

Peggie Thompson

Programmer Analyst

Belleville, IL - Email me on Indeed: [indeed.com/r/Peggie-Thompson/2d3e312b10614419](https://www.indeed.com/r/Peggie-Thompson/2d3e312b10614419)

Information Technology professional experienced with:

- Analysis, software design, coding, testing, and documentation for assigned tasks.
- XSL Formatting Objects for creating pdf files from XML.
- Modification / programming of JavaScript integrated with Oracle PL/SQL packages, functions / stored procedures.
- Oracle Programming utilizing advanced SQL*Plus, SQL Developer / TOAD, and SQL*Loader.
- Utilization of Cisco WebEx Meeting Center for daily team meetings.
- Utilization of Version One - Agile Project Management Tool for managing tasks / software.
- Oracle System Administration / Oracle DBA support including Oracle patch application / user testing and support / Subversion.
- Expertise in troubleshooting and correcting performance issues.

WORK EXPERIENCE

Programmer Analyst

Postal Services and Solutions Group - St. Louis, MO - March 2016 to August 2016

1720 Market Street, St. Louis, Missouri

March 2016 - August 2016

Programmer Analyst 3 - Public Trust

- Provided USPS Information Technology with professional, technical and support services to support the application development, database production support, and various requirements for distributed technical support throughout the USPS enterprise.
- Analyzed/modified PL/SQL code on Linux 2013 System utilizing Oracle 11g.
- Utilized Cygwin-NT 6.1 on Linux servers to open multiple screens for developing, compiling, and testing code with vi editor.
- Utilized SQL-Developer 3.0 for accessing Oracle data / databases.
- Utilized Java Script 1.6.0-14 within Oracle PL/SQL on Linux servers using vi editor.
- Created/modified XSL FO 1.0 for creating PDF reports utilizing XML.
- Worked in Agile environment; worked with Service Now creating and tracking Customer Requests.
- Worked with developers to solve programming issues for Facilities Database and FGU Reporting systems.
- Multi-tasked and re-prioritized responsibilities for changing requirements.
- Utilized MS Office - Word, Excel, Instant Messenger, and participated in daily Agile meetings to meet team goals.

Software Development Analyst

Postal Services and Solutions Group - St. Louis, MO - March 2015 to March 2016

1720 Market Street, St. Louis, Missouri

March 2015 - March 2016

Software Development Analyst 3 - Public Trust

- Provided USPS Information Technology with professional, technical and support services to support the application development, database production support, and various requirements for distributed technical support throughout the USPS enterprise.
- Modified Java on multiple tiers in both Windows and Linux environments.

- Performed multiple enhancements and upgrades to the current system.
- Analysis and design on multi-tier architecture - Linux/Unix and Windows OS.
- Utilized Oracle databases (version 10g or higher) i.e. PL/SQL, developing stored procedures.
- Created/modified XSL FO 1.0 for creating PDF reports utilizing XML.
- Worked in Agile environment; worked with Service Now creating and tracking Customer Requests.
- Utilized Cygwin-NT 6.1 on Linux servers to open multiple screens for developing, compiling, and testing code with vi editor.
- Utilized SQL-Developer 3.0 for accessing Oracle data / databases.
- Utilized Java Script 1.6.0-14 within Oracle PL/SQL on Linux servers using vi editor.
- Worked with developers to solve programming issues for Facilities Database and FGU Reporting systems. Installed Oracle 12c on Windows 7.
- Multi-tasked and re-prioritized responsibilities for changing requirements.
- Utilized MS Office - Word, Excel, Instant Messenger, participated in daily Agile meetings to meet team goals.

PL/SQL Developer/Analyst - Public Trust

Postal Services and Solutions Group - St. Louis, MO - December 2012 to March 2015

1720 Market Street, St. Louis, Missouri

December 2012 - March 2015

PL/SQL Developer/Analyst - Public Trust

- Provided USPS Information Technology with professional, technical and support services to support the application development, database production support, and various requirements for distributed technical support throughout the USPS enterprise.
- Analyzed/modified PL/SQL code on Linux 2013 System utilizing Oracle 11g.
- Utilized Cygwin-NT 6.1 on Linux servers to open multiple screens for developing, compiling, and testing code with vi editor.
- Utilized SQL-Developer 3.0 for accessing Oracle data / databases.
- Utilized Java Script 1.6.0-14 within Oracle PL/SQL on Linux servers using vi editor.
- Created/modified XSL FO 1.0 for creating PDF reports utilizing XML.
- Worked in Agile environment; worked with Service Now creating and tracking Customer Requests.
- Worked with developers to solve programming issues for Facilities Database and FGU Reporting systems.
- Multi-tasked and re-prioritized responsibilities for changing requirements.
- Utilized MS Office - Word, Excel, Instant Messenger, and participated in daily Agile meetings to meet team goals.

Database Developer - Public Trust

Postal Services and Solutions Group - St. Louis, MO - October 2012 to December 2012

1720 Market Street, St. Louis, Missouri

October 2012 - December 2012

Database Developer - Public Trust

- Maintained enterprise-level Oracle applications as part of a team comprised of a project manager, business analysts, and developers to support application features of vendor developed applications. Analyzed and modified Oracle PL/SQL packages.

Oracle Database Administrator / Scott Air Force Base - Secret Security Clearance

SRA International - O'Fallon, IL - September 2012 to September 2012

475 Regency Place, O'Fallon, Illinois

September 2012 Oracle Database Administrator / Scott Air Force Base - Secret Security Clearance

- Maintained Oracle databases and related software tools in support of the enterprise portal servers. Provided technical administration and management of system and application software and databases for the USTRANSCOM Web Portals in support of USTRANSCOM Distribution Portfolio Management.

Oracle DBA Intern / Scott Air Force Base - Secret Security Clearance

NCI Information Systems - Fairview Heights, IL - November 2009 to November 2010

- Obtained CompTIA Security+ Certification 2010
- Oracle Databases 10g, 9i, PL/SQL Release 10.2.0.3.0 - Production
- Provided DBA support for multiple Oracle databases on Sun servers
- Monitored Share Plex replication utility to re-establish connections for multiple databases to remote databases.

Analyst - IT (Lead)

Maritz - Fenton, MO - April 2008 to May 2009

- Oracle Database 10g Enterprise Edition Release 10.2.0.3.0 - 64bi
- PL/SQL Release 10.2.0.3.0 - Production HP-UX B.11.31
- Utilized PL/SQL for bank project / customer data for processing reports.
- Wrote PL/SQL update scripts to adjust data for processing when errors occurred.
- Modified PL/SQL code in packages so records being loaded would not error.
- Created Oracle package for internet Wish List including web links to store web site and credit card web site.
- Created SQL*Loader (.ctl) files for loading records into tables from flat files.
- Created shell scripts with vi editor to run on Unix server.
- Scheduled jobs to run in crontab on Unix server.
- Analyzed data to determine where changes/indexes/hints were needed.

Consultant - Senior Database Analyst

Ajilon Consulting - St. Louis, MO - June 2007 to April 2008

Client: Maritz, Inc.

- Oracle PL/SQL, 9i
- Utilized PL/SQL for bank project / customer data for processing reports.
- Wrote PL/SQL update scripts to adjust data for processing when errors occurred.
- Modified PL/SQL code in packages so records being loaded would not error.
- Created SQL*Loader (.ctl) files for loading records into tables from flat files.
- Created shell scripts with vi editor to run on Unix server.
- Scheduled jobs to run in crontab on Unix server.
- Analyzed data to determine where changes were needed.

Contractor - Oracle DBA

TEKsystems - St. Louis, MO - January 2007 to April 2007

9i, 10g / Scott Air Force Base - Secret Security Clearance

- Maintained existing IGPRS (Inspector General Reporting System); reset user passwords.
- Installed Discoverer 10g Rel 2 with Discoverer Plus and Viewer on Linux development servers.
- Installed Developer Suite 10g on Linux development servers.
- Assisted with building new development Linux servers with disk drives.

Information Management - Senior Oracle System Administrator

World Wide Technology - Maryland Heights, MO - August 2002 to October 2006

Oracle 11i, 8.0.3/DB 9.0.2, 8.1.7

- Oracle Applications System Administrator

- Utilized Oracle Enterprise Manager (OEM) to add datafiles and increase tablespace and datafile size.
- Worked as team member to refresh Oracle databases.
- Concurrent Manager administration, reordered jobs in queue system when backed up.
- Monitored system I/O and killed blocking sessions; monitored and bounced Concurrent Managers to enable processes to complete; on-call for support at remote sites.
- Developed PL/SQL code/indexes/hints for use with Oracle APIs; developed SQL code for new Oracle Alerts; modified and transferred alerts from Development/Test in Oracle Applications to Production.
- Oracle Applications - set up new user accounts with Oracle responsibilities, developed PL/SQL code to automate adding responsibilities to user accounts; reset passwords; terminated user accounts, created functions, menus and executables in Oracle Apps; approved code moves to production and compiled procedures, packages and functions; moved forms to production and compiled.
- Ran Oracle trace files on slow running queries to improve performance.
- Oracle TAR support; Metalink administrator - added / removed users from Oracle Metalink accounts.

EDUCATION

Master of Arts in Computer Resources and Information Management

Webster University - St. Louis, MO

Master of Arts

Webster University - St. Louis, MO

Bachelor of Science

Southwestern Illinois College - Belleville, IL

SKILLS

ORACLE (10+ years), PL/SQL (10+ years), SQL (10+ years), OEM (4 years), ORACLE 11i (4 years)

ADDITIONAL INFORMATION

TECHNICAL SUMMARY

SOFTWARE

- MS Windows 7 Professional - Microsoft Word, Access, Excel, and PowerPoint.
- WinSCP version 5.1.2, Paint version 6.1.
- Oracle Developer 11g.
- PL/SQL Programming package spec / body scripts / modules, SQL*Plus, SQL*Forms, SQL*Loader, DDL, DML.
- Linux / UNIX Sun servers, shell scripts, Telnet, UNIX ftp, TOAD software for Oracle, Benthic Golden32 software for Oracle.
- Oracle 11i / 8.0.3, ERP System; Oracle Enterprise Manager (OEM).
- Oracle HRMS/Payroll - version 10.7SC and conversion to 11i/8i - reports.
- Oracle Financials - Project Accounting 10.7 conversion to 11i - reports/forms/SQL*Plus files.
- PVCS Version Control, CVS version control, Visio, Microsoft Exchange.

OPERATING SYSTEMS

- Systems MS Windows 7 Professional, Windows [...] UNIX HP-UX, UNIX Sun.
- Hardware Linux Servers, Unix Servers, PCs.
- Software SQL-Developer 3.0, MS Office Suite - Outlook, Word, PowerPoint, Access, and Excel, BMC Remedy Action Request System, Service Now for creating and tracking Customer Requests. SharePlex, Share Point,

Oracle Enterprise Manager (OEM), Quest - SQL Navigator, TOAD software for Oracle, PVCS Version Control, Unix Sun CVS version control.

- Networking WinSCP version 5.1.2, TCP/IP, FTP, SFTP, Telnet. Technologies