

Network Engineer

Miami, FL - Email me on Indeed: [indeed.com/r/a915f0f68c30bda8](https://www.indeed.com/r/a915f0f68c30bda8)

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Network Engineer

Next Level Systems Inc - Miami, FL - May 2017 to December 2017

Network Engineer, Next Level Systems Inc

Miami, USA. December 2016 – June 2017

Clients: West Kendall Bomnin Chevrolet, Kendall Bomnin Chevrolet, Palmetto Ford, McGlannan school, Med Health Pharmacy, law offices, accountants offices, Hialeah Hospital and more than 20 small and medium enterprises.

Industry: System/Networking

- Network support and desktop support for all locations by remote control thru Kaseya remote systems
- Management of ticket systems and with proper documentation of all work done (10-15 tickets daily)
- Management, creation and configuration of Outlook 365 and GoDaddy (domain, emails, calendaring functions)
- Installation and configuration of virtual servers with Microsoft Hyper-V
- Backup management and configuration through ShadowProtect Backup Software for all locations
- Installation and configuration of firewall Sophos

West Kendall Bomnin Chevrolet:

- Complete network rebuilds in both locations (new car dealer and used), installation of gigabyte network switches, installation and configuration of Ubiquiti Networks Enterprise AP Unifi, troubleshooting, configuration and testing for old hardware (switches, AP's, Cat5 wiring, fiber optic adapters, computers, network printers, laptops, Cisco wireless controller, phone system, cameras)
- Installation and configuration of a new Microsoft Windows Server 2016 (DHCP, AD, DNS, Group Policies)
- Creation and configuration of WiFi networks for employees and customers through Cisco systems
- Creation and management of organizational units and policies for different departments of the company, assignation of reserved IP's for computers with delicate software of the company and printers
- Troubleshooting and configuration for General Motors (GM) software and firewall Fortinet, and for software Reynolds and Reynolds (R&R) for both dealers, including migration through a VPN to connect both Bomnin Chevrolet locations, creation of VLANs and port exceptions.
- Installation of new computers and laptops, with their proper software configuration and everything necessary for the user.

Network Administrator

Broward Networks - Fort Lauderdale, FL - March 2016 to November 2016

Network Administrator, Broward Networks;

Fort Lauderdale, USA. March 2016 – to November 2016

Clients: Goodlife Pharmacy, Healthymeds Pharmacy, Hillmoor Pharmacy, E-Pharmwholesalers, Cryospace and a Call Center

Industry: Networking

- Network supports and desktop support for all clients on site and remote connection
- Management of ticket systems and with proper documentation of all work done (5-10 tickets daily)
- Configure, troubleshoot, updates and backups for Microsoft products as: Windows 7, 8 and 10, Windows Server 2008 and 2012(AD, DHCP, DNS, Firewall), Microsoft Office and Microsoft Exchange
- Troubleshooting networks problems and workstations daily
- Troubleshooting, configuration, updates and backups of Pharmacy Softwares (Abacus, RX Prime)
- Management of the corporate email server (Creation, updates and configuration of new clients and employees)
- Registry editing for troubleshooting windows and pharmacy software
- Maintenance, installation and configuration of new and used hardware equipment as: computers, laptops, monitors, routers, switches, fingerprint scanners, security cameras, printers, print servers
- Installation and configuration of firewall SonicWall for remote offices.
- Creation and configuration of firewall ports for windows remote desktop connection for all clients

Staff Supervisor

Proyectos y Construcciones 42 C.A - Caracas - January 2013 to December 2014

Staff Supervisor, Proyectos y Construcciones 42 C.A; Caracas, Venezuela January 2013 – December 2014

Client: General Mills Venezuela

Industry: Networking/Civil

- Network installation and security based on Cisco technology
- Control and maintenance for existing equipment and networks environment (LAN, WAN)
- Managed and supervised around 50 subordinates
- Follow up on project execution and cost control
- Managed schedule
- Developed scopes of work and specifications for network related and construction of civil works
- Monitored physical and financial progress of projects and management support contracts

EDUCATION

Bachelor degree in Network Engineering in Computer Science

Universidad Tecnológica Del Centro (UNITEC) - Miami, FL

September 2010 to December 2015

SKILLS

CCNA (3 years), VOIP (2 years), Windows Server (4 years), C# (1 year), Engineering Management (4 years), Vmware (2 years), HTML (1 year), Firewalls (2 years), Management (4 years), Technical Support (4 years), Engineering (4 years)

ADDITIONAL INFORMATION

Engineer with four years of experience, multilingual professional, eager to learn and continue growing professionally.

I have excellent interpersonal communication skills with a keen ability to lead and coach a diverse workforce. My career objective is to obtain a management position to develop my skills and accomplish the goals of the organization.

ADDITIONAL SKILLS

- Speaking, Listening, Writing and reading in the following languages: English and Spanish

- Self-motivated, required minimum supervision to perform the work and self-management
 - Skills for dealing with and solving of highly complex technical problems
 - Ability to multi-task and manage time efficiently to ensure the best results of the projects
 - Good teamwork and leadership skills to lead to excellent results
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- Integrated analytical abilities, technical intuition and a proactive attitude
 - Professional and courteous customer service skills

TRAINING

- Cisco courses conducted: CCNA and VOIP training
- Strong knowledge in Microsoft products as: Windows 7, 8 and 10, Microsoft Office (Word, Excel, PowerPoint and Outlook), Microsoft Exchange Server, Windows Server 2012 (Active Directory, DHCP, DNS, Firewall) and great troubleshooting skills for all windows products mentioned
- Knowledge of support and maintenance of Apple products, Mac and IOS
- Training on Oracle VM Virtual Box, Hyper-V and VMware (Virtual Servers, Windows and Linux)
- Maintenance of computers and network devices, with due upgrade and security
- Basic courses in C++, HTML and JavaScript.
- Basic courses of Photoshop and video editing.