

Sylvia Kim

Software Testing Manager - Deloitte Consulting LLP

Washington, DC - Email me on Indeed: [indeed.com/r/Sylvia-Kim/c6e250ef595d23a0](https://www.indeed.com/r/Sylvia-Kim/c6e250ef595d23a0)

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Software Testing Manager

Deloitte Consulting LLP - Washington, DC - September 2015 to Present

- United States Government Security Clearance Holder - Level: Secret
- DAU Completion of the following: ACQ101, ENG101, TST102
- Manage a team of 12 testers for the software, CHCS, the DoD's healthcare system
- Identify and acquire up to 20 temporary need-based contractor employees per test event
- Execute and optimize the team governance structure to achieve timeline, budget, and project objectives
- Track and prepare the report of testing results, test case coverage, required resources, performance baselines, and risk analyses of potential and current issues
- Lead both internal and external client interfacing projects, managing the planning, execution, and reporting phases of System Integration Testing events utilizing both Waterfall and Agile testing methodologies

Yoga Instructor

Yoga District - Washington, DC - September 2015 to Present

Lead yoga classes

- 2014 to Present

of up to 20 students for all skill levels

- Ensure maximum benefits and safety from correcting students' postures
- Work with students of all body types and fitness levels to develop customized programs and positional adjustments that increase skill, fitness, and wellbeing

Chief Technology Officer

Tower Beauty - New Orleans, LA - July 2011 to August 2015

- Drove operating costs down 50% over 4 years while maintaining service levels through strict budgetary control and effective vendor management to ensure competitive pricing
- Played key role in conservative corporate involvement in dot-com market and focus on building a strong anchor client base
- Directed implementation of custom OEM packages on company's website, enabling online pricing, order inquiry, and ordering integrated into phone order queue
- Reduced the development lifecycle 30% by streamlining processes through the implementation of Six Sigma, motivating and training employees, upgrading tools and technologies, improving project management, and instilling accountability
- Was responsible for managing full product development, software and hardware purchases and R&D

Process Engineer- Vaccine Manufacturing Department

Merck - West Point, PA - August 2010 to May 2012

- Provided advanced technical support for formulation, filling, freezing, and lyophilization of all Merck live virus vaccines
- Formulated and manufactured the varicella vaccine, VARIVAX via automated and manual systems while following SOPs and cGMP regulations
- Led a team of three engineers who provided VARIVAX bulk technology and engineering support, process troubleshooting, atypical resolution, process monitoring, batch record maintenance, process validation, and process change control
- Directed a particulate investigation team that reduced particulate atypical processing events by 60%
- Led monthly training to all bio-technicians on QA compliancy in regards to FDA regulations and proper documentation techniques

NJ- Certified Emergency Medical Technician

New Brunswick Rescue Squad - New Brunswick, NJ - September 2006 to August 2010

- Provided life support services during medical emergencies on scene and in route to the hospital
- Operated and maintained emergency vehicles while abiding by state regulations for medical supply requirements
- Participated in frequent call responses in partnership with Critical Care RNs, Fire, and Police Departments

EDUCATION

Bachelor of Science in Biomedical Engineering

The School of Engineering, Rutgers University - New Brunswick, NJ
September 2005 to May 2010

CERTIFICATIONS/LICENSES

CSM

April 2017