

# Mark McVittie

## Project Manager - Deploy Cisco VPN AnyConnect

- Email me on Indeed: [indeed.com/r/Mark-McVittie/ef644d5f6041afe8](https://www.indeed.com/r/Mark-McVittie/ef644d5f6041afe8)

Authorized to work in the US for any employer

### WORK EXPERIENCE

#### Project Manager

Deploy Cisco VPN AnyConnect - Los Angeles, CA - August 2013 to Present

PROJECT MANAGER LA Digital: Private Clients: Full Lifecycle

Tools: Microsoft Office, Visio, MS Project, MS SharePoint, Webex

- \* Support business clients requiring IT network infrastructure projects, based on ITIL and Project Management Institute (PMI), PMO

- \* Deploy Cisco VPN AnyConnect, IP Phones Cisco Unified, Ethernet Switch Upgrade & Server Virtualization

- \* Create project artifacts, business requirements document, schedule execution, risk logs & lessons learned, project schedule and financial budgets

- \* Execution: Effective control of project phases: initiate-plan-execute-monitor-close; Vendor management

- \* Leadership: Constant communication through regular team meetings, issue resolution & reporting

#### PROJECT MANAGER

HARMAN INTERNATIONAL Inc - Los Angeles, CA - May 2011 to August 2013

Tools: Microsoft Office, Visio, MS Project, MS SharePoint, Mind Jet

- \* Project Manager at Harman Intl Los Angeles, Project Management Office (PMO) / Network Infrastructure Group: PMI and ITIL. Full Lifecycle: Financials, Plan, Execute & Install distributed system network infrastructure for a large electronics manufacturing facility. Twelve large projects delivered on time & under budget

- \* Deployed multiple simultaneous IT projects for the global corporate network using technology from Cisco, Microsoft and VMware: Microsoft, Cisco Refresh - AnyConnect VPN, VMware Server Virtualization project

- \* Managed project team meetings, schedules, budgets, risk analysis and vendor contracts

- \* Create project documents for business case, technical requirements document, status reports, change requests and risk logs

- \* Developed Request for Proposals (RFP) / Quotes (RFQ) for equipment & service purchases, invoice tracking & PO tracking

- \* Implemented process improvement techniques for tracking and promoting deliverables for PMO quality gates

#### PROJECT MANAGER Consultant

Fiat Chrysler Auto (FCA) - World Headquarters - March 2009 to March 2011

Tools: Microsoft Office, Visio, Project, Vantage, LoadRunner, MS Windows, Oracle CRM Services, Cisco Switches & Routers

- \* Quality Manager supervising a team of four that conducts QA tests for Web-based business applications at Chrysler DealerCONNECT Sales and Marketing Portal

#### PROJECT MANAGER

Compuware Corporation -Professional Services Division - July 1998 to March 2009

Tools: Microsoft Office, Visio, Project, Vantage Ethernet Analyzer

Project Manager Fiat Chrysler Automotive (FCA) DealerCONNECT Sales and Marketing Portal

- \* Manager Sales Network Application Performance Testing: Established and maintained key relations with business stakeholders to manage network equipment deployments- 1800 retail sales dealerships
- \* Managed project vendors including CISCO Systems for routers and AT&T for Internet to dealerships
- \* Technical author for network technology articles STAR Standards Dealer Infrastructure Guide. [www.startstandard.org](http://www.startstandard.org)

Project Manager for Detroit Medical Center (DMC) Project high availability server solution (Seven Hospital Campus)

- \* Design and Deploy a Highly Available Server (HA) with 99% uptime for Harper Hospital Pathology Department. Delivered on time and under budget.
- \* Project Server HA, realized 25% performance improvement and a return on investment (ROI) for DMC pathology department by reducing support expenses \$200,000/yr.

Project Release Manager for Fiat Chrysler (FCA), IT Sales and Marketing Group: Sales Portal

Managed DealerConnect Portal "quality gate" for Java application testing. Managed lab team that provided QA performance and stability of 350 Java business. Recipient of "Standing Ovation Award" for notable team contributions to the world-class DealerCONNECT portal project

## EDUCATION

### **Master of Business Administration in Computer Information Systems**

Baker College - Auburn Hills, MI  
2005

### **Bachelor of Arts**

College of Science, Computer Science - Wayne State University - Detroit, MI

### **PMP Certification**

Project Management Professional @ Project Management Institute (PMI.org)

## SKILLS

Cisco (10+ years), Ethernet (10+ years), MS Office (10+ years), Vantage (10+ years), Visio (10+ years)

## ADDITIONAL INFORMATION

Technical Proficiency

Software: MS Office: Word, Excel, PowerPoint, MS Project, MS Visio, Merant Dimensions Change Control Compuware Vantage Network Performance Solutions, Oracle CRM Portal (formerly RightNow CRM Technologies) Incident Management Module

Network Security HTTPS, Cisco VPN solution AnyConnect, CyberArk Identity Management

Hardware: IBM PC Platforms \* Proliant Servers \* Giga Bit Routers \* VLAN Gigabit Switches \* Ethernet Diagnostic Sniffers, Ad Tech Bandwidth Simulator, Cisco Unified Communications Product: VOIP phones Content Delivery Data Caching, IEEE 802.11 a/b/g/n wireless access points, backup storage devices, Apple Phones, Riverbed Wan Optimizing Cache