

# Pedro Guillermo Acevedo

Moca, PR - Email me on Indeed: [indeed.com/r/Pedro-Guillermo-Acevedo/e42c0d126e5a3cd2](https://www.indeed.com/r/Pedro-Guillermo-Acevedo/e42c0d126e5a3cd2)

Authorized to work in the US for any employer

## WORK EXPERIENCE

### **Software Engineering Project Manager**

Hewlett Packard Enterprise - Aguadilla, PR - June 2015 to Present

- \* Drove the phase-out and replacement of a business-critical application used at over 20 company-owned and ODM manufacturing sites globally.

- \* Procured and coordinated a three-day on-site scrum training for 30 employees across several teams. Four employees went on to earn the Professional Scrum Master certification.

- \* Managed three teams in maintaining five business-critical applications for the company's highest-revenue segment (Enterprise Group - Servers, FY2016: \$14B).

### **Database Developer and Team Lead**

Axon PR - Isabela, PR - June 2010 to June 2015

- \* Led the design and implementation of an updated security model for a business-critical analytics application.

- \* Managed a \$0.5M budget for local resources and one remote resource in customer-facing roles.

- \* Participated in the design and implementation of a new change control process.

- \* Was selected to lead the company's first business intelligence production support team.

- \* Collaborated on a proposal that increased team funding by 8% year over year.

- \* Drove a 22% improvement in help desk ticket resolution time even as ticket volume grew by 25%.

- \* Performed on-site development at two client sites for 20 months.

### **Full time volunteer missionary**

The Church of Jesus Christ of Latter-day Saints - New York State - December 2006 to December 2008

- \* Supervised and trained two volunteer teams for 18 weeks.

- \* Trained a new team member one-on-one for 12 weeks.

- \* Provided English-to-Spanish interpretation at regional conferences.

## EDUCATION

### **Master's in IT Project Management**

DePaul University - Chicago, IL

2017

**Bachelor's in Computer Science**

Universidad del Sagrado Corazon - San Juan, PR  
2005

**SKILLS**

Scrum, Agile, Kanban, Project Management, Python, PHP, SQL, Database Development, Reporting

**LINKS**

<https://pedroacevedo.pr>

<https://www.linkedin.com/in/pedrogacevedo/>

**CERTIFICATIONS/LICENSES**

**Professional Scrum Master**

**Agile Certified Practitioner (PMI-ACP)**

**ADDITIONAL INFORMATION**

Please see my LinkedIn profile for a much more detailed and up-to-date resume: <https://www.linkedin.com/in/pedrogacevedo>