# **Carlos Gonzalez**

# **Project Manager**

Atlanta, GA - Email me on Indeed: indeed.com/r/Carlos-Gonzalez/4b3d857ca64ea4a6

Highly Skilled Project Manager with extensive IT background. Seeking a challenging position with a company that is able to offer long term growth opportunities.

Authorized to work in the US for any employer

#### WORK EXPERIENCE

### **Project Manager**

Atlanta Networking and Computer Help - Atlanta, GA - June 2016 to June 2017

- \* Collaborated with clients in a variety of industries to develop, estimate and deploy IT related projects under deadlines and budgeting limits.
- \* Managed a team of engineers to plan, configure and install IT Systems including but not limited to virtualization of servers, IT disaster recovery planning, Office 365 migrations, SharePoint Online Migrations, Exchange Online Migrations, Windows Server migrations, Active Directory restructuring/integration, system security audits, cloud migrations and full network audits/upgrades of small to medium sized networks.
- \* Supervised contractors and their involvement in different phases of projects.
- \* Communicated with upper level management and C-Level employees regarding updates, scheduling and necessary adjustments to projects.

# Support Manager/Engineer

Atlanta Networking and Computer Help - Atlanta, GA - September 2014 to June 2016

- \* Executed the deployment of virtualized servers
- \* Developed, administered, and maintained hardware and software on multiple client's Servers and Workstations.
- \* Managed and provided Tier 1, Tier 2 and Tier 3 IT support for a broad spectrum of clients.
- \* Audited software and configurations to develop a client specific support structure for newly acquired clients.
- \* Monitored client systems remotely within a Managed Service Provider.
- \* Engineered an internal business structure to increase efficiency within incoming support inquiries.
- \* Researched, analyzed and resolved issues methodically with software applications from basic Office Suite to industry specific enterprise software.

#### CompuSafe Technician

BRINKS Engineering - Marietta, GA - April 2013 to June 2014

- \* Refurbished and troubleshot software and hardware in varied Brinks Computer Safe (CompuSafe) models.
- \* Tested and maintained CompuSafe hardware and software components.
- \* Refurbished MEI cash cassettes and bill acceptors.
- \* Organized and maintained CompuSafe inventories.

#### IT Solutions Manager

Kudzu Construction - Marietta, GA - August 2012 to February 2013

- $= \hbox{Remodeled and organized the networking system within head office}.$
- = Restructured 8x8 IP Phone system for the head office.
- = Transferred and installed online based CORECON management software.
- = Trained staff on the operation of updated construction management software.

- = Coordinated supplement receivables as well as account receivables projects.
- = Developed and maintained Excel account worksheets.
- = Collected 98% of receivables decreasing allowance for bad debts estimate.

#### **EDUCATION**

# Bachelor of Science in Computer Engineering Technology in Computer Engineering Technology

Kennesaw State University - Marietta, GA August 2014

#### **SKILLS**

Active Directory (2 years), deployment (2 years), Exchange (2 years), MICROSOFT SHAREPOINT (2 years), SharePoint (2 years), Microsoft Office (5 years), Management (3 years)

#### LINKS

https://www.linkedin.com/in/carl0s-d-g0nzalez/

#### ADDITIONAL INFORMATION

Foreign Languages: Fluent in Spanish.

Operating Systems: Windows Server OS and features (2003, 2008, 2012), Windows Desktop OS (XP, Vista, 7, 8, 10).

Virtual Environments: Microsoft Hyper-V, VMware (VSphere, ESXi), Oracle Virtual Box.

Software and OS Features: Windows Active Directory/DHCP/DNS, MS SQL Server/Basic SQL Querying, VM Imaging Backup Software, SharePoint Online, Exchange Online, MS Azure, MS Office, MS Project, MS Visio, Accounting Based Software (Quickbooks, Sage etc.), ERP/CRM and industry specific software deployment (Dentrix, OST, Pentagon 2000 etc.), ConnectWise IT Business Management, SolarWinds MSP, TeamViewer, LogMeIn, WordPress, Adobe Photoshop, Dreamweaver, Pspice, SolidWorks, MathCAD and Microstation. Programming Languages: Basic knowledge in PowerShell, C, C++, Assembly, Java, HTML and C#.