

AI-Powered Mobile Money Fraud Detection

Applicant: Jackie Wangari

Stage: Idea Development

Category: AI for Financial Crime Prevention

1. Problem Statement

Mobile money has transformed financial access in Kenya, with millions relying on platforms such as M-Pesa and Airtel Money for daily transactions. However, this convenience has led to a surge in fraudulent activities including fake reversals, impersonation, SIM swap scams, and false confirmation messages. Current detection systems are manual and reactive — leading to huge financial losses and declining user trust.

2. The Need for the Solution

Over 80% of Kenyan adults use mobile money services. Thousands fall victim to fraud each year, often losing unrecoverable funds. There is no adaptive AI system capable of identifying real-time mobile money fraud before funds are lost. Hence, an AI-powered system is needed to automatically detect, flag, and prevent suspicious transactions and scam messages.

3. Proposed Solution

AI ScamShield for Mobile Money — A machine learning-based system that: 1. Learns user transaction behavior to detect unusual patterns (amount, frequency, timing). 2. Uses Natural Language Processing (NLP) to detect fake SMS confirmations or scam messages. 3. Provides real-time alerts to users or financial institutions when fraudulent activity is suspected. 4. Leverages community-driven reporting to continuously learn from new scam trends.

4. Technology Stack

Component	Tools/Frameworks
Data Analysis	Python, Pandas, NumPy
Machine Learning	Scikit-learn, TensorFlow
NLP (message analysis)	Hugging Face Transformers, NLTK
Dashboard/Prototype	Streamlit, Flask
Data Visualization	Matplotlib, Plotly

5. Proof of Experience

I have hands-on experience building machine learning models, including a data-driven oil pricing prediction model available on GitHub:

https://github.com/jackie-wk/BreastCancer_dt/blob/main/oil_pricing_df.ipynb This project demonstrates my ability in data cleaning, analysis, and model creation — skills I will apply to this AI fraud detection concept.

6. Expected Impact

- Protect users and agents from mobile money scams.
- Build trust in Kenya's digital finance ecosystem.
- Support financial institutions and regulators with real-time fraud insights.

7. Future Vision

Once a working prototype is ready, the solution can be integrated with telecom APIs or mobile banking apps to provide end-user protection and reporting dashboards for fraud monitoring.