

James Morris

Project Manager - Computer Sciences Corporation (CSC)

San Diego, CA - Email me on Indeed: [indeed.com/r/James-Morris/d87f9c4fa0d7af58](https://www.indeed.com/r/James-Morris/d87f9c4fa0d7af58)

I am a seasoned, results-driven professional with extensive experience in all areas of Micro Computer Technologies, Data Center Operations, Project Management, and Technical Staff Management and Development. I possess an in-depth understanding of emerging technologies, their commercial applications, and their potential to deliver business benefits and achieve IT business goals. I have more than 30 years of IT management experience in a variety of business verticals including Health Care, Insurance, Electronics, Finance, Telecommunications, Retail, Aerospace, Manufacturing and Engineering. I am well versed in Project Management, Data Center / Help Center Operations, IT staff management, Customer Relations, IT Financials, and Service Level Agreement Development. I possess strong leadership skill sets and proven technical skills in the areas of Complex System Migrations, Server Virtualizations and Cloud Services, Microsoft and Novell Directory Services, Windows, UNIX and Linux based Compute Platforms. I am a culturally sensitive and internationally traveled leader with "big picture" vision and the ability to work with all levels of management, staff and customers to convert complex requirements into actionable plans and solid technology solutions. I have consistently demonstrated practical yet imaginative approaches to problem resolution, technical architecture design, service delivery management, personnel management, business solutions and process improvement.

WORK EXPERIENCE

Project Manager

Computer Sciences Corporation (CSC) - 2008 to Present

I managed multiple projects for a variety of CSC service offerings including:

- * Server Migrations and/or Transformations
- * System Virtualizations and Cloud Services Integrations
- * Storage Migrations and Consolidations
- * Data Center Management Integrations
- * Server Infrastructure Tools Deployment Specialist
- * Business Model Integrations to support Contractual Service Level Agreements
- * Desktop Hardware and Operating Systems Upgrades

Client transformations in which I held roles as a project manager, service delivery manager, or technology specialist include Budget, Textron, JP Morgan, Sears, Aon, Exelon, Estee Lauder, Manulife, RIO TINTO, VF Inc., Semptra Energy, Carefusion, Nissan, Motorola, and Ingersoll Rand, and Dominion Diamond Corporation

Manage Compute Services Global Lead

Computer Sciences Corporation (CSC) - 2007 to 2008

outsourcing agreement. I was initially assigned as the Project Manager for the separation of the newly formed company, Acument, from Textron, Inc. Once Acument was its own business entity, I was assigned as the Manage Compute Services (MCS) Lead, responsible for all areas of service delivery in the Compute Midrange space. I was responsible for the day to day operations and staff management reporting directly to the account Service Delivery Manager. I not only corrected a history of service contract failures, but consistently met or exceeded all service delivery objectives with no realized contract penalties once I was placed in charge.

Systems Architect

Computer Sciences Corporation (CSC) - San Diego, CA - 2006 to 2007

supporting multiple CSC global clients. I was responsible for requirements gathering, architecture solution development and project implementation for a variety of complex technology projects to meet client driven requirements as well as CSC contractual service level agreements. My designs were used to provide technology directions for system upgrades, data center migrations, technology transformations and infrastructure services integrations to insure compliance to contracted Service Level Agreements.

Project Manager and Site Lead for Aon

Computer Sciences Corporation (CSC) - 2005 to 2006

customer desktop upgrades. I was responsible for managing project deliverables, staff resources, data migrations and the physical deployment of 6000 new desktops to multiple customer sites across the U.S. I was responsible for customer facing presentations and customer post migration services. I completed my project with a 99.4% success rate leading all other deployment teams.

Active Directory Design Architect and Migration Engineer

Computer Sciences Corporation (CSC) - 2004 to 2005

outsourcing agreement. I was responsible for the design and deployment of Windows 2003 Active Directory infrastructure supporting 10000+ Windows client seats. I upgraded Sears to Windows 2003 and integrated with existing Sears Windows 2000 Active Directory forest and legacy NT4.x domains with no realized customer outage. Completed project 6 weeks ahead of schedule and \$10k under budget.

Active Directory Migration Engineer

Computer Sciences Corporation (CSC) - 2004 to 2004

assigned to Basell Plastics outsourcing engagement. I was responsible for the design, development and deployment of Active Directory infrastructure services in the U.S. and Europe for 10000 Windows client seats and 1300 Windows servers. I designed and implemented a CSC standard Active Directory Security Model to provide world class security services for the customer's systems and user accounts.

Active Directory Migration Engineer

Computer Sciences Corporation (CSC) - 2003 to 2004

assigned to Bombardier Transportation outsourcing engagement. I was responsible for the deployment of Active Directory infrastructure services across the globe for 15000 Windows client seats and 500 Windows and Linux servers.

Active Directory Architect / Transformation Project Manager / Engineer

County of San Diego and California Superior Courts - San Diego, CA - 2001 to 2003

and California Superior Courts outsourcing engagement. I was responsible for the design, integration, and successful migration to Windows 2000 hosting 750 Windows servers and 14000 Windows client seats. Successfully architected and deployed the first production Windows 2000 Active Directory for any CSC customer globally.

Systems Engineer Mult

Account Technical Services - San Diego, CA - 1999 to 2001

My responsibilities ranged from technical designs, project management, to level 3 client support. I participated in numerous Red Team and Tiger Team activities for numerous clients located in the US and Europe to correct service level deficiencies. I managed Y2K project efforts for multiple CSC clients including Budget, County of San Diego and JP Morgan.

Novell and Microsoft LAN Administrator

San Diego Gas and Electric - San Diego, CA - 1998 to 1999

I was responsible for day to day server and LAN administration activities.

Systems Engineer

General Dynamics Electronics Division - 1993 to 1998

assigned to General Dynamics Electronics Division. Responsible for the planning, design, implementation and integration of Netware 4.x to support 1200 clients. Provided on-going run and maintain LAN administrative and information security support.

Systems Analyst

General Dynamics Convair Division - 1991 to 1993

assigned to General Dynamics Convair Division. I was responsible for the planning, design, and project management for all Microsoft Windows and Apple system relocations, network designs and implementations.

Computer Systems Analyst

General Dynamics Data Systems Division - San Diego, CA - 1989 to 1991

I administered multiple client installations of Apple, Novell and Microsoft domain solutions. I was responsible for multiple client relocation projects to facilitate various project initiatives.

Technical Services Manager

Golden Coast Electronics - San Diego, CA - 1987 to 1989

I managed staff and all areas of customer service for a computer depot repair facility reporting directly to CEO. I developed and maintained computer support contracts for a wide range of client businesses throughout southern California and Mexico.

Electronics Engineering and Programming Languages Instructor

ITT Technical Institute - La Mesa, CA - 1982 to 1987

I developed curriculum and taught all areas of two year associates program in Electronics Engineering and Assembly language programming. I received honorary Associates Degree for teaching entire two-year program curriculum.

Submarine Sonar Technician / Supervisor / Instructor

U.S. Navy - 1975 to 1981

Honorable discharge October 1981

EDUCATION

Bachelor of Science in Computer Science

National University San Diego - San Diego, CA

Associate of Science in Engineering Technology

ITT Technical Institute - San Diego, CA