

Mariela Williams

Jacksonville, FL - Email me on Indeed: [indeed.com/r/Mariela-Williams/b64c63af86c153c1](https://www.indeed.com/r/Mariela-Williams/b64c63af86c153c1)

- = 14 years of experience in the area of Information Technology in different roles.
- = 10 years of experience in Project Management in different industries like: mass consumption products and supply chain, security of information, health vision care, aeronautical, data warehousing, network infrastructure, retail. ERP systems (SAP) and data bases, software development, e-commerce and human resources systems.
- = Experience in Agile and Waterfall project methodologies.
- = Experience working with multicultural and virtual teams in large companies like Procter & Gamble, Hewlett Packard, Symantec, Luxottica, Rockwell Collins and Stein Mart.
- = Successful completion of projects related to SAP implementation, Data Migration, Software Development, Server Decommission, Network Infrastructure, Data Centers, among other ones.
- = PMO leadership experience and Risk, Issue and Change Management and also Master Scheduling experience.
- = Master Degree in Information Technology Administration and Bachelor Degree in Computer Science Engineering.
- = PMP certified since 2011 and ITIL Foundations certified since 2012.
- = Fluent in English and Spanish, and intermediate level of Portuguese.

Willing to relocate to: Florida

Authorized to work in the US for any employer

WORK EXPERIENCE

Project Manager

The Safariland Group - Jacksonville, FL - May 2017 to Present

Microsoft Dynamics AX Project Manager

IT Project Manager

Stein Mart Corporation - Jacksonville, FL - November 2016 to May 2017

IT Agile Project Manager in charge of a corporate Identity Management Project. Leading meetings of status and portfolio management, generating all project documents like budget, project plan and schedule, communication plan, testing plan, stakeholder analysis, risk and issue management, budget management, among other ones. This project was integrating the Human Resources systems to all corporate new Identity Management system, involving hardware procurement, network, infrastructure and application configurations, data migration, testing, change management and other major areas under the scope.

Project Manager

Rockwell Collins - Annapolis, MD - October 2015 to February 2016

Software development project manager executing six projects at the same time in Waterfall and Agile methodologies. Some of my responsibilities were: leading meetings (status, kick off, financials), generate financial (EAC, ETC, earn value) and status reports, register and track issues and risks, participate in new initiatives or proposals, and generate project schedules among other activities.

Skills Used

Project financials, leadership, team work, issue resolution, MS project, project status and reporting, procurement, project costs, risk and issue management among other ones.

IT Project Manager / PMO Lead

Hewlett Packard - San Jose, CA - June 2007 to February 2015

PMO Leader in Luxottica account and previously as Project Manager (more than two years working with Symantec). Before I was performing those responsibilities, I was working as SAP Consultant and IT Project Manager, integrating, improving and developing IT solutions of SAP for Procter & Gamble company.

Accomplishments

Successfully implemented standards and the structure of the Transition PMO for Luxottica account. Additionally, I have a lot of experience in any kind of projects in IT field, infrastructure or applications. I'm currently working as PMO leader and have experience in any roles of PMO participated. My certifications, experience and good attitude to achieve project objectives is the key to accomplish a successful closure in all the projects I have been managed.

Skills Used

PMP skills like communication, risk and issues, change management, negotiation, solving problems, schedule management, scope management, human resources, procurement. Applying standards, getting knowledge in hosting, networking and a lot of experience in SAP and another applications.

WBS and MS Project were applied in many projects.

Project Implementation / Data Base Administration

Procter and Gamble - San Jose, CA - April 2006 to March 2007

Project implementation team / Business Intelligence DBA: I was working in several projects of implementation and reengineering of databases collecting information from SAP systems. Besides, system support and Data Base Administration (SQL Server 2000, Analysis Services, Service Desk and MIS Plain).

Accomplishments

Successfully completed the projects of implementation of legacy data bases and cubes OLE for many applications connected to SAP.

Troubleshooting and improving process.

Skills Used

SAP, SQL Server, Cubes OLE, Analysis Services, Service Desk

Developer, System Analyst and DBA

Ministry of Social Security and Work - San José, Provincia de San José - November 2004 to March 2006

DBA / System Analyst: I was the system analyst and developer of a big project to improve the administration and control of vehicles and fuel of this ministry. Also I was in charge the administration of a large database of retired population of Costa Rica.

Accomplishments

Implemented a system which save a lot of money to the government and they were able to have more control about expenses and assets.

Skills Used

SQL, Visual Basic, programming, other DB administration.

Developer and system analyst

Cybersoft - San José, Provincia de San José - February 2002 to May 2003

DBA / System Analyst: I participated in analysis and development of several modules of an Enterprise

Resource Planning (ERP) system. In addition, support, marketing and end user's training.

Accomplishments

The implementation of that ERP system was successfully completed.

Skills Used

Programming, DBA, ERP systems, System Analyst, Visual Basic, SQL Server.

Teacher

Ministry of Public Education - San José, Provincia de San José - February 2002 to May 2003

Teacher: I was an enthusiastic teacher of computers, operational systems (Windows, Linux) and Office applications. I was also volunteer providing free mathematic classes to the students.

Accomplishments

Teaching students for around 1 year

Skills Used

Basic computer software, Windows, Office packages, teaching skills.

EDUCATION

PMP in Project Management

PMI

2010 to 2017

ITIL V3 certification in ITIL Methodology

EXIN

2012 to 2012

Mcs (Masters) in Computer Science

Universidad Nacional de Costa Rica - San Jose, CA

2006 to 2010

Bachelor Degree in Computer Science Engineering

Universidad Internacional de las Americas - San José, Provincia de San José

2001 to 2005

SKILLS

Ms Project (10+ years), Agile Development (6 years), SAP (6 years), ITIL (6 years), Waterfall methodology (8 years), MS Office (10+ years), PMP (7 years), JIRA (1 year), Agile (6 years), Service Management (7 years), Identity Management (2 years), Human Resources systems (1 year)

LINKS

<https://www.linkedin.com/in/marielawilliams>

AWARDS

Customer Excellence

April 2008

Recognition for offering a great customer service during project implementation in Procter & Gamble company.

Living our values, results through teamwork

August 2014

Recognition received in Hewlett Packard while working in Luxottica account as PMO leader for obtaining great customer services and results during project implementations.

Making a difference

October 2014

Recognition received in Hewlett Packard while working in Luxottica account as PMO leader for obtaining great customer services and results during project implementations.

CERTIFICATIONS/LICENSES

PMP / Project Management Professional

August 2010 to Present

PMP certification of PMI / Project Management Institute

ITIL Foundations V3 certification

June 2012 to Present

From EXIN