century Technologies, Inc   -   St. Louis, MO  -  May 2017 to June 2017

Project Manager At USDA FSA - St. Louis MO
Project Manager for multiple ongoing application development initiatives for the Department of Agriculture Farm Service Agency. Completing the adoption of Scrum Agile development methods. I am using JIRA, MS-Project and SharePoint. I provide formal project and status report to the contracting office.

## Project Specialist 4
Boeing   -   Hazelwood, MO  -  October 2014 to July 2016

Responsibilities
Monitoring and Controlling Application Development and Deployment of Team Center PDM for multiple sites. Define and refine processes and communications between development teams and the larger project. Coach and Direct Agile, Scrum development methodology. Point of Contact for Vendor management for the program.

Skills Used
Scrum, MS-Project, MS-Office, MS Team Foundation Server, SharePoint, Macroscope.

## Project Manager
Iron Data Solutions   -   Chesterfield, MO  -  July 2011 to October 2014

Manager on the DCPS development project in charge of business analysts, subject matter experts and software architects in the St. Louis office. I am also in charge of developing processes and methodologies for a large application development project. This project is sub contractor to Lockheed Martin to develop new disability claims processing system for the Social Security Administration.

## Project Manager
ADVANCED SYSTEMS DESIGNS  -  July 2010 to December 2010

Project manager on a project to replace existing character based user interfaces with web based technology for Affirmative Insurance. This was a 6-month $750,000 contract. I managed a team of 4 developers and 2 Business Analysts. We are the prime contractor and are the system integrator over 5 sub contractors as well as coordinating the client resources. I have introduced Scrum and other Agile Iterative techniques to rapidly design and develop the application. I managed the project from initial assessment phases through development to the handoff to the client for deployment.

## Project Manager
VOLT TECHNICAL SERVICES at BOEING   -   St. Louis, MO  -  February 2008 to August 2009

Provided formal project managment services to the Product Standards as Digital Data program. In charge of 4 separate sub projects with $1.5 million budgets. Supplied ongoing financial, schedule and technical status reports to management. Lead multiple teams across the country. Managing task and financial controls for multiple overseas vendors. Leading technical and business subject matter experts. Engaged in EVM

using Primavera P3e for tracking and reporting and planning in Microsoft Project. Managing formal risk issue management tools. Using a formal development documentation methodology using Macroscope and Documentum.

Assumed additional role in business analysis and system and process documentation.

• Successfully implemented first of 8 retirements and 2 system replacements.

• Managed the second release of software with high quality and on schedule.

• Brought order and success to projects that had been ineffectually managed by end users and IT operational staff

### Adjunct Instructor

ITT TECHNICAL INSTITUE   -   Arnold, MO   -   June 2007 to May 2008

Instructor for Project Management, Information Technology Methodology and general business courses.

• Motivated by a desire to teach and to give back to the application development community.

### Project Manager

TECHGUARD SECURITY   -   St. Louis, MO   -   April 2007 to January 2008

Integrated project manager in an application development team for networking security appliances and service products. In charge of implementing and executing project and application procedures for CMMi level II certification.

• Implemented the agile Scrum application development methodology as part of ongoing development of the Poliwall network security appliance.

• Negotiated Contract with sub contractor on US Army research and development project.

• Developed SOW for DOD R&D contract.

### Project Manager at Fidelity National Information Services

ROBERT HALF TECHNOLOGY   -   St. Louis, MO   -   January 2007 to April 2007

In charge of application development and data conversion areas in implementing an online credit card holder support system utilizing MS .Net and MS SQL Server. I was working with a geographically disbursed project team and with external vendors.

• Resolved difficult relationship with project sponsor.

• Established new procedures for correct evaluation of business requirement task completion.

• Brought project back to being on schedule with scope in control

• Established good working relationships with the vendor that was being replaced and with customer IT.

### System Engineer

TALX   -   St. Louis, MO   -   December 2005 to December 2006

Project Management and Business Analysis for the Product Development group for the Unemployment Consulting division. In charge of the project to merge the information systems of several recent acquisitions in a central system. Introducing formal project management disciplines and portfolio management. Also in charge of creating formal requirements and directing developers in smaller projects.

• Lead successful first of 4 system consolidation projects.

• Implemented portfolio status reporting procedures

• Designed and lead development of .net mail label creation application

• Lead other team leaders and project management in the adoption of MS Project Server

• Technical Lead for SOX compliance audits.

### Project Manager

Speedware   -   Montréal, QC   -   August 2005 to September 2005

I managed the requirements analysis phase of a HP3000 to HP9000 migration project at QVC. In charge of managing technical resources during client interviews and was in charge of writing the Statement of Work for the major project and supporting contract documentation.
• Wrote SOW and Project plan that lead to award of contract.

### Project Manager at Anheuser Busch

ROBERT HALF TECHNOLOGY  -  St. Louis, MO  -  June 2005 to August 2005

Execution Phase control and scheduling of a project in replace proprietary UNIX backup system for file and Oracle databases. This is 4-6 person project with a $300,000 budget. I provided professional services for schedule tracking and update in MS Project 2000 Pro and tracked issues and coordinated testing scripts using MS Excel.
• Improved relationship between vendor and customer project oversight by providing professional project management procedures.

### Project Analyst

ANALYSTS INTERNATIONAL at SBC  -  St. Louis, MO  -  March 2005 to June 2005

I supported the National Account Initiative by reviewing and correcting customer circuit data. This involved detailed research of corporate structure and history to ensure correct encoding Master Customer Numbers.
The Primary tool was MS Excel and some use of Business Objects with MS Access. I developed macros in VBA in MS Excel to automate formatting of data in flat files for Unix processing.

### Project Manager

LEVI RAY AND SHOUP at Illinois Department Of Transportation  -  Springfield, IL  -  November 2004 to January 2005

Project Management in the Initiation phase of Motor Fuel Tax Rewrite project. I performed high level research and writing scope, charter documents and the RFP. I also piloted the utilization of MS Share Point and MS Project Server tool.
• Created proposal and initiation documents for MFT tax project that included a flexible scope approach to a fixed budget.
• Conducted detailed review of previous design and researched state of current systems for new and changed requirements.

### Business Analyst/ Project Manager at DITCO

THE DATATECH GROUP  -  Scott AFB, IL  -  July 2004 to November 2004

Team Lead and Business analyst on a contracted project to implement the second phase of application development on the DISN Billing system. This was a 4 person $500,000 Project. This system is a web reporting data mart of information of data extracted from DOD mainframe telecommunications service charge backs. Successfully lead the team in a first release of enhancements and new business functionality.
• Implemented Scrum development methodology.
• First deployment on time, with improved quality and functionality to customer developed beta version.

### Project Coordinator

PREFERRED RESOURCES at AG Edwards  -  St. Louis, MO  -  January 2004 to June 2004

Responsible for project schedule and metrics management for multiple projects in the Gateway Initiative.
Weekly creation of status and variance reports. General project scheduling consultation to multiple project managers.
Tools: Primavera Team Play. Rational Clear Quest

### Project Manager

CIBER at Express Scripts  -  St. Louis, MO  -  June 2003 to October 2003

General project management of multiple web development projects in a matrix organization. I was responsible for project coordination from requirements definition through implementation. The projects are new development for pharmacy benefit management internet portals. Managed 2 development teams of 5 and 8 programmers.
Technical environment: Java, J2EE, Websphere, Struts, Oracle, Sun, Linux. MS Project 2000
• Deployed Producer Portal on schedule in two months.
o Resolved major problem with development server resources with the negotiated introduction of Linux PCs.
• Deployed the Multiple Coverage Project on schedule.

## Project Manager
TERALOGIX  -  St. Louis, MO  -  November 2002 to April 2003

I managed multiple concurrent application development projects for a medical insurance document printing and mailing outsourcing company. One of the projects is adding HIPAA x12 services to the business. The responsibilities were general project administration and tracking, Business Analysis and high level design, prioritization of developer task and objectives, and general user support.
Technical environment Windows NT/2000 Fox Pro, Delphi, C++. Teralogix used a mix of MS Project and a proprietary task, issue, and documentation application for project management.
• Developed a successful design for a major new line of business using novel documentation and project management techniques.

## Release Leader
AMDOCS INC  -  St. Louis, MO  -  May 2000 to July 2002

Responsible for tactical administration of large project (100+ Developers). Responsible for release feature configuration, change management and document management. Managed development and implementation scheduling. Responsible for user issue management and resolution. Coordinated multiple infrastructure and development teams in St. Louis, Kansas City and Cyprus. Communicated with customers and other vendors. Responsible for ongoing CMM process improvement within the account and liaison to corporate quality department.
I managed both high level schedules for management and the client and detailed schedules in for coordination of the technical staff in MS Project 2000.
• Managed customer relationships and internal coordination to deliver system on time with all tactical issues resolved.
• Assumed day to day administration of project during development and delivery phases ensuring project was delivered on time.

Project Leader
Project Leader on Telecommunications, Customer Care, and Billing system customizations: Duties included project cost estimation, project administration, and customer relations. Conducted intensive customer requirement discovery sessions. Analyzed and refined raw user requirements and wrote Billing module high level specifications. Estimated cost of customizations. Wrote customization impact assessment technical specification documents.
Technical environment: Client/Server Power Builder and Java BEA web logic front ends.
Server applications: HP-UX with Tuxedo written in C, C++, and COBOL with Oracle 8i database, Ensemble.
• Negotiated difficult customer expectations and cross team design issues to deliver specifications that satisfied the customers' desires and were practical to implement.

## Senior Systems Analyst
EMERSON MOTOR COMPANY  -  St. Louis, MO  -  June 1998 to April 2000

Lead developer on Y2k-related projects for Geac M-Series financial, Labor Reporting, and Cincom Accounts Payable systems. Directed several offsite and on site programmers and contractors. Developed project plans, administered project progress, and executed system and user test plans. Coordinated various systems programming and operations implementation tasks. Provided post-implementation support and maintenance. Lead developer of team to implement Oracle order fulfillment system and provide support for legacy non-plant systems, including General Ledger, Accounts Receivable, Billing, Order Entry, and Human Resources.

• Implemented Geac M-series AR and GL upgrade with aggressive development and testing methodologies which resulted in on time project with extremely few production problems.

• Assumed responsibility for failing Labor Reporting replacement project and delivered an effective solution on time.

## Analyst and lead programmer

SOLUTION CONSULTANTS  -  St. Louis, MO  -  February 1996 to June 1998

- St. Louis, Missouri Feb 1996 - June 1998
BJC Heath Systems
Led team in successful implementation of Barnes/Jewish merger project

Union Electric
Led major upgrade to TRIS 2.0, a two tiered (PC-IBM S/390) time and attendance

McDonnell Douglas
Analyst and lead programmer on modifications to attendance systems using CICS, IMS, and COBOL 370:
Edward Jones
Conducted unit and integration testing of securities costing system using CICS, DB/2, and cobol II:

## Project Leader

Hussmann Corporation  -  1994 to 1996

New systems development and research for manufacturing engineering and financial systems: Implemented and customized purchased data collection and human resource system based on PC's and Btrieve. Researched and developed UNIX and client server technologies for support of engineering applications.

• Developed physical inventory system that eliminated need for skilled data entry operators and improved data quality by providing online validation and reporting. Project met short and critical delivery date.

## Senior System Analyst

Hussmann Corporation  -  1990 to 1994

Developed and supported manufacturing applications on IBM mainframe with CICS and IMS using COPICS MRP II. Designed, developed, and implemented interim billing system upgrade, reengineering batch and non-database system to online system in CICS and using an IMS database.

• Developed a finite capacity planning system from initial concept and completed on time using structured design techniques, resulting in improved data quality, reduced head count in the user department by 50 percent, and was the infrastructure for other manufacturing related systems.

## Programmer / Analyst Supported COBOL / IMS

SHERWOOD MEDICAL  -  St. Louis, MO  -  May 1989 to February 1990

based rebate management system.

## Programmer / Analyst Team leader of Employee Benefits maintenance team

MAY DEPARTMENT STORES  -  St. Louis, MO  -  October 1984 to May 1989

• Developed Executive compensation system using innovative technology.

**Programmer / Analyst Developed and Maintained a Micro**

JAMES E. FRICK   -   St. Louis, MO   -   October 1982 to September 1984

based claims processing system.


EDUCATION

**Masters of Information Management**

Washington University   -   St. Louis, MO

**Bachelor of Science in Computer Science**

University of Missouri   -   Rolla, MO


SKILLS

MS Project, PMP


ADDITIONAL INFORMATION

SKILLS
Languages: COBOL; COBOL II BASIC; SQL
Project Management
MS Project, MS Project Server Share Point, Primavera Team Play, Rational Clear Quest., Simon, PC-Docs, Test Director, Documentum

Methodologies: PMBOK, CMMi, Method/1; Summit, Macroscope
IBM Mainframe: MVS; TSO/ISPF; DL/1-IMS/DB; CICS; JCL; VSAM; DB/2
PC: Microsoft MS-Office, Access, Visio,
Client Server: UNIX (Solaris, HPUX, Irix); Oracle, Sybase SQL Server; Sybase Open Client/Open Server; ODBC; Neuron Data; Metaphase 2
Structured Design: Visible Analyst Workbench; Gane-Sarson; UML, Use Cases