

# Ramprasad Babu Sunkari

## Mobile Apps/Manual/Automation Testing Expert

Hyderabad, Andhra Pradesh - Email me on Indeed: [indeed.com/r/Ramprasad-Babu-Sunkari/a1df34dd0e9ae794](https://indeed.com/r/Ramprasad-Babu-Sunkari/a1df34dd0e9ae794)

Dear Hiring Manager,

I feel that my skills and experience are a great fit for this position. Please feel free to contact me to arrange an interview. I look forward to learning more about this opportunity.

I have Overall 13+ years of experience in Manual/Automation Testing (7+ years into Digital/Mobile Testing) .Currently Leading Mobile Testing CoE in Capgemini

Expertise in Building Large Proposals(RFPs),Providing Technical Solutions, Estimations, Creating Test Strategy for Mobile/Manual Testing Projects across Banking/Insurance/Telecom/ Healthcare/Shipping/Retail domains.

Experience in Testing Mobile apps across all the market leading Mobile Platforms Android/iOS/Black Berry/Windows Expertise in Native/Hybrid/Mobile web apps End to End testing over Devices/Emulators/cloud tools Capability building ,Providing training to associates on Mobile Testing ;Agile CSM certified

Setting up/Monitoring the Test labs(Device based/cloud based) for various customers Handling large Testing projects/teams, managing overall global support delivery frameworks Based at multiple client sites, Managed , including co-located & offshore teams. Creating various metrics, risk analysis docs,developing mitigation plans& other project related docs;Resource Planning and Monitoring, Performance management, team-building ;

Expertise in building solution accelerators and industrialize the same, to improve productivity for various projects Expertise in Analyze the competitors and the market in and build strategies and solutions for Mobile Testing Experience in new mobile testing areas like testing over cloud like Perfecto Mobile, Device anywhere, Automation testing for mobile applications,

Mobile Payments ,Exerience in Mobile Automation, Performance tools Conducting interviews, training and allocation of resources for existing and new projects Excellent in managing overall global support delivery frameworks involving customization of applications according to client requirements within operational best practices & Project Lifecycle Models

Prior Capgemini worked with Accenture, Kony Labs,Tech Mahindra

Currently Holding Valid H1 B visa ..

Thanks & Regards

Ram Prasad Sunkari

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## WORK EXPERIENCE

### **Test Manager - Mobile/Manual Testing**

Capgemini - Hyderabad, Andhra Pradesh - July 2012 to Present

### **Test Lead**

Kony Solutions, Inc. - Hyderabad, Andhra Pradesh - October 2010 to July 2012

### **Test Lead**

Accenture - Hyderabad, Andhra Pradesh - February 2007 to October 2010

### **Senior Software Engineer**

Tech Mahinda - Kolkata, West Bengal - January 2006 to February 2007

### **Program Officer- IT Services**

NSDRC - Visakhapatnam, Andhra Pradesh - August 2002 to December 2005

## EDUCATION

### **M.Sc in Computers**

Andhra University  
2001

### **B.Sc in Computers**

Andhra University  
1999

## SKILLS

Mobile App Testing (6 years), Manual Testing (10+ years), Automation Testing (4 years), Test Management (6 years), Automation / Test management tools (4 years), Mobile CoE Leading (4 years), Mobile Cloud Tools and Testing (3 years), Agile Scrum (3 years)

## CERTIFICATIONS/LICENSES

### **ISTQB**

### **Engagement Manager - Capgemini**

### **Perfecto,Seetest**

### **Agile CSM**

## ADDITIONAL INFORMATION

### Technical Skills:

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Testing : Mobile Testing ,Manual, Automation Testing, Mobile Cloud Testing

Mobile Devices : Iphone,Android,Blackberry,Windows

Mobile Tools : Perfecto,DA,Littleeye,Mobile Labs,Seetest,Jamo

Automation Testing:QTP9.0 ,Test Partner5.4, QA Director5.1,QualityCenter9.0, Jira, Bugzilla,

Database SQL Server 2000, MS access  
Languages C, Visual Basic, VB Script

#### Achievements:

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- Demonstrated leadership skills and Successfully Led the Capgemini Mobile Testing CoE for more than 3 years
- Represented Testing CoE at Tech Fiesta.
- Handled More than 45 client visits and Demos presentations
- Provided Strong Technical solutions and Won more than 15 Mobile Testing proposals out of 20 proposals submitted against competitors
- Organized Testing Practice meet 2013 (Manthan)
- Training& Development : Developed Training material & Conducted training sessions with Learning & Culture for FLP and mobile testing teams

#### Certifications & Trainings

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- \* Agile CSM certification
- \* ISTQB certified
- \* Submitted white paper on Mobile Automation
- \* See test, Perfecto certified specialist
- \* EM(Engagement Manager) Level1 certification.
- \* Attended Training on ISO
- \* Trained 100+ resources on Mobile Testing

#### Projects Handled:

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##### Professional Experience:

##### ## Project Name : BNPParibas Fortis Bank (BNPPF)

BNPPF is one of the euro zone's leading banks, spread across France, Belgium, Italy and Luxembourg with three core businesses: Retail Banking, Corporate & Institutional Banking and Investment Solutions. Testing of Retail Banking Mobile Applications (both Web and App) was the main focus areas for the customer

##### Roles & Responsibilities :

- \* Managing the end to end Mobile apps testing for the Easy Banking, Hello banking , Fintro Native and Hybrid applications across the Android, iOS, Windows platforms.
- \* Building Test Plan and Providing Estimations
- \* Test cases Design and Execution & Defect logs creation
- \* Onshore/Offshore Team handling, Status Reporting to the client and onshore leadership team, Looking & resolving into the day-to-day activities/issues of resources and delivering the releases on time.
- \* Interacting with client delivery managers on regular basis client demos ,Resource Performance Evolution
- \* Resolve Technical issues & Provide trainings to the team
- \* Risk management – Identifying Risks, quantifying risks, setting up mitigation plans and responses in place.
- \* Responsible for creating Test standards, process, procedure, Best Practices and methodology across all test areas.
- \* Responsible for review of test cases to ensure high quality deliverables
- \* Maintaining the project related documents in company template

##### ## Project Name : AIG (American International Group)

AIG is an American multinational insurance corporation with more than 88 million customers in 130 countries. AIG companies employ over 64,000 people in 90 countries. The company operates through three core businesses: AIG Property Casualty, AIG Life and Retirement and United Guaranty Corporation (UGC). AIG Property Casualty provides insurance products for commercial, institutional and individual customers.

Roles & Responsibilities :

- \* Currently playing a Lead/Manager role taking care of end to end Mobile Application Testing for DMFC / Moovweb Applications .
- \* Building Test Plan & Strategy & Tool setup
- \* Test cases Design and Execution & Defect logs creation
- \* Resolve Technical issues & Provide trainings to the team
- \* Risk management – Identifying Risks, quantifying risks, setting up mitigation plans and responses in place.
- \* Identification of non functional test scenarios based on the non functional requirements, Involve in Test Automation
- \* Offshore Team handling, Status Reporting, Looking & resolving into the day-to-day activities/issues of resources and delivering the releases on time.
- \* Interacting with client TL / PM on regular basis client demos ,Resource Performance Evolution
- \* Responsible for creating Test standards, process, procedure, Best Practices and methodology across all test areas.

## Project Name : HSBC

HSBC is one of the largest banking and financial services organisations in the world. As the world's local bank, providing services and products to more than 100 million customers in 87 countries and territories worldwide

Roles & Responsibilities :

- \* Played a Test manger role and successfully delivered the two major releases, with the increasing use of mobile devices across HSBS customer's base, and with the increasing prevalence of banking applications on those devices, the Group wishes to have the option to deploy an OTP capability as a s software application on mobile devices.
- \* Prepared Test plan documents, involved in Test estimation, Test strategy, Test scenarios preparation. Involved in the review of Test cases and Manual execution of the System and Integration Test Cases
- \* Resolve Technical issues & Provide trainings to the team
- \* Risk management – Identifying Risks, quantifying risks, setting up mitigation plans and responses in place. Offshore Team handling, Status Reporting, Looking & resolving into the day-to-day activities/issues of resources and delivering the releases on time.
- \* Interacting with client TL / PM on regular basis client demos ,Resource Performance Evolution
- \* Analyzes the functional and Non-functional requirements and designs Test Scenarios and Test cases,Defect tracking in QC

## Mobile Testing CoE

Leading Mobile Testing Practice in Capgemini.

Roles & Responsibilities :

- \* Building Proposals(RFP's) for Mobile Testing Project
- \* Estimations for Banking and Insruance Mobile testing projects
- \* Develop Assets ,solution accelerators and industrialize the same, to improve productivity for various project
- \* Participations in Client visits to demonstrate Mobile testing capabilities
- \* Develop the competency in the Mobile Testing service areas proactively
- \* Provide support to accounts as part of the Mobile Testing COE team in Testing Practice
- \* Analyze the competitors and the market in and build strategies and solutions for Mobile Testing
- \* Building up training material ,Providing training to associates on Mobile Testing

- \* Exploring new mobile testing areas like – testing over cloud like Perfecto Mobile, Device anywhere, Automation testing for mobile applications, Mobile Payments techniques
  - \* Forming alliances with various vendors like DeviceAnywhere, Perfecto etc.
  - \* End-to-end resourcing: Conducting interviews, training and allocation of resources for existing and new projects
  - \* Develop best practices in Mobile Internet Testing for better project efficiency
- Setting up the Test labs for various customers

## Project Name : Mobile Insurance App for National Wide Insurance, Geico clients  
Mobile Banking App for Citi Bank/Axa Bank/HSBC/JPMorgan

Mobile Insurance ,Banking apps designed and developed on Kony platform for the iPhone,Android, Windows7,BlackBerry Mobile customers .

Roles & Responsibilities :

- \* Playing role as Test Lead Prepared Test plan documents, involved in Test estimation, Test strategy, Test scenarios preparation.
- \* Involved in the review of Test cases and Manual execution of the System and Integration Test Cases ,Involved in Mobile application testing.
- \* Defect tracking in Bugzilla Tool. Involved in database Testing,Worked on emulator iPhone,Android, Windows7 mobile, Coordinating with the client teams and the development teams and conducted knowledge Transition sessions to the team members
- \* Prepared various types of Metrics, Prepared business continuity plans ,involved and organized several events with onsite teams. Prepared checklists, traceability metrics, successfully handled all the management activities like the client demos for the Insurance, banking products.
- \* Worked several weekends to support the project deadlines Participated in giving support to client Team for Which received appreciations from the Product Director and onsite Managers.
- \* Gained very good Business knowledge in Mobile Testing and Product Testing area. In the Absence of my manager acted as Manager for this assignment.

Environment: Eclipse, iPhone, Windows7, Android, BlackBerry Mobile platforms

## Project Name : Farmers Rate Validation (Farmers Insurance)

The Farmers Insurance Group began in 1928 when Farmers Insurance Exchange, an automobile insurer, was formed. Today, the Farmers Insurance Group of Companies is the country's third-largest writer of both private Personal Lines passenger automobile and homeowners insurance. Farmers Insurance Group is based in Los Angeles, California, and operates primarily in 41 states across the country. Farmers employs exclusive agents responsible for servicing more than 15 million customers. Farmers handles both LIFE and NONLIFE sectors. Involved in selling their products in market

Roles & Responsibilities :

- \* To Test the Farmers Insurance Product in Various Releases and in various testing phases..Playing role as Offshore Test Lead, Preparation of the Test Plan ,Test scenarios and cases
- \* Involved in the review of Test cases and Manual execution of the System and Integration Test Cases ,Involved in Mainframe application backend testing. Defect tracking in Quality Centre Tool. Involved in database Testing,
- \* Worked on Mainframe emulator QWS3270 PLUS , Coordinating with the Onsite team and the development teams and conducted knowledge Transition sessions to the team members
- \* Prepared various types of Metrics, Prepared business continuity and risk mitigation plans ,involved and organized several events with onsite teams. Prepared checklists and traceability metrics and Including technical handled all the management activities, successfully handled the offshore team for 12 releases and got the project extension for one more year.

\* Worked several weekends to support the project deadlines Participated in giving support to client Team .Gained very good Business knowledge in Insurance Industry (Insurance Domain)  
Environment: Mainframe backend validation,Manual Testing , Main frame ,Citrix Server, QC9.0

## Project Name: Blue Cross Blue Shield (BCBS Healthcare)

My Blue Insight (MBI) reporting tool provides health plan intelligence for both internal users at BCBSF as well as for external employer groups who are customers of BCBSF. MBI will be built by using SAS for health plan reporting.Accenture, IDC was engaged to assist with building the tool, using SAS BI tools. IDC is currently developing the reports for business users and end users. Producing all technical designs, Development and ETL code in SAS DI Studio, performing unit testing and System Testing for Several releases.

Roles & Responsibilities :

- \* Played role as Team Lead, Preparation of the Test Plan ,Test scenarios and cases (for both system and Integration Testing)
- \* Involved in the review of Test cases and Manual execution of the System and Integration Test Cases \*\*\* Worked flexibly in client working hours throughout the project
- \* Defect tracking in Jira Tool. Involved in database Testing, Involved in Database testing , Worked on SAS Management Console9.1, prepared Balance sheets for validation
- \* Coordinating with the Onsite team and the development team s and conducted knowledge Transition sessions

Environment: Manual Testing & SAS DI studio 3.4(ETL-Dataware Housing Tool),SAS Enterprise Guide 4(For Reporting) ,SAS Management ,Console9.1,Jira(Bug tracking tool),MBI (SAS Tool)

## Project Name: WHSmith, UK (www.whsmith .co.uk)

WH Smith is one of the biggest retailers in Europe. Is known for its chain of high street and railway station shops selling books, stationery, magazines, newspapers, and entertainment products. The business area of this project is responsible for the company's e-commerce website www.whsmith.co.uk which sells goods similar to those for sale in WHSmith high street shops. The Scope of "WHSmith" is for developing the End User / Internet based web application. One of the modules in this project is Front End build which defines the web interface for the application. Using this user can register and place orders for WHSmith for buying the products online, here the User has all the possible options for the payment which will be authorized / verified with the third party payment gateway called "SECPay"

Roles & Responsibilities :

- \* Preparation of the Test scenarios and cases (for both system and Integration Testing)
- \* Involved in the Manual execution of the System and Integration Test Cases
- \* Defect tracking in GDD tool(Accenture specified tool)
- \* Involved in database Testing, Regression testing. Involved in backend testing - Worked on commerce Server2007 and prepared test cases for CS staging
- \* Coordinating with the Onsite team and the development team,Involved in the peer review of Test cases
- \* Played role as Acting Team Lead in the absence of team lead\ Worked flexibly in client working hours throughout the project,Worked several weekends to support the project deadlines ,Participated in giving support to client Team.

Environment: Manual Testing, .NET with 2.0 .Net Framework, CS2007,SQL server 2005, CS Staging Server,GDD (Accenture specific defect tracking tool)

## Project Name : 21CN Test Factory BT – British Telecom

21CN Test Factory of BT has several modules like Woosh,Neo,Eco Etc.. developed by Infosys,TCS,MBT.I was involved in Testing Woosh Application.

WOOSH is Fault Management and Diagnosis tool It is designed to meet future customer requirements by making use of the Intranet.WOOSH is designed for the following purposes

- To improve levels of customer service,Fault Diagnostic
- Fault Management, Improving visibility of repair

WOOSH Tool Frame having total 150 inbuilt tools.WOOSH was developed by to enable different BT's Stream lines for testing, is also used for finding the faults for Broadband Stream Lines

Roles & Responsibilities :

- \* Preparation of Test Cases,Test Scripts Creation inTestPartner,QTP and Execution inQADirector and Quality Center , Modification of Existing scripts,Database updation,Defect Logging, Bug reports preparation
- \* Interaction with Infosys,TCS developing teams,Playing a role as Module lead performing Task Allocation and prparation of Traceability Matrix,component plan sheet
- \* Review sheets and Guiding a team of 8 member.

Environment : QTP9.0,Test Partner 5.4,Sql Server2000,QA Director5.1,Qulaity Center9.0

Achievements:

- \* Demonstrated leadership skills and Successfully Led the Capgemini Mobile Testing CoE for more than 3 years
- \* Represented Testing CoE at Tech Fiesta.
- \* Handled More than 45 client visits and Demos presentations
- \* Provided Strong Technical solutions and Won more than 15 Mobile Testing proposals out of 20 proposals submitted against competitors
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- \* Training& Development : Developed Training material & Conducted training sessions with Learning & Culture for FLP and mobile testing teams.

Personal Information:

Father Name : Kesav Rao

DOB : [...]

Gender : Male

Cell : +91 [...]

Email : ramprasad.sunkari@gmail.com

Visa : H1B Valid till June 2018