Noel Oropesa
User Experience Designer

Austin, TX - Email me on Indeed: indeed.com/r/Noel-Oropesa/20aeb928be565be4

I strive to bring enjoyment, accessibility and efficiency to user experience.
Willing to relocate to: Los Angeles, CA - San Francisco, CA - San Diego, CA
Authorized to work in the US for any employer

WORK EXPERIENCE

UX Designer
Walmart Technology   -   Bentonville, AR - February 2017 to Present

• Working with agile scrum team to create a mobile audit system for counting inventory.
• Conduct interviews for persona creation, journey mapping, user testing and collecting insights on products
in ideation phase, to prototypes, to executed designs.
• Creating an app allowing store managers to buy product.
• Digitizing processes for planning and unloading freight trucks, eliminating meetings and paper.
• Designing the interactions for calculating and printing markdown labels.
• Designing a desktop configuration portal that controls allowable actions on sales floor mobile devices.

Copy Editor
State of Texas Legislative Council   -   Austin, TX - December 2016 to February 2017

Proofread and edit documents to be submitted to legislature.

Home Designer & Property Manager
Self-Employed - March 2012 to October 2016

• Designed, custom built and marketed 2200 sq ft executive style home.
• Leased house in less than 1 week for more than neighborhood average price, resulting in positive monthly
cash flows.
• Sold the house without a Realtor

UX Design Immersive Student
General Assembly - Austin, TX - July 2016 to September 2016

• Reinvented AMPLIFY Credit Union's web presence. http://www.noeloropesa.com/amplify/
• Designed a website linking charities to donors. http://www.noeloropesa.com/feed512/
• Created a dashboard for auto mechanics to run their business. http://www.noeloropesa.com/carserv/

Analyst
CIT Bank   -   Austin, TX - October 2015 to June 2016

Control risk, time, quality and communications for real estate projects.
• Monitor risk using expert judgement, comparing risks of other projects and historical data.
• Approve, renegotiate or deny project timelines to ensure reasonable due diligence and maximize contingency
reserves.
• Assess stakeholder quality and provide training when quality falls outside control limits.
• Create and follow policies and procedures to ensure that projects meet defined needs while applying industry
standards and local and federal laws.
• Reports decisions, situation, plan, actions, progress and lessons learned.

Global Investigations Program Manager
Walmart Global Investigations Division - 2014 to 2015

One of 3 managers chosen to develop talent and promote continuous learning for 3,500+ associates of hybrid ethics training programs in cross cultural markets, worldwide. Led more than 400 project teams on best practices for content delivery and classroom engagement.
• Launched organization's first global investigations training in world-wide markets.
• Acted as liaison for global training delivery, coordinating more than 200 law enforcement subject matter experts (SME's) from around the world to facilitate monthly to bi-monthly training events to instruct associates on fraud investigations and asset protection.
• Developed controls for continuous improvement that drove the demand and excellence of programs and established investigatory standards for company.
• Developed content alongside SME's, consultants and vendors to achieve being a Center of Excellence across the compliance industry.
• Conducted virtual meetings to gain efficiencies in overcoming space, time and organizational boundaries.
Program awarded "VIA Honored Content" in the 13th Annual Horizon Interactive Awards Competition.

Real Estate Compliance Project Coordinator
Walmart Real Estate Division - 2011 to 2014

Ensured real estate transactions compliance through monitoring, oversight, analysis, planning and implementation of real estate acquisition processes to accommodate high volume dynamic deal closings.
• Maintained pipeline of over $1 billion in real estate closings in 2013.
• Created an automated database system to hold cross-functional teams accountable; continually motivated and corrected inefficiencies that resulted in a 75% improvement in achieving deadlines.
• Reduced spend on projects 66% by writing standard operating procedures and training associates on processes to streamline realty transactions.

Real Estate Agent
California Department of Real Estate - 2004 to 2011

Prospected for business via sales calls, networking, promotions, workshops, campaigns, marketing and advertising. Expert of market, statistics and buying criteria. Ensured closing of real estate deals.
• Consistently exceeded sales goals: Sotheby's International Realty Top Sales Agent.
• Awarded for closing over $2 million of inventory in first year of business.
• Go-to resource for writing compelling copy on property promotion and marketing material.

Financial Associate
Citibank - 1997 to 2004

Responsibilities
Provided banking customer service while identifying cross selling opportunities.
• Surpassed weekly sales goals.

EDUCATION

User Experience Design Certificate in UX Design
General Assembly - Austin, TX
2016 to 2016

Master of Business Administration in Global Business Management
American Public University System

Bachelor of Science in Business
California State University, Sacramento

SKILLS

Prototypes, Interaction Design, Information Architecture, Mockups, Personas, Prototypes, Research, Taxonomy, User Flows, User Testing, Wireframes

LINKS

http://www.noeloropesa.com

https://www.linkedin.com/in/noeloropesa