First Last

Senior Software Engineer

WORK EXPERIENCE

Resume Worded, London, United Kingdom
A lender that provides home equity lines of credit in 38 states

Senior Software Engineer   08/2021 – Present

- Spearheaded a digital card API in NodeJS that creates digital walled passes for 2000+ clients and keeps track of usage.
- Conducted robotics and computer science seminars for 430+ high-performing and low-income students in the first month.
- Managed a 10-person team that designed a human body recognition software leveraging multi-depth sensors with proprietary computer vision.
- Created an automated test framework for RW's web service endpoints, which accounts for 1500+ automated tests across 60+ individual REST endpoints.

Polyhire, London, United Kingdom
Helps personal and wealth clients build financial strength

IT Development Manager   10/2019 – 07/2021

- Supervised a software project upgrade with 780K lines of code, improving a flagship product's performance by 70%.
- Relocated business operations to a web-based platform, reducing infrastructure costs to $1.50 per user and saving the company $57K annually.
- Developed innovative systems by mentoring project managers, developers, QA specialists, and 10+ cross-functional teams.
- Resolved the issues of 700+ clients about roadblocks with the company's software products, improving customer satisfaction by 45%.

Growthsi, London, United Kingdom & Barcelona, Spain
Specializes in mortgages that help customers refinance homes

Technical Support Supervisor   06/2018 – 09/2019

- Streamlined and automated 10+ aspects of business operations, slashing monthly operational expenses by $17K YoY.
- Initiated new support techniques that enhanced customer satisfaction ratings and reduced call volume, saving $110K in overhead costs.
- Supervised technical support activities for network components, which helped improve problem-resolution capabilities by 93%.
- Conducted spot-checks by speaking with 400+ customers on a one-to-one basis to find out if issues were resolved, gathering market intelligence, which helped maintain a 57% competitive edge.

PREVIOUS EXPERIENCE

Technical Support Specialist, ABC Company, London, UK   11/2017 – 05/2018
System Admin, XYZ Company, New York, USA   01/2016 – 10/2017
Software Analyst (Internship), ABC, New York, USA   07/2014 – 12/2015

CONTACT

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SKILLS

Development Technologies:
- Groovy
- Perl
- ASP.NET
- Javascript
- Grails
- Java

Server Environments:
- Apache HTTP Server
- Microsoft IIS
- Apache Tomcat

Tools and Software:
- IntelliJ
- Code Collaborator
- Subversion
- Microsoft Excel

Languages:
- English (Native)
- Romanian (Native)
- Spanish (Conversational)

EDUCATION

University of New York
Bachelor of Science
Computer Science
New York City, New York
10/2011 - 06/2014

OTHER

- AWS Certified Solutions Architect
- Microsoft Certified Solutions Developer