

Cristopher Schafer

Hampton, VA - Email me on Indeed: [indeed.com/r/Cristopher-Schafer/24dcd3afc33accd2](https://www.indeed.com/r/Cristopher-Schafer/24dcd3afc33accd2)

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

CREATIVE DIRECTOR

J-Town Music - November 2012 to Present

DJ Jazzy Jeff

- Work closely with the brand manager to grow brand awareness and create online presence through various film, photo, social media, print, broadcast, and online campaigns.
- Collaborate across multiple teams to drive projects to completion.
- Communicate strategic thinking and creative concepts to brand management.
- Generate and report analytics to coordinate targeted audience engagement.
- Produce various initiatives that resulted in sponsorship and brand growth.
- Create compelling content through creative editing, motion graphics, and sound design.
- Serve as principle designer, filmmaker, photographer, and editor.

PHOTOGRAPHER

FILMMAKER - November 2008 to Present

Conceptualize, produce, and capture content for various clients.

- Design, build, and light sets according to creative treatment.
- Prepare various media for printing, broadcast, or online publication.
- Create compelling content through creative editing, motion graphics, and sound design.
- Proficient with creative filming/photography in variable lighting conditions and set designs.
- Develop and manage content for web and social media campaigns.

FIBER NETWORK ANALYST

Verizon Communications - November 2006 to July 2010

Troubleshoot networks, systems, personal computers, routers, fiber set top boxes, and telephone systems.

- Perform anti-virus, firmware, and softwares updates for company devices.
- Assist field technicians with routing issues and fiber placement for installation, maintenance, and repair.
- Communicate system outages and issues to management and operations.
- Serve as Internal Help Desk support to fellow employees as well as first line supervisor to customers for escalations and commendations.

HELP DESK ANALYST

Dataline Inc - November 2005 to December 2006

Provide system and application support to end users.

- Initiate daily script reports for company clients through remote server systems.
- Load operating systems and applications to PC's
- Troubleshoot local area networks.

CAMPUS REGISTRAR

Tidewater Tech - May 2003 to December 2005

Manage class schedules, academic records, and other institutional data for over 300 students per semester.

- Counsel students on performance, attendance, expectations, and school policies prior to dismissal, probation, or leave of absence.
- Process changes of course registration, grading options, and credit transfers according to the school's accrediting agency guidelines.
- Issue transcripts and official documents certifying attendance and academic standing.

CUSTOMER CARE REPRESENTATIVE

Nextel Communications - May 2001 to May 2002

Assist customers in troubleshooting cellular services.

- Provide account management support for Technical Support, Corporate Accounts, and Billing and Research.
- Communicate trend analysis feedback to upper management.

QUALITY ASSURANCE ANALYST

West Corporation - October 1999 to May 2001

Measure, trained, and enhanced the performance of Telemarketing Representatives through strong interpersonal communication and coaching techniques to help to reduce employee turnover.

- Reinforce company policies and procedures through performance improvement plans, counseling, disciplinary action, or termination of employees.

EDUCATION

Bachelor's of Science in Network Management in Network Management

STRAYER UNIVERSITY

2003 to 2004

SKILLS

ADOBE AFTER EFFECTS (9 years), ADOBE PHOTOSHOP (9 years), ADOBE PREMIERE (9 years), AFTER EFFECTS (9 years), HTML (10+ years)

LINKS

<http://cristopherschafer.com/demo-reel>

ADDITIONAL INFORMATION

PROFESSIONAL SKILLS

ADOBE PHOTOSHOP BASIC HTML CANON | NIKON | RED | SONY

ADOBE PREMIERE MICROSOFT OFFICE GO-PRO

ADOBE AFTER EFFECTS GOOGLE G SUITE VARIOUS AUDIO CAPTURE

ADOBE AUDITION APPLE IWORK BLACKMAGIC SWITCHING

ADOBE AUDACITY MAC OS ROLAND SWITCHING

FINAL CUT WINDOWS OS LIVE STREAMING

WORDPRESS WIRECAST