

No Audio

1. Check your volume.
 1. Find the keys on your keyboard the speaker icons printed on them.
 2. Press on the volume up icon until you hear the audio you are playing.
2. Check your audio output.
 1. Press the Windows Key and I at the same time.
 2. Search for **Audio Output** in the search bar and click the top result.
 3. What does it say? If it says anything other than **Internal Speakers** (Or the device you intend to use if you are using custom audio outputs, like headphones), set it to that device by clicking on the dropdown and selecting the output you need.
3. Restart your laptop.
 1. Save all of your work. Restarting will delete any unsaved documents or data.
 2. **Do Not** press the power button on your laptop, as this can damage it if used incorrectly. Instead, press the Windows Start Menu, press the power button, and click restart.
 3. It will restart on its own, so wait until it is done. Log into your account and try to connect to wifi again