

Lea Pehrson

Lead and Sr. Project Manager - Project Center of Excellence (PCOE) - Idaho National Laboratory

Blackfoot, ID - Email me on Indeed: [indeed.com/r/Lea-Pehrson/028a84b2f9f9e914](https://www.indeed.com/r/Lea-Pehrson/028a84b2f9f9e914)

Willing to relocate

Authorized to work in the US for any employer

WORK EXPERIENCE

Lead and Sr. Project Manager - Project Center of Excellence (PCOE)

Idaho National Laboratory - 2015 to Present

IT PCOE/PMO, Process Implementation and Improvement (2015 - Present)

Lead for the new Project Center of Excellence (PCOE) - Defined and established the Project Management processes to guide the new PCOE organization in successful delivery of IT and Business projects to include - ERP Upgrades, Cloud based applications (Oracle Taleo and Concur Travel and Expense), Time Billing System development and deployment, Wireless Infrastructure Upgrades, ServiceNow Implementation and Management, Vulnerability and Security Solutions, Mobile Application Deployments, Web based Application solutions, Business Financial solutions, and other Application and Custom Software as well as Infrastructure (Networking, Telecomm, and Server Operations) projects in support of Laboratory initiatives. As both the Lead and Sr. Project Manager I reported directly to Sr. IM Leadership on the PCOE initiatives and performance measurements and worked directly with Project Managers in providing guidance and support in their management of projects. In support of my assigned projects I worked directly with the IM Management, C-Level Sponsors, and other laboratory Directors and Managers providing detailed project status on all aspects of the projects delivery and overall performance to schedule and cost. For external vendors I managed staff and all aspects of the contracts. I participated in the Annual financial and Long-term Strategic planning to further enhance the PCOE success of IT and Business project delivery/implementation; documentation and training planning and project status presentation. Daily interaction with IM leadership and management, senior, and mid-level staff in coordination of all project activities, risk management, and strategic planning, testing, and implementation.

SELECTED ACCOMPLISHMENTS:

- * Implemented Project Center of Excellence Organization - Providing for consistent, repeatable, and effective project management and delivery for IT and Business facing projects. Detailed out PCOE processes supporting industry project standards and laboratory requirements to support a more robust and focused project governance model to support a multi-faced organization in advancing the science and technology needs for the National Laboratory's mission - implementation of standard project practices to include methodologies adding checks and balances to the project governance process.

- * Successfully Implemented projects facilitating the growth of the laboratory and updating the business systems and technology infrastructure enabling new technologies and capabilities.

Principal Manager - Project/Program, Business Analyst, QA/Testing, Training

Line Management Professionals - 2011 to Present

Management of various IT strategic projects to include - Retail Systems Upgrades (Hardware and Software), Client Project Management Strategic Process Implementation, PM Information Systems supporting all facets of project/program data processing fostering collaboration and business process improvements

(primarily SharePoint Platforms) - from Design to Testing/QA, Deployment/Implementation, all phases to include analysis, business function engineering, multiple system/application integration strategic coordination/ planning, and quality assurance and testing needs; ERP (Oracle/PeopleSoft) initial implementations and upgrades, COTS (Meridian Proliance, Microsoft, etc) and Geospatial Design (ESRI and Customized Applications) projects, Infrastructure and Ciber Security (Hardware/Networking) including Data Center migrations and updates, and implementation of specialized solutions supporting specific focused customer needs. Strategic planning and task execution support to include Analysis of systems to support and implement Business Intelligence information to determine the correct process to maintain, retrieve, and further utilize the data; quality assurance and testing management; documentation and training planning and presentation. Lead project planning and coordination, oversee and direct project staff performance, team directly with executive management on project execution and issue resolution. Daily support to senior/mid-level staff for all technology decision-making, risk assessment, and strategic IT planning, testing, and implementation.

SELECTED ACCOMPLISHMENTS:

- * Managed multiple Project/Program - Leading design, development, QA, and Deployment of Business Solution Projects to facilitate greater business collaboration and support process improvement through implementation of standard and client focused project delivery controls and processes supporting all phases of development, overseeing solution testing and quality assurance, deployment strategies, solution/system document control, solution performance planning, and multi-project collaboration/integration supporting alignment of key Business initiatives and data control/management.

- * Managed a OLAP Cube Project for a Real Estate Investment Trust company (Global Deployment) - worked with C-Level and Sr. VPs to define the analytical needs of the cube, coordinated project integrations/interfaces for the core data from source systems, managed the development cycle - Hybrid Agile approach, and managed the implementation and initial worldwide training for the solution release. Worked with other PMs when needed to correct project issues and address risks. Delivered project under budget and ahead of schedule.

- * Managed the implementation of a Quality Assurance (TCoE) organization within Prologis - Upon completion of a TCoE Pilot worked with the Global PMO VP to outline the QA Organization Structure, Policies, and Processes. Selected the initial QA Organization team and supported the successful QA support for 4 key Business facing projects.

- * Lead a PeopleSoft Upgrade Project for CWI (DoE - INL) - Managed the PeopleSoft upgrade team (8.9 to 9.1). Oversaw the procurement and setup of the hardware, software implementation, customization upgrades, and configuration changes for HRMS, Financial, and Supply Chain modules. Project successfully completed under budget and on-time.

- * Managed the implementation of Project Delivery System (Proliance Tool) for General Services Administration - Worked with the Public Buildings team in Washington DC providing Project Management support in deploying all of the construction/vendor teams supporting public facilities. This included working closely with multiple government contractors and public officials on providing process changes and training on use of tool and overall project management planning.

Manager, Quality Assurance Organization - Software Quality Assurance

Prologis - 2014 to 2015

Manager for the New Quality Assurance (QA) Organization - Assisted in the implementation and build-out of the Global Quality Assurance Organization within the Global Project Management Office (PMO). Implemented processes and policies to guide the QA Organization in supporting various IT and Business projects to include - Financial Analysis solutions, Security Solutions, Web based Application solutions, Business Financial

solutions, and other core Software Solutions supporting Prologis business initiatives. Manage QA Team and report directly to Global IT Management and C-Level Executives on QA initiatives and performance measurements. Work directly with the PMO Management and Project Managers to ensure correct level of Project Support and provide Project Management guidance and support. Participate in Long-term Strategic planning and task execution support to include Analysis of systems to support and implement IT and Business policies to determine the correct process to maintain, retrieve, and further utilize furthering the success of IT and Business project delivery/implementation; quality assurance and testing management; documentation and training planning and presentation. Daily interaction with executive, senior, and mid-level staff for all technology decision-making, risk assessment, and strategic IT planning, testing, and implementation.

SELECTED ACCOMPLISHMENTS:

* Implemented Quality Assurance Organization - Leading to faster delivery and utilization of IT solutions. Identified QA process needs and implemented change to support leaner development and effective project management for Business Solution Projects to facilitate greater business collaboration and support process improvement through implementation standard quality practices supporting project delivery supporting all phases of development. Oversee solution testing and quality assurance, deployment strategies, solution/system document control, solution performance planning, and multi-project collaboration/integration supporting alignment of key Business initiatives.

* Participated in the Piloting of a Quality Assurance (TCoE) organization within Prologis - Upon completion of a TCoE Pilot worked with the Global PMO VP to outline the QA Organization Structure, Policies, and Processes. Selected the initial QA Organization team and supported the successful QA support for multiple key IT and Business facing projects.

Sr. Project Manager - Retail Client

Line Management Professionals - Kansas City, MO - May 2013 to June 2014

Lead the SME and Operations team in the development of a RFP for a solution selection to support the company's strategic plan to implement a new transaction solution. Outlined the solutions needs and crafted the RFP; vetted responding companies, developed and managed selection timelines, coordinated solution demos and lead the selection team to include C-Level and key VP's in selection status, project strategies and status. Upon Selection of solution, managed the interim project to outline the engagement, identify the timeline of the implementation, and supported the discovery process to validate the requirements and deliverables, detailed the requirements documents working with the Business Analysts and Systems Analysts, and developed the initial project scope and planning (to include budget) for the design phases of the project.

Senior Project Manager

CRITIGEN - Greenwood Village, CO - 2008 to 2011

Managed IT projects for the Implementation of Client specified solutions to include - PM Information Systems (SharePoint Platforms) from Design to Deployment/Implementation for both Government (State and Federal) Organizations and Commercial Companies (USFK Base Relocation, Virginia DoT-VAMegaProjects, NYC Dept. of Environmental Quality, and other DoT Programs); ERP - Enterprise Oracle/PeopleSoft Solutions; COTS both Out-of-Box and Configured/Customized as required (GSA-PBS Meridian Tools), Geospatial Design (IHS); Infrastructure (Hardware/Networking) including Data Center migrations and updates, and implementation of specialized solutions supporting customer needs. Strategic planning and task execution support. Oversaw project planning, organization, and project staff performance working directly with executive management on project planning and schedule, team coordination, issue resolution, and overall project execution. Daily support to senior/mid-level staff for all technology decision-making, risk assessment, and strategic IT planning/implementation. Routinely delivered projects ahead of schedule and under budget.

SELECTED ACCOMPLISHMENTS:

- * Lead Project/Program Management Information System - Solution Projects to facilitate managed project collaboration and reduce overall program costs through implementation standard project controls processes, document control repositories, project performance monitoring, and multi-project collaboration supporting subcontractors, stakeholders, owners, and community participation.

- * Managed quality assurance and analysis planning and reviews to design product implementations meeting the identified organization needs to include facilitation of Effective and Efficient Business Processes (BI and core Business Functions) and Cross Organizational Integrations to create the ability for clearer communications and collaboration in supporting the goals and initiatives of the company/organization to include data integration, analysis, and reporting solutions.

Customer Relations Manager

CH2M-WGI (CWI), IDAHO NATIONAL LABORATORY - Idaho Falls, ID - 2006 to 2007

Managed series of 15-20 concurrent IT projects supporting Operations, with average project budget of \$100,000 and 6-month duration. Oversaw staff performance on each project, worked directly with executive management team on project planning and risk identification/mitigation, testing (all phases Unit and UAT), quality assurance for delivery and deployment, and supported senior/mid-level staff daily with technology decision-making and strategic IT assessment.

SELECTED ACCOMPLISHMENTS:

- * Spearheaded PeopleSoft Implementation project saving the company operating costs in the millions over 5-year contract lifespan. Led 8-month completion of PeopleSoft design and deployment (HR Module upgrade, Finance/Procurement Model design), meeting budget and schedule requirements, lead testing and roll-out of solution enterprise wide.
- * Reduced IT spending and consolidated IT operations to reduce IT budget spending by 10% annually. Streamlined IT project planning and support to resolve issues from clean-up activities. Lead Network Infrastructure upgrade and Data Center migrations and consolidations.

Sr. Project Manager

Bechtel - Idaho Falls, ID - January 2000 to May 2005

(Lockheed, 1997-2000)

In charge of implementing IT projects to support mission and laboratory enhancements, leading project teams of 5-15 and supporting Foreign National Laboratory personnel. Developed functional/operational role and designed IT structure to support functional realignments. Led design and engineering aspects for IT initiatives, streamlining processes and creating segregated working environments for laboratory operations. Wrote project automation plan and directed implementation for field/IT organizations.

SELECTED ACCOMPLISHMENTS:

- * Developed the organization's Foreign National Secure Network that supported collaboration project contracts of \$80 million+, providing network access for Foreign National personnel on laboratory initiatives.
- * Streamlined Information Technology Project Planning and Support processes to improve efficiency.
- * Successfully lead the IT Support team for a key Department of Energy Cleanup Project, meeting mission requirements, implementing new technology solutions facilitating early project completion and 50% IT cost savings.

** Prior positions with the National Weather Service - Western Region Headquarters, Salt Lake City, Utah - Department of Defense, United States Army, various locations in Germany - JC Penney Co, Western Accounting Office and Beneficial Life Insurance, both Salt Lake City, Utah

Deputy, Chief Information Officer / Department Manager, Information Technologies

Bechtel - Idaho Falls, ID - 2005 to 2005

2005)

Supervised team of 55 and reported to CIO, overseeing IT Helpdesk, Network Operations, Server/System Administration, IT Infrastructure Support, Quality Assurance/Testing teams, and other technology functional areas. Responsible for consolidation of IT functions to improve support and reduce costs. Defined and implemented IT services structure/staffing, provided IT solutions to Operations, and initiated integration of required DOE cyber-security requirements.

SELECTED ACCOMPLISHMENTS:

* Reduced costs 15% through consolidating multiple IT functions and realigning support needs with operations and plant processes to include Data Center consolidations and Network Infrastructure Upgrades. Led efforts in organization-wide transition.

* Conceptualized, developed, and implemented strategic long-term (12-year) contract IT Support and Management plan.

Project Automation Lead; IT Project Support; Computer System Support

IDAHO NATIONAL ENGINEERING & ENVIRONMENTAL LABORATORY - Idaho Falls, ID - 1997 to 2005

EDUCATION

MBA in Technology Management

UNIVERSITY OF PHOENIX - Phoenix, AZ
2001

BS in Computer Science

WESTMINSTER COLLEGE - Salt Lake City, UT
1996

Masters Certificate in IS/IT Project Management

VILLANOVA UNIVERSITY - Villanova, PA

Certificate

STANFORD UNIVERSITY, Stanford

SKILLS

budget (10+ years), integration (10+ years), INTEGRATOR (10+ years), project planning (10+ years), Quality Assurance (10+ years)

ADDITIONAL INFORMATION

Core competencies include:

- Technology Solution Implementation (PM, QA, CRM)
- Software Design, Build, and Quality Assurance
- Budget Development and Administration
- Interdisciplinary Team Management
- IT Infrastructure Development/Expansion
- Project Planning and Process Implementation

- Strategic Business/Technology Alignment
- Team Building, Mentoring & Leadership
- Business/IT Process Reengineering
- Enterprise Application Integration (EAI)