

# Jonathan Craig

Attica, MI - Email me on Indeed: [indeed.com/r/Jonathan-Craig/e34e40267740cd54](https://www.indeed.com/r/Jonathan-Craig/e34e40267740cd54)

Willing to relocate: Anywhere

## WORK EXPERIENCE

### Web Developer

Got WWW? - Attica, MI - January 2008 to Present

- Providing excellent customer service, including diagnosis and troubleshooting of system issues via telephone and email
- Active member of software development team with a concentration on product usability
- Designing custom 3D elements for virtual interfaces, as well as writing software to control designs
- Working extensively with Google API and app systems for mapping software and client-specific needs
- Completely rewriting core web software for key services when forced to replace vital API

### Graphic Designer

VIEW Newspapers - Lapeer, MI - December 2015 to June 2017

- Building custom advertising and marketing material for use in print media
- Working with clients to ensure their satisfaction with end product
- Laying out advertisements and content on pages for newsprint

## EDUCATION

### Associates in General Studies

Mott Community College - Flint, MI  
2014 to June 2016

### Computer Animation

Baker College of Flint - Flint, MI  
2010 to 2012

## SKILLS

CSS (9 years), MySQL Database (9 years), HTML5 (10+ years), JavaScript (9 years), telephone (9 years), Microsoft Office (10+ years), Adobe (10+ years), Technical Support (10+ years), Computer Hardware (10+ years), Computer Repair (10+ years), PHP (9 years), Troubleshooting (7 years), Customer Support (8 years), 3D Studio Max (6 years), Photoshop (10+ years), Illustrator (5 years), Indesign (2 years), Google Analytics (6 years), Telephone Skills (8 years)

## LINKS

<https://www.linkedin.com/in/jonathan-craig-15790540>

## CERTIFICATIONS/LICENSES

### **Google Adwords**

June 2017 to June 2018

The Google AdWords certification is a professional accreditation that Google offers to individuals who demonstrate proficiency in basic and advanced aspects of AdWords. An AdWords certification allows individuals to demonstrate that Google recognizes them as an expert in online advertising.

### **Google Analytics**

June 2017 to December 2018

The Google Analytics Individual Qualification (IQ) is a demonstration of proficiency in Google Analytics that is available to any individual who has passed the Google Analytics IQ exam.