Donald Shaw
Project Manager

Memphis, TN - Email me on Indeed: indeed.com/r/Donald-Shaw/a7518e142ea26774

Authorized to work in the US for any employer

WORK EXPERIENCE

Project Manager

Computer Sciences Corporation   -   Syracuse, NY - September 2014 to December 2014

Technologies: VMWare, MS Project, BMC Remedy, Windows Server, Lotus Notes
Acquire and apply knowledge of current and emerging IT practices, to facilitate project development between technical and operational parties. Applied cutting-edge knowledge of progressive design drafting project proposals that included scope, budget and timelines for service delivery.
* Reduced the number of project open-requests by 15%.
* Successfully closed thirty projects within a timeframe of three months.

Systems Administrator/Information Management Officer

United States Army   -   Schofield Barracks, HI - November 2011 to September 2014

Technologies: Cisco, VOIP, VPN, MS Exchange, Powershell, SharePoint, BMC Remedy, Citrix, Active Directory, Remote Desktop
Provided instructional support to soldiers in pursuit of CompTIA Security+ certifications. Interfaced as a systems administrator for an environment that supported over 350 users. Designed and developed a tracking system, increasing compliance by 30% in accordance with the Department of Defense standards. Improved speed, reliability, and efficiency of computer operations by completing two life cycle events with over 120 systems imaged with a zero-loss rate of equipment. Deployed CISCO switches and routers with VOIP capabilities in conjunction with MS Exchange, allowing users to have access anywhere in the world via the Army Domain VPN.
* Selected for assignment to the White House Communications Agency (WHCA) in Fiscal Year 2014, honorably discharged.
* Implemented the organizations first Standard Operating Procedure for help desk operations and information delivery.

EDUCATION

Bachelor of Arts in Geography in Geography

UNIVERSITY OF COLORADO DENVER   -   Denver, CO
2015 to 2017

SKILLS

Active Directory (2 years), BMC (3 years), Cisco (2 years), help desk (2 years), Remedy (3 years)

ADDITIONAL INFORMATION

Dedicated and innovative with related education, practicum, and experience to contribute to long-range operational objectives in a Geospatial Analyst role.

• Project Management: Proven success in planning, resource management, and adaptive management, negotiation, scheduling and reporting.

• Network Engineering/Support: Experience planning, installing, and configuring Windows NT Server and Workstation. Detailed knowledge of resource management and network development. Keen understanding of firewalls, routers, switches, and hubs.

• System Security/Continuity: Talent for implementing security strategies backed by knowledge of processes to support data warehousing and information distribution. Proactive in preserving system integrity through backup and recovery strategies.

• Key Strengths: Excel at interfacing with engineers, and management. Able to convey complex technologies to a variety of skill levels. Talent for quickly learning new information, procedures, and technologies. Exceptionally organized and able to multitask.

Core Technologies:

Environments:
Windows System Admin, Microsoft Server, CISCO Routers and Switches, Help Desk, System Security, Access Point Control, Model Practices

Geospatial Tech:
ESRI, ArcGIS Server, ArcGIS Online, Database Management Systems, Model Builder, Metadata integrity, Web APIs, Vector & Raster Analysis, Open Source, Python, XML, Remote Sensing, ENVI, PostgreSQL, QGIS, MapServer, GeoServer, PostGIS

Tools: HTML, SQL, TCP/IP, BMC Remedy, MS Office, MS Project, Amazon Web Services (AWS), CISCO Call Manager, Active Directory