Andrew Becerra
Network Analyst - Blue Cross Blue Shield/TCC

Mount Pleasant, SC - Email me on Indeed: indeed.com/r/Andrew-Becerra/ec1a6f1219785074

Systems Administrator with 10 years of experience seeking full time position.

WORK EXPERIENCE

Network Analyst
Blue Cross Blue Shield/TCC   -   Charleston, SC - April 2009 to Present

• Implemented and managed company domain and group policy
• Managed and deployed applications and system updates to workstations
• Designed, implemented and managed backup procedures and disaster recovery plan
• Created and edited computer images for Windows XP and Windows 7
• Managed company networks and security systems
• Managed telecommunication systems and hardware
• Provided Systems and Workstation support
• Setup and managed company payroll and time tracking software and hardware

Software Development and Lead Testing Technician
Homemanagables Inc   -   Valhalla, NY - January 2008 to March 2009

• Managed company networks and security systems
• Developed and tested computer programs
• Maintained computer software and hardware for all company's computers
• Set up home automation systems
• Provided customer help desk support for home automations
• Designed and implemented testing matrixes
• Managed the design team in creation of a program

Computer Technician
Reeves' Computers   -   White Plains, NY - July 2004 to August 2008

• Provided customer support for home and office computers
• Set up home computer systems and networks
• Repaired and replaced hardware and software for computers and gaming consoles
• Traveled to customers home to provide support and assistance

Electronics Technician and Assistant Training Officer
United States Coast Guard, Long Island, NY   -   Marblehead, OH - September 1999 to March 2008

• Created education programs for inexperienced trainees to pass required tests.
• Manage end users access via active directory and group policy.
• Directed over 15 students at a time for training and work.
• Maritime law enforcement and environmental protection.
• Conduct examinations of vessels for required equipment and compliance with Federal Regulations.

EDUCATION

Associates in Network Administration

United States Coast Guard A School

ADDITIONAL INFORMATION

TECHNICAL SKILLS
Active Directory, Group Policy, Networking, Windows XP/Vista/7/8/10, Windows Server […] Storage Server, Citrix, Java, Word, Excel, Power point, Outlook, Adobe, , Basic C++, ACT by Sage, McAfee, Yosemite backup, PGP, Barracuda Web Filter, Barracuda VPN server, QuickBooks