

Ferdinand Ralat Tripari

I am a professional with a focus on efficient overall quality. Strong leadership, effective in a high-pressure environment where creativity and innovation is encouraged. Excellent analytical skills and detail-focused. Strong decision-making skills, ability to prioritize and plan effectively. Capable in the adaptation process, allowing for immediate contributions to company goals and objectives. Works effectively with organization members. Excellent interpersonal and oral/written communication abilities. Knowledge of most known software tools and/or applications. Proficient in MatLab, Multisim, AutoCAD, LabVIEW, Visual Studio (C++, Visual Basics), Microsoft Access, Outlook, Publisher, Excel, Power Point and Word, Adobe Acrobat Pro and Photoshop. Bilingual (English/Spanish).

Gurabo, PR - Email me on Indeed: [indeed.com/r/Ferdinand-Ralat-Tripari/75dd2d80365c7446](https://www.indeed.com/r/Ferdinand-Ralat-Tripari/75dd2d80365c7446)

Willing to relocate to: Florida

Authorized to work in the US for any employer

WORK EXPERIENCE

IT Provisioning Analyst

Xapiens International, Inc. - San Juan, PR - March 2016 to Present

- Provide support to the employees of the company's corporate clients into the health insurance industry, specifically those of the Triple-S Inc., granting them access to its data base system and nearly 200 applications.
- Analyze the users' requests to choose the correct action in each case, working in a high-pressure environment, meeting the daily deadline and minimizing the errors rate as much as possible.
- Manage information security issues, create user's accounts, modify or remove access, according with procedures and protocols.
- Document the process and generate orders with the security specifications for the user's devices.

Internship: Computing Information Program

Liberty PR - San Juan, PR - January 2016 to March 2016

- Provided internal technical support in Puerto Rico and Dominican Republic Call Center.
- Assisted employees in their problems with the domain access account or some internal program, using remote access tools such as, Windows Remote Desktop, Windows Remote Assistance and Team Viewer.
- Worked with accounts security aspects, among other functions.

IT Help Desk Specialist

Innovaciones Psicoeducativas – ISIED - San Juan, PR - June 2013 to February 2016

- Provided technical and troubleshooting assistance related to computer hardware and software.
- Managed technical and technological issues, and solved ongoing problems in this area.
- Designed and developed graphic solutions for proposals, publicity, promotion, marketing, editorial and management projects.
- Created and edited images, tables, and documents, using tools as Adobe Acrobat Pro, Publisher, Photoshop, Excel, Power Point and Word.
- Supervised the Web page developer directing him in page design's changes and updates.
- Managed corporate web page content issues, using WordPress, Online Store, Blog, and Wholesales.
- Managed Company's Newsletter, using MailChimp.

Database Development

ALOfiesta.com, Inc. - Gurabo, PR - August 2012 to February 2013

- Elaborated a Database in Microsoft Access software to meet the specific needs of the company, regarding customer management, subscriptions, renewals, orders and purchasing products, employees, users of the database and customer service.

Internship: Engineering Program

Electric Power Authority - Autoridad de Energía Eléctrica (AEE) - Toa Baja, PR - August 2011 to December 2011

- Calibrated and worked the following instruments: temperature sensors, optical fiber sensor, pressure meter, oxygen analyzer, water PH meter and chimney opacimeter. All the process and procedures met OSHA and EPA requirements.
- Wrote and/or revised reports of procedures and plant's process.

EDUCATION

M.S. Degree in Computing Information Systems

Interamerican University - San Juan, PR
March 2016 to May 2018

B.S. Degree in Electrical Engineering

Interamerican University (Cum Laude Graduate. Program Accredited by ABET) - Bayamón, PR
August 2007 to December 2012

SKILLS

Proficient in MatLab, Multisim, AutoCAD, LabVIEW, Visual Studio (C++, Visual Basics), Microsoft Access, Outlook, Publisher, Excel, Power Point and Word, Adobe Acrobat Pro and Photoshop. Bilingual (English/ Spanish). (5 years)

CERTIFICATIONS/LICENSES

21 CFR 211

October 2015 to Present

Business Excellence Consulting – Guaynabo, Puerto Rico (Accredited IACET Provider)

21 CFR 211 Certificate

Current Good Manufacturing Practices (cGMP's) for safety methods, facilities or controls to be used for the manufacture, processing, packing, and holding finished pharmaceutical products, to assure that each product meets the legal requirements, as well as the quality, strength, purity and identity is intended them have.

Quality Inspector Regulated Industry

October 2015 to Present

Job Center PR – San Juan, Puerto Rico (Accredited CIAPR Provider)

Quality Inspector Regulated Industry Certificate

Current Good Manufacturing Practices (cGMP's), Good Documentation Practices (GDP's) such as writing Reports Deviation, Research and Root Cause Analysis in compliance with FDA, Fundamentals of Solid Pharmaceutical Manufacturing; Fundamentals of Process Technology Packaging according with FDA; AQL Sampling by Attributes and ANSI Standards.

ADDITIONAL INFORMATION

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