

Network Engineer

Network Engineer

Alexandria, VA - Email me on Indeed: [indeed.com/r/80b1422a96d3714f](https://www.indeed.com/r/80b1422a96d3714f)

WORK EXPERIENCE

Network Engineer

- January 2017 to March 2017

Over 10+ years of IT experience in areas ranging from network administration, systems administration, engineering, and peer/team management. Well versed in small professional environments to large complex enterprise corporations. Strong emphasis on break/fix resolutions, deployments, implementation and documentation, with the ability to assess for root cause.

ASSIGNMENTS:

Seafrigo Cold Storage January 2017 to March 2017

Network Engineer

- Managed local and remote MS Windows networks.
- Access point administration and troubleshooting.
- Assisted in designing the Seafrigo network for future expansion.
- Support Cisco VOIP phone system.
- Manage and support VPN switch environment.
- MS Exchange 2012 and Outlook 2010 management.
- Configure and manage Microsoft Hyper V servers.
- Establish and maintain regular written and in-person communication with Management.
- Provide diagnosis and resolution for all network servers, switches, routers and firewalls.
- Assist in troubleshooting Microsoft Office Suite and other desktop issues.

Network Engineer

Schratter Foods Inc - April 2015 to October 2016

Automated and executed Office 365 procedures.

- Resolved technical issues and monitored Office 365 systems.

Administered and supported Office 365 and MS Exchange policies.

- Configure and convert Physical to Virtual (P2V) migration of windows 2003, 2008 servers in VMware 5.1.
- System administration responsibilities include, but are not limited to establishing and maintaining computer, group and user accounts, along with creating and managing user profiles, managing security policies and user/group permissions.
- Monitor, troubleshoot, and maintain Cisco routers, switches within a LAN/WAN environment.
- Managed project of Conversion of Blackberry devices to Apple iPhones.
- Migration of corporate desktops and laptops from Windows XP to Windows 7
- Administered and supported system backup and disaster recovery processes
- Maintained detailed technical documentation of messaging and system architecture.
- Utilization of ActiveSync for configuration of mobile messaging services.

Network Engineer

Fross Zelnick Lehrman & Zissu - 2003 to 2015

- Primary roles include managing, upgrading and implementing the conversion of Groupware accounts to Exchange, along with designing the infrastructure for Active Directory supporting a large-corporate company.

- System administration responsibilities include, but are not limited to establishing and maintaining computer, group and user accounts, along with creating and managing user profiles, managing security policies and user/group permissions.
- Monitor, troubleshoot, and maintain various hardware and software supported within a LAN/WAN environment, including routers, switches, servers, firewalls, and other applications.
- Respond to any break/fix issues within the technology infrastructure restoring to a Business As Usual (BAU) state effectively and efficiency.
- Maintain, update, and keep current any and all related documentation regarding any changes, modifications, and upgrades of the current company environment and future plans.
- Design, deploy, and manage various software systems and Operating Systems to upgrade the current infrastructure of Symantec Backup Exec. Plan, document, execute and monitor backup operations and schedule as well as disaster recovery of data, applications and servers.
- Implement, configure and install new hardware/software technologies from Apple into the corporate infrastructure maintaining security features of the environment. Install and manage Mobile Device Management of iPhones and iPads in to the corporate environment using McAfee EMM software and Host/Proxy server technology.
- Build, configure and deploy VMware host and templates. Completed Physical to Virtual (P2V) migration of windows 2003, 2008 servers. Design, install VMware ESXi within vSphere 5x environment with Virtual Center management, Consolidated Backup, DRS, HA, VMotion and VMware Data Recovery. Architect, design and implement HP SAN environments to ensure high availability and acceptable performance characteristics for VMware vSphere and SAN-Backed applications.
- Configure, administrate, and monitor multiple enterprise devices, appliances, and software including Cisco, VMware, Citrix, Windows, Apple, Veritas, ICA clients and Blackberry.
- Blackberry administration of all devices and BES 10 server. Provide level 1 support, including provision, maintain, administer, troubleshooting, and resolutions of all reported incidents and other requests for all cell phones, Air cards and Blackberry Devices.

Network Administration Manager

Debevoise & Plimpton - 2000 to 2003

- Primary roles included supervising staff members covering 24x7 shifts, managing the LAN/WAN infrastructure of the company.
- Additional roles included managing teams of administrators and engineers on various projects to upgrade and maintain the corporate infrastructure, including a 1500 user migration.
- Assisted in the organization, implementation, and migration of a 4-phase move of the LAN environment with minimal service interruption.
- Developed the processes and procedures required to properly manage, monitor, and maintain mission critical applications used daily by the company.
- Organized and documented account creation procedures for 8 major applications monitored and maintained by the Network Administration staff members.
- Interfaced multiple vendors regarding any and all internal break/fix, maintenance, and upgrades within the data center.
- Designed, packaged, and deployed various enterprise software, hardware, and applications, including but not limited to Windows Server and Desktop, Microsoft OS, Groupwise, Backup-Exec, Windows Print Servers and Queues, Cisco and Compaq technologies.
- Designed, implemented, and managed rack mounted monitoring stations utilizing various tools including, but not limited to CIM Monitor, Global Ping Servers and Monitors, W2K workstations, Microsoft Operations Manager, and Exchange/Outlook.
- Managed, reported, and distributed daily shift turnover status levels, shift report, and incident summarization to upper management.

System Administrator

Shearman & Sterling - 1988 to 2000

- Primary roles included leading the worldwide conversion team, supporting the entire Windows, Microsoft, and Novell environment which included 900+ nodes and 4000+ end users within the global corporate infrastructure.
- Served as the Lead Administrator of 13 global lab environment rollouts supporting client/server software upgrades and implementations of NT, Novell, e-mail, and document management servers, software, and applications.
- Configured, implemented, and troubleshoot multiple enterprise applications, software and hardware in the lab to ensure all needed patches are implemented and debugging is completed prior to the firm wide deployment.
- Configured, implemented, and managed various application and web servers on Windows platforms including Lotus Notes.
- Troubleshoot e-mail, calendaring & scheduling issues regarding registration, recertifying, and renaming users, while managing the add/delete/terminate process as well. As needed management included the retrieval of deleted user's mail files and local address books.
- Implemented Windows application servers and Novell servers for login authentication, file print, and global NDS tree structure utilization.
- Configured global and local group permissions, user policies including establishing network printing through Novell's NDS tree structure.
- Configured and rack mount various server hardware devices in preparation for cabling and software installation.
- Provided end-to-end design installation and monitoring of the company's faxing system, providing inbound and outbound file transfers or documentation.

EDUCATION

Microsoft Certified Systems Engineer

Virtual Center