

# Deveron Atwood

## Field Engineer (Consultant)

New York, NY - Email me on Indeed: [indeed.com/r/Deveron-Atwood/e409cbd99487c5ba](https://www.indeed.com/r/Deveron-Atwood/e409cbd99487c5ba)

I am CCNA certified.. Field Engineer / Project Manager experienced in working on small, medium, and large scale Information Technology initiatives. I have developed a successful approach to completing my assignments by combining my technical experience and project management skills to effectively deliver IT solutions.

Authorized to work in the US for any employer

### WORK EXPERIENCE

#### **IT Project Manager / Senior Network Specialist(Consultant)**

NYU IT TOS - New York, NY - October 2017 to Present

Project Manager responsible for site surveys, managing networks, server, telecom, & hosting solution initiatives from proposal through implementation to insure overall success of infrastructure projects ensure systems are deployed following all established guidelines, standards and basic protocol configurations. Manages & Assigns Incident & Request Tickets to the team on a regular basis to ensure tickets are closed through service now, within proper OLA/SLA timeframes.

Assist in the Management of all computer room/cabinet installations, ensuring they meet minimum requirements with regards to cabling, environment, security, access control and remote support

Work closely with all departments to provide the customer with a complete working environment, Administrative tasks including weekly time sheet submissions, Project Status Reports Weekly updates and infrastructure scorecards. Monitoring incident tickets on a daily basis, Meruelo Group Company IT Health Checks, Annual Budget submissions based on technology requirements. Specific duties included:

- . Participate in successful completion of project work including analysis, design, development, documentation, and testing of client network operations.
- Perform quality assurance activities to ensure standardization of best practices.
- Assist in the design and deployment of IT infrastructures and protection strategies to support client business plans.
- . Act as technical escalation point for Support Specialists and Systems Engineers within market team.
- Implement network infrastructure and security policies that promote client's objectives.

#### **Project Manager / Senior Network Specialist**

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### **Field Engineer (Consultant)**

Presidio, Jersey City, NJ - New York, NY - May 2014 to May 2016

Field Engineer assigned to The Port Authority of New York & New Jersey. My primary assignment was as a member of the field team working on an IPT migration from a Nortel SL100 to Cisco VoIP involving 9500+ users at various Port Authority locations. This involved all of the sites operated by the Port Authority; including 3 major airports in the New York City area, 4 bridges, 2 tunnels, The Port Authority Bus Terminal, the World Trade Center, and various back-office locations. Specific duties included:

- Performing site surveys and documenting the existing phone configurations.
- Validating network connectivity at each location and confirming network port availability to confirm readiness for IPT migration.
- Determining the type and quantity of additional parts / material required to support the Cisco IPT migration (wallmount kits, longer patch cords, new cable installs).
- Validation of IT vendor network connectivity specifications (switch ports, rack space).
- Validating electrical requirements and confirming capacity to support new equipment being installed.
- Assist with the rack & stack network connectivity of Cisco Routers, Switches, and Gateways.

### **Field Project Manager (Consultant)**

IBM - Jericho, NY - November 2013 to May 2014

Field Project Manager overseeing the management of Cabling / Integration vendors and installations at Department of Education schools. Primary responsibilities included the creation of cable site surveys with work scope definition and validation. Communicate with school principal/client stake holder on project schedule and time lines. Create survey and closeout documentation. Perform project inventory, scheduling and tracking.

### **Lead Alcatel BTS Technician (Consultant)**

AT&T Parsons - White Plains, NY - December 2012 to November 2013

Lead Field Technician for a systems integrator. Primary responsible for the Installation of Alcatel Lucent Routers inside a Westell Box or Power Protection Cabinet and green light testing of ALU equipment. Experience with T1 circuits and testing, T1 migration to T1 over IP, terminations of power, running and testing T1 cables communicating with the RITC for migration. Additional responsibilities included: installation of up-top equipment including masts, clamping, bracing, supports, antennas, RRUs, cabling, site surveys, picture-taking, labeling, documentation, tilt readings with smart level.

### **Project Manager/Senior Network Technician**

PureEdge Technologies LLC - Milford, PA - January 2010 to December 2012

My responsibilities included: Manage job site, bid on jobs, budgets, schedules, site surveys. Work in Data Centers. Install Cisco VOIP phones & routers as a network field tech. Assign work to cable/telecom technicians. Install phone systems, AV, CCTV and POS systems. Configure Cisco routers via tech support, RAM upgrades. Provide support for installs of hardware and software. Order and Procurement of materials as needed to start and complete the jobs. Build MDF'S, IDF'S,

### **Datacenter Technician (Consultant)**

PureEdge Technologies LLC - New York, NY - February 2010 to November 2010

My role was a datacenter technician providing hands-on installation of racks, routers, servers, cable, fiber, patch panels, cross connects, terminated patch panels and jacks, maintaining existing cable infrastructure. Maintain and expand the cable infrastructure in MDF's and IDF's. Support for T-1 and T-3 circuits. Overseeing installation of various network hardware and software. Relocation of servers and phone systems. Demolition and decommission of equipment within a "live" Datacenter.

### **Wireless / IT Technician**

TASC Technical Services - New York, NY - February 2009 to August 2009

Technician providing support for system integration testing for 911 call centers, incoming & outgoing calls, locate cell phone calls from cell site triangulation, VOIP, DTS cabling, racking, proposal, project status, documentation, procurement, payment to vendors.

### **Foreman Telecom Technician**

GM Data Communications INC - Floral Park, NY - March 2007 to February 2009

Shop Foreman overseeing the install of VOIP phone systems, Mitel, Avaya, and Nortel. Installation, troubleshooting, and programming through tech support CCTV. Review work orders and blue prints. Order and pick up materials. Install and extend carrier cross connects. Install 24/48 port data patch panels, dress cables, terminate jacks/connectors at work stations. Conduct on site walk-thru with customer. Managed cabling work performed at SUNY Downstate Medical Center - Brooklyn, NY. Certify cables using Fluke DTX-1800 digital cable analyzer.

### **Data Center and Telephone Technician**

New York City Transit - New York, NY - November 2007 to July 2008

Technician responsible for; installing, Maintaining, and service / repair various types of fire alarms, Installation, Removal and Moves of IP telephony desk sets. Install cable voice/Data Cat 5-6, fiber and communication systems equipment. Provide support for the installation and maintenance of various types of telecommunication equipment. Validate bi-annual equipment inventory and documenting the network, the fire alarm system, reset and test. PBX oversight and monitoring of the switch, kept daily log of all phone records in the PBX Switch Command Center.

### **Senior IT Technician**

TTM Inc - New York, NY - September 2005 to February 2007

Senior Field Technician working on the install and testing of voice and data, Pots, T1's, Adit 600 integrated channel bank and Mitel VoIP systems, configure Cisco 1700 Routers. Provide cutover support for circuits, trunking changes, PBX system programming. Migration support for; Avaya Lucent, Meridian, Panasonic, NEC, Toshiba, and Nortel systems. Test cable using the fluke DTX-1200. Review work orders for moves, changes, installs, repairs, and decommission of data communications equipment.

### **Datacenter Technician**

Teksystems - New York, NY - July 2003 to November 2005

Rack and Stack Data Center Equipment, physical installation of cabinets, cages, cables, shelving, cable management, routers CSU/DSU's, servers, PDU's, modems, switches. Terminate and troubleshoot twisted pair, coax, RJ45, fiber, BNC connections etc.. Decomms of servers, packing and preparing them for shipment, periodically perform inventories of hardware assets and reconcile physical inventory to database records. Receive and track material to be place in the proper space. Maintenance of Data Center cabinet dressing, routine check of the servers, routers, monitor the cooling system. Excellent communications skills.

### **Junior Project Manager / IT Technician**

Yaffe / Ruden Associates - New York, NY - July 1997 to June 2003

Junior Project Manager responsible for telecom services, installations, moves, adds and changes. Also coordinate the install of cross-connects for data/voice, cabling (Cat 5 & 6) or fiber optics, installed PBX systems. Test cable using the fluke. Wired the MDF frame, installed switch tails, DID tags, built IDF and interconnect frames, terminate fiber. Coordinate the install of VOIP DSL and T1 circuits. Install home theater systems.

## EDUCATION

New York City College of Technology - Brooklyn, NY  
July 2005 to June 2006

BICSI Training Program - Brooklyn, NY  
2006 to 2006

## SKILLS

Configuration on Cisco routers & switches.. (4 years)

## CERTIFICATIONS/LICENSES

### **CCNA Routing and Switching**

September 2015 to August 2016

## ADDITIONAL INFORMATION

### CORE COMPETENCIES

- ◆ Datacenter Infrastructure ◆ Installation of Cable Management Systems
- ◆ Voice MDF Room Infrastructure
- ◆ Voice and Data IDF Infrastructure
  
- ◆ Install Cat5/5e/6/Fiber Patch Cables
- ◆ Cisco VoIP IPT Migrations
  
- ◆ Rack & Stack of Cisco Routers and Switches ◆ Vendor Management
- ◆ Cisco [...] Router configurations ◆ Project Management and Organization
- ◆ Local Area Networking (LAN)
- ◆ Install and Termination of Cat 5/5e/6 Cables
  
- ◆ Stakeholder Management
- ◆ Project Scoping, Planning, and Scheduling
  
- ◆ Install and Termination of Fiber Cables ◆ Tracking/Reporting for Project Status Reports
- ◆ Install and Termination of Coaxial Cables ◆ Provide updated "As-Built" Documentation
- ◆ Perform Cable Acceptance Tests (Fluke Tests) ◆ Review Closeout Documentation with Clients
- ◆ Diagnose and Resolve Cabling Issues ◆ Intermediate Level of MS Office and AutoCAD
- ◆ Install Cat5/5e/6/Fiber Patch Cables ◆ Good written and verbal skills