Tron Johnson
UX Designer

Holladay, UT - Email me on Indeed: <u>indeed.com/r/Tron-Johnson/e6deb464ac9aee19</u>

Authorized to work in the US for any employer

WORK EXPERIENCE

UX Designer (Volunteer)
El Sistema Pittsburg   -   Salt Lake City, UT - June 2017 to June 2017

Acted as lead designer (volunteer) on a team of 4 UX designers for a website re-design over the span of three weeks.

During these three weeks we performed and delivered the following to El Sistema and the DevMountain Development team to build and implement new website:

Underwent company and user research to develop user apathy and to identify company MVP. Developed user persona and user story maps, competitive analysis, information architecture map, and user flows.

Designed low-fidelity mockups and 10x10 rapid prototype wireframes. Performed testing on low-fidelity designs. Implemented hi-fidelity designs and working InVision prototype.

Delivered wireframes, final designs, Zeplin assets, research, and user stories to El Sistema Pittsburg and to the DevMountain Web Development Cohort for building and website launch.

Liaison and IT Account Management
Unisys   -   Salt Lake City, UT - February 2012 to February 2017

Liaison and IT support for Novartis Pharmaceuticals and American Red Cross. Managing employee accounts through Active Directory including new hires and terminations, software applications and document shares. Directly supporting the service desk in escalations via L2 functions.

Key Contributions:
♣ Spearheaded the Service Desk ticketing queue into a working and functional department.
♣ Promoted to Subject Matter Expert (SME)
Responsible for departmental training, continual education on process change, and maintaining help file.

EDUCATION

UX Immersive - 720 hours in UX Design
DevMountain   -   Salt Lake City, UT
April 2017 to July 2017

Bachelor's in Computer Science
University of Phoenix-Utah Campus   -   Salt Lake City, UT
January 2011 to January 2015

SKILLS

Information Architecture (1 year), Competitive Analysis (1 year), Graphic Design (5 years), HTML5 (3 years), User Story Mapping (1 year), Site Maps (1 year), Research (5 years), Sketch (2 years), Adobe XD (1 year), Adobe Photoshop (3 years), Adobe Illustrator (1 year), InVision (1 year), CSS3 (3 years), Zeplin (1 year), Github (1 year)

LINKS

http://linkedin.com/in/tronjohnson

https://tronjohnson.com

ADDITIONAL INFORMATION

I enjoy writing and playing music on the side.