

Jason Stoops

Senior Manager of Systems Engineering & Database Administration - Open Systems Engineering, Hanger Inc

Georgetown, TX - Email me on Indeed: [indeed.com/r/Jason-Stoops/c57ea81d67c41da9](https://www.indeed.com/r/Jason-Stoops/c57ea81d67c41da9)

To obtain a challenging leadership position that allows me to lead and motivate people, delight our customers, and work with highly technical software and hardware platforms.

Willing to relocate

Authorized to work in the US for any employer

WORK EXPERIENCE

Senior Manager of Systems Engineering & Database Administration

Open Systems Engineering, Hanger Inc - Austin, TX - December 2014 to Present

Manage a team of Server Engineers & DBA's that are responsible for Hanger's open systems environment for both corporate and retail. Oversee a diverse team of 14 engineers located across the US managing a 2,000+ server node platform. Led effort to centralize all data center computing assets into two separate co-locations. Responsible for technology infrastructure integration for affiliated and newly acquired companies. Led VDI POC which evolved into solution of choice for all 300+ external contractors. Led Citrix platform buildout to offer 285 applications to all Hanger employees throughout the globe(5,000+). Led the planning, design and rollout of a brand new SCCM architecture to fully support software delivery and patch management to the Server and Desktop company fleet. In conjunction with SCCM, responsible for the design and rollout of the SCOM infrastructure to provide alert management to all systems and applications across Datacenter's.

IT Manager - Virtualization Engineering

Open Systems Engineering, The Home Depot - Austin, TX - December 2011 to December 2014

Managed a team of Virtualization Engineers that are responsible for the infrastructure for application virtualization (Citrix), desktop virtualization (VDI), and x86 server virtualization (Vmware) across the entire corporation. Oversee a team that manages 60,000+ users, 10,000+ virtual servers, 3,000+ virtual desktops and over 400 virtualized applications. Responsible for implementation and oversight of sustaining technology governance processes. Teaching and mentoring of Senior level Engineers in proper use of the technology and application base. Team members are both THD employees and contractors located in multi-site US locations including off shore in India.

Client Services Manager

Payless Shoesource - Topeka, KS - October 2006 to December 2011

As the leader of this team my roles include: management of our help desk support analysts, client support technicians and application delivery analysts. Develop and coach direct reports to help associates achieve career goals. Develop yearly goals for direct reports and oversee midyear and annual review process. Oversee team that implemented and maintain Citrix environment for 5,000 stores and 1,800 corporate users worldwide. Team also implemented VDI(Vmware View) for all offshore users totaling over 3,000 concurrent users. Manage and maintain 100+ node server farm and 3,000+ client computing devices.

International IT Project Manager/Senior Server Administrator

Payless Shoesource - Topeka, KS - May 2005 to October 2006

Responsible for all Latin America office infrastructure technology and new IT initiatives. Travel to offices to ensure SOX measures are enforced and to give presentations on the IT direction for the Central American

division. Develop and implement new processes and procedures to meet changing business goals and compliancy standards. Lead a team responsible for application delivery to accounting offices in all central American offices.

Senior Server Administrator

Payless Shoesource - Topeka, KS - October 2000 to May 2005

Implement, support, and maintain server hardware and installed software. Develop risk management procedures, business continuance scenarios, and contingency plans. Lead admin responsible for Latin American server farm. Lead admin responsible for Citrix administration across corporation. Project lead assigned to Active Directory conversion process consisting of over 10,000 objects. Helped Engineer VMware ESX conversion of 800+ physical servers. Project lead responsible for health of International network and computing environment.

Network Administrator

Payless Shoesource - Topeka, KS - July 1998 to October 2000

Support of desktop units, and applications for 1/3 of corporate user community.

Lead admin responsible for domestic office desktop support. Frequently traveled

To offices for support, training and demonstrations. Perform corporate end-user training on new software and related hardware. Responsible for creation and security of network files and user accounts.

Computer Programmer

Transportation Services Dept., Burlington Northern Santa Fe - Fort Worth, TX - November 1997 to July 1998

Y2K developer coding in the COBOL and Natural languages. Developer responsible for the coding of new customer additions. Using analytical skills and design, built data model and data structures for BNSF enterprise applications.

EDUCATION

MBA

Washburn University

May 2004

Associate of Science in General Studies

Neosho County Community College

1994

SKILLS

Active Directory (4 years), Citrix (10+ years), risk management (4 years), TRADING (4 years), VMware (10+ years)

ADDITIONAL INFORMATION

SKILLS SUMMARY:

- Strong customer relationship and interpersonal communication skills.
- Strong analytical skills and project management experience.
- Expert knowledge of Active Directory management, Microsoft SMS, Norton Security Software, Citrix, Server 2003, 2000 & NT. Possess expert knowledge of Windows desktop administration as well.

- Proficient in the administration of DNS, multi-vendor DASD configurations, Cluster administration, Tivoli, Symantec administration, SQL and SUS.
- Microsoft Windows, Apple OSX, Citrix VDI, Vmware VDI, Laptop integration, tablet integration, Mobile device management and application deployment, Skype federated integration, Risk Management, Disaster recovery, Identity Access Management.