Sachin Shinde
Network Engineer

Fullerton, CA - Email me on Indeed: indeed.com/r/Sachin-Shinde/2203d5a3af51eab3

• Hard-working Network Engineer skilled at overseeing complex company networks with a focus on efficiency and performance optimization. Detail-oriented and proactive with strong troubleshooting training communication and analytical abilities.
• Possesses abilities in leading dedicated teams for running successful process operations and experience of developing procedures and service standards for business excellence.
• Proven track record solving IP network issues in timely and cost efficient manner while maintaining client Service Level Agreements up-time.
• Adept at building strong business relationships with both clients and coworkers.
• Possess excellent interpersonal, organizational, and communication skills.
• Exceptional experience working in fast-paced, deadline-oriented environments.
Willing to relocate: Anywhere
Sponsorship required to work in the US

WORK EXPERIENCE

Network Engineer
99 Cents Only Stores LLC   -   Commerce, CA - 2016 to 2017

Environment:
• Cisco catalyst 3650/2960/6500 and SG300-52P POE switches
• Cisco ASR 1001, Cisco ISR 891F, 3640 routers.
• Cisco ASA5525-X
• HPE 5510 24G 4SFP+, HPE 5130 48G POE+ 4SFP+
• Cisco 5520 wireless controllers and 2800 access points
• Motorola AP-5131 access points, Aruba 93,105,205 access points.

Responsibilities:
• Responsible for network infrastructure monitoring including multiple Datacenters, enterprise network, warehouses and hundreds of stores.
• Assisted in LAN Design & support.
• Responsible for support and maintenance of over 400 store and datacenter network with PCI and SOX standards.
• Replaced end-of-life routers and switches within the environment.
• Oversee network and equipment upgrades to include IOS, CatOS image upgrades, and configuration changes.
• Experience with Migrating from cisco to HPE.
• Involved in the Team of Data Center Operations to perform duties like administration and deployment of Cisco Routers and Switches according to the organization requirements.
• Configuring store Cisco ISL 891F routers and SG300-52P POE switches for every 99 Cents Only Store.
• Monitoring and troubleshooting user issues in different models of Cisco WS-C6509 / WS-C3560/ WS-C2960G switches and Wireless Access points (Aruba, Motorola).
• Adding and removing ACLs and objects in cisco ASA 5525-x.
• Configuring DMVPN, Dual Wireless connectivity between store and datacenter.
• Configuring and troubleshooting routing protocols like OSPF, BGP and EIGRP on Cisco router.

• Remote troubleshooting and diagnosis of network connectivity issues
• Have Experience in installing and Configuring Network Devices in a Data Center including patching the cables in the Patch Panel. Design and implemented network infrastructure and configured the network Infrastructure devices including Network Printers.
• Working on ticket manager and also ability to travel locally to different stores to resolve the network issues.
• Working on resolution of internet slowness issues.
• Responsible for LAN and internet connection file and print server.
• Working with the helpdesk and meeting with clients to help resolve network related issues at stores and corporate office.

Associate Network Engineer

Data Warehouse Labs Inc.   -   Atlanta, GA - March 2015 to July 2015

Environment: Cisco routers, Cisco Switches, Service now, Solar winds.

Responsibilities:
• Working on service now by following ITIL process.
• Monitoring, troubleshooting Cisco L2 & L3 switches.
• Responding to the tickets within SLA based on priority.
• Deployment of VTP in Cisco devices to manage VLANs across the campus network.
• Deployment of STP for optimization of traffic flow and to ensure a loop free environment.
• Configuring of Static Routing for network traffic implementation on intranet routers and internet routers.
• Configuration of trunk Links, Ether-Channel/Port Channel for providing maximum Throughput.
• Maintaining IP addressing list for the complete provided and raising the cases to the next level based on the issue priority, performing regular health checks on all network devices.
• Maintaining configuration-using tools (winscp, Expedio, Putty, RDP, and Config Store).
• Knowledge and hands-on experience providing support to users using Windows 7, Windows 8, Windows 10 and other Microsoft applications.
• Responsibilities to solve technical Problems related to LAN / WAN of the Organizations as well as Our Clients.

EDUCATION

Master of science in Electrical Engineering in Electrical Engineering

Texas A&M University

SKILLS

Cisco Routers ASR 1001, ISR 891F, 3640 Model (1 year), Cisco Switches Catalyst 3650/2960/6500, SG300 52 Port POE (1 year), Motorola AP-5131/Aruba 93,105,205 Access Points (1 year), Cisco ASA5525-X Firewall (1 year), Routing and Switching (1 year), TCP/IP, VLAN, Redundant Protocols (1 year), Routing Protocols EIGRP, OSPF, BGP. (1 year), Sub-Netting, VLAN, VTP, QOS, VPN, NAT, Redundant protocols HSRP, VRRP. (1 year)

ADDITIONAL INFORMATION

Networking Operations:

• Handling the network infrastructure LAN/WAN, migration & configuration of network client workstations.
• Addressing performance bottlenecks & ensuring maximum network uptime.
• Updating LAN/WAN Network diagrams with relevant details.

• Tracking problem, remediation scheduling and coordination.
• Providing Root Cause Analysis for the issues and meeting the SLA targets.

Technical Support / Troubleshooting:

• Assigning user nodes to various devices installed and networked, handle allocation and protection of user rights, as per company's policies.
• Extending high-end technical support on network and security related issues ensuring high customer satisfaction levels through prompt redress of their problems.
• Implementing effective customer support systems, helpdesk and their management.

Client Relationship Management:

• Managing customer service operations for rendering and achieving quality services.
• Resolving customer complaints on technical issues on time.
• Interacting with key Corporate Clients with troubleshooting issues in a large Network Infrastructure.