

Christina Laine

Software Engineer - QA

Raleigh, NC - Email me on Indeed: [indeed.com/r/Christina-Laine/44287d14549bdb15](https://www.indeed.com/r/Christina-Laine/44287d14549bdb15)

Authorized to work in the US for any employer

WORK EXPERIENCE

Software Engineer

IBM - Durham, NC - April 2015 to Present

- * Performance testing of IBM Commerce order management software product. Used products such as P7/P8 servers, Rational Performance Tester, IBM JDK, WebSphere, and DB2, Sun JDK, Oracle DB, WebLogic, Docker containers, Soft Layer, Graphite/Grafana, and ELK stack.

Software QA Engineer II

Kronos - Waltham, MA - January 2015 to April 2015

- * Worked with developers and QA Team members to create, maintain, and execute test plans.
- * Tracked defects and sprints by using QA tools; ALM, JIRA, VersionOne.
- * Used established test processes and methodologies.

Implementation QA Analyst

Mercer - Norwood, MA - December 2013 to January 2015

- * Perform testing to ensure the functional executions of the requirements are technically correct.
- * Facilitated communication effort to Defined Benefit Participants as part of large client correction project.

IT Project Coordinator

Randstad at Partners Healthcare - Charlestown, MA - August 2013 to September 2013

- * Contracted project assistance for the Partners eCare/Epic Infrastructure Build Project.
- * Data analysis for other projects
- * Maintained SharePoint project documents

Information Systems Graduate Intern

Partners Healthcare - Charlestown, MA - June 2013 to August 2013

- * Assisted with ESX Cluster 1-4 Server Refresh Project
- * Coordinated collection and preparation of audit requests
- * Facilitated change management activities in Service Manager

Participant Service Representative

Benetemps (Mercer) - Norwood, MA - September 2012 to January 2013

- * Call center customer service
- * Coordination of benefits for employees of Mercer's clients

Assistant Property Manager/Office Manager

Propman Properties - Herndon, VA - January 1997 to January 2004

Provided management services to property owners of 300+ privately owned rental properties in Northern Virginia. Responsibilities included real estate market analysis, tenant selection, lease execution, maintenance

coordination, management of 1-2 reports, property inspections, credit analysis, accounting, correspondence preparation, database management, and client relation management.

EDUCATION

MS in Computer Information Systems

Boston University - Boston, MA

2012 to 2014

BS in Computer Information Systems

Champlain College - Burlington, VT

2008 to 2012

ADDITIONAL INFORMATION

Skills

- * Customer Service - Communication and Listening, Multitasking, Problem Solving
- * Undergraduate/Graduate Programming Experience - C, Java, PHP, HTML, SQL
- * Operating Systems - Windows Server 2008, Windows 7, Linux, UNIX
- * Organizational - Quick Learner, Relationship Builder, Effective Communicator