

Sidney McCauley

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Madawaska, ME - Email me on Indeed: [indeed.com/r/Sidney-McCauley/7c780ae5259f3d4d](https://www.indeed.com/r/Sidney-McCauley/7c780ae5259f3d4d)

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

E-Commerce Website Developer/Administrator/Online Customer Service / Co-owner

Pagans Closet (www.paganscloset.com) - Largo, FL - June 2016 to Present

I am the co-owner of this business / e-commerce website.

Maintain, Develop and Produce e-commerce website www.paganscloset.com.

Database administration (add/remove/update inventory/prices). Maintain code and SQL scripting to cover any needs. Web development (php, HTML, style sheets, FTP, some javascript, vb script and custom controls created in Visual Basic.). Maintaining product inventory via Zen cart software (a php driven back-end database administration website). SQL Scripting on the host machine to tweak the databases. Imaging and image manipulation via photo shop.

Social media marketing for Pagans Closet. Utilizing Facebook, Twitter and Instagram to advertise and draw in new potential customers. I also use various other online advertising opportunities including Google and Yahoo. Vast knowledge of social media since 2006.

Process all orders received from paganscloset.com Through different wholesale chains.

Customer support for the website and create/maintain E-mail subscriptions and prepare them. Proactively contacted customers via phone, email and social media to promote products and identified consumer needs and made product suggestions, to boost sales.

I currently hold this position.

DISO - DuPont Information Security Officer

Dupont / Koch / Invista - Waynesboro, VA - March 2002 to September 2004

Hired to take on the job duties of soon to be retired employees. Salary based 40 hr. work week. 24 hr. on call support for on-site workstations, robots and software. Duties included SQL server and Crystal reports to track textile product details used to automate the settings for the Nylon fiber SPOOL production system for the facility via SQL scripting and . Then I took on the job duties of 3 existing positions of previous employees due to their retirement. Starting position "Database Administrator" Ending Position "DISO" (DuPont Information Security Officer) SQL Database Administration used in order to monitor, change, start and stop nylon manufacturing lines and fiber attributes such as weight, size etc. And serviced and maintained all bar code label printing machines. Implemented virus protection & removal on servers and workstations on site. Server and Workstation support, maintenance and upgrades. I was in charge of software and hardware installation on individual workstations and servers and software licensing audits on all systems containing licensed based software. Help desk, phone support, remote support, troubleshooting via company provided 'work only' cell phone 24 hr phone support for the Waynesboro Nylon Plant. Production line robot hardware and software support. Business and solutions meetings were attended daily. Languages and technology used to solve various issues that may have popped up during employment include C, C++, SQL, Visual Basic, Crystal Reports, HTML, VB Script, Java Script, Java, Lotus Notes, PC Anywhere. Microsoft Office products, Software inventory on all workstations on site. I resourced some Microsoft Visual Studio .NET application development before end of employment. After taking a Microsoft .NET training course held at Dupont's

Corporate Headquarters in Wilmington, DE. Performed software and hardware audits for all on-site users and sometimes monitored screen shots of employee workstations to assure appropriate work related activities. I left this position after being laid off due to corporate cutbacks and the Nylon plant eventually shut down.

InstallShield Developer / Software /Hardware Development/Testing

Itpeople Corp. / IBM - Research Triangle Park, NC - March 2000 to March 2002

I became employed by IT People Corp. via contract for IBM. Salary based 40 hr. work week. I was hired in with the main responsibility of being the InstallShield developer. I designed InstallShield installation builds for all current (associated with the team I was assigned to) Desktop, Think Pad and Point Of Sale system all in one's that IBM was producing at the time for various applications that were to be included on their Preload disks that were shipped with new IBM PC's Think Pad's and POS systems. I used my experience in C programming skills for registry manipulation and file placement for 2 main projects and many other small projects. I did extensive automated file placement from English to the other 13 major languages including double byte character set DBCS languages.

Worked on projects:

"IBM Backup and Restore" IBM Backup and restore would take a minimum of 30% of hard drive space on a new system and create a hidden partition that would be used to store zipped data of the contents of the initial preloaded image on the disk. This software could be scheduled to create backups and restores could be performed on demand from the application graphic user interface or from the BIOS (only on IBM machines). I was responsible for extensive testing my software changes and updates on all machines available to me in all possible configurations across all Microsoft Windows Operating Systems Available at the time that IBM had access to (Including pre-released versions such XP home and PRO), Vast testing the installation builds on foreign language versions of the Windows OS's (all versions) so I became very familiar with how to navigate all versions of Microsoft Windows based on image / display and memorization since I only speak English. Language translation file placement used to populate the GUI and automated installations from the preload disks. IBM Backup and Restore could also be invoked remotely using parameters passed through VNC, PCAnywhere and Wake On LAN technology.

"IBM Secure Client" IBM Secure Client was a very unique way to log into a workstation or server utilizing fingerprint scanners, encrypted passwords and proximity badges. This software also used this technology to invoke a unique file and folder encryption that could only be decrypted by the user who was logged into the machine.

I was responsible for testing, language translation and automated installations from the preload disks. Operating System and Hardware testing was done on all Microsoft based operating systems up to XP home and professional. This testing was also done with all available hardware configurations available on IBM's current machines at the time. 13 different languages including double byte character set.

I was involved in the research and development lab with approximately 80 Desktops, 20 Think Pad and 5 Point of Sale Touch Screen Appliances.

Development languages used: C, C++, Visual Basic, DOS, Basic-A, Object-Rexx, VB Script, Java, Java Script, Direct X, HTML, POS, Think Pad, Desktops. Z-Basic Lite, Lotus Notes, Structured file placement and registry manipulation. Help desk. Software and hardware testing on all Desktops, Think Pad, and Point of Sale Equipment. Wake on LAN. Text translation from English to the 13 major languages and DBCS for installations of the applications and the translations within the applications themselves. Software testing and installation procedures on Microsoft Windows NT, Windows 95, Windows 98, Windows 2000, Windows ME, Windows XP home and pro.

I worked with many great developers, project team members, Co-Op's and the software testing team involved with the projects. I also worked with 3rd party developers, testers, managers and the business owner himself

who developed the application that was involved with one product. I attended product team meetings. I was also responsible for most of the Hardware / Appliances in the lab.
I left this position to be closer to my family in Virginia.

Information Systems Technician

CPS Insurance Services - Irvine, CA - January 1998 to March 2000

Hourly based 40 hour work week. Started out as a mail room clerk. Duties consisted of sending, receiving, delivering mail (within the office) USPS and FedEx. In charge of distributing incoming and outgoing faxes and some upkeep on fax and copy machines. In charge of the telephone system and Polycom conference call units. Paper document filing and front desk relief for the receptionist during the receptionist's breaks. I created a Visual Basic application to eliminate a bulky in house phone book that was updated on a weekly basis for all of the employees of CPS.

"Term Mart". "Term Mart" was Life Insurance Quote Software for in-house General Agents and life insurance field agents that were employed with or worked through CPS. The software was used by approximately 20 in house users and hundreds of field agents. "Term Mart" was created in Microsoft Visual Basic 5.5 and 6.0. It virtually replaced the use of Specific Life Insurance Company Rate Cards that were in the past used to calculate premiums for perspective clients looking to purchase life insurance policies. I was responsible for Creating, Maintaining, Updating and testing the Term Mart PC Application, creating InstallShield installation distribution of the software for hundreds of agents and also participated in help desk support for the software for ALL users within CPS and the field agents.

Do to the fact that I was the only developer within the CPS office After leaving CPS I continued to work for them as a contractor remotely updating the Life Insurance Rate changes within the software and any upgrades requested from me by CPS. I would connect to the CPS servers via VNC and PCAnywhere. From the servers that were based in my home.

I upgraded CPS's internal servers and re-organized them into refrigeration units do to the upgrade from the IBM AS400 Server to the HP servers purchased by CPS. I utilized C and C++ within the implementation of the Install Shield builds of the "Term Mart" Software. "Term Mart" Creation and upgrades were done in Microsoft Visual Basic 5.5 and 6.0. I was involved in training 3rd party developers converting the "Term Mart" application into a web based utility that used an Oracle SQL database and Crystal Reports. Some Java was used in the beginning of this transition.

I left this position for a better opportunity with IT People Corp. and IBM in NC to be closer to my family in Virginia.

PC Operator / Data Entry / File conversion specialist

Continental Graphics - Los Angeles, CA - August 1997 to January 1998

Started out graveyard shift and then transferred to day shift after 5 months. Windows NT workstation Data Entry. Paper and microfiche document scanning and Data entry based indexing of life insurance documents to be stored on large capacity platters. Indexed and processed approx. 3000 documents per shift. Utilized windows NT workstation and Windows Networking. Paper document scanner and microfiche image scanner. I implemented custom OCR software to auto correct damaged paper documents. I also held a security clearance do to the sensitive private personal financial and medical information that may have been contained on any given document.

I left this position for a better opportunity with CPS Insurance Services.

EDUCATION

Class credits in Computer science

Blue Ridge Community and Technical College - Weyers Cave, VA

January 2003 to December 2003

Certifications in Visual Basic 5 Application Development Visual Basic 6 Application Development SQL Scripting and Relational Databases

Learning tree University - LTU - Irvine, CA

January 1999 to December 1999

College level class credits in Mathematics

Orange Coast College - Fullerton, CA

August 1997 to December 1997

Diploma in President of the crafts and photography guild. National art honor society.

Waynesboro High School - Waynesboro, VA

September 1991 to July 1995

LINKS

<http://www.gotresume.net/sidneymccauleyresume>

<http://www.paganscloset.com>

ADDITIONAL INFORMATION

I am currently studying and developing with Microsoft Visual Studio 2017. I have recently been using C# to develop mobile applications for personal use.

I am also utilizing Sony's Acid Music Studio 10 and many other music recording and editing software. And various video editing software(s) for video editing for this music.

I also have approximately 16 years of experience with musical composition and an in depth knowledge of promotion/recording/mixing and mastering/digital and product distribution/printing and merchandising on a mass variety of platforms.

Personal and Professional references available upon request.