Michael Meade

Programmer/Analyst III - Orlando Health

Orlando, FL - Email me on Indeed: indeed.com/r/Michael-Meade/06a04641ac0800b3

Information technology professional with a solid background in management, consulting, programming, and system upkeep on a variety of system platforms. Significant experience in leadership, problem solving, and implementation of complex systems. Recognized for increasing productivity with a commitment to teamwork. Authorized to work in the US for any employer

WORK EXPERIENCE

Programmer/Analyst III

Orlando Health   -   Orlando, FL - June 2013 to Present

Integration Team lead responsible for oversight of Cloverleaf and Mirth Integration engines which includes the implementation of best practices and processes, development of new interfaces and maintenance of existing interfaces as well as the mentoring of all team members.
Accomplishments include the following:
• Redesign of Cloverleaf application environment which involved restructuring of 300+ interfaces and the upgrade of the application in both the Production and Test environments. It was accomplished in under 8 months.
• Implementation of demand management protocols for the Integration Team which includes the vetting and monitoring of all Integration requests.
• Implementation of processes for the maintenance of both the Production and Test Cloverleaf environments.
• Implementation of a monthly cleardown/copy of the Test environment to keep it in synch with Production.
• Development/implementation of a task management process for all IS managed projects.
• Development/implementation of a formal process for documenting system data flow for all systems sending/ receiving data at Orlando Health via any data conduit.
• Leader of an initiative to develop a formal process for the support of integration issues between the Orlando Health revenue cycle/registration system and the Orlando Health clinical system(s). This process has resulted in more timely issue resolution and increased customer satisfaction by eliminating bottlenecks and decreasing the number of misrouted incidents.

Regional Applications Delivery Manager, Siemens Managed Services Division

Siemens Medical Solutions - Malvern, PA - June 2011 to April 2013

Applications Delivery Manager for three hospitals in the mid-Atlantic region, one hospital in Los Angeles and one International hospital that have outsourced some or all of their IT needs to Siemens Managed Services. Job functions include the following:
• Directly responsible for the implementation and support of ALL hospital IT applications, both Siemens and non-Siemens, as outlined by the Siemens Managed Services contract.
• Supervise all Managed Services consultants (national and international) assigned to accounts under my management.
• Responsible for insuring the SLA commitments as outlined by the Siemens contract are met on a monthly basis.
• Work directly with the Siemens Sales Division to identify areas for expanding the parameters of the Managed Services contract.
• Actively participate with hospital leadership in governance and executive meetings regarding key hospital initiatives.

• Work closely with Managed Services resource managers to make certain all resource needs for customers are being met.
• Conduct and lead change management meetings attended by both the customer and Siemens IT consultants.
• Work with colleagues across the organization to define/develop best practices for both Siemens Corporation and Siemens Managed Services accounts.
• Develop plans for the successful implementation of ICD-10 and Meaningful Use attestation which included specific milestones and monthly tracking.
Accomplishments include the following:
• Reduced the Downey Regional Medical Center monthly Siemens invoice by $12,000 by analyzing scheduled reports run at a cost and eliminating redundant and/or outdated reports.
• Successful implementation of CPOE at both Palisades Medical Center and Jeanes Hospital that required a collaborate effort between Siemens Managed Service staff, Siemens Professional Services staff and customer staff.
• Successful implementation of Siemens Soarian Clinical EMR at Howard University Hospital.
• Expansion of the Siemens Managed Services contract at Howard University Hospital to include additional services for Patient Accounting and Network Engineering.
• Participated on the Meaningful Use Advisory Committee at Palisades Medical Center.

Senior Interface/Integration Specialist
Albert Einstein Healthcare Network   -   Philadelphia, PA - October 2010 to June 2011

Senior specialist on the integration team responsible for daily upkeep and maintenance of interfaces using the eBiz integration engine. Accomplishments include the successful migration of eBiz to a new platform during an across the board Cerner Millennium implementation.
• Responsible for upkeep and maintenance of Siemens PA financial system which includes interface maintenance as well as application maintenance.

Programmer Analyst III
Orlando Health   -   Orlando, FL - 2007 to October 2010

Team leader on the integration team. Responsibilities include the daily upkeep of 150+ LIVE Cloverleaf interfaces, building and documenting new interfaces, defining integration policies and procedures, mentoring and educating other analysts on the team and working closely with other team leads inside and outside the department to develop integration best practices.
• Active participant in leadership program developed by the department. The program includes project managing initiatives outside of integration, taking part in leadership classes, and attending/participating in upper level management meetings.
Accomplishments include the following:
• Successfully managed/implemented Cloverleaf engine upgrade through the entire project life cycle.
• Lead integration analyst representing Orlando Health in the Central Florida RHIO. Responsibilities include working with the Central Florida RHIO, GE, and other RHIO participants in writing design specs for both interfaces and for the application.
• Successfully implemented a new LAB interface design as part of a LAB system upgrade from
Cerner Classic to Cerner Millennium.

Montgomery Hospital   -   Norristown, PA - 2005 to 2007

Systems Analyst
Montgomery Hospital - 2005 to 2007

Responsible for the daily monitoring, maintenance and building of hospital interfaces across a variety of complex systems. Built and integrated HL7 interfaces across both Siemens and non-Siemens systems through Openlink. This included migrating interfaces from fixed format to HL7, building batch interfaces, and building

interfaces between non-Siemens systems. Responsibilities also included the daily monitoring of Openlink interface engine and vendor specific application interfaces. Recognized for my ability to not only build sound, solid interfaces, but also for saving the hospital money in the process.

• Project managed numerous installs/system builds. These projects involved organizing hospital wide resources and vendors for project meetings, educating hospital staff, developing project plans and defining system specifications that impacted both the network and application.

• Daily troubleshooting of help desk calls throughout the hospital. Calls ranged from interface related to networking to printing to application troubleshooting.

• Built and developed adhoc and crystal reports as requested by vendors and hospital staff.

• Built and ran OLIE scripts to update hospital master files.

• Provided education as needed within the department regarding interfaces. I also taught classes to employees outside the department. Topics ranged from managing your desktop to Microsoft Office tips and hints.

Consultant
Siemens Medical Solutions - 1998 to 2004

Coordinated and project managed the delivery of software to customers. Responsibilities included all aspects of the delivery of software to Siemens customers. Events types consisted of net new deliveries, upgrades, file deliveries and product add-ons on mainframe and client server platforms for products including INVISION, Signature, OAS Gold, Net Access, and Soarian.

• Supervised onsite delivery teams to ensure overall success of the event.

• Conducted inter/intra departmental meetings to coordinate activities of both customers and Siemens.

• Provided planning assistance to hospital personnel.

• Assessed customer educational needs in relation to the installation event and provided onsite customer education.

• Coordinated and project managed the migration of LIVE customers across platforms.

• Responsible for engaging customer during initial planning phase up until the successful migration event covering a span of up to one year.

• Acted as a mentor for new employees. Outlined an education solution for new employees.

Siemens Medical Solutions   -   Malvern, PA - 1997 to 2004

Programmer
Siemens Medical Solutions - 1997 to 1998

Executed all technical tasks associated with software installations on MVS platform using JCL and COBOL.

• Provided onsite education to customers concerning delivery methodology.

• Provided first line support for issues encountered during an event.

• Communicated process improvement recommendations to appropriate organizations.

• Coordinated the scheduling and use of internal environments for software installation testing.

EDUCATION

B.S. in Computer Science
DeSales University
1997

B.S. in Mathematics
DeSales University
1997