

Thomas Anderson

age: 23

residence: Columbia

education: Junior

occupation: TA

marital status: single



"I would like to let the students know where and when I can help them"

Goes to class and uses free time to set up Study sessions and such

Comfort With Technology

INTERNET



SOFTWARE



MOBILE APPS



SOCIAL NETWORK



Needs

- A reliable platform to let students know when the TA hours are

Values

- Ease of use

Criteria For Success:

A reliable platform to let students know when the TA hours are

Wants

- Easy interface
- Can communicate through platform

Fears

- That the app will go down