

# Syed Mohseen

## Programmer Analyst - NEMO IT Solutions

- Email me on Indeed: [indeed.com/r/Syed-Mohseen/dbba3a3449cb30c6](https://www.indeed.com/r/Syed-Mohseen/dbba3a3449cb30c6)

- Over 4 years of hands-on working experience in Finance and Insurance domain with focus towards as a Business Analyst, Quality assurance and Systems Engineer.
- Participated in Daily Stand Up meeting in Agile Methodology. Participated in Sprint Planning for User Story Estimation and User Story selection. Excellent skills in Business Analysis, Data Analysis, Requirement Analysis, Business Process Reengineering and Use Case Development.
- Expert in using Word, Excel, Visio, Power Point, and MS Project for requirements analysis, data analysis, graphs, presentation, and documentation.
- Ability to assist the Project Lead with gathering business requirements, and performing effective communications and expectation setting including understanding of business functional requirements matching to technical systems setups and configuration.
- Extensive knowledge of software development life cycle (SDLC), software testing life cycle (STLC) and Project Life Cycle.
- Good Knowledge of Object Oriented Programming Concepts.
- Good Understanding of Cloud Computing Services. SaaS, IaaS, PaaS, Virtualization.
- Proficient in Agile/iterative and Waterfall development methodologies.
- Proficient in performing smoke testing, functional testing and software regression testing for major projects.
- Experienced in testing of all kinds of Quality dimensions of web applications and Enterprise applications.
- Expertise in creating test scenarios from requirements and use cases, test planning, test data preparation, result analysis, defect reporting & status reporting. Efficient in producing issue-reports with detailed steps. Independent starter, ability to learn on the go.
- Working experience with cross functional teams across the organizations and an active team player with excellent communication and interpersonal skills.

## WORK EXPERIENCE

### Programmer Analyst

NEMO IT Solutions - June 2016 to Present

#### Responsibilities

- Meetings and discussion with professional staff, analysis of clients computer software systems, network needs and problems including designing necessary modifications and training Users.
- Study existing systems, reading manuals and using information systems principle so as to best modify new and existing software.
- Design of software systems and networks and modifications as necessary, design of training procedures for use of the systems
- Working on the systems and coding the troubleshoot and technical assistance.
- Involving in to the coding which involves writing the code to implement the fundamental changes to the system Software.
- Performing the testing functionalities on the deployed codes to meet the requirements.

### Graduate Assistant

Stratford University - August 2015 to February 2016

#### Responsibilities

- Assistant to the campus dean, academic advisor and other professors in the Computer Science Department.

- Responsible in assisting Dean with the Campus Academic Development and Enhancement paper works using the MS Excel and other Office tools.
- Assisted the CIS professor in preparing course related documentations, creating power point presentations and grading for Graduate courses.
- Supported Campus IT Admin for issues around desktop and firewall configurations, application installation, LAN and connectivity related issues.

### **BA/QA Analyst**

S&P Capital IQ - February 2013 to May 2015

Responsibilities:

- Analyzed User Requirements and Software Requirement Specifications documents and performed Gap Analysis to identify variant between Customer Operation and business requirement logic.
- Interacting with Trade Ops and Portfolio Managers to understand and document product requirements.
- Following-up with the development teams for the status of the In progress JIRA stories/issues.
- Writing the test cases based on the requirements.
- Involved in the Team IT Kickoff meeting for gathering of High Level Business Needs and Actively performed in generating the Project Charter.
- Verifying the SQLs and JAVA configuration changes & creating Impact analysis report.
- Setting up a daily scrum meetings to provide testing updates & highlighting the risks.
- Involved in unit testing, system testing, user acceptance testing(UAT), UI testing and regression testing. Contributed to and managed full-regression and maintenance testing cycles.
- Worked with customer and support teams to investigate various reported issues after application go-live/production, translating third-party reports, identifying, reproducing, filing/following up on identified bugs.
- Refactored existing test-plans and updated test-plans on the fly to address changing specifications and change requests.

### **Quality Assurance Engineer**

Willis Towers Watson - February 2012 to November 2012

Responsibilities:

- Involved in doing smoke testing, functional testing, regression testing of the builds.
- Manually written test scripts under the user stories generated by lead and scrum master
- Created and executed tests cases from requirements specifications, logged bugs that were identified and reported the results to Team Lead.
- Executed some manual system tests on the multiple OS functionality
- Performed tests for the application running on PDA/Handheld devices.
- Created the snapshot image formats of multiple servers dedicated to the project like app server, web server, DEV server, IAT server
- Performed testing on multiple OS platforms, multiple browsers to support all levels of clients computers.
- Involved in user interface testing to verify the functionality of various systems
- Performed application backend testing using SQL queries and PL/SQL procedures.

### **Systems Engineer**

Brook Street Finance Corporation - Luton, UK - January 2011 to December 2011

Responsibilities:

- Responsible for installation and configuration of Windows Operating system, installation of applications on user machines, installation of new hardware (servers, printers, computer work stations etc.) on the LAN, maintenance of the user directory environment/LDAP for authentication and configuring anti-virus updates.

- Responsible for creating, activating and de-activating users, configuring active directory roles, managing user rights and permissions and assigning group policies for every single user.
- Supported and performed troubleshooting of desktop and laptop related issues for more than 160 employees on-site and provided support for employees working remotely.
- Assisted in installation and configuration of new software on user machines, responsible for carrying out approved changes to the IT and network infrastructures.
- Create appropriate documentation for operation of the network.

## EDUCATION

### **Masters of Science in Computer Information Systems in Computer Information Systems**

Stratford University - Falls Church, VA

June 2015 to April 2016

### **Master of Science in Computer Science in Computer Networks**

University of Bedfordshire

### **Bachelors in Engineering in Computer Science**

Jawaharlal Nehru Technological University