## No Wifi

- 1. Check to see if you are on your account.
  - 1. Click on the Windows Start Menu.
  - 2. Click on the account icon.
  - 3. Check Does it say LaptopLoan? If so, log out and log in with you account.
- 2. Check your internet connection.
  - 1. Press the **Windows** and **I** keys at the same time to open settings.
  - 2. Search for Wifi in the search bar and clicl the top result.
  - 3. Have a connection? If not, click 'Show available networks' and connect to LHS-District.
  - 4. Network say 'Connected, No Internet'? Try toggling the wifi setting off and back on again. If this doesn't work after a few attempts, it could be your laptop.
- 3. Restart your laptop.
  - 1. Save all of your work. Restarting will delete any unsaved documents or data.
  - Do Not press the power button on your laptop, as this can damage it if used incorrectly. Instead, press the Windows Start Menu, press the power button, and click restart.
  - **3.** It will restart on its own, so wait until it is done. Log into your account and try to connect to wifi again.