

Jonathan O'Rourke

Quality Inspector - ALPCO

Salem, NH - Email me on Indeed: [indeed.com/r/Jonathan-O'Rourke/72f34e3aea1fd6d8](https://www.indeed.com/r/Jonathan-O'Rourke/72f34e3aea1fd6d8)

Authorized to work in the US for any employer

WORK EXPERIENCE

Quality Inspector

ALPCO - Salem, NH - February 2015 to Present

- Inspect and confirm correct lot and expiration of Immunoassay kits
- Incoming inspection, final kit checks
- Documented work following GMP procedures
- Familiar with SOPs, deviations, Non-conforming material reports

Quality Assurance Test Technician Contract

DEKA Research & Development - Manchester, NH - May 2014 to January 2015

- Working with medical devices (Dialysis, insulin pumps)
- Reliability, validation & final verification testing
- Use of an environmental chamber
- Documented software & hardware defects using Surround SCM & TestTrack

Cashier

Market Basket - Salem, NH - October 2005 to May 2014

- Interfaced with customers
- Bagged groceries, Cash register
- Maintenance & cleaning
- Experience in the Kitchen and Meat dept.

Product & Technical Support Contract

Bose Corporation - Stow, MA - October 2013 to January 2014

- Troubleshooting hardware & software, working with customers
- Product and technical support, sales
- Data Entry/Records Management using Siebel software
- Performing off-site installations of home theater systems (Bose Solo, Wave Radio)

EDUCATION

Associate in Computer Engineering

New Hampshire Technical Institute - Concord, NH

May 2012

High School Diploma

Salem High School - Salem, NH

June 2008

ADDITIONAL INFORMATION

Skills & Abilities:

Programming:

- C/C++, C#, Java, SQL
- Programmable Logic Controllers and Relay Ladder Logic
- Object oriented design & programming skills
- VB.NET and Windows Forms
- HTML, CSS

Software:

- Microsoft Word, Excel, PowerPoint, Outlook
- Windows XP/Vista/7/10
- Siebel software
- Seapine software (TestTrack, Surround SCM)

Additional skills:

- Remote support
- GMP/GDP documentation